By the Committee on Banking and Insurance; and Senator Boyd

597-01966-21

202176c1

1 A bill to be entitled 2 An act relating to residential property insurance; 3 amending s. 627.428, F.S.; providing that, for certain 4 attorney fees awarded for claims arising under 5 property insurance policies, a strong presumption is 6 created that a lodestar fee is sufficient and 7 reasonable; providing that such presumption may be 8 rebutted only under certain circumstances; amending s. 9 627.7011, F.S.; providing that certain provisions relating to homeowners' policies, offers of 10 11 replacement cost coverage, and offers of law and ordinance coverage do not prohibit insurers from 12 13 providing specified property insurance policies by including roof surface reimbursement schedules; 14 15 providing requirements for roof surface reimbursement schedules; prohibiting application of a roof surface 16 17 reimbursement schedule under certain circumstances; 18 amending s. 627.70132, F.S.; revising property 19 insurance coverages for which a notice of claim must 20 be given to the insurer within a specified timeframe; 21 revising the timeframe for providing notices of 22 property insurance claims; revising the definitions of the terms "supplemental claim" and "reopened claim"; 23 24 amending s. 627.7015, F.S.; conforming a provision to 25 changes made by the act; creating s. 627.70152, F.S.; providing applicability; defining terms; requiring 2.6 27 notice of intent to initiate litigation; specifying 28 requirements for such notice; specifying an assignee's 29 presuit obligations; specifying the timeframe within

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30	which a notice of intent to initiate litigation must
31	be served; requiring dismissal of certain actions
32	under specified circumstances; specifying the
33	admissibility of certain evidence; providing
34	construction; authorizing an insurer to request to
35	inspect, photograph, or evaluate certain property;
36	specifying requirements for such inspections,
37	photographs, and evaluations; authorizing motions to
38	abate suits under property insurance policies;
39	specifying conditions for abatement; providing for an
40	award of attorney fees for certain claims under
41	specified circumstances; providing for an award of
42	attorney fees following a voluntary dismissal under
43	certain circumstances; requiring the court to stay
44	proceedings under certain circumstances; amending s.
45	627.7152, F.S.; deleting definitions; deleting a
46	requirement for a notice of intent to initiate
47	litigation; deleting requirements for such notice;
48	deleting a requirement for a written response to the
49	notice of intent to initiate litigation; deleting
50	requirements for such response; deleting a provision
51	related to an award of reasonable attorney fees and
52	costs for certain claims arising under an assignment
53	agreement; deleting a provision related to an award of
54	reasonable attorney fees and costs following a
55	voluntary dismissal under certain circumstances;
56	deleting a requirement for the court to stay
57	proceedings under certain circumstances; providing an
58	effective date.
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597-01966-21 202176c1 59 60 Be It Enacted by the Legislature of the State of Florida: 61 62 Section 1. Subsection (4) is added to section 627.428, 63 Florida Statutes, to read: 64 627.428 Attorney fees.-65 (4) In an award of attorney fees under this section for a 66 claim arising under a property insurance policy, a strong 67 presumption is created that a lodestar fee is sufficient and 68 reasonable. Such presumption may be rebutted only in a rare and 69 exceptional circumstance with evidence that competent counsel 70 could not be retained in a reasonable manner. 71 Section 2. Paragraph (f) is added to subsection (5) of 72 section 627.7011, Florida Statutes, to read: 73 627.7011 Homeowners' policies; offer of replacement cost 74 coverage and law and ordinance coverage.-75 (5) This section does not: 76 (f) Prohibit an insurer, notwithstanding paragraph (1)(a), 77 from providing limited coverage on a personal lines residential 78 property insurance policy by including a roof surface 79 reimbursement schedule. If included in the policy, a roof 80 surface reimbursement schedule must do all of the following: 1. Provide reimbursement for repair, replacement, and 81 82 installation based on the annual age of a roof surface type. 83 2. Provide full replacement coverage for any roof surface 84 type less than 10 years old. 85 3. Unless otherwise demonstrated to the office to be 86 actuarially justified, provide for reimbursement amounts of no 87 less than:

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88 a. Seventy percent for a metal roof type. 89 b. Forty percent for a concrete tile and clay tile roof 90 type. 91 c. Forty percent for a wood shake and wood shingle roof 92 type. 93 d. Twenty-five percent for all other roof types. 94 4. Include at the top of the schedule, in bold type no 95 smaller than 12 points, the following statement: 96 97 "PLEASE DISCUSS WITH YOUR INSURANCE AGENT. YOU ARE ELECTING 98 PURCHASE COVERAGE ON YOUR ROOF ACCORDING TO A ROOF SURFACE 99 REIMBURSEMENT SCHEDULE. IF YOUR ROOF IS DAMAGED BY A COVERED 100 PERIL, YOU WILL RECEIVE A PAYMENT AMOUNT FOR YOUR ROOF ACCORD 101 TO THE SCHEDULE BELOW. BE ADVISED THAT THIS MAY RESULT IN YOUR 102 HAVING TO PAY SIGNIFICANT COSTS TO REPAIR OR REPLACE YOUR ROOF 103 PLEASE DISCUSS WITH YOUR INSURANCE AGENT." 104 5. Allow for all actuarially sound methods of s. 627.06	<u>TO</u>
90 type. 91 c. Forty percent for a wood shake and wood shingle roof 92 type. 93 d. Twenty-five percent for all other roof types. 94 4. Include at the top of the schedule, in bold type no 95 smaller than 12 points, the following statement: 96 97 "PLEASE DISCUSS WITH YOUR INSURANCE AGENT. YOU ARE ELECTING 98 purchase coverage on your Roof According to a Roof Surface 99 REIMBURSEMENT SCHEDULE. IF YOUR ROOF IS DAMAGED BY A COVERED 100 PERIL, YOU WILL RECEIVE A PAYMENT AMOUNT FOR YOUR ROOF ACCOF 101 TO THE SCHEDULE BELOW. BE ADVISED THAT THIS MAY RESULT IN YOU 102 HAVING TO PAY SIGNIFICANT COSTS TO REPAIR OR REPLACE YOUR ROOF 103 PLEASE DISCUSS WITH YOUR INSURANCE AGENT."	<u>TO</u>
 c. Forty percent for a wood shake and wood shingle roof type. d. Twenty-five percent for all other roof types. 4. Include at the top of the schedule, in bold type no smaller than 12 points, the following statement: *PLEASE DISCUSS WITH YOUR INSURANCE AGENT. YOU ARE ELECTING PURCHASE COVERAGE ON YOUR ROOF ACCORDING TO A ROOF SURFACE REIMBURSEMENT SCHEDULE. IF YOUR ROOF IS DAMAGED BY A COVERED PERIL, YOU WILL RECEIVE A PAYMENT AMOUNT FOR YOUR ROOF ACCOF TO THE SCHEDULE BELOW. BE ADVISED THAT THIS MAY RESULT IN YOU HAVING TO PAY SIGNIFICANT COSTS TO REPAIR OR REPLACE YOUR ROOF PLEASE DISCUSS WITH YOUR INSURANCE AGENT." 	<u>TO</u>
92type.93d. Twenty-five percent for all other roof types.944. Include at the top of the schedule, in bold type no95smaller than 12 points, the following statement:9697"PLEASE DISCUSS WITH YOUR INSURANCE AGENT. YOU ARE ELECTING98PURCHASE COVERAGE ON YOUR ROOF ACCORDING TO A ROOF SURFACE99REIMBURSEMENT SCHEDULE. IF YOUR ROOF IS DAMAGED BY A COVERED100PERIL, YOU WILL RECEIVE A PAYMENT AMOUNT FOR YOUR ROOF ACCORDING101TO THE SCHEDULE BELOW. BE ADVISED THAT THIS MAY RESULT IN YOUR102HAVING TO PAY SIGNIFICANT COSTS TO REPAIR OR REPLACE YOUR ROOF103PLEASE DISCUSS WITH YOUR INSURANCE AGENT."104	<u>TO</u>
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 94 94 4. Include at the top of the schedule, in bold type no 95 95 smaller than 12 points, the following statement: 96 97 "PLEASE DISCUSS WITH YOUR INSURANCE AGENT. YOU ARE ELECTING 98 PURCHASE COVERAGE ON YOUR ROOF ACCORDING TO A ROOF SURFACE 99 REIMBURSEMENT SCHEDULE. IF YOUR ROOF IS DAMAGED BY A COVERED 100 PERIL, YOU WILL RECEIVE A PAYMENT AMOUNT FOR YOUR ROOF ACCORDING 101 TO THE SCHEDULE BELOW. BE ADVISED THAT THIS MAY RESULT IN YOU 102 HAVING TO PAY SIGNIFICANT COSTS TO REPAIR OR REPLACE YOUR ROOF 103 PLEASE DISCUSS WITH YOUR INSURANCE AGENT.")
<pre>95 smaller than 12 points, the following statement: 96 97 "PLEASE DISCUSS WITH YOUR INSURANCE AGENT. YOU ARE ELECTING 98 PURCHASE COVERAGE ON YOUR ROOF ACCORDING TO A ROOF SURFACE 99 REIMBURSEMENT SCHEDULE. IF YOUR ROOF IS DAMAGED BY A COVERED 100 PERIL, YOU WILL RECEIVE A PAYMENT AMOUNT FOR YOUR ROOF ACCOF 101 TO THE SCHEDULE BELOW. BE ADVISED THAT THIS MAY RESULT IN YOU 102 HAVING TO PAY SIGNIFICANT COSTS TO REPAIR OR REPLACE YOUR ROOF 103 PLEASE DISCUSS WITH YOUR INSURANCE AGENT." 104</pre>)
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97 "PLEASE DISCUSS WITH YOUR INSURANCE AGENT. YOU ARE ELECTING 98 PURCHASE COVERAGE ON YOUR ROOF ACCORDING TO A ROOF SURFACE 99 REIMBURSEMENT SCHEDULE. IF YOUR ROOF IS DAMAGED BY A COVERED 100 PERIL, YOU WILL RECEIVE A PAYMENT AMOUNT FOR YOUR ROOF ACCOR 101 TO THE SCHEDULE BELOW. BE ADVISED THAT THIS MAY RESULT IN YOU 102 HAVING TO PAY SIGNIFICANT COSTS TO REPAIR OR REPLACE YOUR ROOF 103 PLEASE DISCUSS WITH YOUR INSURANCE AGENT." 104)
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103 <u>PLEASE DISCUSS WITH YOUR INSURANCE AGENT."</u> 104	U
104	OF.
105 <u>5. Allow for all actuarially sound methods of s. 627.06</u>	
	2 to
106 <u>apply.</u>	
107 <u>6. Be approved by the office.</u>	
108 7. Be provided to the insured with the policy documents	at
109 issuance and renewal.	
110	
111 A roof surface reimbursement schedule may not be applied to	a
112 roof if there is a total loss to a primary structure in	
113 accordance with the valued policy law under s. 627.702 which	is
114 caused by a covered peril.	
115 Section 3. Section 627.70132, Florida Statutes, is amer	lded
116 to read:	

