1 A bill to be entitled 2 An act relating to dementia-related staff training; 3 providing a short title; creating s. 430.5025, F.S.; defining terms; requiring certain entities, as a 4 5 condition of licensure, to provide specified dementia-6 related training for new employees within a specified 7 timeframe; requiring certain employees to receive 8 additional dementia-related training under certain 9 circumstances within a specified timeframe; providing requirements for the training; requiring annual 10 11 dementia-related training for certain employees; 12 requiring certain employees to receive additional training developed or approved by the Department of 13 14 Elderly Affairs under certain circumstances; providing that such additional training counts toward a 15 16 certified nursing assistant's total annual training; 17 authorizing certain health care practitioners to count certain continuing education hours toward the 18 19 dementia-related training requirements under certain circumstances; requiring the department to approve 20 21 such continuing education hours to satisfy the 22 dementia-related training requirements; requiring the 23 department or its designee to develop a registration process for training providers; providing requirements 24 25 for such registration; requiring the department or its

Page 1 of 20

designee to issue unique identifiers to approved training providers; requiring training providers to develop certain assessments and passing scores for a specified purpose; requiring certain employees to take and pass such assessments upon completion of the training; requiring training providers to issue such employees a certificate upon completing the training and passing the assessments; providing requirements for the certificate; providing that certain employees do not need to repeat certain training when changing employment under certain circumstances; requiring that copies of certain employees' certificates be available for inspection in each facility where such employees may be employed; requiring the department to adopt rules; amending ss. 400.1755, 400.4785, 400.6045, 429.178, 429.52, and 429.917, F.S.; revising dementiarelated staff training requirements for nursing homes, home health agencies, hospices, facilities that provide special care for persons with Alzheimer's disease or related disorders, assisted living facilities, and adult day care centers, respectively, to conform to changes made by the act; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

Page 2 of 20

Section 1. This act may be cited as the "Florida Alzheimer's Disease and Dementia Training Act."

Section 2. Section 430.5025, Florida Statutes, is created to read:

430.5025 Care for persons with Alzheimer's disease or a related disorder; staff training.—

- (1) As used in this section, the term:
- (a) "Department" means the Department of Elderly Affairs.
- (b) "Direct care worker" means an individual who, as part of his or her employment duties, provides or has access to provide direct contact assistance with personal care or activities of daily living to clients, patients, or residents of any facility licensed under part II, part III, or part IV of chapter 400 or chapter 429.
- (c) "Employee" means any staff member who has regular contact or incidental contact on a recurring basis with clients, patients, or residents of a facility licensed under part II, part III, or part IV of chapter 400 or chapter 429. The term includes, but is not limited to, direct care workers; staff responsible for housekeeping, the front desk, maintenance, and other administrative functions; and any other individuals who may have regular contact or incidental contact on a recurring basis with clients, patients, or residents.

(d) "Licensee" means a person or an entity licensed under part II, part III, or part IV of chapter 400 or chapter 429.

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- (2) As a condition of licensure, licensees must provide to each of their employees, within 30 days after their employment begins, 1 hour of dementia-related training, which must include methods for interacting with persons with Alzheimer's disease or a related disorder and for identifying warning signs of dementia.
- (3) In addition to the training requirements of subsection (2), licensees must require all employees who are direct care workers to receive at least 3 hours of evidence-based training if the direct care workers are expected to, or their responsibilities require them to, have direct contact with clients, patients, or residents with Alzheimer's disease or a related disorder or with populations that are at a greater risk for Alzheimer's disease or a related disorder. The training must be completed within the first 3 months after employment begins and must include, but need not be limited to, an overview of Alzheimer's disease and related disorders and person-centered care, assessment and care planning, activities of daily living, and dementia-related behaviors and communication for clients, patients, and residents with Alzheimer's disease or a related disorder. Each calendar year thereafter, the licensee must require all of its direct care workers to receive at least 4

hours of continuing education, approved by the department, on these topics and any related changes in state or federal law.

- (4) If a licensee advertises that it provides special care for individuals with Alzheimer's disease or a related disorder which includes direct care to such individuals, the licensee must require its direct care workers to complete 4 hours of training developed or approved by the department. This training is in addition to the training requirements of subsections (2) and (3) and must be completed within 4 months after employment begins.
- (5) Completion of the 4 hours of training developed or approved by the department under subsection (4) shall count toward a certified nursing assistant's annual training requirements.
- (6) If a health care practitioner as defined in s. 456.001 completes continuing education hours as required by that practitioner's licensing board, he or she may count those continuing education hours toward satisfaction of the training requirements of subsections (3) and (4) if the course curriculum covers the topics required under those subsections. The department must approve such continuing education hours for purposes of satisfying the training requirements of subsections (3) and (4).
- (7) The department or its designee shall develop a process for registering training providers and maintain a list of those

Page 5 of 20

providers approved to provide training required under this section. To be approved, a training provider must have at least 2 years of experience related to Alzheimer's disease or related disorders, gerontology, health care, or a related field. The department or its designee shall issue each approved training provider a unique registration identifier.

