1 A bill to be entitled 2 An act relating to mortgage payoff letters; amending 3 s. 701.04, F.S.; revising the timeframe in which a 4 mortgagee or mortgage servicer must send or cause to 5 be sent an estoppel letter with specified information; 6 revising the circumstances under which a copy of the 7 instrument showing title in the property or other 8 lawful authorization must be included in a request for 9 an estoppel letter; requiring notice to the mortgagor of a request for an estoppel letter under certain 10 circumstances; revising requirements for an estoppel 11 12 letter; prohibiting certain actions by the mortgagee 13 or mortgage servicer; authorizing a corrected estoppel 14 letter under certain circumstances; providing that a 15 corrected estoppel letter supersedes any previous 16 estoppel letter under certain circumstances; 17 prohibiting the mortgagee or mortgage servicer from 18 denying the accuracy of certain information provided 19 in an estoppel letter under certain circumstances; providing construction; prohibiting payments received 20 pursuant to an estoppel letter from being returned and 21 22 requiring such payments to be promptly applied to any 23 unpaid balance of the loan properly secured by a 24 mortgage; providing methods for sending a written request for an estoppel letter and for sending an 25

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26 estoppel letter; providing that the mortgagee or 27 mortgage servicer is not required to pay for a common 28 carrier delivery service; requiring the mortgagee or 29 mortgage servicer to take certain actions within a specified time after the unpaid balance of a loan 30 31 properly secured by a mortgage has been fully paid or 32 paid pursuant to an estoppel letter; authorizing 33 reasonable attorney fees and costs; providing that 34 certain persons may still be personally liable after the recording of a release of a mortgage; amending s. 35 36 701.041, F.S.; revising a definition; conforming 37 provisions to changes made by the act; providing an effective date. 38 39

40 Be It Enacted by the Legislature of the State of Florida:

42 Section 1. Section 701.04, Florida Statutes, is amended to 43 read:

44 701.04 Cancellation of mortgages, liens, and judgments.45 (1)(a) Within 10 14 days after receipt of the written
46 request of a mortgagor, a record title owner of the property, a
47 fiduciary or trustee lawfully acting on behalf of a record title
48 owner, or any other person lawfully authorized to act on behalf
49 of a mortgagor or record title owner of the property, the
50 mortgagee holder of a mortgage shall deliver or cause the

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51	<u>mortgage</u> servicer <u>shall send or cause to be sent</u> of the mortgage
52	to deliver to the person making the request at a place
53	designated in the written request an estoppel letter setting
54	forth the unpaid balance of the loan secured by the mortgage. $\underline{\sf If}$
55	the written request is made by a person other than the
56	mortgagor, the request must include a copy of the instrument
57	showing such person's title in the property or other lawful
58	authorization, and the mortgagee or mortgage servicer must
59	notify the mortgagor of the request.
60	(a) If the mortgagor, or any person lawfully authorized to
61	act on behalf of the mortgagor, makes the request, the estoppel
62	letter must include an itemization of the principal, interest,
63	and any other charges properly due under or secured by the
64	mortgage and interest on a per-day basis for the unpaid balance.
65	(b) If a record title owner of the property, or any person
66	lawfully authorized to act on behalf of a mortgagor or record
67	title owner of the property, makes the request:
68	1. The request must include a copy of the instrument
69	showing title in the property or lawful authorization.
70	2. The estoppel letter may include the itemization of
71	information required under paragraph (a), but must at a minimum
72	include <u>:</u>
73	1. The total unpaid balance <u>of the loan</u> due under or
74	secured by the mortgage as of the date specified in the estoppel
75	letter, including an itemization of the principal, interest, and
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76	any other charges comprising the unpaid balance; and on a per-
77	day basis.
78	2. Interest accruing on a per-day basis for the unpaid
79	balance, if applicable.
80	(c)1. Except for mortgages for which a notice of lis
81	pendens in a foreclosure action or a suggestion of bankruptcy
82	has been properly filed and recorded, the mortgagee or mortgage
83	servicer may not qualify, reserve the right to change, or
84	condition or disclaim the reliance of others on the information
85	provided in an estoppel letter under paragraph (b), and any
86	attempt to do so is void and unenforceable. However, if the
87	mortgagee or mortgage servicer determines that any of the
88	information provided in the estoppel letter under paragraph (b)
89	was inaccurate, the mortgagee or mortgage servicer may send a
90	corrected estoppel letter to the person who requested the
91	estoppel letter.
92	2. If the person who requested the estoppel letter
93	receives a corrected estoppel letter by the end of normal
94	business hours at least 1 business day before a payment is made
95	in reliance on the previous estoppel letter, the corrected
96	estoppel letter supersedes all prior estoppel letters.
97	3. If any of the information provided in the estoppel
98	letter under paragraph (b) was inaccurate, but the person who
99	requested the estoppel letter did not timely receive a corrected
100	estoppel letter as provided in subparagraph 2., the mortgagee or
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101	mortgage servicer may not deny the accuracy of such information
102	as against any person who relied on it. This subparagraph does
103	not affect the right of a mortgagee to recover any sum that it
104	did not include in an estoppel letter from any person liable for
105	payment of the loan or other obligations secured by the
106	mortgage, nor does it limit any claim or defense to recovery
107	that such person may have at law or in equity.
108	<u>(d)</u> 3. The mortgagee or <u>mortgage</u> servicer of the mortgagee
109	acting in accordance with a request in substantial compliance
110	with this <u>subsection</u> paragraph is expressly discharged from any
111	obligation or liability to any person on account of the release
112	of the requested information, other than the obligation to
113	comply with the terms of the estoppel letter.
114	(e) If a payment is received at the location and in the
115	manner specified by the mortgagee or mortgage servicer, the
116	mortgagee or mortgage servicer must accept and may not return
117	any payment received in reliance on an estoppel letter and must
118	promptly apply such payment to the unpaid balance of the loan
119	properly due under or secured by the mortgage.
120	(f)1. A written request for an estoppel letter under
121	paragraph (a) must be sent to the mortgagee or mortgage servicer
122	by first-class mail, postage prepaid; by common carrier delivery
123	service; or by e-mail, facsimile, or other electronic means at
124	the address made available by the mortgagee or mortgage servicer
125	for such purpose or through an automated system provided by the

