

1                   A bill to be entitled  
2           An act relating to consumer data privacy; creating s.  
3           501.173, F.S.; providing applicability; providing  
4           definitions; requiring controllers that collect a  
5           consumer's personal data to disclose certain  
6           information regarding data collection and selling  
7           practices to the consumer at or before the point of  
8           collection; specifying that such information may be  
9           provided through a general privacy policy or through a  
10          notice informing the consumer that additional specific  
11          information will be provided upon a certain request;  
12          prohibiting controllers from collecting additional  
13          categories of personal information or using personal  
14          information for additional purposes without notifying  
15          the consumer; requiring controllers that collect  
16          personal information to implement reasonable security  
17          procedures and practices to protect the information;  
18          authorizing consumers to request controllers to  
19          disclose the specific personal information the  
20          controller has collected about the consumer; requiring  
21          controllers to make available two or more methods for  
22          consumers to request their personal information;  
23          requiring controllers to provide such information free  
24          of charge within a certain timeframe and in a certain  
25          format upon receiving a verifiable consumer request;

26 specifying requirements for third parties with respect  
27 to consumer information acquired or used; providing  
28 construction; authorizing consumers to request  
29 controllers to delete or correct personal information  
30 the controllers have collected about the consumers;  
31 providing exceptions; specifying requirements for  
32 controllers to comply with deletion or correction  
33 requests; authorizing consumers to opt out of third-  
34 party disclosure of personal information collected by  
35 a controller; prohibiting controllers from selling or  
36 disclosing the personal information of consumers  
37 younger than a certain age, except under certain  
38 circumstances; prohibiting controllers from selling or  
39 sharing a consumer's information if the consumer has  
40 opted out of such disclosure; prohibiting controllers  
41 from taking certain actions to retaliate against  
42 consumers who exercise certain rights; providing  
43 applicability; providing that a contract or agreement  
44 that waives or limits certain consumer rights is void  
45 and unenforceable; providing for civil actions and a  
46 private right of action for consumers under certain  
47 circumstances; providing civil remedies; authorizing  
48 the Department of Legal Affairs to bring an action  
49 under the Florida Unfair or Deceptive Trade Practices  
50 Act and to adopt rules; requiring the department to

51 submit an annual report to the Legislature; providing  
 52 report requirements; providing that controllers must  
 53 have a specified timeframe to cure any violations;  
 54 providing jurisdiction; declaring that the act is  
 55 matter of statewide concern; preempting the  
 56 collection, processing, sharing, and sale of consumer  
 57 personal information to the state; amending s.  
 58 501.171, F.S.; revising the definition of "personal  
 59 information"; providing an effective date.

60  
 61 Be It Enacted by the Legislature of the State of Florida:

62  
 63 Section 1. Section 501.173, Florida Statutes, is created  
 64 to read:

- 65 501.173 Consumer data privacy.-  
 66 (1) APPLICABILITY.-This section does not apply to:  
 67 (a) Personal information collected and transmitted that is  
 68 necessary for the sole purpose of sharing such personal  
 69 information with a financial service provider to facilitate  
 70 short term, transactional payment processing for the purchase of  
 71 products or services.  
 72 (b) Personal information collected, used, retained, sold,  
 73 shared, or disclosed as deidentified personal information or  
 74 aggregate consumer information.  
 75 (c) Compliance with federal, state, or local laws.

76 (d) Compliance with a civil, criminal, or regulatory  
77 inquiry, investigation, subpoena, or summons by federal, state,  
78 or local authorities.

79 (e) Cooperation with law enforcement agencies concerning  
80 conduct or activity that the controller, processor, or third  
81 party reasonably and in good faith believes may violate federal,  
82 state, or local law.

83 (f) Exercising legal rights or privileges.

84 (g) Personal information used or collected by a controller  
85 or processor pursuant to a written contract between the  
86 controller and processor that complies with the requirements of  
87 this section.

88 (h) Personal information used by a controller or processor  
89 to advertise or market products or services that are produced or  
90 offered directly by the controller or processor. Such  
91 information may not be sold, shared, or disclosed to another  
92 person unless otherwise authorized under this section.

93 (i) Personal information of a person acting in the role of  
94 a job applicant, employee, owner, director, officer, contractor,  
95 volunteer, or intern of a controller, that is collected by a  
96 controller, to the extent the personal information is collected  
97 and used solely within the context of the person's role or  
98 former role with the controller.

99 (j) Protected health information for purposes of the  
100 federal Health Insurance Portability and Accountability Act of

101 1996 and related regulations, and patient identifying  
102 information for purposes of 42 C.F.R. part 2, established  
103 pursuant to 42 U.S.C. s. 290dd-2.

