1 A bill to be entitled 2 An act relating to agency contracts for commodities 3 and contractual services; reenacting and amending s. 216.1366, F.S.; abrogating the scheduled expiration of 4 5 provisions relating to certain public agency contracts 6 for services; amending s. 287.042, F.S.; providing 7 that the Department of Management Services may enter 8 into an agreement authorizing an agency to make 9 purchases under certain contracts if the Secretary of 10 Management Services makes a certain determination; 11 amending s. 287.056, F.S.; providing that an agency 12 must issue a request for quote to certain approved vendors when it issues a request for quote for 13 14 contractual services; providing for the disqualification of certain firms or individuals from 15 state term contract eligibility; amending s. 287.057, 16 17 F.S.; revising the period of time during which an agency must electronically post a description of 18 19 certain services in certain circumstances; requiring 20 an agency to report certain actions to the department 21 in a specified manner and form; requiring the 22 department to annually report certain information to 23 the Governor and the Legislature by a specified date; 24 prohibiting an agency from initiating a competitive 25 solicitation in certain circumstances; requiring an

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agency to submit a report concerning contract performance before certain contract renewals or amendments are executed; providing that a designated contract manager serves as a liaison between the contractor and the agency; prohibiting certain individuals from serving as a contract manager; providing the responsibilities of a contract manager; requiring the Chief Financial Officer to evaluate certain training at certain intervals; requiring that certain contract managers complete training and certification within a specified timeframe; requiring the department to establish and disseminate certain training and certification requirements; requiring the department to evaluate certain training at certain intervals; requiring certain contract managers to possess certain experience in managing contracts; authorizing a contract administrator to also serve as a contract manager in certain circumstances; providing that evaluations of proposals and replies must be conducted independently; providing for specified teams to conduct certain negotiations; requiring a Project Management Professional to provide quidance based on certain qualifications; providing qualification requirements for contract negotiator certification; requiring supervisors of contract administrators or

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contract and grant managers meeting certain criteria to complete training within a specified period; providing that the department is responsible for establishing and disseminating supervisor training by a date certain; providing for a continuing oversight team in certain circumstances; providing requirements for continuing oversight team members and meetings; requiring a continuing oversight team to provide notice of certain deficiencies and changes in contract scope to certain entities; amending s. 287.058, F.S.; prohibiting a contract document for certain contractual services from containing a certain nondisclosure clause; creating s. 287.1351, F.S.; defining the term "vendor"; prohibiting certain vendors from submitting bids, proposals, or replies from, or entering into or renewing any contract with, an agency; prohibiting an agency from accepting a bid, proposal, or reply from, or entering into a contract with, a suspended vendor until certain conditions are met; requiring an agency to notify the department of, and provide certain information regarding, any such vendors; requiring the department to review any vendor reported by an agency; requiring the department to notify a vendor of any intended removal from the vendor list; specifying administrative remedies, and

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applicable procedures, for an affected vendor; requiring the department to place any such vendor on the suspended vendor list; authorizing the removal of a suspended vendor from the suspended vendor list in accordance with specified procedures; specifying requirements and limitations; amending s. 287.136, F.S; requiring each agency inspector general to complete certain audits of executed contracts at certain intervals; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Notwithstanding the expiration date in section 106 of chapter 2020-114, Laws of Florida, section 216.1366, Florida Statutes, is reenacted and amended to read:

216.1366 Contract terms.-

- (1) In order to preserve the interest of the state in the prudent expenditure of state funds, each public agency contract for services entered into or amended on or after July 1, 2020, shall authorize the public agency to inspect the:
- (a) Financial records, papers, and documents of the contractor that are directly related to the performance of the contract or the expenditure of state funds.
- (b) Programmatic records, papers, and documents of the contractor which the public agency determines are necessary to

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monitor the performance of the contract or to ensure that the terms of the contract are being met.

- (2) The contract shall require the contractor to provide such records, papers, and documents requested by the public agency within 10 business days after the request is made.
 - (3) This section expires July 1, 2021.

