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LEGISLATIVE ACTION

Senate House . Comm: RCS 04/22/2021 The Committee on Appropriations (Baxley) recommended the following: Senate Amendment (with title amendment) Delete everything after the enacting clause and insert: Section 1. Section 44.407, Florida Statutes, is created to read: 44.407 Elder-focused dispute resolution process.-(1) LEGISLATIVE FINDINGS. - The Legislature finds that: (a) Denying an elder a voice in decisions regarding himself or herself may negatively affect the elder's health and well-

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11	being, as well as deprive the elder of his or her legal rights.
12	Even if an elder is losing capacity to make major decisions for
13	himself or herself, the elder is still entitled to the dignity
14	of having his or her voice heard.
15	(b) In conjunction with proceedings in court, it is in the
16	best interest of an elder, his or her family members, and
17	legally recognized decisionmakers to have access to a
18	nonadversarial process to resolve disputes relating to an elder
19	which focuses on the elder's wants, needs, and best interests.
20	Such a process will protect and preserve the elder's exercisable
21	rights.
22	(c) By recognizing that every elder, including those whose
23	capacity is being questioned, has unique needs, unique
24	interests, and differing abilities, the Legislature intends for
25	this section to promote the public welfare by establishing a
26	unique dispute resolution option to complement and enhance, not
27	replace, other services, such as the provision of legal
28	information or legal representation; financial advice;
29	individual or family therapy; medical, psychological, or
30	psychiatric evaluation; or mediation, specifically for issues
31	related to the care and needs of elders. The Legislature intends
32	that this section be liberally construed to accomplish these
33	goals.
34	(2) DEFINITIONSAs used in this section, the term:
35	(a)1. "Action" means a proceeding in which a party sought
36	or seeks a judgment or an order from the court to:
37	a. Determine, pursuant to s. 744.331, whether someone is or
38	is not incapacitated.
39	b. Appoint or remove a guardian or guardian advocate.

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40	c. Review any actions of a guardian.
41	d. Execute an investigation pursuant to s. 415.104.
42	e. Review an agent's actions pursuant to s. 709.2116.
43	f. Review a proxy's decision pursuant to s. 765.105.
44	g. Enter an injunction for the protection of an elder under
45	<u>s. 825.1035.</u>
46	h. Follow up on a complaint made to the Office of Public
47	and Professional Guardians pursuant to s. 744.2004.
48	i. At the discretion of the presiding judge, address any
49	other matters pending before the court which involve the care
50	and safety of an elder.
51	2. The term may be applied only to using eldercaring
52	coordination solely to address disputes regarding the care and
53	safety of the elder. The term does not include actions brought
54	under chapter 732, chapter 733, or chapter 736.
55	(b) "Care and safety" means the condition of the aging
56	person's general physical, mental, emotional, psychological, and
57	social well-being. The term does not include:
58	1. A determination of capacity by the court under s.
59	744.331(5) or (6); or
60	2. Unless the parties agree otherwise, matters relating to
61	the elder's estate planning, agent designations under chapter
62	709, or surrogate designations under chapter 765; trusts in
63	which the elder is a grantor, fiduciary, or beneficiary; or
64	other similar financially focused matters.
65	(c) "Elder" means a person 60 years of age or older who is
66	alleged to be suffering from the infirmities of aging as
67	manifested by a physical, mental, or emotional dysfunction to
68	the extent that the elder's ability to provide adequately for

69	the protection or care of his or her own person or property is
70	impaired.
71	(d) "Eldercaring coordination" means an elder-focused
72	dispute resolution process during which an eldercaring
73	coordinator assists an elder, legally authorized decisionmakers,
74	and others who participate by court order or by invitation of
75	the eldercaring coordinator, in resolving disputes regarding the
76	care and safety of an elder by:
77	1. Facilitating more effective communication and
78	negotiation and the development of problem-solving skills.
79	2. Providing education about eldercare resources.
80	3. Facilitating the creation, modification, or
81	implementation of an eldercaring plan and reassessing it as
82	necessary to reach a resolution of ongoing disputes concerning
83	the care and safety of the elder.
84	4. Making recommendations for the resolution of disputes
85	concerning the care and safety of the elder.
86	5. With the prior approval of the parties to an action or
87	of the court, making limited decisions within the scope of the
88	court's order of referral.
89	(e) "Eldercaring coordination communication" means an oral
90	or written statement or nonverbal conduct intended to make an
91	assertion by, between, or among parties, participants, or the
92	eldercaring coordinator which is made during the course of an
93	eldercaring coordination activity, or before the activity if
94	made in furtherance of eldercaring coordination. The term does
95	not include statements made during eldercaring coordination
96	which involve the commission of a crime, the intent to commit a
97	crime, or ongoing abuse, exploitation, or neglect of a child or

