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LEGISLATIVE ACTION

Senate House . Comm: RCS 04/12/2023 The Appropriations Committee on Health and Human Services (Simon) recommended the following: Senate Amendment (with title amendment) Delete lines 77 - 494 and insert: provider, a health care services pool, an assisted living facility, an adult family-care home, or an adult day care center licensed or registered under chapter 400 or chapter 429. (b) "Department" means the Department of Elderly Affairs. (c) "Employee" means a person, contracted staff, or an independent contractor employed or referred by a covered

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11	provider who is required to undergo a level 2 background
12	screening under s. 408.809 and chapter 435.
13	(d) "Personal care" means providing, through in-person
14	contact, assistance with activities of daily living, assistance
15	with self-administration of medication, homemaker or companion
16	services, nursing services, or other services that promote the
17	physical, mental, and psychosocial well-being of participants,
18	patients, and residents of covered providers. The term does not
19	include duties involving administrative functions or maintaining
20	the physical environment of a licensed facility, including
21	grounds maintenance, building maintenance, housekeeping,
22	laundry, or food preparation.
23	(e) "Regular contact" means the performance of duties other
24	than personal care which may require employees to interact in
25	person on a daily basis with participants, patients, or
26	residents.
27	(3) The department shall offer to the general public
28	education about Alzheimer's disease and related forms of
29	dementia. Such education must provide basic information about
30	the most common forms of dementia, how to identify the signs and
31	symptoms of dementia, coping skills, how to respond to changes,
32	planning for the future, and how to access additional resources
33	about dementia.
34	(4) Employees of covered providers must complete the
35	following training for Alzheimer's disease and related forms of
36	dementia:
37	(a) Upon beginning employment, each employee must receive
38	basic written information about interacting with persons who
39	have Alzheimer's disease or related forms of dementia.

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40	(b) Within 30 days after beginning employment, each
41	employee who provides personal care to or has regular contact
42	with participants, patients, or residents must complete a 1-hour
43	training program provided by the department.
44	1. The department shall provide the training in an online
45	format at no cost. The 1-hour training program must contain
46	information on understanding the basics about the most common
47	forms of dementia, how to identify the signs and symptoms of
48	dementia, and skills for communicating and interacting with
49	persons with Alzheimer's disease or related forms of dementia. A
50	record of the completion of the training program must be made
51	available to the covered provider which identifies the training
52	course, the name of the employee, and the date of completion.
53	2. A covered provider must maintain a record of the
54	employee's completion of the training and, upon written request
55	of the employee, must provide the employee with a copy of the
56	record of completion consistent with the employer's written
57	policies.
58	3. An employee who has completed the training required in
59	this subsection is not required to repeat the program upon
60	changing employment to a different covered provider.
61	(c) Within 7 months after beginning employment for a home
62	health agency, nurse registry, or companion or homemaker service
63	provider, each employee who provides personal care must complete
64	2 hours of training in addition to the training required in
65	paragraphs (a) and (b). The additional training must include,
66	but is not limited to, behavior management, promoting the
67	person's independence in activities of daily living, and skills
68	in working with families and caregivers.

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69	(d) Within 7 months after beginning employment for a
70	nursing home, an assisted living facility, an adult family-care
71	home, or an adult day care center, each employee who provides
72	personal care must complete 3 hours of training in addition to
73	the training required in paragraphs (a) and (b). The additional
74	training must include, but is not limited to, behavior
75	management, promoting the person's independence in activities of
76	daily living, skills in working with families and caregivers,
77	group and individual activities, maintaining an appropriate
78	environment, and ethical issues.
79	(e) For an assisted living facility, adult family-care
80	home, or adult day care center that advertises and provides, or
81	is designated to provide, specialized care for persons with
82	Alzheimer's disease or related forms of dementia, in addition to
83	the training specified in paragraphs (a) and (b), employees must
84	receive the following training:
85	1. Within 3 months after beginning employment, each
86	employee who provides personal care to or has regular contact
87	with the residents or participants must complete the additional
88	3 hours of training as provided in paragraph (d).
89	2. Within 6 months after beginning employment, each
90	employee who provides personal care must complete an additional
91	4 hours of dementia-specific training. Such training must
92	include, but is not limited to, understanding Alzheimer's
93	disease and related forms of dementia, the stages of Alzheimer's
94	disease, communication strategies, medical information, and
95	stress management.
96	3. Thereafter, each employee who provides personal care
97	must participate in at least 4 hours of continuing education

