

26 reports and make it available to the Governor and the
27 Legislature upon request; prohibiting manufacturers
28 from claiming a public records exemption for trade
29 secrets for certain information provided in such forms
30 or reports; providing that department employees remain
31 protected from liability for releasing the forms and
32 reports as public records; authorizing the department,
33 in consultation with the agency, to adopt rules;
34 providing for emergency rulemaking; amending s.
35 624.307, F.S.; requiring the Division of Consumer
36 Services of the Department of Financial Services to
37 designate an employee as the primary contact for
38 consumer complaints involving pharmacy benefit
39 managers; requiring the division to refer certain
40 complaints to the Office of Insurance Regulation;
41 amending s. 624.490, F.S.; revising the definition of
42 the term "pharmacy benefit manager"; amending s.
43 624.491, F.S.; revising provisions related to pharmacy
44 audits; amending s. 626.88, F.S.; revising the
45 definition of the term "administrator"; defining the
46 term "pharmacy benefit manager"; amending s. 626.8805,
47 F.S.; providing a grandfathering provision for certain
48 pharmacy benefit managers operating as administrators;
49 providing a penalty for certain persons who do not
50 hold a certificate of authority to act as an

51 administrator on or after a specified date; requiring
52 the office to submit a report detailing specified
53 information to the Governor and the Legislature by a
54 specified date; providing additional requirements for
55 pharmacy benefit managers applying for a certificate
56 of authority to act as an administrator; exempting
57 pharmacy benefit managers from certain fees; amending
58 s. 626.8814, F.S.; requiring pharmacy benefit managers
59 to identify certain ownership affiliations to the
60 office; requiring pharmacy benefit managers to report
61 any change in such information to the office within a
62 specified timeframe; creating s. 626.8825, F.S.;

63 defining terms; providing requirements for certain
64 contracts between a pharmacy benefit manager and a
65 pharmacy benefits plan or program; requiring pharmacy
66 benefits plans and programs, beginning on a specified
67 date, to annually submit a certain attestation to the
68 office; providing requirements for certain contracts
69 between a pharmacy benefit manager and a participating
70 pharmacy; requiring the Financial Services Commission
71 to adopt rules; specifying requirements for certain
72 administrative appeal procedures that such contracts
73 with participating pharmacies must include; requiring
74 pharmacy benefit managers to submit reports on
75 submitted appeals to the office every 90 days;

76 | creating s. 626.8827, F.S.; specifying prohibited
77 | practices for pharmacy benefit managers; creating s.
78 | 626.8828, F.S.; authorizing the office to investigate
79 | administrators that are pharmacy benefit managers and
80 | certain applicants; requiring the office to review
81 | certain referrals and investigate them under certain
82 | circumstances; providing for biennial reviews of
83 | pharmacy benefit managers; requiring the office to
84 | submit an annual report of its examinations to the
85 | Governor and the Legislature by a specified date;
86 | providing requirements for the report, including
87 | specified additional requirements for the biennial
88 | reports; authorizing the office to conduct additional
89 | examinations; requiring the office to conduct an
90 | examination under certain circumstances; providing
91 | procedures and requirements for such examinations;
92 | defining the terms "contracts" and "knowing and
93 | willful"; providing that independent professional
94 | examiners under contract with the office may conduct
95 | examinations of pharmacy benefit managers; requiring
96 | the commission to adopt specified rules; specifying
97 | provisions that apply to such investigations and
98 | examinations; providing recordkeeping requirements for
99 | pharmacy benefit managers; authorizing the office to
100 | order the production of such records and other

101 specified information; authorizing the office to take
102 statements under oath; requiring pharmacy benefit
103 managers and applicants subjected to an investigation
104 or examination to pay the associated expenses;
105 specifying covered expenses; providing for collection
106 of such expenses; providing for the deposit of certain
107 moneys into the Insurance Regulatory Trust Fund;
108 authorizing the office to pay examiners,
109 investigators, and other persons from such fund;
110 providing administrative penalties; providing grounds
111 for administrative action against a certificate of
112 authority; amending s. 626.89, F.S.; requiring
113 pharmacy benefit managers to notify the office of
114 specified complaints, settlements, or discipline
115 within a specified timeframe; requiring pharmacy
116 benefit managers to annually submit a certain
117 attestation statement to the office; amending s.
118 627.42393, F.S.; providing that certain step-therapy
119 protocol requirements apply to a pharmacy benefit
120 manager acting on behalf of a health insurer; amending
121 ss. 627.64741 and 627.6572, F.S.; conforming
122 provisions to changes made by the act; amending s.
123 641.31, F.S.; providing that certain step-therapy
124 protocol requirements apply to a pharmacy benefit
125 manager acting on behalf of a health maintenance

126 organization; amending s. 641.314, F.S.; conforming a
 127 provision to changes made by the act; providing
 128 legislative intent, construction, and severability;
 129 providing appropriations and authorizing positions;
 130 providing an effective date.

131

132 Be It Enacted by the Legislature of the State of Florida:

133

134 Section 1. This act may be cited as the "Prescription Drug
 135 Reform Act."

136 Section 2. Subsection (29) is added to section 499.005,
 137 Florida Statutes, to read:

138 499.005 Prohibited acts.—It is unlawful for a person to
 139 perform or cause the performance of any of the following acts in
 140 this state:

141 (29) Failure to accurately complete and timely submit
 142 reportable drug price increase forms, reports, and documents as
 143 required by s. 499.026 and rules adopted thereunder.

144 Section 3. Subsection (16) is added to section 499.012,
 145 Florida Statutes, to read:

146 499.012 Permit application requirements.—

147 (16) A permit for a prescription drug manufacturer or a
 148 nonresident prescription drug manufacturer is subject to the
 149 requirements of s. 499.026.

150 Section 4. Section 499.026, Florida Statutes, is created

151 to read:

152 499.026 Notification of manufacturer prescription drug
153 price increases.-

154 (1) As used in this section, the term:

155 (a) "Course of therapy" means the recommended daily dose
156 units of a prescription drug pursuant to its prescribing label
157 for 30 days or the recommended daily dose units of a
158 prescription drug pursuant to its prescribing label for a normal
159 course of treatment which is less than 30 days.

160 (b) "Manufacturer" means a person holding a prescription
161 drug manufacturer permit or a nonresident prescription drug
162 manufacturer permit under s. 499.01.

163 (c) "Prescription drug" has the same meaning as in s.
164 499.003 and includes biological products but is limited to those
165 prescription drugs and biological products intended for human
166 use.

167 (d) "Reportable drug price increase" means, for a
168 prescription drug with a wholesale acquisition cost of at least
169 \$100 for a course of therapy before the effective date of an
170 increase:

171 1. Any increase of 15 percent or more of the wholesale
172 acquisition cost during the preceding 12-month period; or

173 2. Any cumulative increase of 30 percent or more of the
174 wholesale acquisition cost during the preceding 3 calendar
175 years. In calculating the 30 percent threshold, the manufacturer

176 must base the calculation on the wholesale acquisition cost in
177 effect at the end of the 3-year period as compared to the
178 wholesale acquisition cost in effect at the beginning of the
179 same 3-year period.

180 (e) "Wholesale acquisition cost" means, with respect to a
181 prescription drug or biological product, the manufacturer's list
182 price for the prescription drug or biological product to
183 wholesalers or direct purchasers in the United States, not
184 including prompt pay or other discounts, rebates, or reductions
185 in price, for the most recent month for which the information is
186 available, as reported in wholesale price guides or other
187 publications of drug or biological product pricing data.

188 (2) On the effective date of a manufacturer's reportable
189 drug price increase, the manufacturer must provide notification
190 of each reportable drug price increase to the department on a
191 form prescribed by the department. The form must require the
192 manufacturer to specify all of the following:

193 (a) The proprietary and nonproprietary names of the
194 prescription drug, as applicable.

195 (b) The wholesale acquisition cost before the reportable
196 drug price increase.

197 (c) The dollar amount of the reportable drug price
198 increase.

199 (d) The percentage amount of the reportable drug price
200 increase from the wholesale acquisition cost before the

201 reportable drug price increase.

202 (e) Whether a change or an improvement in the prescription
 203 drug necessitates the reportable drug price increase.

204 (f) If a change or an improvement in the prescription drug
 205 necessitates the reportable drug price increase as reported in
 206 paragraph (e), the manufacturer must describe the change or
 207 improvement.

208 (g) The intended uses of the prescription drug.

209
 210 This subsection does not prohibit a manufacturer from notifying
 211 other parties, such as pharmacy benefit managers, of a drug
 212 price increase before the effective date of the drug price
 213 increase.