- Section 2. Subsection (16) of section 287.042, Florida Statutes, is amended to read:
- 287.042 Powers, duties, and functions.—The department shall have the following powers, duties, and functions:
- (16) To evaluate contracts let by the Federal Government, another state, or a political subdivision for the provision of commodities and contract services, and, if it is determined by the Secretary of Management Services in writing to be costeffective and in the best value to interest of the state, to enter into a written agreement authorizing an agency to make purchases under such contract.
- Section 3. Subsection (2) of section 287.056, Florida Statutes, is amended, and subsection (4) is added to that section, to read:
- 287.056 Purchases from purchasing agreements and state term contracts.—
- (2) Agencies and eligible users may use a request for quote to obtain written pricing or services information from a state term contract vendor for commodities or contractual

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services available on state term contract from that vendor. The purpose of a request for quote is to determine whether a price, term, or condition more favorable to the agency or eligible user than that provided in the state term contract is available. If an agency issues a request for quote for contractual services for any contract with 100 vendors or fewer, the agency must issue a request for quote to all vendors approved to provide such contractual services. For any contract with more than 100 vendors, the agency must issue a request for quote to a minimum of 100 vendors approved to provide such contractual services. Use of a request for quote does not constitute a decision or intended decision that is subject to protest under s. 120.57(3). (4) A firm or individual placed on the suspended vendor list pursuant to s. 287.1351 or placed on a disqualified vendor list pursuant to s. 287.133 or s. 287.134 is immediately disqualified from state term contract eligibility. Section 4. Subsections (4) through (16) and (17) through (23) of section 287.057, Florida Statutes, are renumbered as subsections (5) through (17) and (19) through (25), respectively, paragraph (c) of subsection (3) and present subsections (13) through (16) are amended, and new subsections (4), (18), and (26) are added to that section, to read: 287.057 Procurement of commodities or contractual services.-

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(3) If the purchase price of commodities or contractual

services exceeds the threshold amount provided in s. 287.017 for CATEGORY TWO, purchase of commodities or contractual services may not be made without receiving competitive sealed bids, competitive sealed proposals, or competitive sealed replies unless:

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Commodities or contractual services available only from a single source may be excepted from the competitivesolicitation requirements. If an agency believes that commodities or contractual services are available only from a single source, the agency shall electronically post a description of the commodities or contractual services sought for at least 15 7 business days. The description must include a request that prospective vendors provide information regarding their ability to supply the commodities or contractual services described. If it is determined in writing by the agency, after reviewing any information received from prospective vendors that the commodities or contractual services are available only from a single source, the agency shall provide notice of its intended decision to enter a single-source purchase contract in the manner specified in s. 120.57(3). Each agency shall report all such actions to the department on a quarterly basis in a manner and form prescribed by the department and the department shall report such information to the Governor, the President of the Senate, and the Speaker of the House of Representatives no later than January 1, 2022, and each January 1 thereafter.

(4) A state agency may not initiate a competitive solicitation for a product or service if the completion of such competitive solicitation would:

(a) Require a change in law; or

- (b) Require a change to the agency's budget other than a transfer authorized in s. 216.292(2) or (3), unless the initiation of such competitive solicitation is specifically authorized in law, in the General Appropriations Act, or by the Legislative Budget Commission.
- (c) This subsection does not apply to a competitive solicitation for which the agency head certifies that a valid emergency exists.
- (14) (13) Contracts for commodities or contractual services may be renewed for a period that may not exceed 3 years or the term of the original contract, whichever is longer. Renewal of a contract for commodities or contractual services must be in writing and is subject to the same terms and conditions set forth in the initial contract and any written amendments signed by the parties. If the commodity or contractual service is purchased as a result of the solicitation of bids, proposals, or replies, the price of the commodity or contractual service to be renewed must be specified in the bid, proposal, or reply, except that an agency may negotiate lower pricing. A renewal contract may not include any compensation for costs associated with the renewal. Renewals are contingent upon satisfactory performance

evaluations by the agency and subject to the availability of funds. Exceptional purchase contracts pursuant to paragraphs (3)(a) and (c) may not be renewed. With the exception of subsection $\underline{(11)}$ $\underline{(10)}$, if a contract amendment results in a longer contract term or increased payments, a state agency may not renew or amend a contract for the outsourcing of a service or activity that has an original term value exceeding $\underline{\$5}$ $\underline{\$10}$ million before submitting a written report concerning contract performance to the Governor, the President of the Senate, and the Speaker of the House of Representatives at least 90 days before execution of the renewal or amendment.