104 (k) A covered entity or business associate governed by the  
105 privacy, security, and breach notification rules issued by the  
106 United States Department of Health and Human Services in 45  
107 C.F.R. parts 160 and 164, or a program or a qualified service  
108 program as defined in 42 C.F.R. part 2, to the extent the  
109 covered entity, business associate, or program maintains  
110 personal information in the same manner as medical information  
111 or protected health information as described in paragraph (j),  
112 and as long as the covered entity, business associate, or  
113 program does not use personal information for targeted  
114 advertising with third parties and does not sell or share  
115 personal information to a third party unless such sale or  
116 sharing is covered by an exception under this section.

117 (l) Identifiable private information collected for  
118 purposes of research as defined in 45 C.F.R. s. 164.501  
119 conducted in accordance with the Federal Policy for the  
120 Protection of Human Subjects for purposes of 45 C.F.R. part 46,  
121 the good clinical practice guidelines issued by the  
122 International Council for Harmonisation of Technical  
123 Requirements for Pharmaceuticals for Human Use, or the  
124 Protection for Human Subjects for purposes of 21 C.F.R. parts 50  
125 and 56, or personal information that is used or shared in

126 research conducted in accordance with one or more of these  
127 standards.

128 (m) Information and documents created for purposes of the  
129 federal Health Care Quality Improvement Act of 1986 and related  
130 regulations, or patient safety work product for purposes of 42  
131 C.F.R. part 3, established pursuant to 42 U.S.C. s. 299b-21  
132 through 299b-26.

133 (n) Information that is deidentified in accordance with 45  
134 C.F.R. part 164 and derived from individually identifiable  
135 health information as described in the Health Insurance  
136 Portability and Accountability Act of 1996, or identifiable  
137 personal information, consistent with the Federal Policy for the  
138 Protection of Human Subjects or the human subject protection  
139 requirements of the United States Food and Drug Administration.

140 (o) Information used only for public health activities and  
141 purposes as described in 45 C.F.R. s. 164.512.

142 (p) Personal information collected, processed, sold, or  
143 disclosed pursuant to the federal Fair Credit Reporting Act, 15  
144 U.S.C. s. 1681 and implementing regulations.

145 (q) Nonpublic personal information collected, processed,  
146 sold, or disclosed pursuant to the Gramm-Leach-Bliley Act, 15  
147 U.S.C. s. 6801 et seq., and implementing regulations.

148 (r) A financial institution as defined in the Gramm-Leach-  
149 Bliley Act, 15 U.S.C. s. 6801 et seq., to the extent the  
150 financial institution maintains personal information in the same

HB9

2022

151 manner as nonpublic personal information as described in  
152 paragraph (q), and as long as such financial institution does  
153 not use personal information for targeted advertising with third  
154 parties and does not sell or share personal information to a  
155 third party unless such sale or sharing is covered by an  
156 exception under this section.

157 (s) Personal information collected, processed, sold, or  
158 disclosed pursuant to the federal Driver's Privacy Protection  
159 Act of 1994, 18 U.S.C. s. 2721 et seq.

160 (t) Education information covered by the Family  
161 Educational Rights and Privacy Act, 20 U.S.C. s. 1232(g) and 34  
162 C.F.R. part 99.

163 (u) Information collected as part of public or peer-  
164 reviewed scientific or statistical research in the public  
165 interest and that adheres to all other applicable ethics and  
166 privacy laws, if the consumer has provided informed consent.  
167 Research with personal information must be subjected by the  
168 controller conducting the research to additional security  
169 controls that limit access to the research data to only those  
170 individuals necessary to carry out the research purpose and  
171 subsequently deidentified.

172 (v) Personal information disclosed for the purpose of  
173 responding to an alert of a present risk of harm to a person or  
174 property, detecting security incidents, protecting against  
175 malicious, deceptive, fraudulent, or illegal activity, or

HB9

2022

176 prosecuting those responsible for that activity.

177 (w) Personal information that is disclosed when a consumer  
178 uses or directs a controller to intentionally disclose  
179 information to a third party or uses the controller to  
180 intentionally interact with a third party. An intentional  
181 interaction occurs when the consumer intends to interact with  
182 the third party, by one or more deliberate interactions.  
183 Hovering over, muting, pausing, or closing a given piece of  
184 content does not constitute a consumer's intent to interact with  
185 a third party.

186 (x) An identifier used for a consumer who has opted out of  
187 the sale or sharing of the consumer's personal information for  
188 the sole purpose of alerting processors and third parties that  
189 the consumer has opted out of the sale or sharing of the  
190 consumer's personal information.