214 (3) By April 1 of each year, each manufacturer shall
 215 submit a report to the department on a form prescribed by the
 216 department. The report must include all of the following:

217 (a) A list of all prescription drugs affected by a
 218 reportable drug price increase during the previous calendar year
 219 and both the dollar amount of each reportable drug price
 220 increase and the percentage increase of each reportable drug
 221 price increase relative to the previous wholesale acquisition
 222 cost of the prescription drug. The prescription drugs must be
 223 identified using their proprietary names and nonproprietary
 224 names, as applicable.

225 (b) If more than one form has been filed under this

226 section for previous reportable drug price increases, the
227 percentage increase of the prescription drug from the earliest
228 form filed to the most recent form filed.

229 (c) The intended uses of each prescription drug listed in
230 the report and whether the prescription drug manufacturer
231 benefits from market exclusivity for such drug.

232 (d) The length of time the prescription drug has been
233 available for purchase.

234 (e) A listing of the factors contributing to each
235 reportable drug price increase. As used in this section, the
236 term "factors" means any of the following: research and
237 development; manufacturing costs; advertising and marketing;
238 whether the drug has more competitive value; an increased rate
239 of inflation or other economic dynamics; changes in market
240 dynamics; supporting regulatory and safety commitments;
241 operating patient assistance and educational programs; rebate
242 increases, including any rebate increase requested by a pharmacy
243 benefit manager; Medicaid, Medicare, or 340B Drug Pricing
244 Program offsets; profit; or other factors. An estimated
245 percentage of the influence of each listed factor must be
246 provided to equal 100 percent.

247 (f) A description of the justification for each factor
248 referenced in paragraph (e) must be provided with such
249 specificity as to explain the need or justification for each
250 reportable drug price increase. The department may request

251 additional information from a manufacturer relating to the need
252 or justification for any reportable drug price increase before
253 approving the manufacturer's report.

254 (g) Any action that the manufacturer has filed to extend a
255 patent report after the first extension has been granted.

256 (4) (a) The department shall submit all forms and reports
257 submitted by manufacturers to the Agency for Health Care
258 Administration, to be posted on the agency's website pursuant to
259 s. 408.062. The agency may not post on its website any of the
260 information provided pursuant to paragraph (2) (f), paragraph
261 (3) (f), or paragraph (3) (g) which is marked as a trade secret.
262 The agency shall compile all information from the forms and
263 reports submitted by manufacturers and make it available upon
264 request to the Governor, the President of the Senate, and the
265 Speaker of the House of Representatives.

266 (b) Except for information provided pursuant to paragraph
267 (2) (f), paragraph (3) (f), or paragraph (3) (g), a manufacturer
268 may not claim a public records exemption for a trade secret
269 under s. 119.0715 for any information required by the department
270 under this section. Department employees remain protected from
271 liability for release of forms and reports pursuant to s.
272 119.0715(4).

273 (5) The department, in consultation with the Agency for
274 Health Care Administration, shall adopt rules to implement this
275 section.

276 (a) The department shall adopt necessary emergency rules
 277 pursuant to s. 120.54(4) to implement this section. If an
 278 emergency rule adopted under this section is held to be
 279 unconstitutional or an invalid exercise of delegated legislative
 280 authority and becomes void, the department may adopt an
 281 emergency rule pursuant to this section to replace the rule that
 282 has become void. If the emergency rule adopted to replace the
 283 void emergency rule is also held to be unconstitutional or an
 284 invalid exercise of delegated legislative authority and becomes
 285 void, the department must follow the nonemergency rulemaking
 286 procedures of the Administrative Procedure Act to replace the
 287 rule that has become void.

288 (b) For emergency rules adopted under this section, the
 289 department need not make the findings required under s.
 290 120.54(4) (a). Emergency rules adopted under this section are
 291 also exempt from:

292 1. Sections 120.54(3) (b) and 120.541. Challenges to
 293 emergency rules adopted under this section are subject to the
 294 time schedules provided in s. 120.56(5).

295 2. Section 120.54(4) (c) and remain in effect until
 296 replaced by rules adopted under the nonemergency rulemaking
 297 procedures of the Administrative Procedure Act.

298 Section 5. Paragraph (a) of subsection (10) of section
 299 624.307, Florida Statutes, is amended, and paragraph (b) of that
 300 subsection is republished, to read:

301 624.307 General powers; duties.—

302 (10) (a) The Division of Consumer Services shall perform

303 the following functions concerning products or services

304 regulated by the department or office:

305 1. Receive inquiries and complaints from consumers.

306 2. Prepare and disseminate information that the department

307 deems appropriate to inform or assist consumers.

308 3. Provide direct assistance to and advocacy for consumers

309 who request such assistance or advocacy.

310 4. With respect to apparent or potential violations of law

311 or applicable rules committed by a person or an entity licensed

312 by the department or office, report apparent or potential

313 violations to the office or to the appropriate division of the

314 department, which may take any additional action it deems

315 appropriate.

316 5. Designate an employee of the division as the primary

317 contact for consumers on issues relating to sinkholes.

318 6. Designate an employee of the division as the primary

319 contact for consumers and pharmacies on issues relating to

320 pharmacy benefit managers. The division must refer to the office

321 any consumer complaint that alleges conduct that may constitute

322 a violation of part VII of chapter 626 or for which a pharmacy

323 benefit manager does not respond in accordance with paragraph

324 (b).

325 (b) Any person licensed or issued a certificate of

326 authority by the department or the office shall respond, in
 327 writing, to the division within 20 days after receipt of a
 328 written request for documents and information from the division
 329 concerning a consumer complaint. The response must address the
 330 issues and allegations raised in the complaint and include any
 331 requested documents concerning the consumer complaint not
 332 subject to attorney-client or work-product privilege. The
 333 division may impose an administrative penalty for failure to
 334 comply with this paragraph of up to \$2,500 per violation upon
 335 any entity licensed by the department or the office and \$250 for
 336 the first violation, \$500 for the second violation, and up to
 337 \$1,000 for the third or subsequent violation upon any individual
 338 licensed by the department or the office.

339 Section 6. Subsection (1) of section 624.490, Florida
 340 Statutes, is amended to read:

341 624.490 Registration of pharmacy benefit managers.—

342 (1) As used in this section, the term "pharmacy benefit
 343 manager" has the same meaning as in s. 626.88 ~~means a person or~~
 344 ~~entity doing business in this state which contracts to~~
 345 ~~administer prescription drug benefits on behalf of a health~~
 346 ~~insurer or a health maintenance organization to residents of~~
 347 ~~this state.~~

348 Section 7. Subsections (1) and (5) of section 624.491,
 349 Florida Statutes, are amended to read:

350 624.491 Pharmacy audits.—

351 (1) A pharmacy benefits plan or program as defined in s.
352 626.8825 ~~health insurer or health maintenance organization~~
353 providing pharmacy benefits ~~through a major medical individual~~
354 ~~or group health insurance policy or a health maintenance~~
355 ~~contract, respectively,~~ must comply with the requirements of
356 this section when the pharmacy benefits plan or program ~~health~~
357 ~~insurer or health maintenance organization~~ or any person or
358 entity acting on behalf of the pharmacy benefits plan or program
359 ~~health insurer or health maintenance organization~~, including,
360 but not limited to, a pharmacy benefit manager as defined in s.
361 626.88 ~~s. 624.490(1)~~, audits the records of a pharmacy licensed
362 under chapter 465. The person or entity conducting such audit
363 must:

364 (a) Except as provided in subsection (3), notify the
365 pharmacy at least 7 calendar days before the initial onsite
366 audit for each audit cycle.

367 (b) Not schedule an onsite audit during the first 3
368 calendar days of a month unless the pharmacist consents
369 otherwise.

370 (c) Limit the duration of the audit period to 24 months
371 after the date a claim is submitted to or adjudicated by the
372 entity.

373 (d) In the case of an audit that requires clinical or
374 professional judgment, conduct the audit in consultation with,
375 or allow the audit to be conducted by, a pharmacist.

376 (e) Allow the pharmacy to use the written and verifiable
 377 records of a hospital, physician, or other authorized
 378 practitioner, which are transmitted by any means of
 379 communication, to validate the pharmacy records in accordance
 380 with state and federal law.

381 (f) Reimburse the pharmacy for a claim that was
 382 retroactively denied for a clerical error, typographical error,
 383 scrivener's error, or computer error if the prescription was
 384 properly and correctly dispensed, unless a pattern of such
 385 errors exists, fraudulent billing is alleged, or the error
 386 results in actual financial loss to the entity.

387 (g) Provide the pharmacy with a copy of the preliminary
 388 audit report within 120 days after the conclusion of the audit.

389 (h) Allow the pharmacy to produce documentation to address
 390 a discrepancy or audit finding within 10 business days after the
 391 preliminary audit report is delivered to the pharmacy.

392 (i) Provide the pharmacy with a copy of the final audit
 393 report within 6 months after the pharmacy's receipt of the
 394 preliminary audit report.

395 (j) Calculate any recoupment or penalties based on actual
 396 overpayments and not according to the accounting practice of
 397 extrapolation.