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	able adult.
	f) "Eldercaring coordinator" means an impartial third
<u>person</u>	who is appointed by the court or designated by the
<u>partie</u>	s and who meets the requirements of subsection (5). The
<u>role o</u>	f the eldercaring coordinator is to assist parties through
elderc	aring coordination in a manner that respects the elder's
need f	or autonomy and safety.
(g) "Eldercaring plan" means a continually reassessed plan
for th	e items, tasks, or responsibilities needed to provide for
the ca	re and safety of an elder which is modified throughout
elderc	aring coordination to meet the changing needs of the elder
and wh	ich takes into consideration the preferences and wishes of
the el	der. The plan is not a legally enforceable document, but
is mea	nt for use by the parties and participants.
(h) "Good cause" means a finding that the eldercaring
coordi	nator:
1	. Is not fulfilling the duties and obligations of the
positi	on;
2	. Has failed to comply with any order of the court, unless
the or	der has been superseded on appeal;
3	. Has conflicting or adverse interests that affect his or
her im	partiality;
4	. Has engaged in circumstances that compromise the
integr	ity of eldercaring coordination; or
5	. Has had a disqualifying event occur.
The te	rm does not include a party's disagreement with the
<u>elder</u> c	aring coordinator's methods or procedures.
(i) "Legally authorized decisionmaker" means an individual

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127	designated, either by the elder or by the court, pursuant to
128	chapter 709, chapter 744, chapter 747, or chapter 765 who has
129	the authority to make specific decisions on behalf of the elder
130	who is the subject of an action.
131	(j) "Participant" means an individual who is not a party
132	and who joins eldercaring coordination by invitation of or with
133	the consent of the eldercaring coordinator but who has not filed
134	a pleading in the action from which the case was referred to
135	eldercaring coordination.
136	(k) "Party" includes the elder who is the subject of an
137	action and any other individual over whom the court has
138	jurisdiction related to that action.
139	(3) REFERRAL.—
140	(a) Upon agreement of the parties to an action, the court's
141	own motion, or the motion of a party to the action, the court
142	may appoint an eldercaring coordinator and refer the parties to
143	eldercaring coordination to assist in the resolution of disputes
144	concerning the care and safety of the elder who is the subject
145	of the action.
146	(b) The court may not refer a party who has a history of
147	domestic violence or exploitation of an elderly person to
148	eldercaring coordination unless the elder and other parties in
149	the action consent to such referral.
150	1. The court shall offer each party an opportunity to
151	consult with an attorney or a domestic violence advocate before
152	accepting consent to such referral. The court shall determine
153	whether each party has given his or her consent freely and
154	voluntarily.
155	2. The court shall consider whether a party has committed

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156	an act of exploitation as defined in s. 415.102(8) or s.
157	825.103(1) or domestic violence as defined in s. 741.28 against
158	another party or any member of another party's family; engaged
159	in a pattern of behaviors that exert power and control over
160	another party and that may compromise another party's ability to
161	negotiate a fair result; or engaged in behavior that leads
162	another party to have reasonable cause to believe that he or she
163	is in imminent danger of becoming a victim of domestic violence.
164	The court shall consider and evaluate all relevant factors,
165	including, but not limited to, the factors specified in s.
166	<u>741.30(6)(b).</u>
167	3. If a party has a history of domestic violence or
168	exploitation of an elderly person, the court must order
169	safeguards to protect the safety of the participants and the
170	elder and the elder's property, including, but not limited to,
171	adherence to all provisions of an injunction for protection or
172	conditions of bail, probation, or a sentence arising from
173	criminal proceedings.
174	(4) COURT APPOINTMENT.—
175	(a) A court appointment of an eldercaring coordinator is
176	for a term of up to 2 years, and the court shall conduct review
177	hearings intermittently to determine whether the term should be
178	concluded or extended. Appointments conclude upon expiration of
179	the term or upon discharge by the court, whichever occurs
180	earlier.
181	(b) The order of appointment issued by the court must
182	define the scope of the eldercaring coordinator's authority
183	under the appointment in the particular action, consistent with
184	this section.