191 (y) Personal information transferred by a controller to a  
192 third party as an asset that is part of a merger, acquisition,  
193 bankruptcy, or other transaction in which the third party  
194 assumes control of all or part of the controller, provided that  
195 information is used or shared consistently with this section. If  
196 a third party materially alters how it uses or shares the  
197 personal information of a consumer in a manner that is  
198 materially inconsistent with the commitments or promises made at  
199 the time of collection, it shall provide prior notice of the new  
200 or changed practice to the consumer. The notice must be



201 sufficiently prominent and robust to ensure that consumers can  
 202 easily exercise choices consistent with this section.

203 (2) DEFINITIONS.—As used in this section, the term:

204 (a) "Aggregate consumer information" means information  
 205 that relates to a group or category of consumers, from which the  
 206 identity of an individual consumer has been removed and is not  
 207 reasonably capable of being directly or indirectly associated or  
 208 linked with, any consumer, household, or device. The term does  
 209 not include personal information that has been deidentified.

210 (b) "Biometric information" means an individual's  
 211 physiological, biological, or behavioral characteristics,  
 212 including an individual's deoxyribonucleic acid (DNA), that can  
 213 be used, singly or in combination with each other or with other  
 214 identifying data, to establish individual identity. The term  
 215 includes, but is not limited to, imagery of the iris, retina,  
 216 fingerprint, face, hand, palm, vein patterns, and voice  
 217 recordings, from which an identifier template, such as a  
 218 faceprint, a minutiae template, or a voiceprint, can be  
 219 extracted, and keystroke patterns or rhythms, gait patterns or  
 220 rhythms, and sleep, health, or exercise data that contain  
 221 identifying information.

222 (c) "Collect" means to buy, rent, gather, obtain, receive,  
 223 or access any personal information pertaining to a consumer by  
 224 any means. The term includes, but is not limited to, actively or  
 225 passively receiving information from the consumer or by

226 observing the consumer's behavior or actions.

227 (d) "Consumer" means a natural person who resides in or is  
228 domiciled in this state, however identified, including by any  
229 unique identifier, who is acting in a personal capacity or  
230 household context. The term does not include a natural person  
231 acting on behalf of a legal entity in a commercial or employment  
232 context.

233 (e) "Controller" means:

234 1. A sole proprietorship, partnership, limited liability  
235 company, corporation, association, or legal entity that meets  
236 the following requirements:

237 a. Is organized or operated for the profit or financial  
238 benefit of its shareholders or owners;

239 b. Does business in this state;

240 c. Collects personal information about consumers, or is  
241 the entity on behalf of which such information is collected;

242 d. Determines the purposes and means of processing  
243 personal information about consumers alone or jointly with  
244 others; and

245 e. Satisfies at least two of the following thresholds:

246 (I) Has global annual gross revenues in excess of \$50  
247 million, as adjusted in January of every odd-numbered year to  
248 reflect any increase in the Consumer Price Index.

249 (II) Annually buys, receives, sells, or shares the  
250 personal information of 50,000 or more consumers, households, or

251 devices for the purpose of targeted advertising in conjunction  
 252 with third parties or for a purpose that is not listed under  
 253 subsection (1).

254 (III) Derives 50 percent or more of its global annual  
 255 revenues from selling or sharing personal information about  
 256 consumers.

257 2. Any entity that controls or is controlled by a  
 258 controller. As used in this subparagraph, the term "control"  
 259 means:

260 a. Ownership of, or the power to vote, more than 50  
 261 percent of the outstanding shares of any class of voting  
 262 security of a controller;

263 b. Control in any manner over the election of a majority  
 264 of the directors, or of individuals exercising similar  
 265 functions; or

266 c. The power to exercise a controlling influence over the  
 267 management of a company.

268 (f) "Deidentified" means information that cannot  
 269 reasonably be used to infer information about or otherwise be  
 270 linked to a particular consumer, provided that the controller  
 271 that possesses the information:

272 1. Takes reasonable measures to ensure that the  
 273 information cannot be associated with a specific consumer;

274 2. Maintains and uses the information in deidentified form  
 275 and not to attempt to reidentify the information, except that

276 the controller may attempt to reidentify the information solely  
277 for the purpose of determining whether its deidentification  
278 processes satisfy the requirements of this paragraph; and

279 3. Contractually obligates any recipients of the  
280 information to comply with all the provisions of this paragraph  
281 to avoid reidentifying such information.

282 (g) "Department" means the Department of Legal Affairs.

283 (h) "Device" means a physical object associated with a  
284 consumer or household capable of directly or indirectly  
285 connecting to the Internet.