398 (5) A pharmacy benefits plan or program ~~health insurer or~~
 399 ~~health maintenance organization~~ that, under terms of a contract,
 400 transfers to a pharmacy benefit manager the obligation to pay a

401 pharmacy licensed under chapter 465 for any pharmacy benefit
 402 claims arising from services provided to or for the benefit of
 403 an insured or subscriber remains responsible for a violation of
 404 this section.

405 Section 8. Subsection (1) of section 626.88, Florida
 406 Statutes, is amended, and subsection (6) is added to that
 407 section, to read:

408 626.88 Definitions.—For the purposes of this part, the
 409 term:

410 (1) "Administrator" means ~~is~~ any person who directly or
 411 indirectly solicits or effects coverage of, collects charges or
 412 premiums from, or adjusts or settles claims on residents of this
 413 state in connection with authorized commercial self-insurance
 414 funds or with insured or self-insured programs which provide
 415 life or health insurance coverage or coverage of any other
 416 expenses described in s. 624.33(1); ~~or~~ any person who, through a
 417 health care risk contract as defined in s. 641.234 with an
 418 insurer or health maintenance organization, provides billing and
 419 collection services to health insurers and health maintenance
 420 organizations on behalf of health care providers; or a pharmacy
 421 benefit manager. The term does not include, ~~other than~~ any of
 422 the following ~~persons~~:

423 (a) An employer or wholly owned direct or indirect
 424 subsidiary of an employer, on behalf of such employer's
 425 employees or the employees of one or more subsidiary or

426 affiliated corporations of such employer.

427 (b) A union on behalf of its members.

428 (c) An insurance company which is either authorized to
429 transact insurance in this state or is acting as an insurer with
430 respect to a policy lawfully issued and delivered by such
431 company in and pursuant to the laws of a state in which the
432 insurer was authorized to transact an insurance business.

433 (d) A health care services plan, health maintenance
434 organization, professional service plan corporation, or person
435 in the business of providing continuing care, possessing a valid
436 certificate of authority issued by the office, and the sales
437 representatives thereof, if the activities of such entity are
438 limited to the activities permitted under the certificate of
439 authority.

440 (e) An entity that is affiliated with an insurer and that
441 only performs the contractual duties, between the administrator
442 and the insurer, of an administrator for the direct and assumed
443 insurance business of the affiliated insurer. The insurer is
444 responsible for the acts of the administrator and is responsible
445 for providing all of the administrator's books and records to
446 the insurance commissioner, upon a request from the insurance
447 commissioner. For purposes of this paragraph, the term "insurer"
448 means a licensed insurance company, health maintenance
449 organization, prepaid limited health service organization, or
450 prepaid health clinic.

451 (f) A nonresident entity licensed in its state of domicile
 452 as an administrator if its duties in this state are limited to
 453 the administration of a group policy or plan of insurance and no
 454 more than a total of 100 lives for all plans reside in this
 455 state.

456 (g) An insurance agent licensed in this state whose
 457 activities are limited exclusively to the sale of insurance.

458 (h) A person appointed as a managing general agent in this
 459 state, whose activities are limited exclusively to the scope of
 460 activities conveyed under such appointment.

461 (i) An adjuster licensed in this state whose activities
 462 are limited to the adjustment of claims.

463 (j) A creditor on behalf of such creditor's debtors with
 464 respect to insurance covering a debt between the creditor and
 465 its debtors.

466 (k) A trust and its trustees, agents, and employees acting
 467 pursuant to such trust established in conformity with 29 U.S.C.
 468 s. 186.

469 (l) A trust exempt from taxation under s. 501(a) of the
 470 Internal Revenue Code, a trust satisfying the requirements of
 471 ss. 624.438 and 624.439, or any governmental trust as defined in
 472 s. 624.33(3), and the trustees and employees acting pursuant to
 473 such trust, or a custodian and its agents and employees,
 474 including individuals representing the trustees in overseeing
 475 the activities of a service company or administrator, acting

476 pursuant to a custodial account which meets the requirements of
477 s. 401(f) of the Internal Revenue Code.

478 (m) A financial institution which is subject to
479 supervision or examination by federal or state authorities or a
480 mortgage lender licensed under chapter 494 who collects and
481 remits premiums to licensed insurance agents or authorized
482 insurers concurrently or in connection with mortgage loan
483 payments.

484 (n) A credit card issuing company which advances for and
485 collects premiums or charges from its credit card holders who
486 have authorized such collection if such company does not adjust
487 or settle claims.

488 (o) A person who adjusts or settles claims in the normal
489 course of such person's practice or employment as an attorney at
490 law and who does not collect charges or premiums in connection
491 with life or health insurance coverage.

492 (p) A person approved by the department who administers
493 only self-insured workers' compensation plans.

494 (q) A service company or service agent and its employees,
495 authorized in accordance with ss. 626.895-626.899, serving only
496 a single employer plan, multiple-employer welfare arrangements,
497 or a combination thereof.

498 (r) Any provider or group practice, as defined in s.
499 456.053, providing services under the scope of the license of
500 the provider or the member of the group practice.

501 (s) Any hospital providing billing, claims, and collection
 502 services solely on its own and its physicians' behalf and
 503 providing services under the scope of its license.

504 (t) A corporation not for profit whose membership consists
 505 entirely of local governmental units authorized to enter into
 506 risk management consortiums under s. 112.08.

507
 508 A person who provides billing and collection services to health
 509 insurers and health maintenance organizations on behalf of
 510 health care providers shall comply with the provisions of ss.
 511 627.6131, 641.3155, and 641.51(4).

512 (6) "Pharmacy benefit manager" means a person or an entity
 513 doing business in this state which contracts to administer
 514 prescription drug benefits on behalf of a pharmacy benefits plan
 515 or program as defined in s. 626.8825. The term includes, but is
 516 not limited to, a person or an entity that performs one or more
 517 of the following services on behalf of such plan or program:

518 (a) Pharmacy claims processing.

519 (b) Administration or management of a pharmacy discount
 520 card program and performance of any other service listed in this
 521 subsection.

522 (c) Managing pharmacy networks or pharmacy reimbursement.

523 (d) Paying or managing claims for pharmacist services
 524 provided to covered persons.

525 (e) Developing or managing a clinical formulary, including

526 utilization management or quality assurance programs.

527 (f) Pharmacy rebate administration.

528 (g) Managing patient compliance, therapeutic intervention,
 529 or generic substitution programs.

530 (h) Administration or management of a mail-order pharmacy
 531 program.

532 Section 9. Present subsections (3) through (6) of section
 533 626.8805, Florida Statutes, are redesignated as subsections (4)
 534 through (7), respectively, a new subsection (3) and subsection
 535 (8) are added to that section, and subsection (1) and present
 536 subsection (3) of that section are amended, to read:

537 626.8805 Certificate of authority to act as
 538 administrator.—

539 (1) It is unlawful for any person to act as or hold
 540 himself or herself out to be an administrator in this state
 541 without a valid certificate of authority issued by the office
 542 pursuant to ss. 626.88-626.894. A pharmacy benefit manager that
 543 is registered with the office under s. 624.490 as of June 30,
 544 2023, may continue to operate until January 1, 2024, as an
 545 administrator without a certificate of authority and is not in
 546 violation of the requirement to possess a valid certificate of
 547 authority as an administrator during that timeframe. To qualify
 548 for and hold authority to act as an administrator in this state,
 549 an administrator must otherwise be in compliance with this code
 550 and with its organizational agreement. The failure of any

551 person, excluding a pharmacy benefit manager, to hold such a
552 certificate while acting as an administrator shall subject such
553 person to a fine of not less than \$5,000 or more than \$10,000
554 for each violation. A person who, on or after January 1, 2024,
555 does not hold a certificate of authority to act as an
556 administrator while operating as a pharmacy benefit manager is
557 subject to a fine of \$10,000 per violation per day. By January
558 15, 2024, the office shall submit to the Governor, the President
559 of the Senate, and the Speaker of the House of Representatives a
560 report detailing whether each pharmacy benefit manager operating
561 in this state on January 1, 2024, obtained a certificate of
562 authority on or before that date as required by this section.

563 (3) An applicant that is a pharmacy benefit manager must
564 also submit all of the following:

565 (a) A complete biographical statement on forms prescribed
566 by the commission.

567 (b) An independent background report as prescribed by the
568 commission.

569 (c) A full set of fingerprints of all of the individuals
570 referenced in paragraph (2) (c) to the office or to a vendor,
571 entity, or agency authorized by s. 943.053(13). The office,
572 vendor, entity, or agency, as applicable, shall forward the
573 fingerprints to the Department of Law Enforcement for state
574 processing, and the Department of Law Enforcement shall forward
575 the fingerprints to the Federal Bureau of Investigation for

576 national processing in accordance with s. 943.053 and 28 C.F.R.
577 s. 20.