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185	(c) The order must specify that, notwithstanding the
186	requirement for intermittent review hearings imposed under
187	paragraph (a), a party may move the court at any time during the
188	period of appointment for termination of the appointment. Upon
189	the filing of such a motion, the court shall timely conduct a
190	hearing to determine whether to terminate the appointment. Until
191	the court has ruled on the motion, the eldercaring coordination
192	process must continue. In making the determination, the court
193	shall consider, at a minimum:
194	1. The efforts and progress of eldercaring coordination in
195	the action to date;
196	2. The preference of the elder, if ascertainable; and
197	3. Whether continuation of the appointment is in the best
198	interests of the elder.
199	(5) QUALIFICATIONS FOR ELDERCARING COORDINATORS
200	(a) The court shall appoint qualified eldercaring
201	coordinators who meet all of the following requirements:
202	1. Meet one of the following professional requirements:
203	a. Be licensed as a mental health professional under
204	chapter 491 and hold at least a master's degree in the
205	professional field of practice;
206	b. Be licensed as a psychologist under chapter 490;
207	<u>c. Be licensed as a physician under chapter 458 or chapter</u>
208	<u>459;</u>
209	d. Be licensed as a nurse under chapter 464 and hold at
210	<u>least a master's degree;</u>
211	e. Be certified by the Florida Supreme Court as a family
212	mediator and hold at least a master's degree;
213	f. Be a member in good standing of The Florida Bar; or

214	g. Be a professional guardian as defined in s. 744.102 and
215	hold at least a master's degree.
216	2. Complete all of the following:
217	a. Three years of post-licensure or post-certification
218	practice;
219	b. A family mediation training program certified by the
220	Florida Supreme Court; and
221	c. An eldercaring coordinator training program certified by
222	the Florida Supreme Court. The training must total at least 44
223	hours and must include advanced tactics for dispute resolution
224	of issues related to aging, illness, incapacity, or other
225	vulnerabilities associated with persons 60 years of age or
226	older, as well as elder, guardianship, and incapacity law and
227	procedures and less restrictive alternatives to guardianship;
228	phases of eldercaring coordination and the role and functions of
229	an eldercaring coordinator; the elder's role within eldercaring
230	coordination; family dynamics related to eldercaring
231	coordination; eldercaring coordination skills and techniques;
232	multicultural competence and its use in eldercaring
233	coordination; at least 6 hours on the implications of elder
234	abuse, neglect, and exploitation and other safety issues
235	pertinent to this training; at least 4 hours of ethical
236	considerations pertaining to this training; use of technology
237	within eldercaring coordination; and court-specific eldercaring
238	coordination procedures. Pending certification of such a
239	training program by the Florida Supreme Court, the eldercaring
240	coordinator must document completion of training that satisfies
241	the hours and the elements prescribed in this sub-subparagraph.
242	3. Successfully pass a level 2 background screening as set

243	forth in s. 435.04(2) and (3) or be exempt from disqualification
244	under s. 435.07. The prospective eldercaring coordinator must
245	submit a full set of fingerprints to the court or to a vendor,
246	entity, or agency authorized by s. 943.053(13). The court,
247	vendor, entity, or agency shall forward the fingerprints to the
248	Department of Law Enforcement for state processing, and the
249	Department of Law Enforcement shall forward the fingerprints to
250	the Federal Bureau of Investigation for national processing. The
251	prospective eldercaring coordinator shall pay the fees for state
252	and federal fingerprint processing. The state cost for
253	fingerprint processing shall be as provided in s. 943.053(3)(e)
254	for records provided to persons or entities other than those
255	specified as exceptions therein.
256	4. Have not been a respondent in a final order granting an
257	injunction for protection against domestic, dating, sexual, or
258	repeat violence or stalking or exploitation of an elder or a
259	disabled person.
260	5. Meet any additional qualifications the court may require
261	to address issues specific to the parties.
262	(b) A qualified eldercaring coordinator must be in good
263	standing or in clear and active status with all professional
264	licensing authorities or certification boards to which the
265	eldercaring coordinator is subject.
266	(6) DISQUALIFICATIONS AND REMOVAL OF ELDERCARING
267	COORDINATORS
268	(a) An eldercaring coordinator must resign and immediately
269	report to the court if he or she no longer meets the minimum
270	qualifications or if any of the disqualifying circumstances
271	occurs.