286 (i) "Homepage" means the introductory page of an Internet  
287 website and any Internet webpage where personal information is  
288 collected. In the case of a mobile application, the homepage is  
289 the application's platform page or download page, a link within  
290 the application, such as the "About" or "Information"  
291 application configurations, or settings page, and any other  
292 location that allows consumers to review the notice required by  
293 subsection (7), including, but not limited to, before  
294 downloading the application.

295 (j) "Household" means a natural person or a group of  
296 people in this state who reside at the same address, share a  
297 common device or the same service provided by a controller, and  
298 are identified by a controller as sharing the same group account  
299 or unique identifier.

300 (k) "Personal information" means information that is

301 linked or reasonably linkable to an identified or identifiable  
302 consumer or household, including biometric information and  
303 unique identifiers to the consumer. The term does not include  
304 consumer information that is:

305 1. Consumer employment contact information, including a  
306 position name or title, employment qualifications, emergency  
307 contact information, business telephone number, business  
308 electronic mail address, employee benefit information, and  
309 similar information used solely in an employment context.

310 2. Deidentified or aggregate consumer information.

311 3. Publicly and lawfully available information reasonably  
312 believed to be made available to the public in a lawful manner  
313 and without legal restrictions:

314 a. From federal, state, or local government records.

315 b. By a widely distributed media source.

316 c. By the consumer or by someone to whom the consumer  
317 disclosed the information unless the consumer has purposely and  
318 effectively restricted the information to a certain audience on  
319 a private account.

320 (l) "Processing" means any operation or set of operations  
321 that are performed on personal information or on sets of  
322 personal information, whether or not by automated means.

323 (m) "Processor" means a sole proprietorship, partnership,  
324 limited liability company, corporation, association, or other  
325 legal entity that is organized or operated for the profit or

326 financial benefit of its shareholders or other owners, that  
327 processes information on behalf of a controller and to which the  
328 controller discloses a consumer's personal information pursuant  
329 to a written contract, provided that the contract prohibits the  
330 entity receiving the information from retaining, using, or  
331 disclosing the personal information for any purpose other than  
332 for the specific purpose of performing the services specified in  
333 the contract for the controller, or as otherwise permitted by  
334 this section.

335 (n) "Sell" means to sell, rent, release, disclose,  
336 disseminate, make available, transfer, or otherwise communicate  
337 orally, in writing, or by electronic or other means, a  
338 consumer's personal information by a controller to another  
339 controller or a third party for monetary or other valuable  
340 consideration.

341 (o) "Share" means to share, rent, release, disclose,  
342 disseminate, make available, transfer, or access a consumer's  
343 personal information for advertising or marketing. The term  
344 includes:

345 1. Allowing a third party to use or advertise or market to  
346 a consumer based on a consumer's personal information without  
347 disclosure of the personal information to the third party.

348 2. Monetary transactions, nonmonetary transactions, and  
349 transactions for other valuable consideration between a  
350 controller and a third party for advertising or marketing for

HB9

2022

351 the benefit of a controller.

352 (p) "Targeted advertising" means marketing to a consumer  
353 or displaying an advertisement to a consumer when the  
354 advertisement is selected based on personal information used to  
355 predict such consumer's preferences or interests.

356 (q) "Third party" means a person who is not a controller  
357 or processor.

358 (r) "Verifiable consumer request" means a request related  
359 to personal information that is made by a consumer, by a parent  
360 or guardian on behalf of a consumer who is a minor child, or by  
361 a person authorized by the consumer to act on the consumer's  
362 behalf in a form that is reasonably and readily accessible to  
363 consumers and that the controller can reasonably verify to be  
364 the consumer pursuant to rules adopted by the department.

365 (3) CONSUMER DATA COLLECTION REQUIREMENTS AND  
366 RESPONSIBILITIES.—

367 (a) A controller that collects personal information about  
368 consumers shall maintain an up-to-date online privacy policy and  
369 make such policy available from its homepage. The online privacy  
370 policy must include the following information:

371 1. Any Florida-specific consumer privacy rights.

372 2. A list of the types and categories of personal  
373 information the controller collects, sells, or shares, or has  
374 collected, sold, or shared, about consumers.

375 3. The consumer's right to request deletion or correction

376 of certain personal information.

377 4. The consumer's right to opt-out of the sale or sharing  
378 to third parties.

379 (b) A controller that collects personal information shall,  
380 at or before the point of collection, inform, or direct the  
381 processor to inform, consumers of the categories of personal  
382 information to be collected and the purposes for which the  
383 categories of personal information will be used.

384 (c) A controller may not collect additional categories of  
385 personal information or use personal information collected for  
386 additional purposes without providing the consumer with notice  
387 consistent with this section.