578 (d) A self-disclosure of any administrative, civil, or
579 criminal complaints, settlements, or discipline of the
580 applicant, or any of the applicant's affiliates, which relate to
581 a violation of the insurance laws, including pharmacy benefit
582 manager laws, in any state.

583 (e) A statement attesting to compliance with the network
584 requirements in s. 626.8825 beginning January 1, 2024.

585 (4)(a)-(3) The applicant shall make available for
586 inspection by the office copies of all contracts relating to
587 services provided by the administrator to insurers or other
588 persons using the services of the administrator.

589 (b) An applicant that is a pharmacy benefit manager shall
590 also make available for inspection by the office:

591 1. Copies of all contract templates with any pharmacy as
592 defined in s. 465.003; and

593 2. Copies of all subcontracts to support its operations.

594 (8) A pharmacy benefit manager is exempt from fees
595 associated with the initial application and the annual filing
596 fees in s. 626.89.

597 Section 10. Section 626.8814, Florida Statutes, is amended
598 to read:

599 626.8814 Disclosure of ownership or affiliation.—

600 (1) Each administrator shall identify to the office any

601 ownership interest or affiliation of any kind with any insurance
 602 company responsible for providing benefits directly or through
 603 reinsurance to any plan for which the administrator provides
 604 administrative services.

605 (2) Pharmacy benefit managers shall also identify to the
 606 office any ownership affiliation of any kind with any pharmacy
 607 which, either directly or indirectly, through one or more
 608 intermediaries:

609 (a) Has an investment or ownership interest in a pharmacy
 610 benefit manager holding a certificate of authority issued under
 611 this part;

612 (b) Shares common ownership with a pharmacy benefit
 613 manager holding a certificate of authority issued under this
 614 part; or

615 (c) Has an investor or a holder of an ownership interest
 616 which is a pharmacy benefit manager holding a certificate of
 617 authority issued under this part.

618 (3) A pharmacy benefit manager shall report any change in
 619 information required by subsection (2) to the office in writing
 620 within 60 days after the change occurs.

621 Section 11. Section 626.8825, Florida Statutes, is created
 622 to read:

623 626.8825 Pharmacy benefit manager transparency and
 624 accountability.—

625 (1) DEFINITIONS.—As used in this section, the term:

626 (a) "Adjudication transaction fee" means a fee charged by
627 the pharmacy benefit manager to the pharmacy for electronic
628 claim submissions.

629 (b) "Affiliated pharmacy" means a pharmacy that, either
630 directly or indirectly through one or more intermediaries:

631 1. Has an investment or ownership interest in a pharmacy
632 benefit manager holding a certificate of authority issued under
633 this part;

634 2. Shares common ownership with a pharmacy benefit manager
635 holding a certificate of authority issued under this part; or

636 3. Has an investor or a holder of an ownership interest
637 which is a pharmacy benefit manager holding a certificate of
638 authority issued under this part.

639 (c) "Brand name or generic effective rate" means the
640 contractual rate set forth by a pharmacy benefit manager for the
641 reimbursement of covered brand name or generic drugs, calculated
642 using the total payments in the aggregate, by drug type, during
643 the performance period. The effective rates are typically
644 calculated as a discount from industry benchmarks, such as
645 average wholesale price or wholesale acquisition cost.

646 (d) "Covered person" means a person covered by,
647 participating in, or receiving the benefit of a pharmacy
648 benefits plan or program.

649 (e) "Direct and indirect remuneration fees" means price
650 concessions that are paid to the pharmacy benefit manager by the

651 pharmacy retrospectively and that cannot be calculated at the
652 point of sale. The term may also include discounts, chargebacks
653 or rebates, cash discounts, free goods contingent on a purchase
654 agreement, upfront payments, coupons, goods in kind, free or
655 reduced-price services, grants, or other price concessions or
656 similar benefits from manufacturers, pharmacies, or similar
657 entities.

658 (f) "Dispensing fee" means a fee intended to cover
659 reasonable costs associated with providing the drug to a covered
660 person. This cost includes the pharmacist's services and the
661 overhead associated with maintaining the facility and equipment
662 necessary to operate the pharmacy.

663 (g) "Effective rate guarantee" means the minimum
664 ingredient cost reimbursement a pharmacy benefit manager
665 guarantees it will pay for pharmacist services during the
666 applicable measurement period.

667 (h) "Erroneous claims" means pharmacy claims submitted in
668 error, including, but not limited to, unintended, incorrect,
669 fraudulent, or test claims.

670 (i) "Group purchasing organization" means an entity
671 affiliated with a pharmacy benefit manager or a pharmacy
672 benefits plan or program which uses purchasing volume aggregates
673 as leverage to negotiate discounts and rebates for covered
674 prescription drugs with pharmaceutical manufacturers,
675 distributors, and wholesale vendors.

676 (j) "Incentive payment" means a retrospective monetary
677 payment made as a reward or recognition by the pharmacy benefits
678 plan or program or pharmacy benefit manager to a pharmacy for
679 meeting or exceeding predefined pharmacy performance metrics as
680 related to quality measures, such as Healthcare Effectiveness
681 Data and Information Set measures.

682 (k) "Maximum allowable cost appeal pricing adjustment"
683 means a retrospective positive payment adjustment made to a
684 pharmacy by the pharmacy benefits plan or program or by the
685 pharmacy benefit manager pursuant to an approved maximum
686 allowable cost appeal request submitted by the same pharmacy to
687 dispute the amount reimbursed for a drug based on the pharmacy
688 benefit manager's listed maximum allowable cost price.

689 (l) "Monetary recoupments" means rescinded or recouped
690 payments from a pharmacy or provider by the pharmacy benefits
691 plan or program or by the pharmacy benefit manager.

692 (m) "Network" means a group of pharmacies that agree to
693 provide pharmacist services to covered persons on behalf of a
694 pharmacy benefits plan or program or a group of pharmacy
695 benefits plans or programs in exchange for payment for such
696 services. The term includes a pharmacy that generally dispenses
697 outpatient prescription drugs to covered persons.

698 (n) "Network reconciliation offsets" means a process
699 during annual payment reconciliation between a pharmacy benefit
700 manager and a pharmacy which allows the pharmacy benefit manager

701 to offset an amount for overperformance or underperformance of
 702 contractual guarantees across guaranteed line items, channels,
 703 networks, or payors, as applicable.

704 (o) "Participation contract" means any agreement between a
 705 pharmacy benefit manager and pharmacy for the provision and
 706 reimbursement of pharmacist services and any exhibits,
 707 attachments, amendments, or addendums to such agreement.

708 (p) "Pass-through pricing model" means a payment model
 709 used by a pharmacy benefit manager in which the payments made by
 710 the pharmacy benefits plan or program to the pharmacy benefit
 711 manager for the covered outpatient drugs are:

712 1. Equivalent to the payments the pharmacy benefit manager
 713 makes to a dispensing pharmacy or provider for such drugs,
 714 including any contracted professional dispensing fee between the
 715 pharmacy benefit manager and its network of pharmacies. Such
 716 dispensing fee would be paid if the pharmacy benefits plan or
 717 program was making the payments directly.

718 2. Passed through in their entirety by the pharmacy
 719 benefits plan or program or by the pharmacy benefit manager to
 720 the pharmacy or provider that dispenses the drugs, and the
 721 payments are made in a manner that is not offset by any
 722 reconciliation.

723 (q) "Pharmacist" has the same meaning as in s. 465.003.

724 (r) "Pharmacist services" means products, goods, and
 725 services or any combination of products, goods, and services

726 provided as part of the practice of the profession of pharmacy
 727 as defined in s. 465.003 or otherwise covered by a pharmacy
 728 benefits plan or program.

729 (s) "Pharmacy" has the same meaning as in s. 465.003.

730 (t) "Pharmacy benefit manager" has the same meaning as in
 731 s. 626.88.

732 (u) "Pharmacy benefits plan or program" means a plan or
 733 program that pays for, reimburses, covers the cost of, or
 734 provides access to discounts on pharmacist services provided by
 735 one or more pharmacies to covered persons who reside in, are
 736 employed by, or receive pharmacist services from this state.

737 1. The term includes, but is not limited to, health
 738 maintenance organizations, health insurers, self-insured
 739 employer health plans, discount card programs, and government-
 740 funded health plans, including the Statewide Medicaid Managed
 741 Care program established pursuant to part IV of chapter 409 and
 742 the state group insurance program pursuant to part I of chapter
 743 110.

744 2. The term excludes such a plan or program under chapter
 745 440.

746 (v) "Rebate" means all payments that accrue to a pharmacy
 747 benefit manager or its pharmacy benefits plan or program client
 748 or an affiliated group purchasing organization, directly or
 749 indirectly, from a pharmaceutical manufacturer, including, but
 750 not limited to, discounts, administration fees, credits,

751 incentives, or penalties associated directly or indirectly in
752 any way with claims administered on behalf of a pharmacy
753 benefits plan or program client.