272	(b) The court shall remove an eldercaring coordinator upon
273	the eldercaring coordinator's resignation or disqualification or
274	a finding of good cause shown based on the court's own motion or
275	a party's motion.
276	(c) Upon the court's own motion or upon a party's motion,
277	the court may suspend the authority of an eldercaring
278	coordinator pending a hearing on the motion for removal. Notice
279	of hearing on removal must be timely served on the eldercaring
280	coordinator and all parties.
281	(d) If a motion was made in bad faith, a court may, in
282	addition to any other remedy authorized by law, award reasonable
283	attorney fees and costs to a party or an eldercaring coordinator
284	who successfully challenges a motion for removal.
285	(7) SUCCESSOR ELDERCARING COORDINATORIf an eldercaring
286	coordinator resigns, is removed, or is suspended from an
287	appointment, the court shall appoint a successor qualified
288	eldercaring coordinator who is agreed to by all parties or, if
289	the parties do not reach agreement on a successor, another
290	qualified eldercaring coordinator to serve for the remainder of
291	the original term.
292	(8) FEES AND COSTSEach party referred by the court to the
293	eldercaring coordination process shall pay an equal portion of
294	the eldercaring coordinator's fees and costs unless the court
295	determines that an unequal allocation is necessary based on the
296	financial circumstances of each party, including the elder. The
297	court's order of referral must specify which parties are ordered
298	to the process and the percentage of the eldercaring
299	coordinator's fees and costs which each party is required to
300	pay.

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301 (a) A party who is asserting that he or she is unable to 302 pay the eldercaring coordination fees and costs must complete a 303 financial affidavit form approved by the presiding court. The 304 court shall consider the party's financial circumstances, 305 including income; assets; liabilities; financial obligations; 306 and resources, including, but not limited to, whether the party 307 can receive or is receiving trust benefits, whether the party is 308 represented by and paying a lawyer, and whether paying the fees and costs of eldercaring coordination would create a substantial 309 310 hardship. 311 (b) If a court finds that a party is indigent based upon 312 the criteria prescribed in s. 57.082, the court may not order 313 the party to eldercaring coordination unless funds are available 314 to pay the indigent party's allocated portion of the eldercaring 315 coordination fees and costs, which may include funds provided 316 for that purpose by one or more nonindigent parties who consent to paying such fees and costs, or unless insurance coverage or 317 318 reduced or pro bono services are available to pay all or a portion of such fees and costs. If financial assistance, such as 319 320 health insurance or eldercaring coordination grants, is 321 available, such assistance must be taken into consideration by 322 the court in determining the financial abilities of the parties. 323 (9) CONFIDENTIALITY; PRIVILEGE; EXCEPTIONS.-324 (a) Except as provided in this section, all eldercaring 325 coordination communications are confidential. An eldercaring 326 coordination party, an eldercaring coordinator, or a participant 327 may not disclose an eldercaring coordination communication to a 328 person other than another eldercaring coordination party, an 329 eldercaring coordinator, or a participant, or a party's or

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participant's counsel. A violation of this section may be
remedied as provided in paragraph (g). If the eldercaring
coordination is court ordered, a violation of this section also
may subject the eldercaring coordination participant to
sanctions by the court, including, but not limited to, costs,
attorney fees, and eldercaring coordinator's fees.
(b) An eldercaring coordination party, an eldercaring
coordinator, or a participant has a privilege to refuse to
testify and to prevent any other person from testifying in a
subsequent proceeding regarding eldercaring coordination
communications.
(c) Notwithstanding paragraphs (a) and (b), confidentiality
or privilege does not attach to a signed written agreement
reached during eldercaring coordination, unless the parties
agree otherwise, or to any eldercaring coordination
communication that:
1. Is necessary to identify, authenticate, confirm, or deny
a written and signed agreement entered into by the parties
during eldercaring coordination.
2. Is necessary to identify an issue for resolution by the
court, including to support a motion to terminate eldercaring
coordination, without otherwise disclosing communications made
by any party, participant, or the eldercaring coordinator.
3. Is limited to the subject of a party's compliance with
the order of referral to eldercaring coordination, orders for
psychological evaluation, court orders or health care provider
recommendations for counseling, or court orders for substance
abuse testing or treatment.
4. Is necessary to determine the qualifications of an