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98 each calendar year through contact hours, on-the-job training, 99 or electronic learning technology. For this subparagraph, the term "on-the-job training" means a form of direct coaching in 100 101 which a facility administrator or his or her designee instructs 102 an employee who provides personal care with guidance, support, 103 or hands-on experience to help develop and refine the employee's 104 skills for caring for a person with Alzheimer's disease or a related form of dementia. The continuing education must cover at 105 106 least one of the topics included in the dementia-specific 107 training in which the employee has not received previous 108 training in the previous calendar year. The continuing education 109 may be fulfilled and documented in a minimum of one quarter-hour 110 increments through on-the-job training of the employee by a 111 facility administrator or his or her designee or by an 112 electronic learning technology chosen by the facility 113 administrator. On-the-job training may not account for more than 2 hours of continuing education each calendar year. 114 115 (f)1. An employee provided, assigned, or referred by a health care services pool must complete the training required in 116

health care services pool must complete the training required in paragraph (c), paragraph (d), or paragraph (e) as applicable to the covered provider and the position in which the employee will be working. The documentation verifying the completed training and continuing education of the employee must, if applicable, be provided to the covered provider upon request.

2. A health care services pool must verify and maintain documentation as required under s. 400.980(5) before providing, assigning, or referring an employee to a covered provider. (5) The department may establish training curricula

126 guidelines for the training required in paragraphs (4)(c), (d),

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127	and (e). The department may approve training providers and
128	training curricula and maintain a list of approved providers.
129	Approved training may be offered in a variety of formats,
130	including, but not limited to, in person, electronically, or on-
131	the-job by a facility administrator or his or her designee.
132	Continuing education under this section does not require the
133	adoption of training curricula guidelines by the department or
134	approval of the training provider and curricula by the
135	department. The department may develop or provide continuing
136	education training or curricula as an option for covered
137	providers and employees.
138	(a) A training provider meeting one of the following
139	qualifications may offer training in compliance with the
140	training curricula guidelines without prior approval of the
141	department:
142	1. A person approved by an applicable board or the
143	Department of Health to provide training who is registered with
144	the electronic continuing education tracking system under s.
145	456.025; or
146	2. A training provider approved by the department or its
147	designee before July 1, 2023.
148	(b) Training providers qualified under subparagraph (a)1.
149	must also have:
150	1. At least 1 year of teaching experience as an educator
151	for caregivers of persons with Alzheimer's disease or related
152	forms of dementia;
153	2. At least 1 year of practical experience in a program
154	providing care to persons with Alzheimer's disease or related
155	forms of dementia; or

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156	3. Completed a specialized training program in the subject
157	matter of Alzheimer's disease and related forms of dementia from
158	an accredited health care, human services, or gerontology
159	education provider.
160	(c) Upon an employee's completion of the training specified
161	in paragraphs (4)(c), (d), and (e), the training provider must
162	provide a record of the completion of the training which
163	includes the name of the employee, the name of the training
164	provider, the topics covered, and the date of completion. The
165	training record is evidence of completion of training in the
166	identified topic and the employee is not required to repeat
167	training in that topic if the employee changes employment to a
168	different covered provider.
169	(d) Any Alzheimer's disease and related forms of dementia
170	training curriculum approved by the department or its designee
171	before July 1, 2023, remains in effect until the curriculum's
172	expiration date.
173	(6) The department may adopt rules to establish training
174	curriculum guidelines, requirements for the approval of other
175	qualified training providers, and a process for conducting a
176	sampling of training or training curricula as necessary to
177	monitor for compliance with curricula guidelines.
178	(7) For a certified nursing assistant as defined in s.
179	464.201, training hours completed as required under this section
180	may count toward the total hours of training required to
181	maintain certification as a nursing assistant.
182	(8) For a health care practitioner as defined in s.
183	456.001, training hours completed as required under this section
184	may count toward the total hours of continuing education

