



26 reports and make it available to the Governor and the  
27 Legislature upon request; prohibiting manufacturers  
28 from claiming a public records exemption for trade  
29 secrets for certain information provided in such forms  
30 or reports; providing that department employees remain  
31 protected from liability for releasing the forms and  
32 reports as public records; authorizing the department,  
33 in consultation with the agency, to adopt rules;  
34 providing for emergency rulemaking; amending s.  
35 624.307, F.S.; requiring the Division of Consumer  
36 Services of the Department of Financial Services to  
37 designate an employee as the primary contact for  
38 consumer complaints involving pharmacy benefit  
39 managers; requiring the division to refer certain  
40 complaints to the Office of Insurance Regulation;  
41 amending s. 624.490, F.S.; revising the definition of  
42 the term "pharmacy benefit manager"; amending s.  
43 624.491, F.S.; revising provisions related to pharmacy  
44 audits; amending s. 626.88, F.S.; revising the  
45 definition of the term "administrator"; defining the  
46 term "pharmacy benefit manager"; amending s. 626.8805,  
47 F.S.; providing a grandfathering provision for certain  
48 pharmacy benefit managers operating as administrators;  
49 providing a penalty for certain persons who do not  
50 hold a certificate of authority to act as an

51 administrator on or after a specified date; requiring  
52 the office to submit a report detailing specified  
53 information to the Governor and the Legislature by a  
54 specified date; providing additional requirements for  
55 pharmacy benefit managers applying for a certificate  
56 of authority to act as an administrator; exempting  
57 pharmacy benefit managers from certain fees; amending  
58 s. 626.8814, F.S.; requiring pharmacy benefit managers  
59 to identify certain ownership affiliations to the  
60 office; requiring pharmacy benefit managers to report  
61 any change in such information to the office within a  
62 specified timeframe; creating s. 626.8825, F.S.;

63 defining terms; providing requirements for certain  
64 contracts between a pharmacy benefit manager and a  
65 pharmacy benefits plan or program; requiring pharmacy  
66 benefits plans and programs, beginning on a specified  
67 date, to annually submit a certain attestation to the  
68 office; providing requirements for certain contracts  
69 between a pharmacy benefit manager and a participating  
70 pharmacy; requiring the Financial Services Commission  
71 to adopt rules; specifying requirements for certain  
72 administrative appeal procedures that such contracts  
73 with participating pharmacies must include; requiring  
74 pharmacy benefit managers to submit reports on  
75 submitted appeals to the office every 90 days;

76 creating s. 626.8827, F.S.; specifying prohibited  
77 practices for pharmacy benefit managers; creating s.  
78 626.8828, F.S.; authorizing the office to investigate  
79 administrators that are pharmacy benefit managers and  
80 certain applicants; requiring the office to review  
81 certain referrals and investigate them under certain  
82 circumstances; providing for biennial reviews of  
83 pharmacy benefit managers; requiring the office to  
84 submit an annual report of its examinations to the  
85 Governor and the Legislature by a specified date;  
86 providing requirements for the report, including  
87 specified additional requirements for the biennial  
88 reports; authorizing the office to conduct additional  
89 examinations; requiring the office to conduct an  
90 examination under certain circumstances; providing  
91 procedures and requirements for such examinations;  
92 defining the terms "contracts" and "knowing and  
93 willful"; providing that independent professional  
94 examiners under contract with the office may conduct  
95 examinations of pharmacy benefit managers; requiring  
96 the commission to adopt specified rules; specifying  
97 provisions that apply to such investigations and  
98 examinations; providing recordkeeping requirements for  
99 pharmacy benefit managers; authorizing the office to  
100 order the production of such records and other

101 specified information; authorizing the office to take  
102 statements under oath; requiring pharmacy benefit  
103 managers and applicants subjected to an investigation  
104 or examination to pay the associated expenses;  
105 specifying covered expenses; providing for collection  
106 of such expenses; providing for the deposit of certain  
107 moneys into the Insurance Regulatory Trust Fund;  
108 authorizing the office to pay examiners,  
109 investigators, and other persons from such fund;  
110 providing administrative penalties; providing grounds  
111 for administrative action against a certificate of  
112 authority; amending s. 626.89, F.S.; requiring  
113 pharmacy benefit managers to notify the office of  
114 specified complaints, settlements, or discipline  
115 within a specified timeframe; requiring pharmacy  
116 benefit managers to annually submit a certain  
117 attestation statement to the office; amending s.  
118 627.42393, F.S.; providing that certain step-therapy  
119 protocol requirements apply to a pharmacy benefit  
120 manager acting on behalf of a health insurer; amending  
121 ss. 627.64741 and 627.6572, F.S.; conforming  
122 provisions to changes made by the act; amending s.  
123 641.31, F.S.; providing that certain step-therapy  
124 protocol requirements apply to a pharmacy benefit  
125 manager acting on behalf of a health maintenance

126 organization; amending s. 641.314, F.S.; conforming a  
 127 provision to changes made by the act; providing  
 128 legislative intent, construction, and severability;  
 129 providing appropriations and authorizing positions;  
 130 providing an effective date.

131

132 Be It Enacted by the Legislature of the State of Florida:

133

134 Section 1. This act may be cited as the "Prescription Drug  
 135 Reform Act."

136 Section 2. Subsection (29) is added to section 499.005,  
 137 Florida Statutes, to read:

138 499.005 Prohibited acts.—It is unlawful for a person to  
 139 perform or cause the performance of any of the following acts in  
 140 this state:

141 (29) Failure to accurately complete and timely submit  
 142 reportable drug price increase forms, reports, and documents as  
 143 required by s. 499.026 and rules adopted thereunder.

144 Section 3. Subsection (16) is added to section 499.012,  
 145 Florida Statutes, to read:

146 499.012 Permit application requirements.—

147 (16) A permit for a prescription drug manufacturer or a  
 148 nonresident prescription drug manufacturer is subject to the  
 149 requirements of s. 499.026.

150 Section 4. Section 499.026, Florida Statutes, is created

151 to read:

152 499.026 Notification of manufacturer prescription drug  
153 price increases.-

154 (1) As used in this section, the term:

155 (a) "Course of therapy" means the recommended daily dose  
156 units of a prescription drug pursuant to its prescribing label  
157 for 30 days or the recommended daily dose units of a  
158 prescription drug pursuant to its prescribing label for a normal  
159 course of treatment which is less than 30 days.

160 (b) "Manufacturer" means a person holding a prescription  
161 drug manufacturer permit or a nonresident prescription drug  
162 manufacturer permit under s. 499.01.

163 (c) "Prescription drug" has the same meaning as in s.  
164 499.003 and includes biological products but is limited to those  
165 prescription drugs and biological products intended for human  
166 use.

167 (d) "Reportable drug price increase" means, for a  
168 prescription drug with a wholesale acquisition cost of at least  
169 \$100 for a course of therapy before the effective date of an  
170 increase:

171 1. Any increase of 15 percent or more of the wholesale  
172 acquisition cost during the preceding 12-month period; or

173 2. Any cumulative increase of 30 percent or more of the  
174 wholesale acquisition cost during the preceding 3 calendar  
175 years. In calculating the 30 percent threshold, the manufacturer

176 must base the calculation on the wholesale acquisition cost in  
177 effect at the end of the 3-year period as compared to the  
178 wholesale acquisition cost in effect at the beginning of the  
179 same 3-year period.

180 (e) "Wholesale acquisition cost" means, with respect to a  
181 prescription drug or biological product, the manufacturer's list  
182 price for the prescription drug or biological product to  
183 wholesalers or direct purchasers in the United States, not  
184 including prompt pay or other discounts, rebates, or reductions  
185 in price, for the most recent month for which the information is  
186 available, as reported in wholesale price guides or other  
187 publications of drug or biological product pricing data.

188 (2) On the effective date of a manufacturer's reportable  
189 drug price increase, the manufacturer must provide notification  
190 of each reportable drug price increase to the department on a  
191 form prescribed by the department. The form must require the  
192 manufacturer to specify all of the following:

193 (a) The proprietary and nonproprietary names of the  
194 prescription drug, as applicable.

195 (b) The wholesale acquisition cost before the reportable  
196 drug price increase.

197 (c) The dollar amount of the reportable drug price  
198 increase.

199 (d) The percentage amount of the reportable drug price  
200 increase from the wholesale acquisition cost before the



201 reportable drug price increase.

202 (e) Whether a change or an improvement in the prescription  
203 drug necessitates the reportable drug price increase.

204 (f) If a change or an improvement in the prescription drug  
205 necessitates the reportable drug price increase as reported in  
206 paragraph (e), the manufacturer must describe the change or  
207 improvement.

208 (g) The intended uses of the prescription drug.

209

210 This subsection does not prohibit a manufacturer from notifying  
211 other parties, such as pharmacy benefit managers, of a drug  
212 price increase before the effective date of the drug price  
213 increase.