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126	mortgagee or mortgage servicer for requesting an estoppel
127	letter. The written request is considered received by the
128	mortgagee or mortgage servicer:
129	a. Five days after the request sent by first-class mail is
130	deposited with the United States Postal Service;
131	b. The day the request is delivered by a common carrier
132	delivery service; or
133	c. The day the request is sent by e-mail, facsimile, or
134	other electronic means or through an automated system provided
135	by the mortgagee or mortgage servicer for requesting an estoppel
136	letter.
137	
138	If any of the days in sub-subparagraph a., sub-subparagraph b.,
139	or sub-subparagraph c. falls on a Saturday, Sunday, or legal
140	holiday under the laws of the state or the United States, the
141	request for an estoppel letter is considered timely received by
142	the mortgagee or mortgage servicer on the next business day.
143	2. The mortgagee or mortgage servicer must send an
144	estoppel letter by first-class mail; by common carrier delivery
145	service; or by e-mail, facsimile, or other electronic means, as
146	directed in the written request, or through an automated system
147	provided by the mortgagee or mortgage servicer for this purpose.
148	However, the mortgagee or mortgage servicer is not required to
149	pay for a common carrier delivery service. If the 10-day period
150	after a written request is received by the mortgagee or mortgage

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151 servicer ends on a Saturday, Sunday, or legal holiday under the laws of the state or the United States, the estoppel letter is 152 153 considered timely if it is sent by the close of business on the 154 next business day. 155 (q) (c) Notwithstanding s. 655.059, a mortgagee or mortgage 156 servicer mortgage holder may provide the financial information 157 required under this subsection to a person authorized under this 158 subsection to request the financial information notwithstanding 159 s. 655.059. 160 (2) (a) Within 60 days after the unpaid balance of a loan secured by a mortgage has been fully paid or paid pursuant to an 161 162 estoppel letter under subsection (1), whichever is earlier, the 163 mortgagee or mortgage servicer shall execute in writing an 164 instrument acknowledging release of the mortgage; have the 165 instrument acknowledged, or proven, and duly entered in the 166 official records of the proper county; and send or cause to be 167 sent the recorded release to the mortgagor or record title owner 168 of the property. The prevailing party in a civil action brought 169 against the mortgagee or mortgage servicer to enforce the 170 requirements of this paragraph is entitled to reasonable 171 attorney fees and costs. (b) The recorded release of the mortgage does not relieve 172 173 the mortgagor, or the mortgagor's successors or assigns, from 174 any personal liability on the loan or other obligations 175 previously secured by the mortgage.

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176 (3) (2) Within 60 days after the unpaid balance Whenever 177 the amount of money due on a any mortgage, lien, or judgment has 178 been fully paid to the person or party entitled to the payment 179 thereof, the mortgagee, creditor, or assignee, or the attorney 180 of record in the case of a judgment, to whom the payment was made₇ shall execute in writing an instrument acknowledging 181 182 satisfaction of the mortgage, lien, or judgment; and have the instrument acknowledged, or proven, and duly entered in the 183 184 official records of the proper county; and. Within 60 days after 185 the date of receipt of the full payment of the mortgage, lien, 186 or judgment, the person required to acknowledge satisfaction of the mortgage, lien, or judgment shall send or cause to be sent 187 188 the recorded satisfaction to the person who has made the full 189 payment. In the case of a civil action arising out of this 190 section, The prevailing party in a civil action brought against 191 the creditor or assignee, or the attorney of record in the case 192 of a judgment, to enforce the requirements of this subsection is 193 entitled to reasonable attorney fees and costs. 194 (4) (3) When Whenever a writ of execution has been issued,

docketed, and indexed with a sheriff and the judgment upon which it was issued has been fully paid, it is the responsibility of the <u>person</u> party receiving payment to request, in writing, addressed to the sheriff, return of the writ of execution as fully satisfied.

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Section 2. Paragraph (a) of subsection (1) and subsection

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201 (2) of section 701.041, Florida Statutes, are amended to read: 202 701.041 Title insurer; mortgage release certificate.-203 DEFINITIONS.-For purposes of this section: (1)204 (a) "Estoppel letter" means a statement containing, at a 205 minimum, the information required in s. 701.04(1)(b) of the 206 amount of: 207 1. The unpaid balance of a loan secured by a mortgage, 208 including principal, interest, and any other charges properly 209 due under or secured by the mortgage. 210 2. Interest on a per-day basis for the unpaid balance. 211 (2) CERTIFICATE OF RELEASE. - An officer or duly appointed 212 agent of a title insurer may, on behalf of a mortgagor or a 213 person who acquired from the mortgagor title to all or a part of 214 the property described in a mortgage, execute a certificate of 215 release that complies with the requirements of this section and 216 record the certificate of release in the real property records 217 of each county in which the mortgage is recorded if a 218 satisfaction or release of the mortgage has not been executed 219 and recorded after the date payment in full of the loan properly 220 due under or secured by the mortgage was made in accordance with 221 an estoppel letter a payoff statement furnished by the mortgagee 222 or the mortgage servicer. Section 3. This act shall take effect October 1, 2022. 223

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