754 (w) "Spread pricing" is the practice in which a pharmacy
755 benefit manager charges a pharmacy benefits plan or program a
756 different amount for pharmacist services than the amount the
757 pharmacy benefit manager reimburses a pharmacy for such
758 pharmacist services.

759 (x) "Usual and customary price" means the amount charged
760 to cash customers for a pharmacist service exclusive of sales
761 tax or other amounts claimed.

762 (2) CONTRACTS BETWEEN A PHARMACY BENEFIT MANAGER AND A
763 PHARMACY BENEFITS PLAN OR PROGRAM.—In addition to any other
764 requirements in the Florida Insurance Code, all contractual
765 arrangements executed, amended, adjusted, or renewed on or after
766 July 1, 2023, which are applicable to pharmacy benefits covered
767 on or after January 1, 2024, between a pharmacy benefit manager
768 and a pharmacy benefits plan or program must:

769 (a) Use a pass-through pricing model, remaining consistent
770 with the prohibition in paragraph (3) (c).

771 (b) Exclude terms that allow for the direct or indirect
772 engagement in the practice of spread pricing unless the pharmacy
773 benefit manager passes along the entire amount of such
774 difference to the pharmacy benefits plan or program as allowable
775 under paragraph (a).

776 (c) Ensure that funds received in relation to providing
777 services for a pharmacy benefits plan or program or a pharmacy
778 are received by the pharmacy benefit manager in trust for the
779 pharmacy benefits plan or program or pharmacy, as applicable,
780 and are used or distributed only pursuant to the pharmacy
781 benefit manager's contract with the pharmacy benefits plan or
782 program or with the pharmacy or as otherwise required by
783 applicable law.

784 (d) Require the pharmacy benefit manager to pass 100
785 percent of all prescription drug manufacturer rebates, including
786 nonresident manufacturer rebates, received to the pharmacy
787 benefits plan or program, if the contractual arrangement
788 delegates the negotiation of rebates to the pharmacy benefit
789 manager, for the sole purpose of offsetting defined cost sharing
790 and reducing premiums of covered persons. Any excess rebate
791 revenue after the pharmacy benefit manager and the pharmacy
792 benefits plan or program have taken all actions required under
793 this paragraph must be used for the sole purpose of offsetting
794 copayments and deductibles of covered persons. This paragraph
795 does not apply to contracts involving Medicaid managed care
796 plans.

797 (e) Include network adequacy requirements that meet or
798 exceed the Medicare Part D program standards for convenient
799 access to network pharmacies set forth in 42 C.F.R. s. 423.120,
800 and that:

801 1. Do not limit a network to solely include affiliated
802 pharmacies;

803 2. Require a pharmacy benefit manager to offer a provider
804 contract to licensed pharmacies physically located on the
805 physical site of providers that are:

806 a. Within the pharmacy benefits plan's or program's
807 geographic service area and that have been specifically
808 designated as essential providers by the Agency for Health Care
809 Administration pursuant to s. 409.975(1)(a);

810 b. Designated as a Cancer Center of Excellence under s.
811 381.925, regardless of the pharmacy benefits plan's or program's
812 geographic service area;

813 c. Organ transplant hospitals, regardless of the pharmacy
814 benefits plan's or program's geographic service area;

815 d. Hospitals licensed as specialty children's hospitals as
816 defined in s. 395.002; or

817 e. Regional perinatal intensive care centers as defined in
818 s. 383.16(2), regardless of the pharmacy benefits plan's or
819 program's geographic service area.

820

821 Such provider contracts must be solely for the administration or
822 dispensing of covered prescription drugs, including biological
823 products, that are administered through infusions, intravenously
824 injected, inhaled during a surgical procedure, or a covered
825 parenteral drug, as part of onsite outpatient care;

826 3. Do not require a covered person to receive a
827 prescription drug by United States mail, common carrier, local
828 courier, third-party company or delivery service, or pharmacy
829 direct delivery unless the prescription drug cannot be acquired
830 at any retail pharmacy in the pharmacy benefit manager's network
831 for the covered person's pharmacy benefits plan or program. This
832 subparagraph does not prohibit a pharmacy benefit manager from
833 operating mail order or delivery programs on an opt-in basis at
834 the sole discretion of a covered person, provided the covered
835 person is not penalized, such as through the imposition of a
836 higher cost-sharing obligation or a lower allowed-quantity
837 limit, for choosing not to opt in to the mail order or delivery
838 programs; and

839 4. Prohibit requiring a covered person to receive
840 pharmacist services from an affiliated pharmacy or an affiliated
841 health care provider for the in-person administration of covered
842 prescription drugs; offering or implementing pharmacy networks
843 that require or provide a promotional item or an incentive,
844 defined as anything other than a reduced cost-sharing amount or
845 enhanced quantity limit allowed under the benefit design for a
846 covered drug, to a covered person to use an affiliated pharmacy
847 or an affiliated health care provider for the in-person
848 administration of covered prescription drugs; or advertising,
849 marketing, or promoting an affiliated pharmacy to covered
850 persons. Subject to the foregoing, a pharmacy benefit manager

851 may include an affiliated pharmacy in communications to covered
852 persons regarding network pharmacies and prices, provided that
853 the pharmacy benefit manager includes information, such as links
854 to all nonaffiliated network pharmacies, in such communications
855 and that the information provided is accurate and of equal
856 prominence. This subparagraph may not be construed to prohibit a
857 pharmacy benefit manager from entering into an agreement with an
858 affiliated pharmacy to provide pharmacist services to covered
859 persons.

860 (f) Prohibit the ability of a pharmacy benefit manager to
861 condition participation in one pharmacy network on participation
862 in any other pharmacy network or penalize a pharmacy for
863 exercising its prerogative not to participate in a specific
864 pharmacy network.

865 (g) Prohibit a pharmacy benefit manager from instituting a
866 network that requires a pharmacy to meet accreditation standards
867 inconsistent with or more stringent than applicable federal and
868 state requirements for licensure and operation as a pharmacy in
869 this state. However, a pharmacy benefit manager may specify
870 additional specialty networks that require enhanced standards
871 related to the safety and competency necessary to meet the
872 United States Food and Drug Administration's limited
873 distribution requirements for dispensing any drug that, on a
874 drug-by-drug basis, requires extraordinary special handling,
875 provider coordination, or clinical care or monitoring when such

876 extraordinary requirements cannot be met by a retail pharmacy.
877 For purposes of this paragraph, drugs requiring extraordinary
878 special handling are limited to drugs that are subject to a risk
879 evaluation and mitigation strategy approved by the United States
880 Food and Drug Administration and that:

881 1. Require special certification of a health care provider
882 to prescribe, receive, dispense, or administer; or

883 2. Require special handling due to the molecular
884 complexity or cytotoxic properties of the biologic or biosimilar
885 product or drug.

886
887 For participation in a specialty network, a pharmacy benefit
888 manager may not require a pharmacy to meet requirements for
889 participation beyond those necessary to demonstrate the
890 pharmacy's ability to dispense the drug in accordance with the
891 United States Food and Drug Administration's approved
892 manufacturer labeling.

893 (h)1. At a minimum, require the pharmacy benefit manager
894 or pharmacy benefits plan or program to, upon revising its
895 formulary of covered prescription drugs during a plan year,
896 provide a 60-day continuity-of-care period in which the covered
897 prescription drug that is being revised from the formulary
898 continues to be provided at the same cost for the patient for a
899 period of 60 days. The 60-day continuity-of-care period
900 commences upon notification to the patient. This requirement

901 does not apply if the covered prescription drug:

902 a. Has been approved and made available over the counter

903 by the United States Food and Drug Administration and has

904 entered the commercial market as such;

905 b. Has been removed or withdrawn from the commercial

906 market by the manufacturer; or

907 c. Is subject to an involuntary recall by state or federal

908 authorities and is no longer available on the commercial market.

909 2. Beginning January 1, 2024, and annually thereafter, the

910 pharmacy benefits plan or program shall submit to the office,

911 under the penalty of perjury, a statement attesting to its

912 compliance with the requirements of this subsection.