214 (3) By April 1 of each year, each manufacturer shall  
215 submit a report to the department on a form prescribed by the  
216 department. The report must include all of the following:

217 (a) A list of all prescription drugs affected by a  
218 reportable drug price increase during the previous calendar year  
219 and both the dollar amount of each reportable drug price  
220 increase and the percentage increase of each reportable drug  
221 price increase relative to the previous wholesale acquisition  
222 cost of the prescription drug. The prescription drugs must be  
223 identified using their proprietary names and nonproprietary  
224 names, as applicable.

225 (b) If more than one form has been filed under this

226 section for previous reportable drug price increases, the  
227 percentage increase of the prescription drug from the earliest  
228 form filed to the most recent form filed.

229 (c) The intended uses of each prescription drug listed in  
230 the report and whether the prescription drug manufacturer  
231 benefits from market exclusivity for such drug.

232 (d) The length of time the prescription drug has been  
233 available for purchase.

234 (e) A listing of the factors contributing to each  
235 reportable drug price increase. As used in this section, the  
236 term "factors" means any of the following: research and  
237 development; manufacturing costs; advertising and marketing;  
238 whether the drug has more competitive value; an increased rate  
239 of inflation or other economic dynamics; changes in market  
240 dynamics; supporting regulatory and safety commitments;  
241 operating patient assistance and educational programs; rebate  
242 increases, including any rebate increase requested by a pharmacy  
243 benefit manager; Medicaid, Medicare, or 340B Drug Pricing  
244 Program offsets; profit; or other factors. An estimated  
245 percentage of the influence of each listed factor must be  
246 provided to equal 100 percent.

247 (f) A description of the justification for each factor  
248 referenced in paragraph (e) must be provided with such  
249 specificity as to explain the need or justification for each  
250 reportable drug price increase. The department may request

251 additional information from a manufacturer relating to the need  
252 or justification for any reportable drug price increase before  
253 approving the manufacturer's report.

254 (g) Any action that the manufacturer has filed to extend a  
255 patent report after the first extension has been granted.

256 (4) (a) The department shall submit all forms and reports  
257 submitted by manufacturers to the Agency for Health Care  
258 Administration, to be posted on the agency's website pursuant to  
259 s. 408.062. The agency may not post on its website any of the  
260 information provided pursuant to paragraph (2) (f), paragraph  
261 (3) (f), or paragraph (3) (g) which is marked as a trade secret.  
262 The agency shall compile all information from the forms and  
263 reports submitted by manufacturers and make it available upon  
264 request to the Governor, the President of the Senate, and the  
265 Speaker of the House of Representatives.

266 (b) Except for information provided pursuant to paragraph  
267 (2) (f), paragraph (3) (f), or paragraph (3) (g), a manufacturer  
268 may not claim a public records exemption for a trade secret  
269 under s. 119.0715 for any information required by the department  
270 under this section. Department employees remain protected from  
271 liability for release of forms and reports pursuant to s.  
272 119.0715(4).

273 (5) The department, in consultation with the Agency for  
274 Health Care Administration, shall adopt rules to implement this  
275 section.

276        (a) The department shall adopt necessary emergency rules  
277 pursuant to s. 120.54(4) to implement this section. If an  
278 emergency rule adopted under this section is held to be  
279 unconstitutional or an invalid exercise of delegated legislative  
280 authority and becomes void, the department may adopt an  
281 emergency rule pursuant to this section to replace the rule that  
282 has become void. If the emergency rule adopted to replace the  
283 void emergency rule is also held to be unconstitutional or an  
284 invalid exercise of delegated legislative authority and becomes  
285 void, the department must follow the nonemergency rulemaking  
286 procedures of the Administrative Procedure Act to replace the  
287 rule that has become void.

288        (b) For emergency rules adopted under this section, the  
289 department need not make the findings required under s.  
290 120.54(4) (a). Emergency rules adopted under this section are  
291 also exempt from:

292            1. Sections 120.54(3) (b) and 120.541. Challenges to  
293 emergency rules adopted under this section are subject to the  
294 time schedules provided in s. 120.56(5).

295            2. Section 120.54(4) (c) and remain in effect until  
296 replaced by rules adopted under the nonemergency rulemaking  
297 procedures of the Administrative Procedure Act.

298        Section 5. Paragraph (a) of subsection (10) of section  
299 624.307, Florida Statutes, is amended, and paragraph (b) of that  
300 subsection is republished, to read:

301           624.307   General powers; duties.—

302           (10) (a)   The Division of Consumer Services shall perform

303 the following functions concerning products or services

304 regulated by the department or office:

305           1.   Receive inquiries and complaints from consumers.

306           2.   Prepare and disseminate information that the department

307 deems appropriate to inform or assist consumers.

308           3.   Provide direct assistance to and advocacy for consumers

309 who request such assistance or advocacy.

310           4.   With respect to apparent or potential violations of law

311 or applicable rules committed by a person or an entity licensed

312 by the department or office, report apparent or potential

313 violations to the office or to the appropriate division of the

314 department, which may take any additional action it deems

315 appropriate.

316           5.   Designate an employee of the division as the primary

317 contact for consumers on issues relating to sinkholes.

318           6.   Designate an employee of the division as the primary

319 contact for consumers and pharmacies on issues relating to

320 pharmacy benefit managers. The division must refer to the office

321 any consumer complaint that alleges conduct that may constitute

322 a violation of part VII of chapter 626 or for which a pharmacy

323 benefit manager does not respond in accordance with paragraph

324 (b).

325           (b) Any person licensed or issued a certificate of

326 authority by the department or the office shall respond, in  
327 writing, to the division within 20 days after receipt of a  
328 written request for documents and information from the division  
329 concerning a consumer complaint. The response must address the  
330 issues and allegations raised in the complaint and include any  
331 requested documents concerning the consumer complaint not  
332 subject to attorney-client or work-product privilege. The  
333 division may impose an administrative penalty for failure to  
334 comply with this paragraph of up to \$2,500 per violation upon  
335 any entity licensed by the department or the office and \$250 for  
336 the first violation, \$500 for the second violation, and up to  
337 \$1,000 for the third or subsequent violation upon any individual  
338 licensed by the department or the office.

339 Section 6. Subsection (1) of section 624.490, Florida  
340 Statutes, is amended to read:

341 624.490 Registration of pharmacy benefit managers.—

342 (1) As used in this section, the term "pharmacy benefit  
343 manager" has the same meaning as in s. 626.88 ~~means a person or~~  
344 ~~entity doing business in this state which contracts to~~  
345 ~~administer prescription drug benefits on behalf of a health~~  
346 ~~insurer or a health maintenance organization to residents of~~  
347 ~~this state.~~

348 Section 7. Subsections (1) and (5) of section 624.491,  
349 Florida Statutes, are amended to read:

350 624.491 Pharmacy audits.—

351           (1) A pharmacy benefits plan or program as defined in s.  
 352 626.8825 ~~health insurer or health maintenance organization~~  
 353 providing pharmacy benefits ~~through a major medical individual~~  
 354 ~~or group health insurance policy or a health maintenance~~  
 355 ~~contract, respectively,~~ must comply with the requirements of  
 356 this section when the pharmacy benefits plan or program ~~health~~  
 357 ~~insurer or health maintenance organization~~ or any person or  
 358 entity acting on behalf of the pharmacy benefits plan or program  
 359 ~~health insurer or health maintenance organization~~, including,  
 360 but not limited to, a pharmacy benefit manager as defined in s.  
 361 626.88 ~~s. 624.490(1)~~, audits the records of a pharmacy licensed  
 362 under chapter 465. The person or entity conducting such audit  
 363 must:

364           (a) Except as provided in subsection (3), notify the  
 365 pharmacy at least 7 calendar days before the initial onsite  
 366 audit for each audit cycle.

367           (b) Not schedule an onsite audit during the first 3  
 368 calendar days of a month unless the pharmacist consents  
 369 otherwise.

370           (c) Limit the duration of the audit period to 24 months  
 371 after the date a claim is submitted to or adjudicated by the  
 372 entity.

373           (d) In the case of an audit that requires clinical or  
 374 professional judgment, conduct the audit in consultation with,  
 375 or allow the audit to be conducted by, a pharmacist.

376 (e) Allow the pharmacy to use the written and verifiable  
 377 records of a hospital, physician, or other authorized  
 378 practitioner, which are transmitted by any means of  
 379 communication, to validate the pharmacy records in accordance  
 380 with state and federal law.

381 (f) Reimburse the pharmacy for a claim that was  
 382 retroactively denied for a clerical error, typographical error,  
 383 scrivener's error, or computer error if the prescription was  
 384 properly and correctly dispensed, unless a pattern of such  
 385 errors exists, fraudulent billing is alleged, or the error  
 386 results in actual financial loss to the entity.

387 (g) Provide the pharmacy with a copy of the preliminary  
 388 audit report within 120 days after the conclusion of the audit.

389 (h) Allow the pharmacy to produce documentation to address  
 390 a discrepancy or audit finding within 10 business days after the  
 391 preliminary audit report is delivered to the pharmacy.

392 (i) Provide the pharmacy with a copy of the final audit  
 393 report within 6 months after the pharmacy's receipt of the  
 394 preliminary audit report.

395 (j) Calculate any recoupment or penalties based on actual  
 396 overpayments and not according to the accounting practice of  
 397 extrapolation.