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(8) For each training topic required under this section, the training provider shall develop an assessment that measures an individual's understanding of the topic and indicate a minimum required score to pass the assessment. Upon completion of any training under this section, the employee or direct care worker must pass the related assessment. If an employee or a direct care worker completes a training and passes the related assessment, the training provider must issue the employee or direct care worker a certificate that includes the training provider's name and unique identifier, the topic covered in the training, the date of completion, and the signature of the training provider. The certificate is evidence of completion of the training and assessment in the identified topic, and the employee or direct care worker is not required to repeat training in that topic if he or she changes employment to a different licensee, but he or she must comply with any applicable continuing education requirements under this section. Copies of the employee's or direct care worker's certificate issued under this subsection must be available for inspection in

149 each facility where the employee or direct care worker may be 150 employed to meet the requirements of the facility's license. 151 The department shall adopt rules to implement this 152 section. 153 Section 3. Section 400.1755, Florida Statutes, is amended 154 to read: 155 400.1755 Care for persons with Alzheimer's disease or 156 related disorders; staff training requirements.-157 (1) As a condition of licensure, facilities licensed under 158 this part must provide to each of their employees training as 159 required in s. 430.5025, upon beginning employment, basic 160 written information about interacting with persons with 161 Alzheimer's disease or a related disorder. 162 (2) All employees who are expected to, or whose 163 responsibilities require them to, have direct contact with 164 residents with Alzheimer's disease or a related disorder must, 165 in addition to being provided the information required in 166 subsection (1), also have an initial training of at least 1 hour 167 completed in the first 3 months after beginning employment. This 168 training must include, but is not limited to, an overview of 169 dementias and must provide basic skills in communicating with persons with dementia. 170 (3) An individual who provides direct care shall be 171 considered a direct caregiver and must complete the required 172 initial training and an additional 3 hours of training within 9 173

Page 7 of 20

months after beginning employment. This training shall include, but is not limited to, managing problem behaviors, promoting the resident's independence in activities of daily living, and skills in working with families and caregivers.

- (a) The required 4 hours of training for certified nursing assistants are part of the total hours of training required annually.
- (b) For a health care practitioner as defined in s.

 456.001, continuing education hours taken as required by that
 practitioner's licensing board shall be counted toward this
 total of 4 hours.
- (4) For an employee who is a licensed health care practitioner as defined in s. 456.001, training that is sanctioned by that practitioner's licensing board shall be considered to be approved by the Department of Elderly Affairs.
- (5) The Department of Elderly Affairs or its designee must approve the initial and continuing training provided in the facilities. The department must approve training offered in a variety of formats, including, but not limited to, Internetbased training, videos, teleconferencing, and classroom instruction. The department shall keep a list of current providers who are approved to provide initial and continuing training. The department shall adopt rules to establish standards for the trainers and the training required in this section.

Page 8 of 20

(6) Upon completing any training listed in this section,
the employee or direct caregiver shall be issued a certificate
that includes the name of the training provider, the topic
covered, and the date and signature of the training provider.
The certificate is evidence of completion of training in the
identified topic, and the employee or direct caregiver is not
required to repeat training in that topic if the employee or
direct caregiver changes employment to a different facility or
to an assisted living facility, home health agency, adult day
care center, or adult family-care home. The direct caregiver
must comply with other applicable continuing education
requirements.
Section 4. Section 400.4785, Florida Statutes, is amended
to read:

- 400.4785 Patients with Alzheimer's disease or other related disorders; staff training requirements; certain disclosures.—
- (1) A home health agency must provide the following staff training as required in s. 430.5025÷
- (a) Upon beginning employment with the agency, each employee must receive basic written information about interacting with participants who have Alzheimer's disease or dementia-related disorders.
- (b) In addition to the information provided under paragraph (a), newly hired home health agency personnel who will

Page 9 of 20

be providing direct care to patients must complete 2 hours of training in Alzheimer's disease and dementia-related disorders within 9 months after beginning employment with the agency. This training must include, but is not limited to, an overview of dementia, a demonstration of basic skills in communicating with persons who have dementia, the management of problem behaviors, information about promoting the client's independence in activities of daily living, and instruction in skills for working with families and caregivers.