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185 required by that practitioner's licensing board. (9) Each person employed, contracted, or referred to 186 provide services before July 1, 2023, must complete the training 187 188 required in this section before July 1, 2026. Proof of 189 completion of equivalent training completed before July 1, 2023, 190 shall substitute for the training required in subsection (4). 191 Each person employed, contracted, or referred to provide services on or after July 1, 2023, may satisfy the training 192 193 requirements by completing training using approved curricula as 194 specified in paragraph (5)(d) until the effective date of the 195 rules adopted by the department under subsection (6). 196 Section 2. Paragraph (b) of subsection (2) of section 197 400.0239, Florida Statutes, is amended to read: 198 400.0239 Quality of Long-Term Care Facility Improvement 199 Trust Fund.-200 (2) Expenditures from the trust fund shall be allowable for 201 direct support of the following: (b) Development and implementation of specialized training 202 203 programs for long-term care facility personnel who provide 204 direct care for residents with Alzheimer's disease and other 205 dementias, including training provided under s. 430.5025, 206 residents at risk of developing pressure sores, and residents 207 with special nutrition and hydration needs. 208 Section 3. Section 400.1755, Florida Statutes, is amended 209 to read: 210 400.1755 Care for persons with Alzheimer's disease or 211 related disorders; staff training requirements.-212 (1) As a condition of licensure, the employees of 213 facilities licensed under this part must complete the training

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214 <u>required under s. 430.5025</u> provide to each of their employees, 215 upon beginning employment, basic written information about 216 interacting with persons with Alzheimer's disease or a related 217 disorder.

218 (2) All employees who are expected to, or whose 219 responsibilities require them to, have direct contact with residents with Alzheimer's disease or a related disorder must, 220 221 in addition to being provided the information required in 2.2.2 subsection (1), also have an initial training of at least 1 hour 223 completed in the first 3 months after beginning employment. This 224 training must include, but is not limited to, an overview of 225 dementias and must provide basic skills in communicating with 226 persons with dementia.

(3) An individual who provides direct care shall be considered a direct caregiver and must complete the required initial training and an additional 3 hours of training within 9 months after beginning employment. This training shall include, but is not limited to, managing problem behaviors, promoting the resident's independence in activities of daily living, and skills in working with families and caregivers.

234 (a) The required 4 hours of training for certified nursing 235 assistants are part of the total hours of training required 236 annually.

237 (b) For a health care practitioner as defined in s.
238 456.001, continuing education hours taken as required by that
239 practitioner's licensing board shall be counted toward this
240 total of 4 hours.

241 (4) For an employee who is a licensed health care 242 practitioner as defined in s. 456.001, training that is

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243 sanctioned by that practitioner's licensing board shall be 244 considered to be approved by the Department of Elderly Affairs. 245 (5) The Department of Elderly Affairs or its designee must 246 approve the initial and continuing training provided in the 247 facilities. The department must approve training offered in a variety of formats, including, but not limited to, Internet-248 249 based training, videos, teleconferencing, and classroom 250 instruction. The department shall keep a list of current 251 providers who are approved to provide initial and continuing 252 training. The department shall adopt rules to establish 253 standards for the trainers and the training required in this 254 section. 255 (6) Upon completing any training listed in this section, 256 the employee or direct caregiver shall be issued a certificate 257 that includes the name of the training provider, the topic 258 covered, and the date and signature of the training provider. 259 The certificate is evidence of completion of training in the 260 identified topic, and the employee or direct caregiver is not 261 required to repeat training in that topic if the employee or 262 direct caregiver changes employment to a different facility or to an assisted living facility, home health agency, adult day 263 264 care center, or adult family-care home. The direct caregiver 265 must comply with other applicable continuing education 266 requirements. 267

Section 4. Section 400.4785, Florida Statutes, is amended 268 to read:

269 400.4785 Patients with Alzheimer's disease or other related 270 disorders; staff training requirements; certain disclosures.-271