398 (5) A pharmacy benefits plan or program ~~health insurer or~~  
 399 ~~health maintenance organization~~ that, under terms of a contract,  
 400 transfers to a pharmacy benefit manager the obligation to pay a



401 pharmacy licensed under chapter 465 for any pharmacy benefit  
 402 claims arising from services provided to or for the benefit of  
 403 an insured or subscriber remains responsible for a violation of  
 404 this section.

405 Section 8. Subsection (1) of section 626.88, Florida  
 406 Statutes, is amended, and subsection (6) is added to that  
 407 section, to read:

408 626.88 Definitions.—For the purposes of this part, the  
 409 term:

410 (1) "Administrator" means ~~is~~ any person who directly or  
 411 indirectly solicits or effects coverage of, collects charges or  
 412 premiums from, or adjusts or settles claims on residents of this  
 413 state in connection with authorized commercial self-insurance  
 414 funds or with insured or self-insured programs which provide  
 415 life or health insurance coverage or coverage of any other  
 416 expenses described in s. 624.33(1); ~~or~~ any person who, through a  
 417 health care risk contract as defined in s. 641.234 with an  
 418 insurer or health maintenance organization, provides billing and  
 419 collection services to health insurers and health maintenance  
 420 organizations on behalf of health care providers; or a pharmacy  
 421 benefit manager. The term does not include, other than any of  
 422 the following ~~persons~~:

423 (a) An employer or wholly owned direct or indirect  
 424 subsidiary of an employer, on behalf of such employer's  
 425 employees or the employees of one or more subsidiary or

426 affiliated corporations of such employer.

427 (b) A union on behalf of its members.

428 (c) An insurance company which is either authorized to  
 429 transact insurance in this state or is acting as an insurer with  
 430 respect to a policy lawfully issued and delivered by such  
 431 company in and pursuant to the laws of a state in which the  
 432 insurer was authorized to transact an insurance business.

433 (d) A health care services plan, health maintenance  
 434 organization, professional service plan corporation, or person  
 435 in the business of providing continuing care, possessing a valid  
 436 certificate of authority issued by the office, and the sales  
 437 representatives thereof, if the activities of such entity are  
 438 limited to the activities permitted under the certificate of  
 439 authority.

440 (e) An entity that is affiliated with an insurer and that  
 441 only performs the contractual duties, between the administrator  
 442 and the insurer, of an administrator for the direct and assumed  
 443 insurance business of the affiliated insurer. The insurer is  
 444 responsible for the acts of the administrator and is responsible  
 445 for providing all of the administrator's books and records to  
 446 the insurance commissioner, upon a request from the insurance  
 447 commissioner. For purposes of this paragraph, the term "insurer"  
 448 means a licensed insurance company, health maintenance  
 449 organization, prepaid limited health service organization, or  
 450 prepaid health clinic.

451 (f) A nonresident entity licensed in its state of domicile  
452 as an administrator if its duties in this state are limited to  
453 the administration of a group policy or plan of insurance and no  
454 more than a total of 100 lives for all plans reside in this  
455 state.

456 (g) An insurance agent licensed in this state whose  
457 activities are limited exclusively to the sale of insurance.

458 (h) A person appointed as a managing general agent in this  
459 state, whose activities are limited exclusively to the scope of  
460 activities conveyed under such appointment.

461 (i) An adjuster licensed in this state whose activities  
462 are limited to the adjustment of claims.

463 (j) A creditor on behalf of such creditor's debtors with  
464 respect to insurance covering a debt between the creditor and  
465 its debtors.

466 (k) A trust and its trustees, agents, and employees acting  
467 pursuant to such trust established in conformity with 29 U.S.C.  
468 s. 186.

469 (l) A trust exempt from taxation under s. 501(a) of the  
470 Internal Revenue Code, a trust satisfying the requirements of  
471 ss. 624.438 and 624.439, or any governmental trust as defined in  
472 s. 624.33(3), and the trustees and employees acting pursuant to  
473 such trust, or a custodian and its agents and employees,  
474 including individuals representing the trustees in overseeing  
475 the activities of a service company or administrator, acting

476 pursuant to a custodial account which meets the requirements of  
477 s. 401(f) of the Internal Revenue Code.

478 (m) A financial institution which is subject to  
479 supervision or examination by federal or state authorities or a  
480 mortgage lender licensed under chapter 494 who collects and  
481 remits premiums to licensed insurance agents or authorized  
482 insurers concurrently or in connection with mortgage loan  
483 payments.

484 (n) A credit card issuing company which advances for and  
485 collects premiums or charges from its credit card holders who  
486 have authorized such collection if such company does not adjust  
487 or settle claims.

488 (o) A person who adjusts or settles claims in the normal  
489 course of such person's practice or employment as an attorney at  
490 law and who does not collect charges or premiums in connection  
491 with life or health insurance coverage.

492 (p) A person approved by the department who administers  
493 only self-insured workers' compensation plans.

494 (q) A service company or service agent and its employees,  
495 authorized in accordance with ss. 626.895-626.899, serving only  
496 a single employer plan, multiple-employer welfare arrangements,  
497 or a combination thereof.

498 (r) Any provider or group practice, as defined in s.  
499 456.053, providing services under the scope of the license of  
500 the provider or the member of the group practice.

501 (s) Any hospital providing billing, claims, and collection  
 502 services solely on its own and its physicians' behalf and  
 503 providing services under the scope of its license.

504 (t) A corporation not for profit whose membership consists  
 505 entirely of local governmental units authorized to enter into  
 506 risk management consortiums under s. 112.08.

507  
 508 A person who provides billing and collection services to health  
 509 insurers and health maintenance organizations on behalf of  
 510 health care providers shall comply with the provisions of ss.  
 511 627.6131, 641.3155, and 641.51(4).

512 (6) "Pharmacy benefit manager" means a person or an entity  
 513 doing business in this state which contracts to administer  
 514 prescription drug benefits on behalf of a pharmacy benefits plan  
 515 or program as defined in s. 626.8825. The term includes, but is  
 516 not limited to, a person or an entity that performs one or more  
 517 of the following services on behalf of such plan or program:

518 (a) Pharmacy claims processing.

519 (b) Administration or management of a pharmacy discount  
 520 card program and performance of any other service listed in this  
 521 subsection.

522 (c) Managing pharmacy networks or pharmacy reimbursement.

523 (d) Paying or managing claims for pharmacist services  
 524 provided to covered persons.

525 (e) Developing or managing a clinical formulary, including

526 utilization management or quality assurance programs.

527 (f) Pharmacy rebate administration.

528 (g) Managing patient compliance, therapeutic intervention,  
 529 or generic substitution programs.

530 (h) Administration or management of a mail-order pharmacy  
 531 program.

532 Section 9. Present subsections (3) through (6) of section  
 533 626.8805, Florida Statutes, are redesignated as subsections (4)  
 534 through (7), respectively, a new subsection (3) and subsection  
 535 (8) are added to that section, and subsection (1) and present  
 536 subsection (3) of that section are amended, to read:

537 626.8805 Certificate of authority to act as  
 538 administrator.—

539 (1) It is unlawful for any person to act as or hold  
 540 himself or herself out to be an administrator in this state  
 541 without a valid certificate of authority issued by the office  
 542 pursuant to ss. 626.88-626.894. A pharmacy benefit manager that  
 543 is registered with the office under s. 624.490 as of June 30,  
 544 2023, may continue to operate until January 1, 2024, as an  
 545 administrator without a certificate of authority and is not in  
 546 violation of the requirement to possess a valid certificate of  
 547 authority as an administrator during that timeframe. To qualify  
 548 for and hold authority to act as an administrator in this state,  
 549 an administrator must otherwise be in compliance with this code  
 550 and with its organizational agreement. The failure of any

551 person, excluding a pharmacy benefit manager, to hold such a  
552 certificate while acting as an administrator shall subject such  
553 person to a fine of not less than \$5,000 or more than \$10,000  
554 for each violation. A person who, on or after January 1, 2024,  
555 does not hold a certificate of authority to act as an  
556 administrator while operating as a pharmacy benefit manager is  
557 subject to a fine of \$10,000 per violation per day. By January  
558 15, 2024, the office shall submit to the Governor, the President  
559 of the Senate, and the Speaker of the House of Representatives a  
560 report detailing whether each pharmacy benefit manager operating  
561 in this state on January 1, 2024, obtained a certificate of  
562 authority on or before that date as required by this section.

563 (3) An applicant that is a pharmacy benefit manager must  
564 also submit all of the following:

565 (a) A complete biographical statement on forms prescribed  
566 by the commission.

567 (b) An independent background report as prescribed by the  
568 commission.

569 (c) A full set of fingerprints of all of the individuals  
570 referenced in paragraph (2) (c) to the office or to a vendor,  
571 entity, or agency authorized by s. 943.053(13). The office,  
572 vendor, entity, or agency, as applicable, shall forward the  
573 fingerprints to the Department of Law Enforcement for state  
574 processing, and the Department of Law Enforcement shall forward  
575 the fingerprints to the Federal Bureau of Investigation for

576 national processing in accordance with s. 943.053 and 28 C.F.R.  
 577 s. 20.

