1 A bill to be entitled 2 An act relating to servicers and lenders of 3 residential mortgage loans; amending s. 494.001, F.S.; revising and providing definitions; creating s. 4 5 494.00163, F.S.; requiring periodic statements for 6 residential mortgage loans to follow specified laws; 7 providing exceptions to such laws; defining the term 8 "small mortgage servicer"; creating s. 494.00225, 9 F.S.; requiring mortgage servicers and mortgage lenders to assume duties and obligations relating to 10 11 previously approved first lien loan modifications, 12 foreclosure prevention alternatives, and other loan 13 modifications under certain circumstances; creating s. 494.0027, F.S.; defining terms; prohibiting mortgage 14 15 servicers and mortgage lenders from commencing certain 16 civil actions, recording specified notices, and conducting foreclosures of sale unless specified 17 18 conditions are met; requiring mortgage servicers and 19 mortgage lenders to establish single points of contact and provide to borrowers direct means of communication 20 21 with the single points of contact upon request; 22 providing requirements and duties of single points of 23 contact; requiring mortgage servicers and mortgage 24 lenders to send written acknowledgment of application receipt to foreclosure prevention alternative 25

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2.6 applicants in specified manners within a specified timeframe; providing requirements for statements, 27 28 documents, and information that mortgage servicers and 29 mortgage lenders must send to applicants under various circumstances; providing timelines for mortgage 30 31 servicers and mortgage lenders to commence civil 32 actions against residential mortgage loan borrowers; 33 providing that mortgage servicers and mortgage lenders 34 are not required to evaluate foreclosure prevention alternative applications under certain circumstances; 35 providing an exception; prohibiting mortgage servicers 36 37 and mortgage lenders from charging specified fees; 38 creating ss. 627.4055 and 635.0215, F.S.; defining 39 terms; prohibiting insurers and insurance agents from 40 engaging in certain acts relating to lender-placed 41 insurance for residential mortgage loan guaranty; 42 creating s. 702.013, F.S.; defining terms; prohibiting 43 mortgage servicers and mortgage lenders from 44 commencing certain civil actions, recording specified notices, and conducting foreclosures of sale unless 45 specified conditions are met; requiring mortgage 46 47 servicers and mortgage lenders to establish single 48 points of contact and to provide to borrowers direct 49 means of communication with the single points of contact upon request; providing requirements and 50

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51 duties of single points of contact; requiring mortgage 52 servicers and mortgage lenders to send written 53 acknowledgment of application receipt to foreclosure 54 prevention alternative applicants in specified manners within a specified timeframe; providing requirements 55 for statements, documents, and information that 56 57 mortgage servicers and mortgage lenders must send to 58 applicants under various circumstances; providing 59 timelines for mortgage servicers and mortgage lenders to commence civil actions against residential mortgage 60 61 loan borrowers; providing that mortgage servicers and 62 mortgage lenders are not required to evaluate 63 foreclosure prevention alternative applications under certain circumstances; providing an exception; 64 65 prohibiting mortgage servicers and mortgage lenders 66 from charging specified fees; amending ss. 494.00115 67 and 494.0025, F.S.; conforming cross-references; 68 providing an effective date. 69

70 Be It Enacted by the Legislature of the State of Florida:

Section 1. Subsections (12) through (26) and (27) through (38) of section 494.001, Florida Statutes, are renumbered as subsections (13) through (27) and subsections (29) through (40), respectively, subsection (1) of that section is amended, and new