- (c) For certified nursing assistants, the required 2 hours of training shall be part of the total hours of training required annually.
- (d) For a health care practitioner as defined in s. 456.001, continuing education hours taken as required by that practitioner's licensing board shall be counted toward the total of 2 hours.
- (e) For an employee who is a licensed health care practitioner as defined in s. 456.001, training that is sanctioned by that practitioner's licensing board shall be considered to be approved by the Department of Elderly Affairs.
- (f) The Department of Elderly Affairs, or its designee, must approve the required training. The department must consider for approval training offered in a variety of formats. The department shall keep a list of current providers who are approved to provide the 2-hour training. The department shall

Page 10 of 20

adopt rules to establish standards for the employees who are subject to this training, for the trainers, and for the training required in this section.

- (g) Upon completing the training listed in this section, the employee shall be issued a certificate that states that the training mandated under this section has been received. The certificate shall be dated and signed by the training provider. The certificate is evidence of completion of this training, and the employee is not required to repeat this training if the employee changes employment to a different home health agency.
- (2) (h) A licensed home health agency whose unduplicated census during the most recent calendar year was composed comprised of at least 90 percent of individuals aged 21 years or younger at the date of admission is exempt from the training requirements in this section.
- (3)(2) An agency licensed under this part which claims that it provides special care for persons who have Alzheimer's disease or other related disorders must disclose in its advertisements or in a separate document those services that distinguish the care as being especially applicable to, or suitable for, such persons. The agency must give a copy of all such advertisements or a copy of the document to each person who requests information about the agency and must maintain a copy of all such advertisements and documents in its records. The Agency for Health Care Administration shall examine all such

advertisements and documents in the agency's records as part of the license renewal procedure.

Section 5. Subsection (1) of section 400.6045, Florida Statutes, is amended to read:

400.6045 Patients with Alzheimer's disease or other related disorders; staff training requirements; certain disclosures.—

- (1) A hospice licensed under this part must provide the following staff training as required in s. 430.5025:
- (a) Upon beginning employment with the agency, each employee must receive basic written information about interacting with persons who have Alzheimer's disease or dementia-related disorders.
- (b) In addition to the information provided under paragraph (a), employees who are expected to, or whose responsibilities require them to, have direct contact with participants who have Alzheimer's disease or dementia-related disorders must complete initial training of at least 1 hour within the first 3 months after beginning employment. The training must include an overview of dementias and must provide instruction in basic skills for communicating with persons who have dementia.
- (c) In addition to the requirements of paragraphs (a) and (b), an employee who will be providing direct care to a participant who has Alzheimer's disease or a dementia-related

Page 12 of 20

disorder must complete an additional 3 hours of training within 9 months after beginning employment. This training must include, but is not limited to, the management of problem behaviors, information about promoting the patient's independence in activities of daily living, and instruction in skills for working with families and caregivers.

- (d) For certified nursing assistants, the required 4 hours of training shall be part of the total hours of training required annually.
- (e) For a health care practitioner as defined in s.

 456.001, continuing education hours taken as required by that
 practitioner's licensing board shall be counted toward the total
 of 4 hours.
- (f) For an employee who is a licensed health care practitioner as defined in s. 456.001, training that is sanctioned by that practitioner's licensing board shall be considered to be approved by the Department of Elderly Affairs.
- (g) The Department of Elderly Affairs or its designee must approve the required 1-hour and 3-hour training provided to employees or direct caregivers under this section. The department must consider for approval training offered in a variety of formats. The department shall keep a list of current providers who are approved to provide the 1-hour and 3-hour training. The department shall adopt rules to establish standards for the employees who are subject to this training,

Page 13 of 20

for the trainers, and for the training required in this section.

(h) Upon completing any training described in this section, the employee or direct caregiver shall be issued a certificate that includes the name of the training provider, the topic covered, and the date and signature of the training provider. The certificate is evidence of completion of training in the identified topic, and the employee or direct caregiver is not required to repeat training in that topic if the employee or direct caregiver changes employment to a different hospice or to a home health agency, assisted living facility, nursing home, or adult day care center.

Section 6. Subsections (2) through (8) of section 429.178, Florida Statutes, are amended to read:

429.178 Special care for persons with Alzheimer's disease or other related disorders.—

(2) (a) An individual who is employed by a facility that provides special care for residents who have Alzheimer's disease or other related disorders, and who has regular contact with such residents, must complete the up to 4 hours of initial dementia-specific training as required in s. 430.5025 developed or approved by the department. The training must be completed within 3 months after beginning employment and satisfy the core training requirements of s. 429.52(3)(g).

(b) A direct caregiver who is employed by a facility that provides special care for residents who have Alzheimer's disease

Page 14 of 20

or other related disorders and provides direct care to such residents must complete the required initial training and 4 additional hours of training developed or approved by the department. The training must be completed within 9 months after beginning employment and satisfy the core training requirements of s. 429.52(3)(g).

