

Amendment No.

CHAMBER ACTION

Senate

House

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Representative Stevenson offered the following:

Amendment (with title amendment)

Remove lines 64-84 and insert:

direct notice to insureds which must include a description of the federal and state requirements for coverage of behavioral health care services. Such notice must also include the website address and statewide toll-free telephone number of the Division of Consumer Services of the department for receiving and logging complaints.

Section 3. Section 641.31085, Florida Statutes, is created to read:

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Amendment No.

13 641.31085 Disclosures to subscribers; coverage of
14 behavioral health care services.-

15 (1) A health maintenance organization shall make all of
16 the following information available on its website:

17 (a) The federal and state requirements for coverage of
18 behavioral health care services.

19 (b) Contact information for the Division of Consumer
20 Services of the department, including a hyperlink, for consumers
21 to submit inquiries or complaints relating to health maintenance
22 organization products or services regulated by the department or
23 the office.

24 (2) On an annual basis, a health maintenance organization
25 shall provide a direct notice to subscribers which must include

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28 **T I T L E A M E N D M E N T**

29 Remove line 15 and insert:

30 respectively, to annually provide certain direct