578 (d) A self-disclosure of any administrative, civil, or  
 579 criminal complaints, settlements, or discipline of the  
 580 applicant, or any of the applicant's affiliates, which relate to  
 581 a violation of the insurance laws, including pharmacy benefit  
 582 manager laws, in any state.

583 (e) A statement attesting to compliance with the network  
 584 requirements in s. 626.8825 beginning January 1, 2024.

585 (4) (a) (3) The applicant shall make available for  
 586 inspection by the office copies of all contracts relating to  
 587 services provided by the administrator to insurers or other  
 588 persons using the services of the administrator.

589 (b) An applicant that is a pharmacy benefit manager shall  
 590 also make available for inspection by the office:

591 1. Copies of all contract templates with any pharmacy as  
 592 defined in s. 465.003; and

593 2. Copies of all subcontracts to support its operations.

594 (8) A pharmacy benefit manager is exempt from fees  
 595 associated with the initial application and the annual filing  
 596 fees in s. 626.89.

597 Section 10. Section 626.8814, Florida Statutes, is amended  
 598 to read:

599 626.8814 Disclosure of ownership or affiliation.—

600 (1) Each administrator shall identify to the office any



601 ownership interest or affiliation of any kind with any insurance  
 602 company responsible for providing benefits directly or through  
 603 reinsurance to any plan for which the administrator provides  
 604 administrative services.

605 (2) Pharmacy benefit managers shall also identify to the  
 606 office any ownership affiliation of any kind with any pharmacy  
 607 which, either directly or indirectly, through one or more  
 608 intermediaries:

609 (a) Has an investment or ownership interest in a pharmacy  
 610 benefit manager holding a certificate of authority issued under  
 611 this part;

612 (b) Shares common ownership with a pharmacy benefit  
 613 manager holding a certificate of authority issued under this  
 614 part; or

615 (c) Has an investor or a holder of an ownership interest  
 616 which is a pharmacy benefit manager holding a certificate of  
 617 authority issued under this part.

618 (3) A pharmacy benefit manager shall report any change in  
 619 information required by subsection (2) to the office in writing  
 620 within 60 days after the change occurs.

621 Section 11. Section 626.8825, Florida Statutes, is created  
 622 to read:

623 626.8825 Pharmacy benefit manager transparency and  
 624 accountability.—

625 (1) DEFINITIONS.—As used in this section, the term:

626        (a) "Adjudication transaction fee" means a fee charged by  
627 the pharmacy benefit manager to the pharmacy for electronic  
628 claim submissions.

629        (b) "Affiliated pharmacy" means a pharmacy that, either  
630 directly or indirectly through one or more intermediaries:

631            1. Has an investment or ownership interest in a pharmacy  
632 benefit manager holding a certificate of authority issued under  
633 this part;

634            2. Shares common ownership with a pharmacy benefit manager  
635 holding a certificate of authority issued under this part; or

636            3. Has an investor or a holder of an ownership interest  
637 which is a pharmacy benefit manager holding a certificate of  
638 authority issued under this part.

639        (c) "Brand name or generic effective rate" means the  
640 contractual rate set forth by a pharmacy benefit manager for the  
641 reimbursement of covered brand name or generic drugs, calculated  
642 using the total payments in the aggregate, by drug type, during  
643 the performance period. The effective rates are typically  
644 calculated as a discount from industry benchmarks, such as  
645 average wholesale price or wholesale acquisition cost.

646        (d) "Covered person" means a person covered by,  
647 participating in, or receiving the benefit of a pharmacy  
648 benefits plan or program.

649        (e) "Direct and indirect remuneration fees" means price  
650 concessions that are paid to the pharmacy benefit manager by the

651 pharmacy retrospectively and that cannot be calculated at the  
652 point of sale. The term may also include discounts, chargebacks  
653 or rebates, cash discounts, free goods contingent on a purchase  
654 agreement, upfront payments, coupons, goods in kind, free or  
655 reduced-price services, grants, or other price concessions or  
656 similar benefits from manufacturers, pharmacies, or similar  
657 entities.

658 (f) "Dispensing fee" means a fee intended to cover  
659 reasonable costs associated with providing the drug to a covered  
660 person. This cost includes the pharmacist's services and the  
661 overhead associated with maintaining the facility and equipment  
662 necessary to operate the pharmacy.

663 (g) "Effective rate guarantee" means the minimum  
664 ingredient cost reimbursement a pharmacy benefit manager  
665 guarantees it will pay for pharmacist services during the  
666 applicable measurement period.

667 (h) "Erroneous claims" means pharmacy claims submitted in  
668 error, including, but not limited to, unintended, incorrect,  
669 fraudulent, or test claims.

670 (i) "Group purchasing organization" means an entity  
671 affiliated with a pharmacy benefit manager or a pharmacy  
672 benefits plan or program which uses purchasing volume aggregates  
673 as leverage to negotiate discounts and rebates for covered  
674 prescription drugs with pharmaceutical manufacturers,  
675 distributors, and wholesale vendors.

676 (j) "Incentive payment" means a retrospective monetary  
677 payment made as a reward or recognition by the pharmacy benefits  
678 plan or program or pharmacy benefit manager to a pharmacy for  
679 meeting or exceeding predefined pharmacy performance metrics as  
680 related to quality measures, such as Healthcare Effectiveness  
681 Data and Information Set measures.

682 (k) "Maximum allowable cost appeal pricing adjustment"  
683 means a retrospective positive payment adjustment made to a  
684 pharmacy by the pharmacy benefits plan or program or by the  
685 pharmacy benefit manager pursuant to an approved maximum  
686 allowable cost appeal request submitted by the same pharmacy to  
687 dispute the amount reimbursed for a drug based on the pharmacy  
688 benefit manager's listed maximum allowable cost price.

689 (l) "Monetary recoupments" means rescinded or recouped  
690 payments from a pharmacy or provider by the pharmacy benefits  
691 plan or program or by the pharmacy benefit manager.

692 (m) "Network" means a group of pharmacies that agree to  
693 provide pharmacist services to covered persons on behalf of a  
694 pharmacy benefits plan or program or a group of pharmacy  
695 benefits plans or programs in exchange for payment for such  
696 services. The term includes a pharmacy that generally dispenses  
697 outpatient prescription drugs to covered persons.

698 (n) "Network reconciliation offsets" means a process  
699 during annual payment reconciliation between a pharmacy benefit  
700 manager and a pharmacy which allows the pharmacy benefit manager

701 to offset an amount for overperformance or underperformance of  
 702 contractual guarantees across guaranteed line items, channels,  
 703 networks, or payors, as applicable.

704 (o) "Participation contract" means any agreement between a  
 705 pharmacy benefit manager and pharmacy for the provision and  
 706 reimbursement of pharmacist services and any exhibits,  
 707 attachments, amendments, or addendums to such agreement.

708 (p) "Pass-through pricing model" means a payment model  
 709 used by a pharmacy benefit manager in which the payments made by  
 710 the pharmacy benefits plan or program to the pharmacy benefit  
 711 manager for the covered outpatient drugs are:

712 1. Equivalent to the payments the pharmacy benefit manager  
 713 makes to a dispensing pharmacy or provider for such drugs,  
 714 including any contracted professional dispensing fee between the  
 715 pharmacy benefit manager and its network of pharmacies. Such  
 716 dispensing fee would be paid if the pharmacy benefits plan or  
 717 program was making the payments directly.

718 2. Passed through in their entirety by the pharmacy  
 719 benefits plan or program or by the pharmacy benefit manager to  
 720 the pharmacy or provider that dispenses the drugs, and the  
 721 payments are made in a manner that is not offset by any  
 722 reconciliation.

723 (q) "Pharmacist" has the same meaning as in s. 465.003.

724 (r) "Pharmacist services" means products, goods, and  
 725 services or any combination of products, goods, and services

726 provided as part of the practice of the profession of pharmacy  
 727 as defined in s. 465.003 or otherwise covered by a pharmacy  
 728 benefits plan or program.

729 (s) "Pharmacy" has the same meaning as in s. 465.003.

730 (t) "Pharmacy benefit manager" has the same meaning as in  
 731 s. 626.88.

732 (u) "Pharmacy benefits plan or program" means a plan or  
 733 program that pays for, reimburses, covers the cost of, or  
 734 provides access to discounts on pharmacist services provided by  
 735 one or more pharmacies to covered persons who reside in, are  
 736 employed by, or receive pharmacist services from this state.

737 1. The term includes, but is not limited to, health  
 738 maintenance organizations, health insurers, self-insured  
 739 employer health plans, discount card programs, and government-  
 740 funded health plans, including the Statewide Medicaid Managed  
 741 Care program established pursuant to part IV of chapter 409 and  
 742 the state group insurance program pursuant to part I of chapter  
 743 110.

744 2. The term excludes such a plan or program under chapter  
 745 440.

746 (v) "Rebate" means all payments that accrue to a pharmacy  
 747 benefit manager or its pharmacy benefits plan or program client  
 748 or an affiliated group purchasing organization, directly or  
 749 indirectly, from a pharmaceutical manufacturer, including, but  
 750 not limited to, discounts, administration fees, credits,

751 incentives, or penalties associated directly or indirectly in  
752 any way with claims administered on behalf of a pharmacy  
753 benefits plan or program client.