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76 subsections (12) and (28) are added to that section, to read: 77 494.001 Definitions.-As used in this chapter, the term: 78 (1) "Borrower" means: A person obligated to repay a mortgage loan and 79 (a) 80 includes, but is not limited to, a coborrower or cosignor; or 81 (b) A natural person who is a mortgagor under a 82 residential mortgage loan. 83 (12) "Foreclosure prevention alternative" means a 84 modification of a residential mortgage loan term. 85 (28) "Mortgage servicer" means a person or entity that 86 directly services, or is contracted as a subservicing agent to a 87 master servicer to service, a residential mortgage loan or manages a residential mortgage loan, which services or 88 89 management may include, but is not limited to, the following 90 responsibilities: 91 (a) Interacting with the borrower; managing the borrower's 92 loan account daily, including, but not limited to, collecting 93 and crediting loan payments that include principals and 94 interests paid, and generating periodic billing and account 95 statements; and managing the borrower's escrow account, if 96 applicable; or (b) Enforcing the note and security instrument as the 97 98 current owner of the promissory note or as the authorized agent 99 of the current owner of the promissory note. Section 2. Section 494.00163, Florida Statutes, is created 100 Page 4 of 23

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101	to read:
102	494.00163 Periodic statements for residential mortgage
103	loans; small mortgage servicersPeriodic statements for
104	residential mortgage loans in the state must follow all the
105	provisions set forth in 12 C.F.R. s. 1026.41, except that a
106	reverse mortgage or a small mortgage servicer is not exempt from
107	the requirements of 12 C.F.R. s. 1026.41. As used in this
108	section, the term "small mortgage servicer" means a mortgage
109	servicer that, together with any affiliates, services up to
110	5,000 residential mortgage loans, all of which have the mortgage
111	servicer or its affiliate as the creditor or assignee.
112	Section 3. Section 494.00225, Florida Statutes, is created
113	to read:
114	494.00225 Residential mortgage loan modifications to avoid
115	foreclosure; transfers of duties and obligations of mortgage
116	servicers and mortgage lendersIf a borrower of a residential
117	mortgage loan has been approved in writing for a first lien loan
118	modification, a foreclosure prevention alternative under s.
119	494.0027, or other loan modification to avoid foreclosure and if
120	the servicing of the borrower's mortgage loan is transferred or
121	sold, the mortgage servicer or mortgage lender to whom the
122	mortgage loan is transferred or sold shall assume all duties and
123	obligations related to such previously approved first lien loan
124	modification, foreclosure prevention alternative, or other loan
125	modification.

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126	Section 4. Section 494.0027, Florida Statutes, is created
127	to read:
128	494.0027 Foreclosure prevention alternatives for
129	residential mortgage loans
130	(1) As used in this section, the term:
131	(a) "Complete application" means an application for a
132	foreclosure prevention alternative for which the borrower has
133	provided all documents required by the mortgage servicer or
134	mortgage lender within the reasonable timeframe specified by the
135	mortgage servicer or mortgage lender.
136	(b) "Single point of contact" means a person who has, or a
137	team of personnel whose each member has, the ability, authority,
138	and responsibility to:
139	1. Communicate the process by which a borrower may apply
140	for an available foreclosure prevention alternative and the
141	deadline for any required submission to be considered for the
142	foreclosure prevention alternative.
143	2. Coordinate receipt of all documents associated with the
144	available foreclosure prevention alternatives and notify the
145	borrower of any missing document necessary to complete an
146	application for a foreclosure prevention alternative.
147	3. Have access to current information and sufficient
148	personnel to timely, accurately, and adequately inform the
149	borrower of the current status of the foreclosure prevention
150	alternative.