388 (d) A controller that collects a consumer's personal  
389 information shall implement and maintain reasonable security  
390 procedures and practices appropriate to the nature of the  
391 personal information to protect the personal information from  
392 unauthorized or illegal access, destruction, use, modification,  
393 or disclosure. A controller must require any processors and  
394 third parties to implement and maintain the same or similar  
395 security procedures and practices for personal information.

396 (e) A controller shall adopt and implement a retention  
397 schedule that prohibits the use or retention of personal  
398 information not subject to an exemption by the controller or  
399 processor after the satisfaction of the initial purpose for  
400 which such information was collected or obtained, after the



401 expiration or termination of the contract pursuant to which the  
402 information was collected or obtained, or 3 years after the  
403 consumer's last interaction with the controller. This paragraph  
404 does not apply to personal information used or retained for the  
405 following purposes:

406 1. Detection of security threats or incidents; protection  
407 against malicious, deceptive, fraudulent, unauthorized, or  
408 illegal activity or access; or prosecution of those responsible  
409 for such activity or access.

410 2. Compliance with a legal obligation, including any  
411 federal retention laws.

412 3. As reasonably needed for the protection of the  
413 controller's interests related to existing disputes, legal  
414 action, or governmental investigations.

415 4. Assuring the physical security of persons or property.

416 (4) CONSUMER RIGHT TO REQUEST COPY OF PERSONAL DATA  
417 COLLECTED, SOLD, OR SHARED.—

418 (a) A consumer has the right to request that a controller  
419 that collects, sells, or shares personal information about the  
420 consumer to disclose the following to the consumer:

421 1. The specific pieces of personal information that have  
422 been collected about the consumer.

423 2. The sources from which the consumer's personal  
424 information was collected.

425 3. The specific pieces of personal information about the

426 consumer that were sold or shared.

427 4. The third parties to which the personal information  
 428 about the consumer was sold or shared.

429 5. The categories of personal information about the  
 430 consumer that were disclosed to a processor.

431 (b) A controller that collects, sells, or shares personal  
 432 information about a consumer shall disclose the information  
 433 specified in paragraph (a) to the consumer upon receipt of a  
 434 verifiable consumer request.

435 (c) This subsection does not require a controller to  
 436 retain, reidentify, or otherwise link any data that, in the  
 437 ordinary course of business is not maintained in a manner that  
 438 would be considered personal information.

439 (d) The controller shall deliver the information required  
 440 or act on the request in this subsection to a consumer free of  
 441 charge within 45 days after receiving a verifiable consumer  
 442 request. The response period may be extended once by 45  
 443 additional days when reasonably necessary, provided the  
 444 controller informs the consumer of any such extension within the  
 445 initial 45-day response period and the reason for the extension.  
 446 The information must be delivered in a readily usable format. A  
 447 controller is not obligated to provide information to the  
 448 consumer if the consumer or a person authorized to act on the  
 449 consumer's behalf does not provide verification of identity or  
 450 verification of authorization to act with the permission of the

451 consumer.

452 (e) A controller may provide personal information to a  
453 consumer at any time, but is not required to provide personal  
454 information to a consumer more than twice in a 12-month period.

455 (f) This subsection does not apply to personal information  
456 relating solely to households.

457 (5) RIGHT TO HAVE PERSONAL INFORMATION DELETED OR  
458 CORRECTED.—

459 (a) A consumer has the right to request that a controller  
460 delete any personal information about the consumer which the  
461 controller has collected from the consumer.

462 (b) A controller that receives a verifiable consumer  
463 request to delete the consumer's personal information shall  
464 delete the consumer's personal information from its records and  
465 direct any processors to delete such information within 90 days  
466 of receipt of the verifiable consumer request.

467 (c) A controller or a processor acting pursuant to its  
468 contract with the controller may not be required to comply with  
469 a consumer's request to delete the consumer's personal  
470 information if it is reasonably necessary for the controller or  
471 processor to maintain the consumer's personal information to do  
472 any of the following:

473 1. Complete the transaction for which the personal  
474 information was collected.

475 2. Fulfill the terms of a written warranty or product

476 recall conducted in accordance with federal law.

477 3. Provide a good or service requested by the consumer, or  
478 reasonably anticipated to be requested within the context of a  
479 controller's ongoing business relationship with the consumer, or  
480 otherwise perform a contract between the controller and the  
481 consumer.

482 4. Detect security incidents, protect against malicious,  
483 deceptive, fraudulent, or illegal activity; or prosecute those  
484 responsible for that activity.

485 5. Debug to identify and repair errors that impair  
486 existing intended functionality.