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359	eldercaring coordinator or to determine the immunity and
360	liability of an eldercaring coordinator who has acted in bad
361	faith or with malicious purpose or in a manner exhibiting wanton
362	and willful disregard for the rights, safety, or property of the
363	parties under subsection (11).
364	5. The parties agree may be disclosed or for which
365	privilege against disclosure has been waived by all parties.
366	6. Is made in the event the eldercaring coordinator needs
367	to contact persons outside of the eldercaring coordination
368	process to give or obtain information that furthers the
369	eldercaring coordination process.
370	7. Must be reported pursuant to chapter 39 or chapter 415
371	solely for the purpose of making the mandatory report to the
372	entity requiring the report.
373	8. Is necessary to protect any person from future acts that
374	would constitute child abuse, neglect, or abandonment under
375	chapter 39; abuse, neglect, or exploitation of an elderly or
376	disabled adult under chapter 415 or chapter 825; or domestic
377	violence under chapter 741 or is necessary to further an
378	investigation conducted under s. 744.2004 or a review conducted
379	<u>under s 744.368(5).</u>
380	9. Is offered, solely for the internal use of a body
381	conducting an investigation of professional misconduct, to
382	report, prove, or disprove such misconduct that is alleged to
383	have occurred during eldercaring coordination.
384	10. Is offered, solely for consideration in a professional
385	malpractice proceeding, to report, prove, or disprove
386	professional malpractice alleged to have occurred during
387	eldercaring coordination.

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388	11. Is willfully used to plan a crime, commit or attempt to
389	commit a crime, conceal ongoing criminal activity, or threaten
390	violence.
391	(d) An eldercaring coordination communication disclosed
392	under subparagraph (c)1., subparagraph (c)2., subparagraph
393	(c)5., subparagraph (c)8., or subparagraph (c)9. remains
394	confidential and is not discoverable or admissible for any other
395	purpose, unless otherwise authorized by this section.
396	(e) Information that is otherwise admissible or subject to
397	discovery is not inadmissible or protected from discovery by
398	reason of its disclosure or use in the eldercaring coordination
399	process.
400	(f) A party who discloses or makes a representation about a
401	privileged eldercaring coordination communication waives that
402	privilege, but only to the extent necessary for the other party
403	or parties to respond to the disclosure or representation.
404	(g)1. Any eldercaring coordination party or participant who
405	knowingly and willfully discloses an eldercaring coordination
406	communication in violation of this subsection, upon application
407	by any party to a court of competent jurisdiction, is subject to
408	remedies, including:
409	a. Equitable relief;
410	b. Compensatory damages;
411	c. Contribution to the other party's or parties' attorney
412	fees, the other party's or parties' portion of the eldercaring
413	coordinator fees, and the other party's or parties' portion of
414	the costs incurred in the eldercaring coordination process; and
415	d. Reasonable attorney fees and costs incurred in the
416	application for remedies under this section.

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417	2. Notwithstanding any other law, an application for relief
418	filed under this paragraph may not be commenced later than 2
419	years after the date on which the party had a reasonable
420	opportunity to discover the breach of confidentiality, but in no
421	case more than 4 years after the breach.
422	3. An eldercaring coordination party or participant may not
423	be subject to a civil action under this paragraph for lawful
424	compliance with s. 119.07.
425	(10) EMERGENCY REPORTING TO THE COURT
426	(a) An eldercaring coordinator must immediately inform the
427	court by affidavit or verified report, without notice to the
428	parties, if:
429	1. The eldercaring coordinator has or will be making a
430	report pursuant to chapter 39 or chapter 415; or
431	2. A party, including someone acting on a party's behalf,
432	is threatening or is believed to be planning to commit the
433	offense of kidnapping upon an elder as defined in s. 787.01, or
434	wrongfully removes or is removing the elder from the
435	jurisdiction of the court without prior court approval or
436	compliance with the requirements of s. 744.1098. If the
437	eldercaring coordinator suspects that a party or family member
438	has relocated an elder within this state to protect the elder
439	from a domestic violence situation, the eldercaring coordinator
440	may not disclose the location of the elder unless required by
441	court order.
442	(b) An eldercaring coordinator shall immediately inform the
443	court by affidavit or verified report and serve a copy of such
444	affidavit or report on each party upon learning that a party is
445	the subject of a final order or injunction of protection against