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151	4. Ensure that the borrower is considered for all
152	foreclosure prevention alternatives offered by, or through, the
153	mortgage servicer or mortgage lender and for which the borrower
154	is or may be eligible.
155	5. Have access to the person who has the ability and
156	authority to stop the foreclosure process when necessary.
157	(2)(a) A mortgage servicer or mortgage lender may not
158	commence a civil action for the recovery of any debt, or for the
159	enforcement of any right, under a residential mortgage loan
160	which is not barred by this chapter or chapter 702 or any other
161	provision of law, record a notice of default or a notice of
162	sale, or conduct a foreclosure sale, if a borrower submits an
163	application for a foreclosure prevention alternative offered by,
164	or through, the borrower's mortgage servicer or mortgage lender,
165	unless one of the following has occurred:
166	1. The borrower fails to submit all documents or
167	information required to complete the application within the
168	allotted timeframe authorized by the mortgage servicer or
169	mortgage lender, which must be at least 30 calendar days after
170	the date of the initial acknowledgment of receipt of the
171	application sent to the borrower.
172	2. The mortgage servicer or mortgage lender makes a
173	written determination that the borrower is not eligible for a
174	foreclosure prevention alternative, and any appeal period under
175	subsection (5) has expired.
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176 The borrower does not accept a written offer for a 3. 177 foreclosure prevention alternative within 30 calendar days after 178 the date of the offer. 179 4. The borrower accepts a written offer for a foreclosure 180 prevention alternative, but defaults on or otherwise breaches 181 the borrower's obligations under the foreclosure prevention 182 alternative. 183 (b)1. If a borrower requests a foreclosure prevention 184 alternative, the mortgage servicer or mortgage lender shall 185 promptly establish a single point of contact and provide to the 186 borrower one or more direct means of communication with the 187 single point of contact. 2. A single point of contact must remain assigned to the 188 189 borrower's account until the mortgage servicer or mortgage 190 lender determines that all foreclosure prevention alternatives 191 offered by, or through, the mortgage servicer or mortgage lender 192 have been exhausted or the borrower's account becomes current. 193 3. The mortgage servicer or mortgage lender shall ensure 194 that a single point of contact refers and transfers the borrower 195 to an appropriate supervisor upon the borrower's request, if the 196 single point of contact has a supervisor. 197 4. If the responsibilities of a single point of contact 198 are performed by a team of personnel, the mortgage servicer or 199 mortgage lender shall ensure that each member of the team is 200 knowledgeable about the borrower's situation and current status

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201	in the process of seeking a foreclosure prevention alternative.
202	(3) Within 7 business days after receiving an application
203	for a foreclosure prevention alternative or any document in
204	connection with a foreclosure prevention alternative application
205	for a residential mortgage loan, a mortgage servicer or mortgage
206	lender shall send to the borrower, by first-class mail or, if an
207	electronic mail address is provided, by electronic mail, written
208	acknowledgment of the receipt of the application or document.
209	(a) Upon receipt of an application for a foreclosure
210	prevention alternative, the mortgage servicer or mortgage lender
211	shall include in the initial acknowledgment of receipt of the
212	application:
213	1. A description of the process for considering the
214	application, including, without limitation, an estimate of when
215	a decision on the application will be made and the length of
216	time the borrower will have to consider an offer for a
217	foreclosure prevention alternative.
218	2. A statement of any deadlines that affect the processing
219	of an application for a foreclosure prevention alternative,
220	including, without limitation, the deadline for submitting any
221	missing document.
222	3. A statement of the expiration dates for any documents
223	submitted by the borrower.
224	(b) If a borrower submits an application for a foreclosure
225	prevention alternative but does not initially submit all the
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226 documents or information required to complete the application, 227 the mortgage servicer or mortgage lender shall include in the 228 initial acknowledgment of receipt of the application: 229 1. A statement of any deficiency in the borrower's 230 application and allow the borrower at least 30 calendar days to 231 submit any missing document or information required to complete 232 the application. 233 2. All the information required under subparagraphs (a)1., 234 (a)2., and (a)3.235 (4) If a borrower accepts an offer for a foreclosure 236 prevention alternative for a residential mortgage loan, the 237 mortgage servicer or mortgage lender shall provide the borrower 238 with a copy of the complete agreement of the foreclosure 239 prevention alternative signed by the mortgage lender or an agent 240 or authorized representative of the mortgage lender. 241 (5) If a borrower submits a complete application for a 242 foreclosure prevention alternative for a residential mortgage 243 loan and the borrower's application is denied, the mortgage 244 servicer or mortgage lender shall send to the borrower a written 245 statement of: (a) 246 The reason for the denial. 247 The length of time the borrower has to request an (b) 248 appeal of the denial, which must be at least 30 calendar days. 249 (c) Instructions regarding how to appeal the denial, including, without limitation, how to provide evidence that the 250