- (c) An individual who is employed by a facility that provides special care for residents with Alzheimer's disease or other related disorders, but who only has incidental contact with such residents, must be given, at a minimum, general information on interacting with individuals with Alzheimer's disease or other related disorders, within 3 months after beginning employment.
- (3) In addition to the training required under subsection (2), a direct caregiver must participate in a minimum of 4 contact hours of continuing education each calendar year. The continuing education must include one or more topics included in the dementia-specific training developed or approved by the department, in which the caregiver has not received previous training.
- (4) Upon completing any training listed in subsection (2), the employee or direct caregiver shall be issued a certificate that includes the name of the training provider, the topic covered, and the date and signature of the training provider.

 The certificate is evidence of completion of training in the

Page 15 of 20

identified topic, and the employee or direct caregiver is not required to repeat training in that topic if the employee or direct caregiver changes employment to a different facility. The employee or direct caregiver must comply with other applicable continuing education requirements.

- (5) The department, or its designee, shall approve the initial and continuing education courses and providers.
- (6) The department shall keep a current list of providers who are approved to provide initial and continuing education for staff of facilities that provide special care for persons with Alzheimer's disease or other related disorders.
- (3)(7) Any facility more than 90 percent of whose residents receive monthly optional supplementation payments is not required to pay for the training and education programs required under this section. A facility that has one or more such residents <u>must shall</u> pay a reduced fee that is proportional to the percentage of such residents in the facility. A facility that does not have any residents who receive monthly optional supplementation payments must pay a reasonable fee, as established by the department, for such training and education programs.
- $\underline{(4)}$ (8) The department shall adopt rules to establish standards for trainers and training and to implement this section.
 - Section 7. Subsection (1) of section 429.52, Florida

Page 16 of 20

Statutes, is amended to read:

429.52 Staff training and educational requirements.-

(1) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record. Each assisted living facility shall provide staff training as required in s. 430.5025.

Section 8. Subsection (1) of section 429.917, Florida Statutes, is amended to read:

- 429.917 Patients with Alzheimer's disease or other related disorders; staff training requirements; certain disclosures.—
- (1) An adult day care center licensed under this part must provide the following staff training as required in s. 430.5025:
- (a) Upon beginning employment with the facility, each employee must receive basic written information about interacting with participants who have Alzheimer's disease or dementia-related disorders.
 - (b) In addition to the information provided under

Page 17 of 20

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paragraph (a), newly hired adult day care center personnel who are expected to, or whose responsibilities require them to, have direct contact with participants who have Alzheimer's disease or dementia-related disorders must complete initial training of at least 1 hour within the first 3 months after beginning employment. The training must include an overview of dementias and must provide instruction in basic skills for communicating with persons who have dementia. (c) In addition to the requirements of paragraphs (a) and (b), an employee who will be providing direct care to a participant who has Alzheimer's disease or a dementia-related disorder must complete an additional 3 hours of training within 9 months after beginning employment. This training must include, but is not limited to, the management of problem behaviors, information about promoting the participant's independence in activities of daily living, and instruction in skills for working with families and caregivers. (d) For certified nursing assistants, the required 4 hours of training shall be part of the total hours of training required annually. (e) For a health care practitioner as defined in s. 456.001, continuing education hours taken as required by that practitioner's licensing board shall be counted toward the total of 4 hours.

Page 18 of 20

(f) For an employee who is a licensed health care

practitioner as defined in s. 456.001, training that is

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sanctioned by that practitioner's licensing board shall be considered to be approved by the Department of Elderly Affairs. (g) The Department of Elderly Affairs or its designee must approve the 1-hour and 3-hour training provided to employees and direct caregivers under this section. The department must consider for approval training offered in a variety of formats. The department shall keep a list of current providers who are approved to provide the 1-hour and 3-hour training. The department shall adopt rules to establish standards for the employees who are subject to this training, for the trainers, and for the training required in this section. (h) Upon completing any training described in this section, the employee or direct caregiver shall be issued a certificate that includes the name of the training provider, the topic covered, and the date and signature of the training provider. The certificate is evidence of completion of training in the identified topic, and the employee or direct caregiver is not required to repeat training in that topic if the employee or direct caregiver changes employment to a different adult day care center or to an assisted living facility, nursing home, home health agency, or hospice. The direct caregiver must comply with other applicable continuing education requirements.

Page 19 of 20

must complete the training required by this section.

(i) An employee who is hired on or after July 1, 2004,

Section 9. This act shall take effect July 1, 2021.

Page 20 of 20