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117	627.70132 Notice of <u>property insurance</u> windstorm or
118	hurricane claim.—A claim, supplemental claim, or reopened claim
119	under an insurance policy that provides property insurance, as
120	defined in s. 624.604, for loss or damage caused by the peril of
121	windstorm or hurricane is barred unless notice of the claim,
122	supplemental claim, or reopened claim $\mathrm{\underline{is}}$ was given to the
123	insurer in accordance with the terms of the policy within 2
124	<u>years</u> 3 years after the <u>date of loss</u> hurricane first made
125	landfall or the windstorm caused the covered damage. For
126	purposes of this section, the term "supplemental claim" or
127	"reopened claim" means any additional claim for recovery from
128	the insurer for losses from the same hurricane or windstorm
129	which the insurer has previously adjusted pursuant to the
130	initial claim. This section does not affect any applicable
131	limitation on civil actions provided in s. 95.11 for claims,
132	supplemental claims, or reopened claims timely filed under this
133	section.
134	Section 4. Subsection (9) of section 627.7015, Florida
135	Statutes, is amended to read:
136	627.7015 Alternative procedure for resolution of disputed
137	property insurance claims
138	(9) For purposes of this section, the term "claim" refers
139	to any dispute between an insurer and a policyholder relating to
140	a material issue of fact other than a dispute:
141	(a) With respect to which the insurer has a reasonable
142	basis to suspect fraud;
143	(b) When, based on agreed-upon facts as to the cause of
144	loss, there is no coverage under the policy;
145	(c) With respect to which the insurer has a reasonable
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146	basis to believe that the policyholder has intentionally made a
147	material misrepresentation of fact which is relevant to the
148	claim, and the entire request for payment of a loss has been
149	denied on the basis of the material misrepresentation;
150	(d) With respect to which the amount in controversy is less
151	than \$500, unless the parties agree to mediate a dispute
152	involving a lesser amount; or
153	(e) With respect to a windstorm or hurricane loss that does
154	not comply with s. 627.70132.
155	Section 5. Section 627.70152, Florida Statutes, is created
156	to read:
157	627.70152 Suits arising under a property insurance policy
158	(1) APPLICATIONThis section applies to all suits under a
159	property insurance policy, including actions brought by an
160	assignee.
161	(2) DEFINITIONSAs used in this section, the term:
162	(a) "Assignee" has the same meaning as in s. 627.7152.
163	(b) "Claimant" means an insured or assignee who is filing
164	suit under a property insurance policy.
165	(c) "Demand" means the specific amount alleged to be owed
166	by the insurer to the claimant under the property insurance
167	policy.
168	(d) "Demand-judgment quotient" means the quotient obtained
169	by dividing the judgment by the demand.
170	(e) "Incurred attorney fees" means the total amount of
171	attorney fees supported by sufficient evidence and determined by
172	the court to have been incurred by the claimant in bringing the
173	action.
174	(f) "Judgment" means damages recovered, if any, but does