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251	denial was in error.
252	(6) If a borrower of a residential mortgage loan submits a
253	complete application for a foreclosure prevention alternative
254	and the borrower's application is denied, the mortgage servicer
255	or mortgage lender may not commence a civil action for the
256	recovery of any debt, or for the enforcement of any right, under
257	a residential mortgage loan which is not barred by this chapter
258	or chapter 702 or any other provision of law, record a notice of
259	default or a notice of sale, or conduct a foreclosure sale until
260	the later of:
261	(a) Sixty calendar days after the borrower is sent the
262	written statement required by subsection (5); or
263	(b) If the borrower appeals the denial, the later of:
264	1. Fifteen calendar days after the denial of the appeal;
265	or
266	2. If the appeal is successful:
267	a. Fourteen calendar days after a foreclosure prevention
268	alternative offered after the appeal is declined by the
269	borrower; or
270	3. If a foreclosure prevention alternative offered after
271	the appeal is accepted, the date on which the borrower fails to
272	timely submit the first payment or otherwise breaches the terms
273	of the offer.
274	(7) A mortgage servicer or mortgage lender is not required
275	to evaluate a foreclosure prevention alternative application
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276 from a borrower of a residential mortgage loan who has already 277 been evaluated or afforded a fair opportunity to be evaluated 278 for a foreclosure prevention alternative or who has been 279 evaluated or afforded a fair opportunity to be evaluated 280 consistent with the requirements of this section, unless: 281 There has been a material change in the borrower's (a) 282 financial circumstances since the date of the borrower's 283 previous application. 284 (b) The change in paragraph (a) is documented by the 285 borrower and submitted to the mortgage servicer or mortgage 286 lender. 287 (8) A mortgage servicer or mortgage lender may not charge 288 or collect: 289 (a) An application fee, processing fee, or other fee for a 290 foreclosure prevention alternative; or 291 (b) Late fees for periods during which: 292 1. A foreclosure prevention alternative is under 293 consideration or a denial is being appealed; 294 2. The borrower is making timely payments under a 295 foreclosure prevention alternative; or 296 3. A foreclosure prevention alternative is being evaluated 297 or exercised. 298 Section 5. Section 627.4055, Florida Statutes, is created 299 to read: 300 627.4055 Lender-placed insurance for residential mortgage Page 12 of 23

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301 loan guaranty.-302 (1) As used in this section, the term: 303 (a) "Affiliate" has the same meaning as in s. 624.10. 304 "Lender-placed insurance" means insurance obtained by (b) 305 a mortgage servicer or mortgage lender when a borrower of a 306 residential mortgage loan does not maintain valid or sufficient 307 insurance upon the mortgaged real property as required by the 308 terms of the mortgage agreement. 309 (c) "Mortgage servicer" has the same meaning as in s. 310 494.001. (d) "Person affiliated" means an affiliate or affiliated 311 312 person, as the terms are defined in s. 624.10. 313 (2) (a) An insurer or insurance agent may not: 314 1. Issue lender-placed insurance on a mortgaged property 315 if the insurer or insurance agent or an affiliate of the insurer 316 or insurance agent owns, performs the servicing for, or owns the 317 servicing right to, the mortgaged property. 318 2. Except for payment to a mortgage lender for any loss 319 resulting from a mortgage default or property foreclosure: 320 a. Compensate any mortgage lender, insurer, investor, or mortgage servicer, including, but not limited to, through 321 payment of commissions, on a lender-placed insurance policy 322 323 issued by the insurer or insurance agent. 324 b. Make any payment, including, but not limited to, 325 payment of expenses, to any mortgage lender, insurer, investor,