(15) (a) (14) For each contractual services contract, the agency shall designate an employee to function as contract manager who is responsible for enforcing performance of the contract terms and conditions and serve as a liaison between with the contractor and the agency. The contract manager may not be an individual who has been employed, within the previous 5 years, by the vendor awarded the contractual services contract. The primary responsibilities of a contract manager include:

- 1. Participating in the solicitation development and review of contract documents.
- 2. Monitoring the contractor's progress and performance to ensure procured products and services conform to the contract requirements and keep timely records of findings.
 - 3. Managing and documenting any changes to the contract

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through the amendment process authorized by the terms of the contract.

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- 4. Monitoring the contract budget to ensure sufficient funds are available throughout the term of the contract.
- 5. Exercising applicable remedies, as appropriate, when a contractor's performance is deficient.
- (b) (a) Each contract manager who is responsible for contracts in excess of the threshold amount for CATEGORY TWO must, at a minimum, complete training conducted by the Chief Financial Officer for accountability in contracts and grant management. The Chief Financial Officer shall evaluate such training every 5 years to assess its effectiveness and update the training curriculum. The Chief Financial Officer shall establish and disseminate uniform procedures pursuant to s. 17.03(3) to ensure that contractual services have been rendered in accordance with the contract terms before the agency processes the invoice for payment. The procedures must include, but need not be limited to, procedures for monitoring and documenting contractor performance, reviewing and documenting all deliverables for which payment is requested by vendors, and providing written certification by contract managers of the agency's receipt of goods and services.
- (c) (b) Each contract manager who is responsible for contracts in excess of \$100,000 annually must, in addition to the accountability in contracts and grant management training

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required in paragraph (b) and within 6 months after being assigned responsibility for such contracts, complete training in contract management and become a certified contract manager. The department is responsible for establishing and disseminating the training and certification requirements for certified contract managers. Training must promote best practices and procedures related to negotiating, managing, and ensuring accountability in agency contracts and grant agreements, which must include the use of case studies based upon previous audits, contracts, and grant agreements. A certified contract manager must complete training every 5 years for certification renewal requirements for certification which include completing the training conducted by the Chief Financial Officer for accountability in contracts and grant management. Training and certification must be coordinated by the department, and the training must be conducted jointly by the department and the Department of Financial Services. The department shall evaluate such training every 5 years to assess its effectiveness and update the training curriculum. Training must promote best practices and procedures related to negotiating, managing, and ensuring accountability in agency contracts and grant agreements, which must include the use of case studies based upon previous audits, contracts, and grant agreements. All agency contract managers must become certified within 24 months after establishment of the training and certification requirements by the department

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and the Department of Financial Services.

- (d) Each contract manager who is responsible for contracts in excess of \$10 million annually must, in addition to the training required in paragraph (b) and the training and certification required in paragraph (c), possess at least 5 years of experience managing contracts in excess of \$5 million annually.
- (16) (15) Each agency shall designate at least one employee who shall serve as a contract administrator responsible for maintaining a contract file and financial information on all contractual services contracts and who shall serve as a liaison with the contract managers and the department. For a contract of \$500,000 or less annually, the contract administrator may also serve as the contract manager if he or she has completed the required training. For a contract in excess of \$500,000 annually, the contract administrator may not serve as both the contract administrator and the contract manager.
- (17) (a) (16) (a) For a contract in excess of the threshold amount provided in s. 287.017 for CATEGORY FOUR, the agency head shall appoint:
- 1. At least three persons to <u>independently</u> evaluate proposals and replies who collectively have experience and knowledge in the program areas and service requirements for <u>the commodity which commodities</u> or contractual services <u>are</u> sought.
 - 2. At least three persons to a negotiation team to conduct

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negotiations during a competitive sealed reply procurement. The negotiation team members must who collectively have experience and knowledge in negotiating contracts, contract procurement, and the program areas and service requirements for the commodity which commodities or contractual services are sought.

- (b) 1. If the value of a contract is in excess of \$1 million in any fiscal year, at least one of the persons conducting negotiations must be certified as a certified contract negotiator. based upon department rules in order to ensure that certified contract negotiators are knowledgeable about effective negotiation strategies, capable of successfully implementing those strategies, and involved appropriately in the procurement process. At a minimum, the rules must address the qualifications required for certification, the method of certification, and the procedure for involving the certified negotiator.
- 2. If the value of a contract is in excess of \$10 million in any fiscal year, at least one of the persons conducting negotiations must be a Project Management Professional, as certified by the Project Management Institute. The Project Management Professional shall provide guidance based on his or her experience, education, and competency to lead and direct complex projects.
- 3. The department is responsible for establishing and disseminating the certification and training requirements for