913 (3) CONTRACTS BETWEEN A PHARMACY BENEFIT MANAGER AND A

914 PARTICIPATING PHARMACY.—In addition to other requirements in the

915 Florida Insurance Code, a participation contract executed,

916 amended, adjusted, or renewed on or after July 1, 2023, that

917 applies to pharmacist services on or after January 1, 2024,

918 between a pharmacy benefit manager and one or more pharmacies or

919 pharmacists, must include, in substantial form, terms that

920 ensure compliance with all of the following requirements, and

921 that, except to the extent not allowed by law, shall supersede

922 any contractual terms in the participation contract to the

923 contrary:

924 (a) At the time of adjudication for electronic claims or

925 the time of reimbursement for nonelectronic claims, the pharmacy

926 benefit manager shall provide the pharmacy with a remittance,
927 including such detailed information as is necessary for the
928 pharmacy or pharmacist to identify the reimbursement schedule
929 for the specific network applicable to the claim and which is
930 the basis used by the pharmacy benefit manager to calculate the
931 amount of reimbursement paid. This information must include, but
932 is not limited to, the applicable network reimbursement ID or
933 plan ID as defined in the most current version of the National
934 Council for Prescription Drug Programs (NCPDP) Telecommunication
935 Standard Implementation Guide, or its nationally recognized
936 successor industry guide. The commission shall adopt rules to
937 implement this paragraph.

938 (b) The pharmacy benefit manager must ensure that any
939 basis of reimbursement information is communicated to a pharmacy
940 in accordance with the NCPDP Telecommunication Standard
941 Implementation Guide, or its nationally recognized successor
942 industry guide, when performing reconciliation for any effective
943 rate guarantee, and that such basis of reimbursement information
944 communicated is accurate, corresponds with the applicable
945 network rate, and may be relied upon by the pharmacy.

946 (c) A prohibition of financial clawbacks, reconciliation
947 offsets, or offsets to adjudicated claims. A pharmacy benefit
948 manager may not charge, withhold, or recoup direct or indirect
949 remuneration fees, dispensing fees, brand name or generic
950 effective rate adjustments through reconciliation, or any other

951 monetary charge, withholding, or recoupments as related to
952 discounts, multiple network reconciliation offsets, adjudication
953 transaction fees, and any other instance when a fee may be
954 recouped from a pharmacy. This prohibition does not apply to:

955 1. Any incentive payments provided by the pharmacy benefit
956 manager to a network pharmacy for meeting or exceeding
957 predefined quality measures, such as Healthcare Effectiveness
958 Data and Information Set measures; recoupment due to an
959 erroneous claim, fraud, waste, or abuse; a claim adjudicated in
960 error; a maximum allowable cost appeal pricing adjustment; or an
961 adjustment made as part of a pharmacy audit pursuant to s.
962 624.491.

963 2. Any recoupment that is returned to the state for
964 programs in chapter 409 or the state group insurance program in
965 s. 110.123.

966 (d) A pharmacy benefit manager may not unilaterally change
967 the terms of any participation contract.

968 (e) Unless otherwise prohibited by law, a pharmacy benefit
969 manager may not prohibit a pharmacy or pharmacist from:

970 1. Offering mail or delivery services on an opt-in basis
971 at the sole discretion of the covered person.

972 2. Mailing or delivering a prescription drug to a covered
973 person upon his or her request.

974 3. Charging a shipping or handling fee to a covered person
975 requesting a prescription drug be mailed or delivered if the

976 pharmacy or pharmacist discloses to the covered person before
977 the mailing or delivery the amount of the fee that will be
978 charged and that the fee may not be reimbursable by the covered
979 person's pharmacy benefits plan or program.

980 (f) The pharmacy benefit manager must provide a pharmacy,
981 upon its request, a list of pharmacy benefits plans or programs
982 in which the pharmacy is a part of the network. Updates to the
983 list must be communicated to the pharmacy within 7 days. The
984 pharmacy benefit manager may not restrict the pharmacy or
985 pharmacist from disclosing this information to the public.

986 (g) The pharmacy benefit manager must ensure that the
987 Electronic Remittance Advice contains claim level payment
988 adjustments in accordance with the American National Standards
989 Institute Accredited Standards Committee, X12 format, and
990 includes or is accompanied by the appropriate level of detail
991 for the pharmacy to reconcile any debits or credits, including,
992 but not limited to, pharmacy NCPDP or NPI identifier, date of
993 service, prescription number, refill number, adjustment code, if
994 applicable, and transaction amount.

995 (h) The pharmacy benefit manager shall provide a
996 reasonable administrative appeal procedure to allow a pharmacy
997 or pharmacist to challenge the maximum allowable cost pricing
998 information and the reimbursement made under the maximum
999 allowable cost as defined in s. 627.64741 for a specific drug as
1000 being below the acquisition cost available to the challenging

1001 pharmacy or pharmacist.

1002 1. The administrative appeal procedure must include a
 1003 telephone number and e-mail address, or a website, for the
 1004 purpose of submitting the administrative appeal. The appeal may
 1005 be submitted by the pharmacy or an agent of the pharmacy
 1006 directly to the pharmacy benefit manager or through a pharmacy
 1007 service administration organization. The pharmacy or pharmacist
 1008 must be given at least 30 business days after a maximum
 1009 allowable cost update or after an adjudication for an electronic
 1010 claim or reimbursement for a nonelectronic claim to file the
 1011 administrative appeal.

1012 2. The pharmacy benefit manager must respond to the
 1013 administrative appeal within 30 business days after receipt of
 1014 the appeal.

1015 3. If the appeal is upheld, the pharmacy benefit manager
 1016 must:

1017 a. Update the maximum allowable cost pricing information
 1018 to at least the acquisition cost available to the pharmacy;

1019 b. Permit the pharmacy or pharmacist to reverse and rebill
 1020 the claim in question;

1021 c. Provide to the pharmacy or pharmacist the national drug
 1022 code on which the increase or change is based; and

1023 d. Make the increase or change effective for each
 1024 similarly situated pharmacy or pharmacist who is subject to the
 1025 applicable maximum allowable cost pricing information.

1026 4. If the appeal is denied, the pharmacy benefit manager
 1027 must provide to the pharmacy or pharmacist the national drug
 1028 code and the name of the national or regional pharmaceutical
 1029 wholesalers operating in this state which have the drug
 1030 currently in stock at a price below the maximum allowable cost
 1031 pricing information.

1032 5. Every 90 days, a pharmacy benefit manager shall report
 1033 to the office the total number of appeals received and denied in
 1034 the preceding 90-day period, with an explanation or reason for
 1035 each denial, for each specific drug for which an appeal was
 1036 submitted pursuant to this paragraph.

1037 Section 12. Section 626.8827, Florida Statutes, is created
 1038 to read:

1039 626.8827 Pharmacy benefit manager prohibited practices.—In
 1040 addition to other prohibitions in this part, a pharmacy benefit
 1041 manager may not do any of the following:

1042 (1) Prohibit, restrict, or penalize in any way a pharmacy
 1043 or pharmacist from disclosing to any person any information that
 1044 the pharmacy or pharmacist deems appropriate, including, but not
 1045 limited to, information regarding any of the following:

1046 (a) The nature of treatment, risks, or alternatives
 1047 thereto.

1048 (b) The availability of alternate treatment,
 1049 consultations, or tests.

1050 (c) The decision of utilization reviewers or similar

1051 persons to authorize or deny pharmacist services.

1052 (d) The process used to authorize or deny pharmacist
 1053 services or benefits.

1054 (e) Information on financial incentives and structures
 1055 used by the pharmacy benefits plan or program.

1056 (f) Information that may reduce the costs of pharmacist
 1057 services.

1058 (g) Whether the cost-sharing obligation exceeds the retail
 1059 price for a covered prescription drug and the availability of a
 1060 more affordable alternative drug, pursuant to s. 465.0244.

1061 (2) Prohibit, restrict, or penalize in any way a pharmacy
 1062 or pharmacist from disclosing information to the office, the
 1063 Agency for Health Care Administration, Department of Management
 1064 Services, law enforcement, or state and federal governmental
 1065 officials, provided that the recipient of the information
 1066 represents it has the authority, to the extent provided by state
 1067 or federal law, to maintain proprietary information as
 1068 confidential; and before disclosure of information designated as
 1069 confidential, the pharmacist or pharmacy marks as confidential
 1070 any document in which the information appears or requests
 1071 confidential treatment for any oral communication of the
 1072 information.

1073 (3) Communicate at the point-of-sale, or otherwise
 1074 require, a cost-sharing obligation for the covered person in an
 1075 amount that exceeds the lesser of:

- 1076 (a) The applicable cost-sharing amount under the
 1077 applicable pharmacy benefits plan or program; or
 1078 (b) The usual and customary price, as defined in s.
 1079 626.8825, of the pharmacist services.
 1080 (4) Transfer or share records relative to prescription
 1081 information containing patient-identifiable or prescriber-
 1082 identifiable data to an affiliated pharmacy for any commercial
 1083 purpose other than the limited purposes of facilitating pharmacy
 1084 reimbursement, formulary compliance, or utilization review on
 1085 behalf of the applicable pharmacy benefits plan or program.
 1086 (5) Fail to make any payment due to a pharmacy for an
 1087 adjudicated claim with a date of service before the effective
 1088 date of a pharmacy's termination from a pharmacy benefit network
 1089 unless payments are withheld because of fraud on the part of the
 1090 pharmacy or except as otherwise required by law.
 1091 (6) Terminate the contract of, penalize, or disadvantage a
 1092 pharmacist or pharmacy due to a pharmacist or pharmacy:
 1093 (a) Disclosing information about pharmacy benefit manager
 1094 practices in accordance with this act;
 1095 (b) Exercising any of its prerogatives under this part; or
 1096 (c) Sharing any portion, or all, of the pharmacy benefit
 1097 manager contract with the office pursuant to a complaint or a
 1098 query regarding whether the contract is in compliance with this
 1099 act.
 1100 (7) Fail to comply with the requirements in s. 626.8825 or

1101 s. 624.491.