(1) The employees of a home health agency must complete the

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272	training required under s. 430.5025 A home health agency must
273	provide the following staff training:
274	(a) Upon beginning employment with the agency, each
275	employee must receive basic written information about
276	interacting with participants who have Alzheimer's disease or
277	dementia-related disorders.
278	(b) In addition to the information provided under paragraph
279	(a), newly hired home health agency personnel who will be
280	providing direct care to patients must complete 2 hours of
281	training in Alzheimer's disease and dementia-related disorders
282	within 9 months after beginning employment with the agency. This
283	training must include, but is not limited to, an overview of
284	dementia, a demonstration of basic skills in communicating with
285	persons who have dementia, the management of problem behaviors,
286	information about promoting the client's independence in
287	activities of daily living, and instruction in skills for
288	working with families and caregivers.
289	(c) For certified nursing assistants, the required 2 hours
290	of training shall be part of the total hours of training
291	required annually.
292	(d) For a health care practitioner as defined in s.
293	456.001, continuing education hours taken as required by that
294	practitioner's licensing board shall be counted toward the total
295	of 2 hours.
296	(e) For an employee who is a licensed health care
297	practitioner as defined in s. 456.001, training that is
298	sanctioned by that practitioner's licensing board shall be
299	considered to be approved by the Department of Elderly Affairs.
300	(f) The Department of Elderly Affairs, or its designee,
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301 must approve the required training. The department must consider 302 for approval training offered in a variety of formats. The 303 department shall keep a list of current providers who are 304 approved to provide the 2-hour training. The department shall 305 adopt rules to establish standards for the employees who are 306 subject to this training, for the trainers, and for the training 307 required in this section.

(g) Upon completing the training listed in this section, the employee shall be issued a certificate that states that the training mandated under this section has been received. The certificate shall be dated and signed by the training provider. The certificate is evidence of completion of this training, and the employee is not required to repeat this training if the employee changes employment to a different home health agency.

(2)(h) A licensed home health agency whose unduplicated census during the most recent calendar year was <u>composed</u> <del>comprised</del> of at least 90 percent of individuals aged 21 years or younger at the date of admission is exempt from the training requirements in this section.

320 (3) (2) An agency licensed under this part which claims that 321 it provides special care for persons who have Alzheimer's 322 disease or other related disorders must disclose in its 323 advertisements or in a separate document those services that 324 distinguish the care as being especially applicable to, or 325 suitable for, such persons. The agency must give a copy of all 326 such advertisements or a copy of the document to each person who 327 requests information about the agency and must maintain a copy 328 of all such advertisements and documents in its records. The 329 Agency for Health Care Administration shall examine all such

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330	advertisements and documents in the agency's records as part of
331	the license renewal procedure.
332	Section 5. Section 400.51, Florida Statutes, is created to
333	read:
334	400.51 Patients with Alzheimer's disease or other related
335	disorders; staff training requirementsA person employed,
336	contracted, or referred by a nurse registry or a person
337	registered with the agency to provide companion or homemaker
338	services must complete the training required under s. 430.5025.
339	Section 6. Subsection (5) of section 400.980, Florida
340	Statutes, is amended to read:
341	400.980 Health care services pools
342	(5) A health care services pool shall verify and maintain
343	documentation document that each temporary employee or
344	independent contractor provided, assigned, or referred to a
345	health care facility has met the licensing, certification,
346	training, or continuing education requirements, as established
347	by the appropriate regulatory agency, for the position in which
348	he or she will be working. The requirements of this subsection
349	may not be delegated to another provider as defined in s.
350	408.803.
351	Section 7. Section 429.178, Florida Statutes, is amended to
352	read:
353	429.178 Special care for persons with Alzheimer's disease
354	or other related disorders
355	<del>(1)</del> A facility <u>that</u> <del>which</del> advertises that it provides
356	special care for persons with Alzheimer's disease or other
357	related disorders must meet the following standards of
358	operation:

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359 (1) (a) 1. If the facility has 17 or more residents, have an 360 awake staff member on duty at all hours of the day and night; or 361 (b)2. If the facility has fewer than 17 residents, have an 362 awake staff member on duty at all hours of the day and night or 363 have mechanisms in place to monitor and ensure the safety of the 364 facility's residents. (2) (b) Offer activities specifically designed for persons 365 366 who are cognitively impaired. 367 (3) (c) Have a physical environment that provides for the 368 safety and welfare of the facility's residents. 369 (4) (d) Require employed Employ staff to complete who have 370 completed the training and continuing education required under 371 s. 430.5025 in subsection (2). 372 (2) (a) An individual who is employed by a facility that 373 provides special care for residents who have Alzheimer's disease 374 or other related disorders, and who has regular contact with 375 such residents, must complete up to 4 hours of initial dementia-376 specific training developed or approved by the department. The 377 training must be completed within 3 months after beginning 378 employment and satisfy the core training requirements of s. 429.52(3)(q). 379 380 (b) A direct careqiver who is employed by a facility that 381 provides special care for residents who have Alzheimer's disease 382 or other related disorders and provides direct care to such 383 residents must complete the required initial training and 4 384 additional hours of training developed or approved by the 385 department. The training must be completed within 9 months after beginning employment and satisfy the core training requirements 386 387 of s. 429.52(3)(g).