487 6. Engage in public or peer-reviewed scientific,  
488 historical, or statistical research in the public interest that  
489 adheres to all other applicable ethics and privacy laws when the  
490 controller's deletion of the information is likely to render  
491 impossible or seriously impair the achievement of such research,  
492 if the consumer has provided informed consent.

493 7. Enable solely internal uses that are reasonably aligned  
494 with the expectations of the consumer based on the consumer's  
495 relationship with the controller or that are compatible with the  
496 context in which the consumer provided the information.

497 8. Comply with a legal obligation, including any state or  
498 federal retention laws.

499 9. Reasonably protect the controller's interests against  
500 existing disputes, legal action, or governmental investigations.

501 10. Internally use the consumer's personal information in  
502 a lawful manner.

503 (d) A consumer has the right to make a request to correct  
504 inaccurate personal information to a controller that maintains  
505 inaccurate personal information about the consumer. A controller  
506 that receives a verifiable consumer request to correct  
507 inaccurate personal information shall use commercially  
508 reasonable efforts to correct the inaccurate personal  
509 information as directed by the consumer and direct any  
510 processors to correct such information within 90 days after  
511 receipt of the verifiable consumer request. If a controller  
512 maintains a self-service mechanism to allow a consumer to  
513 correct certain personal information, the controller may require  
514 the consumer to correct their own personal information through  
515 such mechanism.

516 (6) RIGHT TO OPT-OUT OF THE SALE OR SHARING OF PERSONAL  
517 INFORMATION.—

518 (a) A consumer has the right at any time to direct a  
519 controller not to sell or share the consumer's personal  
520 information to a third party. This right may be referred to as  
521 the right to opt-out.

522 (b) Notwithstanding paragraph (a), a controller may not  
523 sell or share the personal information of a minor consumer if  
524 the controller has actual knowledge that the consumer is not 16  
525 years of age or older. However, if a consumer who is between 13

HB9

2022

526 and 16 years of age, or if the parent or guardian of a consumer  
527 who is 12 years of age or younger, has affirmatively authorized  
528 the sale or sharing of such consumer's personal information,  
529 then a controller may sell or share such information in  
530 accordance with this section. A controller that willfully  
531 disregards the consumer's age is deemed to have actual knowledge  
532 of the consumer's age. A controller that complies with the  
533 verifiable parental consent requirements of the Children's  
534 Online Privacy Protection Act, 15 U.S.C. s. 6501 et seq., shall  
535 be deemed compliant with any obligation to obtain parental  
536 consent.

537 (c) A controller that has received direction prohibiting  
538 the sale or sharing of the consumer's personal information is  
539 prohibited from selling or sharing the consumer's personal  
540 information beginning 48 hours after receipt of such direction,  
541 unless the consumer subsequently provides express authorization  
542 for the sale or sharing of the consumer's personal information.

543 (7) FORM TO OPT-OUT OF SALE OR SHARING OF PERSONAL  
544 INFORMATION.—

545 (a) A controller shall:

546 1. In a form that is reasonably accessible to consumers,  
547 provide a clear and conspicuous link on the controller's  
548 Internet homepage, entitled "Do Not Sell or Share My Personal  
549 Information," to an Internet webpage that enables a consumer, or  
550 a person authorized by the consumer, to opt-out of the sale or

551 sharing of the consumer's personal information. A controller may  
552 not require a consumer to create an account in order to direct  
553 the controller not to sell the consumer's personal information.  
554 A controller may accept a request to opt-out received through a  
555 user-enabled global privacy control, such as a browser plug-in  
556 or privacy setting, device setting, or other mechanism, which  
557 communicates or signals the consumer's choice to opt out.

558 2. For consumers who opted-out of the sale or sharing of  
559 their personal information, respect the consumer's decision to  
560 opt-out for at least 12 months before requesting that the  
561 consumer authorize the sale or sharing of the consumer's  
562 personal information.

563 3. Use any personal information collected from the  
564 consumer in connection with the submission of the consumer's  
565 opt-out request solely for the purposes of complying with the  
566 opt-out request.

567 (b) A consumer may authorize another person to opt-out of  
568 the sale or sharing of the consumer's personal information on  
569 the consumer's behalf pursuant to rules adopted by the  
570 department.

571 (8) ACTIONS RELATED TO CONSUMERS WHO EXERCISE PRIVACY  
572 RIGHTS.—

573 (a) A controller may charge a consumer who exercised any  
574 of the consumer's rights under this section a different price or  
575 rate, or provide a different level or quality of goods or

576 services to the consumer, only if that difference is reasonably  
577 related to the value provided to the controller by the  
578 consumer's data or is related to a consumer's voluntary  
579 participation in a financial incentive program, including a bona  
580 fide loyalty, rewards, premium features, discounts, or club card  
581 program offered by the controller.