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597-01966-21 202176c1 not include any amount awarded for attorney fees, costs, or 175 176 interest. 177 (3) NOTICE.-178 (a) As a condition precedent to filing a suit under a 179 property insurance policy, a claimant must provide the insurer a 180 written notice of intent to initiate litigation in accordance 181 with this section. Such notice must be served by certified mail, return receipt requested, or electronic delivery at least 60 182 183 days before filing suit. However, such notice may not be served 184 before the insurer has made a determination of coverage under s. 185 627.70131. An attorney or other representative of the claimant 186 who provides such notice must provide a copy of the notice to 187 the claimant. The notice and any copy must specify: 188 1. That the notice is being provided pursuant to this 189 section; 190 2. The alleged acts or omissions of the insurer giving rise 191 to the action; 192 3. The demand; 193 4. The amount of reasonable and necessary attorney fees 194 incurred by the claimant, to be calculated by multiplying the 195 number of hours actually worked on the claim as of the date of 196 the notice by the claimant's attorney by a reasonable hourly 197 rate; and 198 5. If provided by an attorney or other representative, that 199 a copy of the notice was provided to the claimant. 200 (b) As a precondition to filing suit, an assignee also 201 must: 202 1. Comply with s. 627.7152; and

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2. Concurrent with the notice, provide the named insured,

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597-01966-21 202176c1 204 the insurer, and the assignor, if not the named insured, a 205 detailed written invoice or estimate of services, including 206 itemized information on equipment, materials, and supplies; the 207 number of labor hours; and, in the case of work performed, proof 208 that the work has been performed in accordance with accepted 209 industry standards. 210 (c) A notice of intent to initiate litigation must be 211 served within the time limits provided in s. 95.11 and is not 212 required if the action is a counterclaim. Service of a notice 213 tolls the time limits provided in s. 95.11 for 60 days if such 214 time limits will expire before the end of the 60-day notice 215 period. 216 (d) A court must dismiss without prejudice any action 217 relating to a claim for which a notice of intent to initiate 218 litigation is given as required by this subsection if such 219 action is commenced before the expiration of the 60-day notice 220 period, is brought by an insurer to whom notice was given, and 221 is against the claimant giving notice. 222 (4) ADMISSIBILITY OF NOTICE AND RESPONSE.-The notice 223 provided pursuant to subsection (3) and the submissions provided 224 pursuant to subparagraph (3)(b)2.: 225 (a) Are admissible as evidence in a civil action or an 226 alternative dispute resolution proceeding relating to the claim 227 for which the notice is given; 228 (b) Do not limit the evidence of attorney fees, damages, or 229 loss which may be offered at trial; and 230 (c) Do not relieve any obligation that an insured or 231 assignee has to give notice under any other provision of law.