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388	(c) An individual who is employed by a facility that
389	provides special care for residents with Alzheimer's disease or
390	other related disorders, but who only has incidental contact
391	with such residents, must be given, at a minimum, general
392	information on interacting with individuals with Alzheimer's
393	disease or other related disorders, within 3 months after
394	beginning employment.
395	(3) In addition to the training required under subsection
396	(2), a direct caregiver must participate in a minimum of 4
397	contact hours of continuing education each calendar year. The
398	continuing education must include one or more topics included in
399	the dementia-specific training developed or approved by the
400	department, in which the caregiver has not received previous
401	training.
402	(4) Upon completing any training listed in subsection (2),
403	the employee or direct caregiver shall be issued a certificate
404	that includes the name of the training provider, the topic
405	covered, and the date and signature of the training provider.
406	The certificate is evidence of completion of training in the
407	identified topic, and the employee or direct caregiver is not
408	required to repeat training in that topic if the employee or
409	direct caregiver changes employment to a different facility. The
410	employee or direct caregiver must comply with other applicable
411	continuing education requirements.
412	(5) The department, or its designee, shall approve the
413	initial and continuing education courses and providers.

414 (6) The department shall keep a current list of providers
415 who are approved to provide initial and continuing education for
416 staff of facilities that provide special care for persons with

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417 Alzheimer's disease or other related disorders. 418 (7) Any facility more than 90 percent of whose residents 419 receive monthly optional supplementation payments is not 420 required to pay for the training and education programs required 421 under this section. A facility that has one or more such 422 residents shall pay a reduced fee that is proportional to the percentage of such residents in the facility. A facility that 423 424 does not have any residents who receive monthly optional 425 supplementation payments must pay a reasonable fee, as 426 established by the department, for such training and education 427 programs. 428 (8) The department shall adopt rules to establish standards 429 for trainers and training and to implement this section. 430 Section 8. Subsection (1) of section 429.52, Florida 4.31 Statutes, is amended to read: 432 429.52 Staff training and educational requirements.-433 (1) (a) Each new assisted living facility employee who has not previously completed core training must attend a preservice 434 435 orientation provided by the facility before interacting with 436 residents. The preservice orientation must be at least 2 hours 437 in duration and cover topics that help the employee provide 438 responsible care and respond to the needs of facility residents. 439 Upon completion, the employee and the administrator of the 440 facility must sign a statement that the employee completed the 441 required preservice orientation. The facility must keep the 442 signed statement in the employee's personnel record. 443 (b) Each assisted living facility employee must complete

443 <u>(b) Each assisted living facility employee must complete</u> 444 <u>the training required under s. 430.5025. However, an employee of</u> 445 <u>an assisted living facility licensed as a limited mental health</u>

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446	facility under s. 429.075 is exempt from the training
447	requirements under s. 430.5025(4)(d).
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450	And the title is amended as follows:
451	Delete lines 57 - 62
452	and insert:
453	made by the act; creating s. 400.51, F.S.; requiring a
454	person employed, contracted, or referred by a nurse
455	registry or a person registered with the Agency for
456	Health Care Administration to provide companion or
457	homemaker services to complete specified training;
458	amending s. 400.980, F.S.; requiring health care
459	services pools to verify and maintain documentation
460	that certain employees or independent contractors have
461	met specified licensing, certification, training, and
462	continuing education requirements; prohibiting
463	delegation of specified responsibilities; amending s.
464	429.178, F.S.; conforming provisions to changes made
465	by the act; amending s. 429.52, F.S.; conforming
466	provisions to changes made by the act; exempting
467	certain employees of assisted living facilities from
468	specified training requirements; amending ss. 429.83,
469	429.917, and