582 (b) A controller may offer financial incentives, including  
583 payments to consumers as compensation, for the collection,  
584 sharing, sale, or deletion of personal information if the  
585 consumer gives the controller prior consent that clearly  
586 describes the material terms of the financial incentive program.  
587 The consent may be revoked by the consumer at any time.

588 (c) A controller may not use financial incentive practices  
589 that are unjust, unreasonable, coercive, or usurious in nature.

590 (9) CONTRACTS AND ROLES.—

591 (a) Any contract or agreement between a controller and a  
592 processor must:

593 1. Prohibit the processor from selling, sharing,  
594 retaining, using, or disclosing the personal information other  
595 than for the purposes specified in the contract or agreement  
596 with the controller;

597 2. Govern the processor's personal information processing  
598 procedures with respect to processing performed on behalf of the  
599 controller, including processing instructions, the nature and  
600 purpose of processing, the type of information subject to



601 processing, the duration of processing, and the rights and  
602 obligations of both the controller and processor;

603 3. Require the processor to return or delete all personal  
604 information under the contract to the controller as requested by  
605 the controller at the end of the provision of services, unless  
606 retention of the information is required by law; and

607 4. Upon request of the controller, require the processor  
608 to make available to the controller all information in its  
609 possession under the contract or agreement.

610 (b) Determining whether a person is acting as a controller  
611 or processor with respect to a specific processing of data is a  
612 fact-based determination that depends upon the context in which  
613 personal information is to be processed. The contract between a  
614 controller and processor must reflect their respective roles and  
615 relationships related to handling personal information. A  
616 processor that continues to adhere to a controller's  
617 instructions with respect to a specific processing of personal  
618 information remains a processor.

619 (c) A third party may not sell or share personal  
620 information about a consumer that has been sold or shared to the  
621 third party by a controller unless the consumer has received  
622 explicit notice from the third party and is provided an  
623 opportunity to opt-out by the third party.

624 (d) A processor or third party must require any  
625 subcontractor to meet the same obligations of such processor or

626 third party with respect to personal information.

627 (e) A processor or third party or any subcontractor  
 628 thereof who violates any of the restrictions imposed upon it  
 629 under this section is liable or responsible for any failure to  
 630 comply with this section.

631 (f) Any provision of a contract or agreement of any kind  
 632 that waives or limits in any way a consumer's rights under this  
 633 section, including, but not limited to, any right to a remedy or  
 634 means of enforcement, is deemed contrary to public policy and is  
 635 void and unenforceable. This section does not prevent a consumer  
 636 from declining to request information from a controller,  
 637 declining to opt-out of a controller's sale or sharing of the  
 638 consumer's personal information, or authorizing a controller to  
 639 sell or share the consumer's personal information after  
 640 previously opting out.

641 (10) CIVIL ACTIONS; PRIVATE RIGHT OF ACTION.—

642 (a) A Florida consumer may only bring a civil action  
 643 against a controller, processor, or person pursuant to this  
 644 section for the following:

645 1. Failure to delete or correct a consumer's personal  
 646 information pursuant to this section after receiving a  
 647 verifiable consumer request or directions to delete or correct  
 648 from a controller unless the controller, processor, or person  
 649 qualifies for an exception to the requirements to delete or  
 650 correct under this section.

HB9

2022

651 2. Continuing to sell or share a consumer's personal  
652 information after the consumer chooses to opt-out pursuant to  
653 this section.

654 3. Selling or sharing the personal information of a  
655 consumer age 16 or younger without obtaining consent as required  
656 by this section.

657 (b) A court may grant the following relief to a consumer:

658 1. Damages in an amount not less than \$100 and not greater  
659 than \$750 per consumer per incident or actual damages, whichever  
660 is greater.

661 2. Injunctive or declaratory relief.

662 (c) Upon prevailing, the consumer shall recover reasonable  
663 attorney fees and costs.

664 (d) Any action under this subsection may only be brought  
665 by or on behalf of a Florida consumer.

666 (e) Liability for a tort, contract claim, or consumer  
667 protection claim which is unrelated to an action brought under  
668 subsection (10) or subsection (11) does not arise solely from  
669 the failure of a controller, processor, or person to comply with  
670 this section and evidence of such may only be used as the basis  
671 to prove a cause of action under this subsection.