754 (w) "Spread pricing" is the practice in which a pharmacy  
755 benefit manager charges a pharmacy benefits plan or program a  
756 different amount for pharmacist services than the amount the  
757 pharmacy benefit manager reimburses a pharmacy for such  
758 pharmacist services.

759 (x) "Usual and customary price" means the amount charged  
760 to cash customers for a pharmacist service exclusive of sales  
761 tax or other amounts claimed.

762 (2) CONTRACTS BETWEEN A PHARMACY BENEFIT MANAGER AND A  
763 PHARMACY BENEFITS PLAN OR PROGRAM.—In addition to any other  
764 requirements in the Florida Insurance Code, all contractual  
765 arrangements executed, amended, adjusted, or renewed on or after  
766 July 1, 2023, which are applicable to pharmacy benefits covered  
767 on or after January 1, 2024, between a pharmacy benefit manager  
768 and a pharmacy benefits plan or program must include, in  
769 substantial form, terms that ensure compliance with all of the  
770 following requirements and that, except to the extent not  
771 allowed by law, shall supersede any contractual terms to the  
772 contrary:

773 (a) Use a pass-through pricing model, remaining consistent  
774 with the prohibition in paragraph (3) (c).

775 (b) Exclude terms that allow for the direct or indirect

776 engagement in the practice of spread pricing unless the pharmacy  
777 benefit manager passes along the entire amount of such  
778 difference to the pharmacy benefits plan or program as allowable  
779 under paragraph (a).

780 (c) Ensure that funds received in relation to providing  
781 services for a pharmacy benefits plan or program or a pharmacy  
782 are used or distributed only pursuant to the pharmacy benefit  
783 manager's contract with the pharmacy benefits plan or program or  
784 with the pharmacy or as otherwise required by applicable law.

785 (d) Require the pharmacy benefit manager to pass 100  
786 percent of all prescription drug manufacturer rebates, including  
787 nonresident prescription drug manufacturer rebates, received to  
788 the pharmacy benefits plan or program, if the contractual  
789 arrangement delegates the negotiation of rebates to the pharmacy  
790 benefit manager, for the sole purpose of offsetting defined cost  
791 sharing and reducing premiums of covered persons. Any excess  
792 rebate revenue after the pharmacy benefit manager and the  
793 pharmacy benefits plan or program have taken all actions  
794 required under this paragraph must be used for the sole purpose  
795 of offsetting copayments and deductibles of covered persons.  
796 This paragraph does not apply to contracts involving Medicaid  
797 managed care plans.

798 (e) Include network adequacy requirements that meet or  
799 exceed Medicare Part D program standards for convenient access  
800 to the network pharmacies set forth in 42 C.F.R. s.



801 423.120(a)(1) and that:

802 1. Do not limit a network to include solely affiliated  
803 pharmacies;

804 2. Require a pharmacy benefit manager to offer a provider  
805 contract to licensed pharmacies physically located on the  
806 physical site of providers that are:

807 a. Within the pharmacy benefits plan's or program's  
808 geographic service area and that have been specifically  
809 designated as essential providers by the Agency for Health Care  
810 Administration pursuant to s. 409.975(1)(a);

811 b. Designated as a Cancer Center of Excellence under s.  
812 381.925, regardless of the pharmacy benefits plan's or program's  
813 geographic service area;

814 c. Organ transplant hospitals, regardless of the pharmacy  
815 benefits plan's or program's geographic service area;

816 d. Hospitals licensed as specialty children's hospitals as  
817 defined in s. 395.002; or

818 e. Regional perinatal intensive care centers as defined in  
819 s. 383.16(2), regardless of the pharmacy benefits plan's or  
820 program's geographic service area.

821  
822 Such provider contracts must be solely for the administration or  
823 dispensing of covered prescription drugs, including biological  
824 products, which are administered through infusions,  
825 intravenously injected, inhaled during a surgical procedure, or

826 a covered parenteral drug, as part of onsite outpatient care;  
827 3. Do not require a covered person to receive a  
828 prescription drug by United States mail, common carrier, local  
829 courier, third-party company or delivery service, or pharmacy  
830 direct delivery unless the prescription drug cannot be acquired  
831 at any retail pharmacy in the pharmacy benefit manager's network  
832 for the covered person's pharmacy benefits plan or program. This  
833 subparagraph does not prohibit a pharmacy benefit manager from  
834 operating mail order or delivery programs on an opt-in basis at  
835 the sole discretion of a covered person, provided that the  
836 covered person is not penalized through the imposition of any  
837 additional retail cost-sharing obligations or a lower allowed-  
838 quantity limit for choosing not to select the mail order or  
839 delivery programs;

840 4. For the in-person administration of covered  
841 prescription drugs, prohibit requiring a covered person to  
842 receive pharmacist services from an affiliated pharmacy or an  
843 affiliated health care provider; and

844 5. Prohibit offering or implementing pharmacy networks  
845 that require or provide a promotional item or an incentive,  
846 defined as anything other than a reduced cost-sharing amount or  
847 enhanced quantity limit allowed under the benefit design for a  
848 covered drug, to a covered person to use an affiliated pharmacy  
849 or an affiliated health care provider for the in-person  
850 administration of covered prescription drugs; or advertising,

851 marketing, or promoting an affiliated pharmacy to covered  
852 persons. Subject to the foregoing, a pharmacy benefit manager  
853 may include an affiliated pharmacy in communications to covered  
854 persons regarding network pharmacies and prices, provided that  
855 the pharmacy benefit manager includes information, such as links  
856 to all nonaffiliated network pharmacies, in such communications  
857 and that the information provided is accurate and of equal  
858 prominence. This subparagraph may not be construed to prohibit a  
859 pharmacy benefit manager from entering into an agreement with an  
860 affiliated pharmacy to provide pharmacist services to covered  
861 persons.

862 (f) Prohibit the ability of a pharmacy benefit manager to  
863 condition participation in one pharmacy network on participation  
864 in any other pharmacy network or penalize a pharmacy for  
865 exercising its prerogative not to participate in a specific  
866 pharmacy network.

867 (g) Prohibit a pharmacy benefit manager from instituting a  
868 network that requires a pharmacy to meet accreditation standards  
869 inconsistent with or more stringent than applicable federal and  
870 state requirements for licensure and operation as a pharmacy in  
871 this state. However, a pharmacy benefit manager may specify  
872 additional specialty networks that require enhanced standards  
873 related to the safety and competency necessary to meet the  
874 United States Food and Drug Administration's limited  
875 distribution requirements for dispensing any drug that, on a

876 drug-by-drug basis, requires extraordinary special handling,  
877 provider coordination, or clinical care or monitoring when such  
878 extraordinary requirements cannot be met by a retail pharmacy.  
879 For purposes of this paragraph, drugs requiring extraordinary  
880 special handling are limited to drugs that are subject to a risk  
881 evaluation and mitigation strategy approved by the United States  
882 Food and Drug Administration and that:

- 883 1. Require special certification of a health care provider  
884 to prescribe, receive, dispense, or administer; or  
885 2. Require special handling due to the molecular  
886 complexity or cytotoxic properties of the biologic or biosimilar  
887 product or drug.

888  
889 For participation in a specialty network, a pharmacy benefit  
890 manager may not require a pharmacy to meet requirements for  
891 participation beyond those necessary to demonstrate the  
892 pharmacy's ability to dispense the drug in accordance with the  
893 United States Food and Drug Administration's approved  
894 manufacturer labeling.

895 (h)1. At a minimum, require the pharmacy benefit manager  
896 or pharmacy benefits plan or program to, upon revising its  
897 formulary of covered prescription drugs during a plan year,  
898 provide a 60-day continuity-of-care period in which the covered  
899 prescription drug that is being revised from the formulary  
900 continues to be provided at the same cost for the patient for a

901 period of 60 days. The 60-day continuity-of-care period  
 902 commences upon notification to the patient. This requirement  
 903 does not apply if the covered prescription drug:

904 a. Has been approved and made available over the counter  
 905 by the United States Food and Drug Administration and has  
 906 entered the commercial market as such;

907 b. Has been removed or withdrawn from the commercial  
 908 market by the manufacturer; or

909 c. Is subject to an involuntary recall by state or federal  
 910 authorities and is no longer available on the commercial market.

911 2. Beginning January 1, 2024, and annually thereafter, the  
 912 pharmacy benefits plan or program shall submit to the office,  
 913 under the penalty of perjury, a statement attesting to its  
 914 compliance with the requirements of this subsection.