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certified contract negotiators. Training must ensure that
certified contract negotiators are knowledgeable about effective
negotiation strategies, capable of successfully implementing
those strategies, and involved appropriately in the procurement
process. The department shall evaluate such training every 5
years in order to assess its effectiveness and update the
training curriculum. A certified contract negotiator is required
to complete training every 5 years for certification renewal.
Qualification requirements for certification must include:

- a. At least 12 months' experience as a purchasing agent, contract manager, or contract administrator for an agency or local governmental entity where at least 50 percent of the designated duties included procuring commodities or contractual services, participating in contract negotiation, contract management, or contract administration, or working as an agency attorney whose duties included providing legal counsel to the agency's purchasing or contracting staff.
- b. Experience during the preceding 5 years in leading at least two federal, state, or local government negotiation teams through a negotiated procurement, or participation in at least three federal, state, or local government negotiated procurements.
- (18) Any person who supervises contract administrators or contract or grant managers that meet criteria for certification in subsection (15) shall annually complete public procurement

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351 training for supervisors within 12 months of appointment to the 352 supervisory position. The department is responsible for 353 establishing and disseminating the training course content 354 required for supervisors and training shall commence no later 355 than July 1, 2022. 356 (26) (a) For each contractual services contract in excess 357 of \$1 million, the agency head shall establish a continuing 358 oversight team after the contract has been awarded. The agency 359 head shall appoint at least four persons, one of whom must be 360 the certified contract manager, to the continuing oversight 361 team. If the value of the contractual services contract is in 362 excess of \$5 million, at least one of the persons on the 363 continuing oversight team must possess at least 5 years of 364 experience in managing contracts of a similar scope or size. If 365 the value of the contractual services contract is in excess of 366 \$20 million, the continuing oversight team shall consist of at 367 least five persons, at least one of the persons on the 368 continuing oversight team must be from a state agency other than 369 the agency or agencies participating in the contract. Members of 370 the continuing oversight team must be employees of the state and 371 must collectively have experience and knowledge in contract management, contract administration, contract enforcement, and 372 373 the program areas and service requirements for the contractual 374 services purchased. 375 (b) 1. For contracts in excess of \$1 million, each

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continuing oversight team must meet at least quarterly.

- 2. For contracts in excess of \$10 million, each continuing oversight team must meet at least monthly. A representative of the contractor must be made available to members of the continuing oversight team for at least one meeting every calendar quarter to respond to any questions or requests for information from the continuing oversight team concerning contractor performance.
- (c)1. Within 30 days of the formation of the continuing oversight team, the continuing oversight team must convene an initial meeting with representatives of the contractor to achieve a mutual understanding of the contract requirements, to provide the contractor with an orientation to the contract management process, and to provide an explanation of the role of the continuing oversight team, contract manager, and contract administrator.
- 2. The continuing oversight team must meet to discuss the status of the contract, the pace of deliverables, the quality of deliverables, contractor responsiveness, and contractor performance. The contract administrator must be present at each meeting with the contract file and all applicable financial information. The continuing oversight team may submit written questions to the contractor concerning any items discussed during a continuing oversight team meeting. The contractor must respond to the team's questions within 10 business days after

receiving the written questions. The questions and responses must be included in the contract file.

- (d) The continuing oversight team must notify, in writing:
- 1. The agency head and the department of any deficiency in a contractor's performance which substantially affects the pace of deliverables or the likelihood of the successful completion of the contract.
- 2. The agency head, the department, and the Office of
 Policy and Budget in the Executive Office of the Governor of any
 significant change in contract scope or any increase in the cost
 of the contract that is 5 percent of the planned contract cost
 or greater within the fiscal year for contractual service
 contracts of at least \$5 million.
- 3. The agency head, the department, the Office of Policy and Budget in the Executive Office of the Governor, and the legislative appropriations committees of any significant change in contract scope or any increase in the cost of the contract that is 5 percent of the planned contract cost or greater within the fiscal year for contractual service contracts of \$10 million or greater.
- Section 5. Subsection (7) is added to section 287.058, 422 Florida Statutes, to read:
 - 287.058 Contract document.-
 - (7) A contract may not contain a nondisclosure clause that prohibits the contractor from disclosing information relevant to