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326 or mortgage servicer for the purpose of securing lender-placed 327 insurance business or related outsourced services. 328 c. Share lender-placed insurance premium or risk with the 329 mortgage lender, investor, or mortgage servicer that obtained 330 the lender-placed insurance. 331 d. Offer contingent commissions, profit sharing, or other 332 payments dependent on profitability or loss ratios to any person affiliated with lender-placed insurance. 333 334 (b) An insurer or insurance agent may not provide free or 335 below-cost outsourced services to a mortgage lender, insurance 336 producer, investor, or mortgage servicer or outsource its own 337 functions to a mortgage lender, insurance producer, investor, or 338 mortgage servicer on an above-cost basis. 339 Section 6. Section 635.0215, Florida Statutes, is created 340 to read: 341 635.0215 Lender-placed insurance for residential mortgage 342 loan guaranty.-343 (1) As used in this section, the term: 344 "Affiliate" has the same meaning as in s. 624.10. (a) 345 (b) "Lender-placed insurance" has the same meaning as in s. 627.4055(1). 346 "Mortgage servicer" has the same meaning as in s. 347 (C) 348 494.001. (d) "Person affiliated" means an affiliate or affiliated 349 350 person, as the terms are defined in s. 624.10.

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351	(2)(a) An insurer or insurance agent may not:
352	1. Issue lender-placed insurance on a mortgaged property
353	if the insurer or insurance agent or an affiliate of the insurer
354	or insurance agent owns, performs the servicing for, or owns the
355	servicing right to, the mortgaged property.
356	2. Except for payment to a mortgage lender for any loss
357	resulting from a mortgage default or property foreclosure:
358	a. Compensate any mortgage lender, insurer, investor, or
359	mortgage servicer, including, but not limited to, through
360	payment of commissions, on a lender-placed insurance policy
361	issued by the insurer or insurance agent.
362	b. Make any payment, including, but not limited to,
363	payment of expenses, to any mortgage lender, insurer, investor,
364	or mortgage servicer for the purpose of securing lender-placed
365	insurance business or related outsourced services.
366	c. Share lender-placed insurance premium or risk with the
367	mortgage lender, investor, or mortgage servicer that obtained
368	the lender-placed insurance.
369	d. Offer contingent commissions, profit sharing, or other
370	payments dependent on profitability or loss ratios to any person
371	affiliated with lender-placed insurance.
372	(b) An insurer or insurance agent may not provide free or
373	below-cost outsourced services to a mortgage lender, insurance
374	producer, investor, or mortgage servicer or outsource its own
375	functions to a mortgage lender, insurance producer, investor, or

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376	mortgage servicer on an above-cost basis.
377	Section 7. Section 702.013, Florida Statutes, is created
378	to read:
379	702.013 Foreclosure prevention alternatives for
380	residential mortgage loans
381	(1) As used in this section, the term:
382	(a) "Complete application" has the same meaning as in s.
383	494.0027(1).
384	(b) "Foreclosure prevention alternative" has the same
385	meaning as in s. 494.001.
386	(c) "Mortgage servicer" has the same meaning as in s.
387	494.001.
388	(d) "Single point of contact" has the same meaning as in
389	<u>s. 494.0027(1).</u>
390	(2)(a) A mortgage servicer or mortgage lender may not
391	commence a civil action for the recovery of any debt, or for the
392	enforcement of any right, under a residential mortgage loan
393	which is not barred by this chapter or chapter 494 or any other
394	provision of law, record a notice of default or a notice of
395	sale, or conduct a foreclosure sale, if a borrower submits an
396	application for a foreclosure prevention alternative offered by,
397	or through, the borrower's mortgage servicer or mortgage lender,
398	unless one of the following has occurred:
399	1. The borrower fails to submit all documents or
400	information required to complete the application within the