915 (3) CONTRACTS BETWEEN A PHARMACY BENEFIT MANAGER AND A  
 916 PARTICIPATING PHARMACY.—In addition to other requirements in the  
 917 Florida Insurance Code, a participation contract executed,  
 918 amended, adjusted, or renewed on or after July 1, 2023, that  
 919 applies to pharmacist services on or after January 1, 2024,  
 920 between a pharmacy benefit manager and one or more pharmacies or  
 921 pharmacists, must include, in substantial form, terms that  
 922 ensure compliance with all of the following requirements, and  
 923 that, except to the extent not allowed by law, shall supersede  
 924 any contractual terms in the participation contract to the  
 925 contrary:

926        (a) At the time of adjudication for electronic claims or  
927 the time of reimbursement for nonelectronic claims, the pharmacy  
928 benefit manager shall provide the pharmacy with a remittance,  
929 including such detailed information as is necessary for the  
930 pharmacy or pharmacist to identify the reimbursement schedule  
931 for the specific network applicable to the claim and which is  
932 the basis used by the pharmacy benefit manager to calculate the  
933 amount of reimbursement paid. This information must include, but  
934 is not limited to, the applicable network reimbursement ID or  
935 plan ID as defined in the most current version of the National  
936 Council for Prescription Drug Programs (NCPDP) Telecommunication  
937 Standard Implementation Guide, or its nationally recognized  
938 successor industry guide. The commission shall adopt rules to  
939 implement this paragraph.

940        (b) The pharmacy benefit manager must ensure that any  
941 basis of reimbursement information is communicated to a pharmacy  
942 in accordance with the NCPDP Telecommunication Standard  
943 Implementation Guide, or its nationally recognized successor  
944 industry guide, when performing reconciliation for any effective  
945 rate guarantee, and that such basis of reimbursement information  
946 communicated is accurate, corresponds with the applicable  
947 network rate, and may be relied upon by the pharmacy.

948        (c) A prohibition of financial clawbacks, reconciliation  
949 offsets, or offsets to adjudicated claims. A pharmacy benefit  
950 manager may not charge, withhold, or recoup direct or indirect

951 remuneration fees, dispensing fees, brand name or generic  
952 effective rate adjustments through reconciliation, or any other  
953 monetary charge, withholding, or recoupments as related to  
954 discounts, multiple network reconciliation offsets, adjudication  
955 transaction fees, and any other instance when a fee may be  
956 recouped from a pharmacy. This prohibition does not apply to:

957 1. Any incentive payments provided by the pharmacy benefit  
958 manager to a network pharmacy for meeting or exceeding  
959 predefined quality measures, such as Healthcare Effectiveness  
960 Data and Information Set measures; recoupment due to an  
961 erroneous claim, fraud, waste, or abuse; a claim adjudicated in  
962 error; a maximum allowable cost appeal pricing adjustment; or an  
963 adjustment made as part of a pharmacy audit pursuant to s.  
964 624.491.

965 2. Any recoupment that is returned to the state for  
966 programs in chapter 409 or the state group insurance program in  
967 s. 110.123.

968 (d) A pharmacy benefit manager may not unilaterally change  
969 the terms of any participation contract.

970 (e) Unless otherwise prohibited by law, a pharmacy benefit  
971 manager may not prohibit a pharmacy or pharmacist from:

972 1. Offering mail or delivery services on an opt-in basis  
973 at the sole discretion of the covered person.

974 2. Mailing or delivering a prescription drug to a covered  
975 person upon his or her request.

976 3. Charging a shipping or handling fee to a covered person  
977 requesting a prescription drug be mailed or delivered if the  
978 pharmacy or pharmacist discloses to the covered person before  
979 the mailing or delivery the amount of the fee that will be  
980 charged and that the fee may not be reimbursable by the covered  
981 person's pharmacy benefits plan or program.

982 (f) The pharmacy benefit manager must provide a pharmacy,  
983 upon its request, a list of pharmacy benefits plans or programs  
984 in which the pharmacy is a part of the network. Updates to the  
985 list must be communicated to the pharmacy within 7 days. The  
986 pharmacy benefit manager may not restrict the pharmacy or  
987 pharmacist from disclosing this information to the public.

988 (g) The pharmacy benefit manager must ensure that the  
989 Electronic Remittance Advice contains claim level payment  
990 adjustments in accordance with the American National Standards  
991 Institute Accredited Standards Committee, X12 format, and  
992 includes or is accompanied by the appropriate level of detail  
993 for the pharmacy to reconcile any debits or credits, including,  
994 but not limited to, pharmacy NCPDP or NPI identifier, date of  
995 service, prescription number, refill number, adjustment code, if  
996 applicable, and transaction amount.

997 (h) The pharmacy benefit manager shall provide a  
998 reasonable administrative appeal procedure to allow a pharmacy  
999 or pharmacist to challenge the maximum allowable cost pricing  
1000 information and the reimbursement made under the maximum



1001 allowable cost as defined in s. 627.64741 for a specific drug as  
 1002 being below the acquisition cost available to the challenging  
 1003 pharmacy or pharmacist.

1004 1. The administrative appeal procedure must include a  
 1005 telephone number and e-mail address, or a website, for the  
 1006 purpose of submitting the administrative appeal. The appeal may  
 1007 be submitted by the pharmacy or an agent of the pharmacy  
 1008 directly to the pharmacy benefit manager or through a pharmacy  
 1009 service administration organization. The pharmacy or pharmacist  
 1010 must be given at least 30 business days after a maximum  
 1011 allowable cost update or after an adjudication for an electronic  
 1012 claim or reimbursement for a nonelectronic claim to file the  
 1013 administrative appeal.

1014 2. The pharmacy benefit manager must respond to the  
 1015 administrative appeal within 30 business days after receipt of  
 1016 the appeal.

1017 3. If the appeal is upheld, the pharmacy benefit manager  
 1018 must:

1019 a. Update the maximum allowable cost pricing information  
 1020 to at least the acquisition cost available to the pharmacy;

1021 b. Permit the pharmacy or pharmacist to reverse and rebill  
 1022 the claim in question;

1023 c. Provide to the pharmacy or pharmacist the national drug  
 1024 code on which the increase or change is based; and

1025 d. Make the increase or change effective for each

1026 similarly situated pharmacy or pharmacist who is subject to the  
 1027 applicable maximum allowable cost pricing information.

1028 4. If the appeal is denied, the pharmacy benefit manager  
 1029 must provide to the pharmacy or pharmacist the national drug  
 1030 code and the name of the national or regional pharmaceutical  
 1031 wholesalers operating in this state which have the drug  
 1032 currently in stock at a price below the maximum allowable cost  
 1033 pricing information.

1034 5. Every 90 days, a pharmacy benefit manager shall report  
 1035 to the office the total number of appeals received and denied in  
 1036 the preceding 90-day period, with an explanation or reason for  
 1037 each denial, for each specific drug for which an appeal was  
 1038 submitted pursuant to this paragraph.

1039 Section 12. Section 626.8827, Florida Statutes, is created  
 1040 to read:

1041 626.8827 Pharmacy benefit manager prohibited practices.—In  
 1042 addition to other prohibitions in this part, a pharmacy benefit  
 1043 manager may not do any of the following:

1044 (1) Prohibit, restrict, or penalize in any way a pharmacy  
 1045 or pharmacist from disclosing to any person any information that  
 1046 the pharmacy or pharmacist deems appropriate, including, but not  
 1047 limited to, information regarding any of the following:

1048 (a) The nature of treatment, risks, or alternatives  
 1049 thereto.

1050 (b) The availability of alternate treatment,

1051 consultations, or tests.

1052 (c) The decision of utilization reviewers or similar  
 1053 persons to authorize or deny pharmacist services.

1054 (d) The process used to authorize or deny pharmacist  
 1055 services or benefits.

1056 (e) Information on financial incentives and structures  
 1057 used by the pharmacy benefits plan or program.

1058 (f) Information that may reduce the costs of pharmacist  
 1059 services.

1060 (g) Whether the cost-sharing obligation exceeds the retail  
 1061 price for a covered prescription drug and the availability of a  
 1062 more affordable alternative drug, pursuant to s. 465.0244.

1063 (2) Prohibit, restrict, or penalize in any way a pharmacy  
 1064 or pharmacist from disclosing information to the office, the  
 1065 Agency for Health Care Administration, Department of Management  
 1066 Services, law enforcement, or state and federal governmental  
 1067 officials, provided that the recipient of the information  
 1068 represents it has the authority, to the extent provided by state  
 1069 or federal law, to maintain proprietary information as  
 1070 confidential; and before disclosure of information designated as  
 1071 confidential, the pharmacist or pharmacy marks as confidential  
 1072 any document in which the information appears or requests  
 1073 confidential treatment for any oral communication of the  
 1074 information.

1075 (3) Communicate at the point-of-sale, or otherwise

1076 require, a cost-sharing obligation for the covered person in an  
 1077 amount that exceeds the lesser of:

1078 (a) The applicable cost-sharing amount under the  
 1079 applicable pharmacy benefits plan or program; or

1080 (b) The usual and customary price, as defined in s.  
 1081 626.8825, of the pharmacist services.

1082 (4) Transfer or share records relative to prescription  
 1083 information containing patient-identifiable or prescriber-  
 1084 identifiable data to an affiliated pharmacy for any commercial  
 1085 purpose other than the limited purposes of facilitating pharmacy  
 1086 reimbursement, formulary compliance, or utilization review on  
 1087 behalf of the applicable pharmacy benefits plan or program.

1088 (5) Fail to make any payment due to a pharmacy for an  
 1089 adjudicated claim with a date of service before the effective  
 1090 date of a pharmacy's termination from a pharmacy benefit network  
 1091 unless payments are withheld because of fraud on the part of the  
 1092 pharmacy or except as otherwise required by law.

