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A bill to be entitled An act relating to motor vehicle tire installation or replacement; creating s. 559.913, F.S.; providing definitions; requiring a specified written repair estimate and invoice when a customer requests that a motor vehicle repair shop perform repair work on a motor vehicle that consists solely of a tire installation or replacement; establishing estimate and invoice requirements; requiring the motor vehicle repair shop to provide notice if the motor vehicle repair shop is unable to complete the repair work by the proposed completion date; requiring a motor vehicle repair shop to give the customer the option to cancel the transaction or accept a modified timeframe to complete such work under certain conditions; requiring a specified estimate and invoice to be provided to a customer who accepts a modified timeframe to complete such work; requiring a motor vehicle repair shop to give a full refund within a specified period to a customer who cancels the transaction; requiring a motor vehicle repair shop to expeditiously reassemble the motor vehicle in a specified condition upon such cancellation; providing exceptions; prohibiting a motor vehicle repair shop from billing a customer for charges related to

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reassembly; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 559.913, Florida Statutes, is created to read:

<u>559.913 Written motor vehicle repair estimate and invoice</u> required; tire installation or replacement.—

- (1) As used in this section, the term "tire installation or replacement" means any motor vehicle repair work performed by a motor vehicle repair shop which is necessary to the installation or replacement of tires, including, but not limited to, tire mounting, tire rotation, and tire balancing. The term does not include any motor vehicle repair work on the wheels or axles.
- (2) (a) When a customer requests a motor vehicle repair shop to perform repair work on a motor vehicle that consists solely of a tire installation or replacement, the motor vehicle repair shop may prepare a written repair estimate and invoice in accordance with this subsection rather than the written estimate and invoice required by ss. 559.905 and 559.911, respectively.
- (b) Before accepting any form of payment from a customer, a motor vehicle repair shop shall provide the customer with a written estimate and invoice. The written repair estimate and invoice shall include the following items:

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1. The name, address, and telephone number of the motor vehicle repair shop.

- 2. The registration number from the certificate issued to the motor vehicle repair shop by the department under this part.
- 3. The name, address, and telephone number of the customer.
- 4. The date and time of the written repair estimate and invoice.
- 5. The year, make, model, odometer reading, and license tag number of the motor vehicle.
 - 6. The proposed work completion date.

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- 7. An itemized description of all labor, parts, and merchandise supplied and the related costs.
- 8. A statement identifying a tire as being used or reconditioned, as the case may be.
- 9. A statement allowing the customer to indicate whether replaced parts should be saved for inspection or return.
- 10. A statement indicating what, if anything, is guaranteed in connection with the repair work and the time and mileage period for which the guarantee is effective.
- 11. A statement indicating the daily charge for storing the customer's motor vehicle after the customer has been notified that the repair work has been completed. However, no storage charges shall accrue or be due and payable for a period of 3 working days after the date of such notification.

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12.	The	customer'	S	intended	method	of	payment.
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- (3) (a) A motor vehicle repair shop that is unable to complete the repair work by the proposed work completion date under subparagraph (2) (b) 6. shall promptly notify the customer and shall give the customer the option to cancel the transaction or accept a modified timeframe to complete the work.
- (b) If a modified timeframe to complete the work is accepted by a customer under paragraph (a), the motor vehicle repair shop shall provide the customer with an estimate and invoice for the work performed, including a full credit for the prepaid amounts. An estimate and invoice provided under this paragraph must comply with the estimate and invoice requirements under subsection (2).
- c)1. If a customer cancels the transaction under paragraph (a), the customer must be given a full refund for the transaction within 48 hours after cancellation. The motor vehicle repair shop shall expeditiously reassemble the motor vehicle in a condition reasonably similar to the condition in which it was received unless:
 - a. The customer waives reassembly in writing; or
 - b. The reassembled vehicle would be unsafe.
- 2. The motor vehicle repair shop may not charge the customer for the reassembly.
 - Section 2. This act shall take effect July 1, 2023.