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426 the performance of the contract to members or staff of the 427 Senate or the House of Representatives. 428 Section 6. Section 287.1351, Florida Statutes, is created 429 to read: 430 287.1351 Suspended vendors; state contracts.-431 (1) As used in this section, the term "vendor" means a 432 person or an entity that provides goods or services to an agency 433 under a contract or submits a bid, proposal, or reply to provide 434 goods or services to an agency. 435 (2)(a) A vendor that is in default on any contract with an 436 agency or has otherwise repeatedly demonstrated a recent 437 inability to fulfill the terms and conditions of previous state 438 contracts or to adequately perform its duties under those 439 contracts may not submit a bid, proposal, or reply to an agency 440 or enter into or renew a contract to provide any goods or 441 services to an agency after its placement, pursuant to this 442 section, on the suspended vendor list. 443 (b) An agency may not accept a bid, proposal, or reply 444 from, or enter into or renew any contract with, a vendor on the 445 suspended vendor list until such vendor has been removed from 446 the suspended vendor list and returned to the vendor list 447 maintained by the department pursuant to s. 287.042(1)(a) and 448 (b) and the vendor has reimbursed the agency for any 449 reprocurement costs.

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An agency shall notify the department of any vendor

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that has met the grounds for suspension described in paragraph (2)(a). The agency must provide documentation to the department evidencing the vendor's default or other grounds for suspension. The department shall review the documentation provided and determine whether good cause exists to remove the vendor from the vendor list and to place it on the suspended vendor list. If good cause exists, the department must notify the vendor in writing of its intent to remove the vendor from the vendor list and of the vendor's right to an administrative hearing and the applicable procedures and time requirements for any such hearing. If the vendor does not request an administrative hearing, the department must enter a final order removing the vendor from the vendor list. A vendor may not be removed from the vendor list without receiving an individual notice of intent from the department. Within 21 days after receipt of the notice of intent, the vendor may file with the department a petition for a formal

- (4) Within 21 days after receipt of the notice of intent, the vendor may file with the department a petition for a formal hearing pursuant to ss. 120.569 and 120.57 to challenge the department's decision to remove the vendor from the vendor list. A vendor that fails to timely file a petition in accordance with this subsection is deemed to have waived its right to a hearing, and the department's decision to remove the vendor from the vendor list becomes final agency action.
- (5) (a) The department shall place any vendor removed from the vendor list pursuant to this section on the suspended vendor

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list. One year or more after entry of the final order of its suspension, a suspended vendor may file a petition with the department for removal from the suspended vendor list. The proceeding on the petition must be conducted in accordance with chapter 120. The vendor may be removed from the suspended vendor list if the administrative law judge determines that removal from the list would be in the public interest. In determining whether removal from the list would be in the public interest, the administrative law judge may consider, but is not limited to, whether the suspended vendor has prepared a corrective action plan that addresses the original grounds for default or failure to fulfill the terms and conditions of the contract, reimbursed the agency for any reprocurement costs, or provided additional evidence that the vendor has taken other remedial action. If a petition for removal from the suspended vendor list is denied, the vendor may not petition for another hearing on removal for a period of at least 9 months after the date of the denial. The department may petition for the suspended vendor's removal before the expiration of such period if, in the department's discretion, the department determines that removal from the suspended vendor list would be in the public interest. Section 7. Section 287.136, Florida Statutes, is amended to read: 287.136 Audit of executed contract documents.

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(1) After execution of a contract, the Chief Financial Officer shall perform audits of the executed contract document and contract manager's records to ensure that adequate internal controls are in place for complying with the terms and conditions of the contract and for the validation and receipt of goods and services.

- (a) (1) At the conclusion of the audit, the Chief Financial Officer's designee shall discuss the audit and potential findings with the official whose office is subject to audit. The final audit report shall be submitted to the agency head.
- (b) (2) Within 30 days after receipt of the final audit report, the agency head shall submit to the Chief Financial Officer or designee his or her written statement of explanation or rebuttal concerning findings requiring corrective action, including corrective action to be taken to preclude a recurrence.
- (2) Beginning October 1, 2021, and every 3 years thereafter, each agency inspector general shall complete a risk based compliance audit of all contracts executed by the agency for the preceding 3 fiscal years. The audit must include an evaluation of and identify any trend in vendor preference. The audit findings must be submitted to the agency head, the Secretary of the Department of Management Services, and the Governor.
 - Section 8. This act shall take effect July 1, 2021.

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