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401 allotted timeframe authorized by the mortgage servicer or 402 mortgage lender, which must be at least 30 calendar days after 403 the date of the initial acknowledgment of receipt of the 404 application sent to the borrower. 405 The mortgage servicer or mortgage lender makes a 2. 406 written determination that the borrower is not eligible for a 407 foreclosure prevention alternative, and any appeal period under subsection (5) has expired. 408 409 3. The borrower does not accept a written offer for a foreclosure prevention alternative within 30 calendar days after 410 411 the date of the offer. 412 4. The borrower accepts a written offer for a foreclosure 413 prevention alternative, but defaults on or otherwise breaches 414 the borrower's obligations under the foreclosure prevention 415 alternative. 416 (b)1. If a borrower requests a foreclosure prevention 417 alternative, the mortgage servicer or mortgage lender shall 418 promptly establish a single point of contact and provide to the 419 borrower one or more direct means of communication with the 420 single point of contact. 421 2. A single point of contact must remain assigned to the 422 borrower's account until the mortgage servicer or mortgage 423 lender determines that all foreclosure prevention alternatives 424 offered by, or through, the mortgage servicer or mortgage lender 425 have been exhausted or the borrower's account becomes current.

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426 The mortgage servicer or mortgage lender shall ensure 3. 427 that a single point of contact refers and transfers the borrower 428 to an appropriate supervisor upon the borrower's request, if the 429 single point of contact has a supervisor. 430 4. If the responsibilities of a single point of contact 431 are performed by a team of personnel, the mortgage servicer or 432 mortgage lender shall ensure that each member of the team is 433 knowledgeable about the borrower's situation and current status 434 in the process of seeking a foreclosure prevention alternative. 435 (3) Within 7 business days after receiving an application 436 for a foreclosure prevention alternative or any document in 437 connection with a foreclosure prevention alternative application 438 for a residential mortgage loan, a mortgage servicer or mortgage 439 lender shall send to the borrower, by first-class mail or, if an 440 electronic mail address is provided, by electronic mail, written 441 acknowledgment of the receipt of the application or document. 442 (a) Upon receipt of an application for a foreclosure 443 prevention alternative, the mortgage servicer or mortgage lender 444 shall include in the initial acknowledgment of receipt of the 445 application: 446 1. A description of the process for considering the application, including, without limitation, an estimate of when 447 448 a decision on the application will be made and the length of 449 time the borrower will have to consider an offer for a 450 foreclosure prevention alternative.

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451 2. A statement of any deadlines that affect the processing 452 of an application for a foreclosure prevention alternative, 453 including, without limitation, the deadline for submitting any missing document. 454 455 3. A statement of the expiration dates for any documents 456 submitted by the borrower. 457 (b) If a borrower submits an application for a foreclosure 458 prevention alternative but does not initially submit all the 459 documents or information required to complete the application, 460 the mortgage servicer or mortgage lender shall include in the 461 initial acknowledgment of receipt of the application: 462 1. A statement of any deficiency in the borrower's 463 application and allow the borrower at least 30 calendar days to 464 submit any document or information required to complete the 465 application. 466 2. All the information required under subparagraphs (a)1., 467 (a)2., and (a)3. 468 (4) If a borrower accepts an offer for a foreclosure 469 prevention alternative for a residential mortgage loan, the 470 mortgage servicer or mortgage lender shall provide the borrower with a copy of the complete agreement of the foreclosure 471 472 prevention alternative signed by the mortgage lender or an agent 473 or authorized representative of the mortgage lender. 474 (5) If a borrower submits a complete application for a 475 foreclosure prevention alternative for a residential mortgage