1102 Section 13. Section 626.8828, Florida Statutes, is created
1103 to read:

1104 626.8828 Investigations and examinations of pharmacy
1105 benefit managers; expenses; penalties.-

1106 (1) The office may investigate administrators who are
1107 pharmacy benefit managers and applicants for authorization as
1108 provided in ss. 624.307 and 624.317. The office shall review any
1109 referral made pursuant to s. 624.307(10) and shall investigate
1110 any referral that, as determined by the Commissioner of
1111 Insurance Regulation or his or her designee, reasonably
1112 indicates a possible violation of this part.

1113 (2)(a) The office shall examine the business and affairs
1114 of each pharmacy benefit manager at least biennially. The
1115 biennial examination of each pharmacy benefit manager must be a
1116 systematic review for the purpose of determining the pharmacy
1117 benefit manager's compliance with all provisions of this part
1118 and all other laws or rules applicable to pharmacy benefit
1119 managers and must include a detailed review of the pharmacy
1120 benefit manager's compliance with ss. 626.8825 and 626.8827. The
1121 first 2-year cycle for conducting biennial reviews begins
1122 January 1, 2025. By January 15, 2026, and each January 15
1123 thereafter, the office shall submit to the Governor, the
1124 President of the Senate, and the Speaker of the House of
1125 Representatives a report summarizing the results of the prior

1126 year's examinations which includes detailed descriptions of any
1127 violations committed by each pharmacy benefit manager and
1128 detailed reporting of actions taken by the office against each
1129 pharmacy benefit manager for such violations. Beginning with the
1130 2027 report, and every 2 years thereafter, the report must
1131 document the office's compliance with the examination timeframe
1132 requirements as provided in this paragraph. The office must
1133 specify the number and percentage of all examination completed
1134 within the timeframe.

1135 (b) The office also may conduct additional examinations as
1136 often as it deems advisable or necessary for the purpose of
1137 ascertaining compliance with this part and any other laws or
1138 rules applicable to pharmacy benefit managers or applicants for
1139 authorization.

1140 (c) If a referral made pursuant to s. 624.307(10)
1141 reasonably indicates a pattern or practice of violations of this
1142 part by a pharmacy benefit manager, the office must begin an
1143 examination of the pharmacy benefit manager or include findings
1144 related to such referral within an ongoing examination.

1145 (d) Based on the findings of an examination that a
1146 pharmacy benefit manager or an applicant for authorization has
1147 exhibited a pattern or practice of knowing and willful
1148 violations of s. 626.8825 or s. 626.8827, the office may,
1149 pursuant to chapter 120, order a pharmacy benefit manager to
1150 file all contracts between the pharmacy benefit manager and

1151 pharmacies or pharmacy benefits plans or programs and any
1152 policies, guidelines, rules, protocols, standard operating
1153 procedures, instructions, or directives that govern or guide the
1154 manner in which the pharmacy benefit manager or applicant
1155 conducts business related to such knowing and willful violations
1156 for review and inspection for the following 36-month period.

1157 Such documents are public records and are not trade secrets or
1158 otherwise exempt from s. 119.07(1). As used in this section, the
1159 term:

1160 1. "Contracts" means any contract to which s. 626.8825 is
1161 applicable.

1162 2. "Knowing and willful" means any act of commission or
1163 omission which is committed intentionally, as opposed to
1164 accidentally, and which is committed with knowledge of the act's
1165 unlawfulness or with reckless disregard as to the unlawfulness
1166 of the act.

1167 (e) Examinations may be conducted by an independent
1168 professional examiner under contract to the office, in which
1169 case payment must be made directly to the contracted examiner by
1170 the pharmacy benefit manager examined in accordance with the
1171 rates and terms agreed to by the office and the examiner. The
1172 commission shall adopt rules providing for the types of
1173 independent professional examiners who may conduct examinations
1174 under this section, which types must include, but need not be
1175 limited to, independent certified public accountants, actuaries,

1176 investment specialists, information technology specialists, or
1177 others meeting criteria specified by commission rule. The rules
1178 must also require that:

1179 1. The rates charged to the pharmacy benefit manager being
1180 examined are consistent with rates charged by other firms in a
1181 similar profession and are comparable with the rates charged for
1182 comparable examinations.

1183 2. The firm selected by the office to perform the
1184 examination has no conflicts of interest which might affect its
1185 ability to independently perform its responsibilities for the
1186 examination.

1187 (3) In making investigations and examinations of pharmacy
1188 benefit managers and applicants for authorization, the office
1189 and such pharmacy benefit manager are subject to all of the
1190 following provisions:

1191 (a) Section 624.318, as to the conduct of examinations.

1192 (b) Section 624.319, as to examination and investigation
1193 reports.

1194 (c) Section 624.321, as to witnesses and evidence.

1195 (d) Section 624.322, as to compelled testimony.

1196 (e) Section 624.324, as to hearings.

1197 (f) Any other provision of chapter 624 applicable to the
1198 investigation or examination of a licensee under this part.

1199 (4) (a) A pharmacy benefit manager must maintain an
1200 accurate record of all contracts and records with all pharmacies

1201 and pharmacy benefits plans or programs for the duration of the
1202 contract, and for 5 years thereafter. Such contracts must be
1203 made available to the office and kept in a form accessible to
1204 the office.

1205 (b) The office may order any pharmacy benefit manager or
1206 applicant to produce any records, books, files, contracts,
1207 advertising and solicitation materials, or other information and
1208 may take statements under oath to determine whether the pharmacy
1209 benefit manager or applicant is in violation of the law or is
1210 acting contrary to the public interest.

1211 (5)(a) Notwithstanding s. 624.307(3), each pharmacy
1212 benefit manager and applicant for authorization must pay to the
1213 office the expenses of the examination or investigation. Such
1214 expenses include actual travel expenses, a reasonable living
1215 expense allowance, compensation of the examiner, investigator,
1216 or other person making the examination or investigation, and
1217 necessary costs of the office directly related to the
1218 examination or investigation. Such travel expenses and living
1219 expense allowances are limited to those expenses necessarily
1220 incurred on account of the examination or investigation and
1221 shall be paid by the examined pharmacy benefit manager or
1222 applicant together with compensation upon presentation by the
1223 office to such pharmacy benefit manager or applicant of such
1224 charges and expenses after a detailed statement has been filed
1225 by the examiner and approved by the office.

1226 (b) All moneys collected from pharmacy benefit managers
 1227 and applicants for authorization pursuant to this subsection
 1228 shall be deposited into the Insurance Regulatory Trust Fund, and
 1229 the office may make deposits from time to time into such fund
 1230 from moneys appropriated for the operation of the office.

1231 (c) Notwithstanding s. 112.061, the office may pay to the
 1232 examiner, investigator, or person making such examination or
 1233 investigation out of such trust fund the actual travel expenses,
 1234 reasonable living expense allowance, and compensation in
 1235 accordance with the statement filed with the office by the
 1236 examiner, investigator, or other person, as provided in
 1237 paragraph (a).

1238 (6) In addition to any other enforcement authority
 1239 available to the office, the office shall impose an
 1240 administrative fine of \$5,000 for each violation of s. 626.8825
 1241 or s. 626.8827. Each instance of a violation of such sections by
 1242 a pharmacy benefit manager against each individual pharmacy or
 1243 prescription benefits plan or program constitutes a separate
 1244 violation. Notwithstanding any other provision of law, there is
 1245 no limitation on aggregate fines issued pursuant to this
 1246 section. The proceeds from any administrative fine shall be
 1247 deposited into the General Revenue Fund.

1248 (7) Failure by a pharmacy benefit manager to pay expenses
 1249 incurred or administrative fines imposed under this section is
 1250 grounds for the denial, suspension, or revocation of its

1251 certificate of authority.

1252 Section 14. Section 626.89, Florida Statutes, is amended
1253 to read:

1254 626.89 Annual financial statement and filing fee; notice
1255 of change of ownership; pharmacy benefit manager filings.-

1256 (1) Each authorized administrator shall annually file with
1257 the office a full and true statement of its financial condition,
1258 transactions, and affairs within 3 months after the end of the
1259 administrator's fiscal year or within such extension of time as
1260 the office for good cause may have granted. The statement must
1261 be for the preceding fiscal year and must be in such form and
1262 contain such matters as the commission prescribes and must be
1263 verified by at least two officers of the administrator.