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446	domestic violence or exploitation of an elderly person or has
447	been arrested for an act of domestic violence or exploitation of
448	an elderly person.
449	(11) IMMUNITY AND LIMITATION ON LIABILITY
450	(a) A person who is appointed or employed to assist the
451	body designated to perform duties relating to disciplinary
452	proceedings involving eldercaring coordinators has absolute
453	immunity from liability arising from the performance of his or
454	her duties while acting within the scope of his or her appointed
455	functions or duties of employment.
456	(b) An eldercaring coordinator who is appointed by the
457	court is not liable for civil damages for any act or omission
458	within the scope of his or her duties under an order of referral
459	unless such person acted in bad faith or with malicious purpose
460	or in a manner exhibiting wanton and willful disregard for the
461	rights, safety, or property of the parties.
462	(12) MINIMUM STANDARDS AND PROCEDURESThe Florida Supreme
463	Court shall establish minimum standards and procedures for the
464	qualification, ethical conduct, discipline, and training and
465	education of eldercaring coordinators who serve under this
466	section. The Florida Supreme Court may appoint or employ such
467	personnel as are necessary to assist the court in exercising its
468	powers and performing its duties under this section. Pending the
469	establishment of such minimum standards and procedures for the
470	discipline of eldercaring coordinators, the order of referral by
471	the court may address procedures governing complaints against
472	the appointed eldercaring coordinator consistent with this
473	section.
474	Section 2. This act shall take effect July 1, 2021.

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476	========== T I T L E A M E N D M E N T =================================
477	And the title is amended as follows:
478	Delete everything before the enacting clause
479	and insert:
480	A bill to be entitled
481	An act relating to an elder-focused dispute resolution
482	process; creating s. 44.407, F.S.; providing
483	legislative findings; defining terms; authorizing the
484	courts to appoint an eldercaring coordinator and refer
485	certain parties and elders to eldercaring
486	coordination; prohibiting the courts from referring
487	certain parties to eldercaring coordination without
488	the consent of the elder and other parties to the
489	action; specifying the duration of eldercaring
490	coordinator appointments; requiring the courts to
491	conduct intermittent review hearings regarding the
492	conclusion or extension of such appointments;
493	providing qualifications and disqualifications for
494	eldercaring coordinators; requiring eldercaring
495	coordinators to document completed training that meets
496	certain requirements until the Florida Supreme Court
497	certifies a training program; requiring the applicant
498	to meet certain qualifications for background
499	screening, unless otherwise exempt; requiring
500	prospective eldercaring coordinators to submit
501	fingerprints for purposes of criminal history
502	
	background screening; providing for the payment and



504 removal and suspension of authority of certain 505 eldercaring coordinators; requiring that notice of 506 hearing on removal of a coordinator be timely served; 507 authorizing the courts to award certain fees and costs 508 under certain circumstances; requiring the court to 509 appoint successor eldercaring coordinators under 510 certain circumstances; requiring the parties to 511 eldercaring coordination to pay an equal share of the eldercaring coordinator's fees and costs under certain 512 513 circumstances; authorizing the courts to make certain 514 determinations based on the fees and costs of 515 eldercaring coordination; providing that all 516 eldercaring communications are confidential; providing 517 exceptions to confidentiality; providing remedies for 518 breaches of such confidentiality; providing 519 requirements for emergency reporting to courts under 520 certain circumstances; providing immunity from 521 liability for eldercaring coordinators under specified 522 circumstances; requiring the Florida Supreme Court to 523 establish certain minimum standards and procedures for 524 eldercaring coordinators; authorizing the court's 525 order of referral to address procedures governing 526 complaints until the minimum standards and procedures 527 are established; providing an effective date.