1093 (6) Terminate the contract of, penalize, or disadvantage a  
 1094 pharmacist or pharmacy due to a pharmacist or pharmacy:

1095 (a) Disclosing information about pharmacy benefit manager  
 1096 practices in accordance with this act;

1097 (b) Exercising any of its prerogatives under this part; or

1098 (c) Sharing any portion, or all, of the pharmacy benefit  
 1099 manager contract with the office pursuant to a complaint or a  
 1100 query regarding whether the contract is in compliance with this

1101 act.

1102 (7) Fail to comply with the requirements in s. 626.8825 or  
1103 s. 624.491.

1104 Section 13. Section 626.8828, Florida Statutes, is created  
1105 to read:

1106 626.8828 Investigations and examinations of pharmacy  
1107 benefit managers; expenses; penalties.—

1108 (1) The office may investigate administrators who are  
1109 pharmacy benefit managers and applicants for authorization as  
1110 provided in ss. 624.307 and 624.317. The office shall review any  
1111 referral made pursuant to s. 624.307(10) and shall investigate  
1112 any referral that, as determined by the Commissioner of  
1113 Insurance Regulation or his or her designee, reasonably  
1114 indicates a possible violation of this part.

1115 (2)(a) The office shall examine the business and affairs  
1116 of each pharmacy benefit manager at least biennially. The  
1117 biennial examination of each pharmacy benefit manager must be a  
1118 systematic review for the purpose of determining the pharmacy  
1119 benefit manager's compliance with all provisions of this part  
1120 and all other laws or rules applicable to pharmacy benefit  
1121 managers and must include a detailed review of the pharmacy  
1122 benefit manager's compliance with ss. 626.8825 and 626.8827. The  
1123 first 2-year cycle for conducting biennial reviews begins  
1124 January 1, 2025. By January 15, 2026, and each January 15  
1125 thereafter, the office shall submit to the Governor, the

1126 President of the Senate, and the Speaker of the House of  
1127 Representatives a report summarizing the results of the prior  
1128 year's examinations which includes detailed descriptions of any  
1129 violations committed by each pharmacy benefit manager and  
1130 detailed reporting of actions taken by the office against each  
1131 pharmacy benefit manager for such violations. Beginning with the  
1132 2027 report, and every 2 years thereafter, the report must  
1133 document the office's compliance with the examination timeframe  
1134 requirements as provided in this paragraph. The office must  
1135 specify the number and percentage of all examination completed  
1136 within the timeframe.

1137 (b) The office also may conduct additional examinations as  
1138 often as it deems advisable or necessary for the purpose of  
1139 ascertaining compliance with this part and any other laws or  
1140 rules applicable to pharmacy benefit managers or applicants for  
1141 authorization.

1142 (c) If a referral made pursuant to s. 624.307(10)  
1143 reasonably indicates a pattern or practice of violations of this  
1144 part by a pharmacy benefit manager, the office must begin an  
1145 examination of the pharmacy benefit manager or include findings  
1146 related to such referral within an ongoing examination.

1147 (d) Based on the findings of an examination that a  
1148 pharmacy benefit manager or an applicant for authorization has  
1149 exhibited a pattern or practice of knowing and willful  
1150 violations of s. 626.8825 or s. 626.8827, the office may,

1151 pursuant to chapter 120, order a pharmacy benefit manager to  
1152 file all contracts between the pharmacy benefit manager and  
1153 pharmacies or pharmacy benefits plans or programs and any  
1154 policies, guidelines, rules, protocols, standard operating  
1155 procedures, instructions, or directives that govern or guide the  
1156 manner in which the pharmacy benefit manager or applicant  
1157 conducts business related to such knowing and willful violations  
1158 for review and inspection for the following 36-month period.  
1159 Such documents are public records and are not trade secrets or  
1160 otherwise exempt from s. 119.07(1). As used in this section, the  
1161 term:

1162 1. "Contracts" means any contract to which s. 626.8825 is  
1163 applicable.

1164 2. "Knowing and willful" means any act of commission or  
1165 omission which is committed intentionally, as opposed to  
1166 accidentally, and which is committed with knowledge of the act's  
1167 unlawfulness or with reckless disregard as to the unlawfulness  
1168 of the act.

1169 (e) Examinations may be conducted by an independent  
1170 professional examiner under contract to the office, in which  
1171 case payment must be made directly to the contracted examiner by  
1172 the pharmacy benefit manager examined in accordance with the  
1173 rates and terms agreed to by the office and the examiner. The  
1174 commission shall adopt rules providing for the types of  
1175 independent professional examiners who may conduct examinations

1176 under this section, which types must include, but need not be  
1177 limited to, independent certified public accountants, actuaries,  
1178 investment specialists, information technology specialists, or  
1179 others meeting criteria specified by commission rule. The rules  
1180 must also require that:

1181 1. The rates charged to the pharmacy benefit manager being  
1182 examined are consistent with rates charged by other firms in a  
1183 similar profession and are comparable with the rates charged for  
1184 comparable examinations.

1185 2. The firm selected by the office to perform the  
1186 examination has no conflicts of interest which might affect its  
1187 ability to independently perform its responsibilities for the  
1188 examination.

1189 (3) In making investigations and examinations of pharmacy  
1190 benefit managers and applicants for authorization, the office  
1191 and such pharmacy benefit manager are subject to all of the  
1192 following provisions:

1193 (a) Section 624.318, as to the conduct of examinations.

1194 (b) Section 624.319, as to examination and investigation  
1195 reports.

1196 (c) Section 624.321, as to witnesses and evidence.

1197 (d) Section 624.322, as to compelled testimony.

1198 (e) Section 624.324, as to hearings.

1199 (f) Any other provision of chapter 624 applicable to the  
1200 investigation or examination of a licensee under this part.



1201       (4) (a) A pharmacy benefit manager must maintain an  
1202 accurate record of all contracts and records with all pharmacies  
1203 and pharmacy benefits plans or programs for the duration of the  
1204 contract, and for 5 years thereafter. Such contracts must be  
1205 made available to the office and kept in a form accessible to  
1206 the office.

1207       (b) The office may order any pharmacy benefit manager or  
1208 applicant to produce any records, books, files, contracts,  
1209 advertising and solicitation materials, or other information and  
1210 may take statements under oath to determine whether the pharmacy  
1211 benefit manager or applicant is in violation of the law or is  
1212 acting contrary to the public interest.

1213       (5) (a) Notwithstanding s. 624.307(3), each pharmacy  
1214 benefit manager and applicant for authorization must pay to the  
1215 office the expenses of the examination or investigation. Such  
1216 expenses include actual travel expenses, a reasonable living  
1217 expense allowance, compensation of the examiner, investigator,  
1218 or other person making the examination or investigation, and  
1219 necessary costs of the office directly related to the  
1220 examination or investigation. Such travel expenses and living  
1221 expense allowances are limited to those expenses necessarily  
1222 incurred on account of the examination or investigation and  
1223 shall be paid by the examined pharmacy benefit manager or  
1224 applicant together with compensation upon presentation by the  
1225 office to such pharmacy benefit manager or applicant of such

1226 charges and expenses after a detailed statement has been filed  
1227 by the examiner and approved by the office.

1228 (b) All moneys collected from pharmacy benefit managers  
1229 and applicants for authorization pursuant to this subsection  
1230 shall be deposited into the Insurance Regulatory Trust Fund, and  
1231 the office may make deposits from time to time into such fund  
1232 from moneys appropriated for the operation of the office.

1233 (c) Notwithstanding s. 112.061, the office may pay to the  
1234 examiner, investigator, or person making such examination or  
1235 investigation out of such trust fund the actual travel expenses,  
1236 reasonable living expense allowance, and compensation in  
1237 accordance with the statement filed with the office by the  
1238 examiner, investigator, or other person, as provided in  
1239 paragraph (a).

1240 (6) In addition to any other enforcement authority  
1241 available to the office, the office shall impose an  
1242 administrative fine of \$5,000 for each violation of s. 626.8825  
1243 or s. 626.8827. Each instance of a violation of such sections by  
1244 a pharmacy benefit manager against each individual pharmacy or  
1245 prescription benefits plan or program constitutes a separate  
1246 violation. Notwithstanding any other provision of law, there is  
1247 no limitation on aggregate fines issued pursuant to this  
1248 section. The proceeds from any administrative fine shall be  
1249 deposited into the General Revenue Fund.

1250 (7) Failure by a pharmacy benefit manager to pay expenses

1251 incurred or administrative fines imposed under this section is  
 1252 grounds for the denial, suspension, or revocation of its  
 1253 certificate of authority.

1254 Section 14. Section 626.89, Florida Statutes, is amended  
 1255 to read:

1256 626.89 Annual financial statement and filing fee; notice  
 1257 of change of ownership; pharmacy benefit manager filings.-

1258 (1) Each authorized administrator shall annually file with  
 1259 the office a full and true statement of its financial condition,  
 1260 transactions, and affairs within 3 months after the end of the  
 1261 administrator's fiscal year or within such extension of time as  
 1262 the office for good cause may have granted. The statement must  
 1263 be for the preceding fiscal year and must be in such form and  
 1264 contain such matters as the commission prescribes and must be  
 1265 verified by at least two officers of the administrator.