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(5) INSPECTION.-Within 30 days after an insurer receives

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597-01966-21 202176c1 233 notice pursuant to subsection (3), the insurer may send a 234 written request to the insured or assignee to inspect, 235 photograph, or evaluate, in a reasonable manner and at a 236 reasonable time, the property that is the subject of the claim. 237 If reasonably possible, the insurer must complete the 238 inspection, photography, and evaluation not later than 60 days 239 after the insurer receives the presuit notice. After completing the inspection, the insurer must conduct an internal review by a 240 241 duly-qualified claims adjuster to fairly and promptly evaluate 242 the claim. This section does not limit any right provided in a 243 property insurance policy or contract to inspect property. 244 (6) ABATEMENT.-245 (a) In addition to taking any other action allowed by an 246 insurance policy or a contract or by any other provision of law, 247 an insurer may file a motion to abate a suit under a property 248 insurance policy if the insurer: 249 1. Files the motion no later than the 30th day after the 250 insurer filed an original answer in the court in which the 251 action is pending; and 252 2. Did not receive notice required pursuant to subsection 253 (3) or requested an inspection pursuant to subsection (5) but 254 was not provided a reasonable opportunity to inspect, 255 photograph, or evaluate the property that is the subject of the 256 claim. 257 (b) The court shall abate the action if the court finds 258 that the insurer did not receive the notice required by 259 subsection (3) or requested an inspection pursuant to subsection 260 (5) but was not provided a reasonable opportunity to inspect,

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photograph, or evaluate the property that is the subject of the

597-01966-21 202176c1 262 claim. 263 (c) The action is abated without a court order beginning on 264 the 11th day after the motion to abate is filed if the motion to 265 abate: 266 1. Is verified and states that the insurer did not receive 267 the notice required by subsection (3) or requested an inspection 268 pursuant to subsection (5) but was not provided a reasonable 269 opportunity to inspect, photograph, or evaluate the property 270 that is the subject of the claim; and 271 2. Is not controverted by an affidavit filed by the insured 272 or assignee within 10 days after the date the plea in abatement 273 is filed. 274 (d) An affidavit filed pursuant to subparagraph (c)2. must include as an attachment a copy of the written notice sent 275 276 pursuant to subsection (3) and state the date on which such 277 notice was given. 278 (e) Abatement under this subsection continues until the 279 later of: 1. Sixty days after the claimant provides notice to the 280 281 insurer in compliance with subsection (3); or 282 2. Fifty days after the insurer completes the requested 283 inspection, photographing, or evaluating of the property 284 pursuant to subsection (5). 285 (f) If an action is abated pursuant to this subsection, a 286 court may not compel during the abatement period participation 287 in mediation pursuant to s. 627.7015 or neutral evaluation 288 pursuant to s. 627.7074. 289 (7) ATTORNEY FEES.-290 (a) Notwithstanding any other provision of law, in a suit

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291	arising under a residential or commercial property insurance
292	policy, attorney fees and costs may be recovered by a claimant
293	only pursuant to s. 57.105 and this subsection. Attorney fees
294	may be awarded to a claimant under this section as follows:
295	1. If the demand-judgment quotient is greater than or equal
296	to 0.8, the full amount of incurred attorney fees may be
297	awarded.
298	2. If the demand-judgment quotient is equal to or greater
299	than 0.2 but less than 0.8, the attorney fees must equal the
300	product of multiplying the incurred attorney fees by the demand-
301	judgment quotient.
302	3. If the demand-judgment quotient is less than 0.2,
303	attorney fees may not be awarded.
304	(b) If an insurer pleads and proves that it did not receive
305	notice that complies with subsection (3) and files such pleading
306	no later than the 30th day after the insurer files an original
307	answer in the court in which the action is pending, the court
308	may not award to the claimant any incurred attorney fees for
309	services rendered after the date on which the insurer files such
310	pleading with the court.
311	(c) If a claimant commences an action in any court of this
312	state based upon or including the same claim against the same
313	adverse party that such insured or assignee has previously
314	voluntarily dismissed in a court of this state, the court may
315	order the insured or assignee to pay the attorney fees and costs
316	of the adverse party resulting from the action previously
317	voluntarily dismissed. The court shall stay the proceedings in
318	the subsequent action until the insured or assignee has complied
319	with the order.