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476 loan and the borrower's application is denied, the mortgage 477 servicer or mortgage lender shall send to the borrower a written 478 statement of: (a) The reason for the denial. 479 480 (b) The length of time the borrower has to request an 481 appeal of the denial, which must be at least 30 calendar days. 482 (c) Instructions regarding how to appeal the denial, 483 including, without limitation, how to provide evidence that the 484 denial was in error. 485 (6) If a borrower of a residential mortgage loan submits a 486 complete application for a foreclosure prevention alternative 487 and the borrower's application is denied, the mortgage servicer 488 or mortgage lender may not commence a civil action for the 489 recovery of any debt, or for the enforcement of any right, under 490 a residential mortgage loan which is not barred by this chapter 491 or chapter 494 or any other provision of law, record a notice of 492 default or a notice of sale, or conduct a foreclosure sale until 493 the later of: 494 (a) Sixty calendar days after the borrower is sent the 495 written statement required by subsection (5); or 496 (b) If the borrower appeals the denial, the later of: 497 1. Fifteen calendar days after the denial of the appeal; 498 or 499 2. If the appeal is successful: 500 a. Fourteen calendar days after a foreclosure prevention Page 20 of 23

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501	alternative offered after the appeal is declined by the
502	borrower; or
503	3. If a foreclosure prevention alternative offered after
504	the appeal is accepted, the date on which the borrower fails to
505	timely submit the first payment or otherwise breaches the terms
506	of the offer.
507	(7) A mortgage servicer or mortgage lender is not required
508	to evaluate a foreclosure prevention alternative application
509	from a borrower of a residential mortgage loan who has already
510	been evaluated or afforded a fair opportunity to be evaluated
511	for a foreclosure prevention alternative or who has been
512	evaluated or afforded a fair opportunity to be evaluated
513	consistent with the requirements of this section, unless:
514	(a) There has been a material change in the borrower's
515	financial circumstances since the date of the borrower's
516	previous application.
517	(b) The change in paragraph (a) is documented by the
518	borrower and submitted to the mortgage servicer or mortgage
519	lender.
520	(8) A mortgage servicer or mortgage lender may not charge
521	or collect:
522	(a) Application fee, processing fee, or other fee for a
523	foreclosure prevention alternative; or
524	(b) Late fees for periods during which:
525	1. A foreclosure prevention alternative is under

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526	consideration or a denial is being appealed;
527	2. The borrower is making timely payments under a
528	foreclosure prevention alternative; or
529	3. A foreclosure prevention alternative is being evaluated
530	or exercised.
531	Section 8. Paragraphs (a), (b), and (c) of subsection (5)
532	of section 494.00115, Florida Statutes, are amended to read:
533	494.00115 Exemptions
534	(5) As used in this section, the term "hold himself or
535	herself out to the public as being in the mortgage lending
536	business" includes any of the following:
537	(a) Representing to the public, through advertising or
538	other means of communicating or providing information, including
539	the use of business cards, stationery, brochures, signs, rate
540	lists, or promotional items, by any method, that such individual
541	can or will perform the activities described in <u>s. 494.001(25)</u>
542	s. 494.001(24) .
543	(b) Soliciting in a manner that would lead the intended
544	audience to reasonably believe that such individual is in the
545	business of performing the activities described in <u>s.</u>
546	<u>494.001(25)</u> s. 494.001(24) .
547	(c) Maintaining a commercial business establishment at
548	which, or premises from which, such individual regularly
549	performs the activities described in <u>s. 494.001(25)</u> s.
550	494.001(24) or regularly meets with current or prospective
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551	mortgage borrowers.
552	Section 9. Paragraph (d) of subsection (4) of section
553	494.0025, Florida Statutes, is amended to read:
554	494.0025 Prohibited practices.—It is unlawful for any
555	person:
556	(4) In any practice or transaction or course of business
557	relating to the sale, purchase, negotiation, promotion,
558	advertisement, or hypothecation of mortgage loan transactions,
559	directly or indirectly:
560	(d) To misrepresent a residential mortgage loan, as
561	described in <u>s. 494.001(26)(a)</u> s. 494.001(25)(a) , as a business
562	purpose loan.
563	Section 10. This act shall take effect July 1, 2022.

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