1264 (2) Each authorized administrator shall also file an
1265 audited financial statement performed by an independent
1266 certified public accountant. The audited financial statement
1267 must ~~shall~~ be filed with the office within 5 months after the
1268 end of the administrator's fiscal year and be for the preceding
1269 fiscal year. An audited financial statement prepared on a
1270 consolidated basis must include a columnar consolidating or
1271 combining worksheet that must be filed with the statement and
1272 must comply with the following:

1273 (a) Amounts shown on the consolidated audited financial
1274 statement must be shown on the worksheet;

1275 (b) Amounts for each entity must be stated separately; and

1276 (c) Explanations of consolidating and eliminating entries
 1277 must be included.

1278 (3) At the time of filing its annual statement, the
 1279 administrator shall pay a filing fee in the amount specified in
 1280 s. 624.501 for the filing of an annual statement by an insurer.

1281 (4) In addition, the administrator shall immediately
 1282 notify the office of any material change in its ownership.

1283 (5) A pharmacy benefit manager shall also notify the
 1284 office within 30 days after any administrative, civil, or
 1285 criminal complaints, settlements, or discipline of the pharmacy
 1286 benefit manager or any of its affiliates which relate to a
 1287 violation of the insurance laws, including pharmacy benefit laws
 1288 in any state.

1289 (6) A pharmacy benefit manager shall also annually submit
 1290 to the office a statement attesting to its compliance with the
 1291 network requirements of s. 626.8825.

1292 (7)~~(5)~~ The commission may by rule require all or part of
 1293 the statements or filings required under this section to be
 1294 submitted by electronic means in a computer-readable form
 1295 compatible with the electronic data format specified by the
 1296 commission.

1297 Section 15. Subsection (5) is added to section 627.42393,
 1298 Florida Statutes, to read:

1299 627.42393 Step-therapy protocol.—

1300 (5) This section applies to a pharmacy benefit manager

1301 acting on behalf of a health insurer.

1302 Section 16. Subsections (2), (3), and (4) of section
1303 627.64741, Florida Statutes, are amended to read:

1304 627.64741 Pharmacy benefit manager contracts.—

1305 (2) In addition to the requirements of part VII of chapter
1306 626, a contract between a health insurer and a pharmacy benefit
1307 manager must require that the pharmacy benefit manager:

1308 (a) Update maximum allowable cost pricing information at
1309 least every 7 calendar days.

1310 (b) Maintain a process that will, in a timely manner,
1311 eliminate drugs from maximum allowable cost lists or modify drug
1312 prices to remain consistent with changes in pricing data used in
1313 formulating maximum allowable cost prices and product
1314 availability.

1315 ~~(3) A contract between a health insurer and a pharmacy~~
1316 ~~benefit manager must prohibit the pharmacy benefit manager from~~
1317 ~~limiting a pharmacist's ability to disclose whether the cost-~~
1318 ~~sharing obligation exceeds the retail price for a covered~~
1319 ~~prescription drug, and the availability of a more affordable~~
1320 ~~alternative drug, pursuant to s. 465.0244.~~

1321 ~~(4) A contract between a health insurer and a pharmacy~~
1322 ~~benefit manager must prohibit the pharmacy benefit manager from~~
1323 ~~requiring an insured to make a payment for a prescription drug~~
1324 ~~at the point of sale in an amount that exceeds the lesser of:~~

1325 ~~(a) The applicable cost-sharing amount; or~~

1326 ~~(b) The retail price of the drug in the absence of~~
1327 ~~prescription drug coverage.~~

1328 Section 17. Subsections (2), (3), and (4) of section
1329 627.6572, Florida Statutes, are amended to read:

1330 627.6572 Pharmacy benefit manager contracts.—

1331 (2) In addition to the requirements of part VII of chapter
1332 626, a contract between a health insurer and a pharmacy benefit
1333 manager must require that the pharmacy benefit manager:

1334 (a) Update maximum allowable cost pricing information at
1335 least every 7 calendar days.

1336 (b) Maintain a process that will, in a timely manner,
1337 eliminate drugs from maximum allowable cost lists or modify drug
1338 prices to remain consistent with changes in pricing data used in
1339 formulating maximum allowable cost prices and product
1340 availability.

1341 ~~(3) A contract between a health insurer and a pharmacy~~
1342 ~~benefit manager must prohibit the pharmacy benefit manager from~~
1343 ~~limiting a pharmacist's ability to disclose whether the cost-~~
1344 ~~sharing obligation exceeds the retail price for a covered~~
1345 ~~prescription drug, and the availability of a more affordable~~
1346 ~~alternative drug, pursuant to s. 465.0244.~~

1347 ~~(4) A contract between a health insurer and a pharmacy~~
1348 ~~benefit manager must prohibit the pharmacy benefit manager from~~
1349 ~~requiring an insured to make a payment for a prescription drug~~
1350 ~~at the point of sale in an amount that exceeds the lesser of:~~

1351 ~~(a) The applicable cost-sharing amount; or~~
 1352 ~~(b) The retail price of the drug in the absence of~~
 1353 ~~prescription drug coverage.~~

1354 Section 18. Paragraph (e) is added to subsection (46) of
 1355 section 641.31, Florida Statutes, to read:

1356 641.31 Health maintenance contracts.—
 1357 (46)

1358 (e) This subsection applies to a pharmacy benefit manager
 1359 acting on behalf of a health maintenance organization.

1360 Section 19. Subsections (2), (3), and (4) of section
 1361 641.314, Florida Statutes, are amended to read:

1362 641.314 Pharmacy benefit manager contracts.—

1363 (2) In addition to the requirements of part VII of chapter
 1364 626, a contract between a health maintenance organization and a
 1365 pharmacy benefit manager must require that the pharmacy benefit
 1366 manager:

1367 (a) Update maximum allowable cost pricing information at
 1368 least every 7 calendar days.

1369 (b) Maintain a process that will, in a timely manner,
 1370 eliminate drugs from maximum allowable cost lists or modify drug
 1371 prices to remain consistent with changes in pricing data used in
 1372 formulating maximum allowable cost prices and product
 1373 availability.

1374 ~~(3) A contract between a health maintenance organization~~
 1375 ~~and a pharmacy benefit manager must prohibit the pharmacy~~

1376 ~~benefit manager from limiting a pharmacist's ability to disclose~~
1377 ~~whether the cost-sharing obligation exceeds the retail price for~~
1378 ~~a covered prescription drug, and the availability of a more~~
1379 ~~affordable alternative drug, pursuant to s. 465.0244.~~

1380 ~~(4) A contract between a health maintenance organization~~
1381 ~~and a pharmacy benefit manager must prohibit the pharmacy~~
1382 ~~benefit manager from requiring a subscriber to make a payment~~
1383 ~~for a prescription drug at the point of sale in an amount that~~
1384 ~~exceeds the lesser of:~~

1385 ~~(a) The applicable cost-sharing amount; or~~

1386 ~~(b) The retail price of the drug in the absence of~~
1387 ~~prescription drug coverage.~~

1388 Section 20. (1) This act establishes requirements for
1389 pharmacy benefit managers as defined in s. 626.88, Florida
1390 Statutes, including, without limitation, pharmacy benefit
1391 managers in their performance of services for or otherwise on
1392 behalf of a pharmacy benefits plan or program as defined in s.
1393 626.8825, Florida Statutes, which includes coverage pursuant to
1394 Titles XVIII, XIX, or XXI of the Social Security Act, 42 U.S.C.
1395 ss. 1395 et seq., 1396 et seq., and 1397aa et seq., known as
1396 Medicare, Medicaid, or any other similar coverage under a state
1397 or Federal Government funded health plan, including the
1398 Statewide Medicaid Managed Care program established pursuant to
1399 part IV of chapter 409, Florida Statutes, and the state group
1400 insurance program pursuant to part I of chapter 110, Florida

1401 Statutes.

1402 (2) This act is not intended, nor may it be construed, to
 1403 conflict with existing, relevant federal law.

1404 (3) If any provision of this act or its application to any
 1405 person or circumstances is held invalid, the invalidity does not
 1406 affect other provisions or applications of this act which can be
 1407 given effect without the invalid provision or application, and
 1408 to this end the provisions of this act are severable.

1409 Section 21. For the 2023-2024 fiscal year, the sum of
 1410 \$980,705 in recurring funds and \$146,820 in nonrecurring funds
 1411 from the Insurance Regulatory Trust Fund are appropriated to the
 1412 Office of Insurance Regulation, and 10 full-time equivalent
 1413 positions with associated salary rate of 644,877 are authorized,
 1414 for the purpose of implementing this act.

1415 Section 22. This act shall take effect July 1, 2023.