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CODING: Words stricken are deletions; words underlined are additions.

CS for SB 76

597-01966-21 202176c1 320 Section 6. Paragraphs (d) through (g) of subsection (1) and 321 subsections (9) and (10) of section 627.7152, Florida Statutes, 322 are amended to read: 323 627.7152 Assignment agreements.-324 (1) As used in this section, the term: 325 (d) "Disputed amount" means the difference between the 326 assignce's presuit settlement demand and the insurer's presuit 327 settlement offer. 328 (e) "Judgment obtained" means damages recovered, if any, 329 but does not include any amount awarded for attorney fees, 330 costs, or interest. 331 (f) "Presuit settlement demand" means the demand made by 332 the assignce in the written notice of intent to initiate 333 litigation as required by paragraph (9) (a). 334 (g) "Presuit settlement offer" means the offer made by the 335 insurer in its written response to the notice of intent to 336 initiate litigation as required by paragraph (9)(b). 337 (9) (a) An assignce must provide the named insured, insurer, 338 and the assignor, if not the named insured, with a written 339 notice of intent to initiate litigation before filing suit under 340 the policy. Such notice must be served by certified mail, return 341 receipt requested, or electronic delivery at least 10 business 342 days before filing suit, but may not be served before the insurer has made a determination of coverage under s. 627.70131. 343 344 The notice must specify the damages in dispute, the amount 345 claimed, and a presuit settlement demand. Concurrent with the 346 notice, and as a precondition to filing suit, the assignee must 347 provide the named insured, insurer, and the assignor, if not the named insured, a detailed written invoice or estimate of 348

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597-01966-21 202176c1 349 services, including itemized information on equipment, 350 materials, and supplies; the number of labor hours; and, in the 351 case of work performed, proof that the work has been performed in accordance with accepted industry standards. 352 353 (b) An insurer must respond in writing to the notice within 354 10 business days after receiving the notice specified in 355 paragraph (a) by making a presuit settlement offer or requiring 356 the assignee to participate in appraisal or other method of 357 alternative dispute resolution under the policy. An insurer must 358 have a procedure for the prompt investigation, review, and 359 evaluation of the dispute stated in the notice and must 360 investigate each claim contained in the notice in accordance 361 with the Florida Insurance Code. 362 (10) Notwithstanding any other provision of law, in a suit 363 related to an assignment agreement for post-loss claims arising 364 under a residential or commercial property insurance policy, 365 attorney fees and costs may be recovered by an assignee only under s. 57.105 and this subsection. 366 367 (a) If the difference between the judgment obtained by the 368 assignee and the presuit settlement offer is: 369 1. Less than 25 percent of the disputed amount, the insurer 370 is entitled to an award of reasonable attorney fees. 371 2. At least 25 percent but less than 50 percent of the 372 disputed amount, no party is entitled to an award of attorney 373 fees. 374 3. At least 50 percent of the disputed amount, the assignee 375 is entitled to an award of reasonable attorney fees. 376 (b) If the insurer fails to inspect the property or provide 377 written or oral authorization for repairs within 7 calendar days

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CODING: Words stricken are deletions; words underlined are additions.

CS for SB 76

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378	after the first notice of loss, the insurer waives its right to
379	an award of attorney fees under this subsection. If the failure
380	to inspect the property or provide written or oral authorization
381	for repairs is the result of an event for which the Governor had
382	declared a state of emergency under s. 252.36, factors beyond
383	the control of the insurer which reasonably prevented an
384	inspection or written or oral authorization for repairs, or the
385	named insured's failure or inability to allow an inspection of
386	the property after a request by the insurer, the insurer does
387	not waive its right to an award of attorney fees under this
388	subsection.
389	(c) If an assignee commences an action in any court of this
390	state based upon or including the same claim against the same
391	adverse party that such assignee has previously voluntarily
392	dismissed in a court of this state, the court may order the
393	assignee to pay the attorney fees and costs of the adverse party
394	resulting from the action previously voluntarily dismissed. The
395	court shall stay the proceedings in the subsequent action until
396	the assignee has complied with the order.
397	Section 7. This act shall take effect July 1, 2021.

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