1266 (2) Each authorized administrator shall also file an  
 1267 audited financial statement performed by an independent  
 1268 certified public accountant. The audited financial statement  
 1269 must ~~shall~~ be filed with the office within 5 months after the  
 1270 end of the administrator's fiscal year and be for the preceding  
 1271 fiscal year. An audited financial statement prepared on a  
 1272 consolidated basis must include a columnar consolidating or  
 1273 combining worksheet that must be filed with the statement and  
 1274 must comply with the following:

1275 (a) Amounts shown on the consolidated audited financial

1276 statement must be shown on the worksheet;

1277 (b) Amounts for each entity must be stated separately; and

1278 (c) Explanations of consolidating and eliminating entries

1279 must be included.

1280 (3) At the time of filing its annual statement, the

1281 administrator shall pay a filing fee in the amount specified in

1282 s. 624.501 for the filing of an annual statement by an insurer.

1283 (4) In addition, the administrator shall immediately

1284 notify the office of any material change in its ownership.

1285 (5) A pharmacy benefit manager shall also notify the

1286 office within 30 days after any administrative, civil, or

1287 criminal complaints, settlements, or discipline of the pharmacy

1288 benefit manager or any of its affiliates which relate to a

1289 violation of the insurance laws, including pharmacy benefit laws

1290 in any state.

1291 (6) A pharmacy benefit manager shall also annually submit

1292 to the office a statement attesting to its compliance with the

1293 network requirements of s. 626.8825.

1294 (7)~~(5)~~ The commission may by rule require all or part of

1295 the statements or filings required under this section to be

1296 submitted by electronic means in a computer-readable form

1297 compatible with the electronic data format specified by the

1298 commission.

1299 Section 15. Subsection (5) is added to section 627.42393,

1300 Florida Statutes, to read:

1301 627.42393 Step-therapy protocol.—

1302 (5) This section applies to a pharmacy benefit manager  
 1303 acting on behalf of a health insurer.

1304 Section 16. Subsections (2), (3), and (4) of section  
 1305 627.64741, Florida Statutes, are amended to read:

1306 627.64741 Pharmacy benefit manager contracts.—

1307 (2) In addition to the requirements of part VII of chapter  
 1308 626, a contract between a health insurer and a pharmacy benefit  
 1309 manager must require that the pharmacy benefit manager:

1310 (a) Update maximum allowable cost pricing information at  
 1311 least every 7 calendar days.

1312 (b) Maintain a process that will, in a timely manner,  
 1313 eliminate drugs from maximum allowable cost lists or modify drug  
 1314 prices to remain consistent with changes in pricing data used in  
 1315 formulating maximum allowable cost prices and product  
 1316 availability.

1317 ~~(3) A contract between a health insurer and a pharmacy~~  
 1318 ~~benefit manager must prohibit the pharmacy benefit manager from~~  
 1319 ~~limiting a pharmacist's ability to disclose whether the cost-~~  
 1320 ~~sharing obligation exceeds the retail price for a covered~~  
 1321 ~~prescription drug, and the availability of a more affordable~~  
 1322 ~~alternative drug, pursuant to s. 465.0244.~~

1323 ~~(4) A contract between a health insurer and a pharmacy~~  
 1324 ~~benefit manager must prohibit the pharmacy benefit manager from~~  
 1325 ~~requiring an insured to make a payment for a prescription drug~~

1326 ~~at the point of sale in an amount that exceeds the lesser of:~~  
 1327 ~~(a) The applicable cost-sharing amount; or~~  
 1328 ~~(b) The retail price of the drug in the absence of~~  
 1329 ~~prescription drug coverage.~~

1330 Section 17. Subsections (2), (3), and (4) of section  
 1331 627.6572, Florida Statutes, are amended to read:

1332 627.6572 Pharmacy benefit manager contracts.—

1333 (2) In addition to the requirements of part VII of chapter  
 1334 626, a contract between a health insurer and a pharmacy benefit  
 1335 manager must require that the pharmacy benefit manager:

1336 (a) Update maximum allowable cost pricing information at  
 1337 least every 7 calendar days.

1338 (b) Maintain a process that will, in a timely manner,  
 1339 eliminate drugs from maximum allowable cost lists or modify drug  
 1340 prices to remain consistent with changes in pricing data used in  
 1341 formulating maximum allowable cost prices and product  
 1342 availability.

1343 ~~(3) A contract between a health insurer and a pharmacy~~  
 1344 ~~benefit manager must prohibit the pharmacy benefit manager from~~  
 1345 ~~limiting a pharmacist's ability to disclose whether the cost-~~  
 1346 ~~sharing obligation exceeds the retail price for a covered~~  
 1347 ~~prescription drug, and the availability of a more affordable~~  
 1348 ~~alternative drug, pursuant to s. 465.0244.~~

1349 ~~(4) A contract between a health insurer and a pharmacy~~  
 1350 ~~benefit manager must prohibit the pharmacy benefit manager from~~

1351 ~~requiring an insured to make a payment for a prescription drug~~  
 1352 ~~at the point of sale in an amount that exceeds the lesser of:~~  
 1353 ~~(a) The applicable cost-sharing amount; or~~  
 1354 ~~(b) The retail price of the drug in the absence of~~  
 1355 ~~prescription drug coverage.~~

1356 Section 18. Paragraph (e) is added to subsection (46) of  
 1357 section 641.31, Florida Statutes, to read:

1358 641.31 Health maintenance contracts.—

1359 (46)

1360 (e) This subsection applies to a pharmacy benefit manager  
 1361 acting on behalf of a health maintenance organization.

1362 Section 19. Subsections (2), (3), and (4) of section  
 1363 641.314, Florida Statutes, are amended to read:

1364 641.314 Pharmacy benefit manager contracts.—

1365 (2) In addition to the requirements of part VII of chapter  
 1366 626, a contract between a health maintenance organization and a  
 1367 pharmacy benefit manager must require that the pharmacy benefit  
 1368 manager:

1369 (a) Update maximum allowable cost pricing information at  
 1370 least every 7 calendar days.

1371 (b) Maintain a process that will, in a timely manner,  
 1372 eliminate drugs from maximum allowable cost lists or modify drug  
 1373 prices to remain consistent with changes in pricing data used in  
 1374 formulating maximum allowable cost prices and product  
 1375 availability.

1376 ~~(3) A contract between a health maintenance organization~~  
1377 ~~and a pharmacy benefit manager must prohibit the pharmacy~~  
1378 ~~benefit manager from limiting a pharmacist's ability to disclose~~  
1379 ~~whether the cost-sharing obligation exceeds the retail price for~~  
1380 ~~a covered prescription drug, and the availability of a more~~  
1381 ~~affordable alternative drug, pursuant to s. 465.0244.~~

1382 ~~(4) A contract between a health maintenance organization~~  
1383 ~~and a pharmacy benefit manager must prohibit the pharmacy~~  
1384 ~~benefit manager from requiring a subscriber to make a payment~~  
1385 ~~for a prescription drug at the point of sale in an amount that~~  
1386 ~~exceeds the lesser of:~~

1387 ~~(a) The applicable cost-sharing amount; or~~

1388 ~~(b) The retail price of the drug in the absence of~~  
1389 ~~prescription drug coverage.~~

1390 Section 20. (1) This act establishes requirements for  
1391 pharmacy benefit managers as defined in s. 626.88, Florida  
1392 Statutes, including, without limitation, pharmacy benefit  
1393 managers in their performance of services for or otherwise on  
1394 behalf of a pharmacy benefits plan or program as defined in s.  
1395 626.8825, Florida Statutes, which includes coverage pursuant to  
1396 Titles XVIII, XIX, or XXI of the Social Security Act, 42 U.S.C.  
1397 ss. 1395 et seq., 1396 et seq., and 1397aa et seq., known as  
1398 Medicare, Medicaid, or any other similar coverage under a state  
1399 or Federal Government funded health plan, including the  
1400 Statewide Medicaid Managed Care program established pursuant to



1401 part IV of chapter 409, Florida Statutes, and the state group  
1402 insurance program pursuant to part I of chapter 110, Florida  
1403 Statutes.

1404 (2) This act is not intended, nor may it be construed, to  
1405 conflict with existing, relevant federal law.

1406 (3) If any provision of this act or its application to any  
1407 person or circumstances is held invalid, the invalidity does not  
1408 affect other provisions or applications of this act which can be  
1409 given effect without the invalid provision or application, and  
1410 to this end the provisions of this act are severable.

1411 Section 21. For the 2023-2024 fiscal year, the sum of  
1412 \$980,705 in recurring funds and \$146,820 in nonrecurring funds  
1413 from the Insurance Regulatory Trust Fund are appropriated to the  
1414 Office of Insurance Regulation, and 10 full-time equivalent  
1415 positions with associated salary rate of 644,877 are authorized,  
1416 for the purpose of implementing this act.

1417 Section 22. This act shall take effect July 1, 2023.