672 (11) ENFORCEMENT AND IMPLEMENTATION BY THE DEPARTMENT.—

673 (a) Any violation of this section is an unfair and  
674 deceptive trade practice actionable under part II of chapter 501  
675 solely by the department against a controller, processor, or

676 person. If the department has reason to believe that any  
677 controller, processor, or person is in violation of this  
678 section, the department, as the enforcement authority, may bring  
679 an action against such controller, processor, or person for an  
680 unfair or deceptive act or practice. For the purpose of bringing  
681 an action pursuant to this section, ss. 501.211 and 501.212 do  
682 not apply. Civil penalties may be tripled if the violation:  
683 1. Involves a consumer who the controller, processor, or  
684 person has actual knowledge is 16 years of age or younger; or  
685 2. Is based on paragraph (10) (a).  
686 (b) After the department has notified a controller,  
687 processor, or person in writing of an alleged violation, the  
688 department may in its discretion grant a 45-day period to cure  
689 the alleged violation. The 45-day cure period does not apply to  
690 a violation of subparagraph (10) (a)1. The department may  
691 consider the number and frequency of violations, the substantial  
692 likelihood of injury to the public, and the safety of persons or  
693 property when determining whether to grant 45 days to cure and  
694 the issuance of a letter of guidance. If the violation is cured  
695 to the satisfaction of the department and proof of such cure is  
696 provided to the department, the department in its discretion may  
697 issue a letter of guidance. If the controller, processor, or  
698 person fails to cure the violation within 45 days, the  
699 department may bring an action against the controller,  
700 processor, or person for the alleged violation.

701 (c) Any action brought by the department may only be  
702 brought by or on behalf of a Florida consumer.

703 (d) By February 1 of each year, the department shall  
704 submit a report to the President of the Senate and the Speaker  
705 of the House of Representatives describing any actions taken by  
706 the department to enforce this section. The report shall include  
707 statistics and relevant information detailing:

708 1. The number of complaints received;

709 2. The number and type of enforcement actions taken and  
710 the outcomes of such actions;

711 3. The number of complaints resolved without the need for  
712 litigation; and

713 4. The status of the development and implementation of  
714 rules to implement this section.

715 (e) The department may adopt rules to implement this  
716 section, including standards for verifiable consumer requests,  
717 enforcement, data security, and authorized persons who may act  
718 on a consumer's behalf.

719 (12) JURISDICTION.—For purposes of bringing an action in  
720 accordance with subsections (10) and (11), any person who meets  
721 the definition of controller as defined in this section that  
722 collects, shares, or sells the personal information of Florida  
723 consumers, is considered to be both engaged in substantial and  
724 not isolated activities within this state and operating,  
725 conducting, engaging in, or carrying on a business, and doing

726 business in this state, and is therefore subject to the  
 727 jurisdiction of the courts of this state.

728 (13) PREEMPTION.—This section is a matter of statewide  
 729 concern and supersedes all rules, regulations, codes,  
 730 ordinances, and other laws adopted by a city, county, city and  
 731 county, municipality, or local agency regarding the collection,  
 732 processing, sharing, or sale of consumer personal information by  
 733 a controller or processor. The regulation of the collection,  
 734 processing, sharing, or sale of consumer personal information by  
 735 a controller or processor is preempted to the state.

736 Section 2. Paragraph (g) of subsection (1) of section  
 737 501.171, Florida Statutes, is amended to read:

738 501.171 Security of confidential personal information.—

739 (1) DEFINITIONS.—As used in this section, the term:

740 (g)1. "Personal information" means either of the  
 741 following:

742 a. An individual's first name or first initial and last  
 743 name in combination with any one or more of the following data  
 744 elements for that individual:

745 (I) A social security number;

746 (II) A driver license or identification card number,  
 747 passport number, military identification number, or other  
 748 similar number issued on a government document used to verify  
 749 identity;

750 (III) A financial account number or credit or debit card

HB9

2022

751 number, in combination with any required security code, access  
752 code, or password that is necessary to permit access to an  
753 individual's financial account;

754 (IV) Any information regarding an individual's medical  
755 history, mental or physical condition, or medical treatment or  
756 diagnosis by a health care professional; or

757 (V) An individual's health insurance policy number or  
758 subscriber identification number and any unique identifier used  
759 by a health insurer to identify the individual.

760 (VI) An individual's biometric information as defined in  
761 s. 501.173(2).

762 b. A user name or e-mail address, in combination with a  
763 password or security question and answer that would permit  
764 access to an online account.

765 2. The term does not include information about an  
766 individual that has been made publicly available by a federal,  
767 state, or local governmental entity. The term also does not  
768 include information that is encrypted, secured, or modified by  
769 any other method or technology that removes elements that  
770 personally identify an individual or that otherwise renders the  
771 information unusable.

772 Section 3. This act shall take effect July 1, 2023.