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1                   A bill to be entitled  
2           An act relating to prescription drugs; providing a  
3           short title; amending s. 499.005, F.S.; specifying  
4           additional prohibited acts related to the Florida Drug  
5           and Cosmetic Act; amending s. 499.012, F.S.; providing  
6           that prescription drug manufacturer and nonresident  
7           prescription drug manufacturer permitholders are  
8           subject to specified requirements; creating s.  
9           499.026, F.S.; defining terms; requiring certain drug  
10          manufacturers to notify the Department of Business and  
11          Professional Regulation of reportable drug price  
12          increases on a specified form on the effective date of  
13          such increase; providing requirements for the form;  
14          providing construction; requiring such manufacturers  
15          to submit certain reports to the department by a  
16          specified date each year; providing requirements for  
17          the reports; authorizing the department to request  
18          certain additional information from the manufacturer  
19          before approving the report; requiring the department  
20          to submit the forms and reports to the Agency for  
21          Health Care Administration to be posted on the  
22          agency's website; prohibiting the agency from posting  
23          on its website certain submitted information that is  
24          marked as a trade secret; requiring the agency to  
25          compile all information from the submitted forms and  
26          reports and make it available to the Governor and the  
27          Legislature upon request; prohibiting manufacturers  
28          from claiming a public records exemption for trade  
29          secrets for certain information provided in such forms

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30 or reports; providing that department employees remain  
31 protected from liability for releasing the forms and  
32 reports as public records; authorizing the department,  
33 in consultation with the agency, to adopt rules;  
34 providing for emergency rulemaking; amending s.  
35 624.307, F.S.; requiring the Division of Consumer  
36 Services of the Department of Financial Services to  
37 designate an employee as the primary contact for  
38 consumer complaints involving pharmacy benefit  
39 managers; requiring the division to refer certain  
40 complaints to the Office of Insurance Regulation;  
41 amending s. 624.490, F.S.; revising the definition of  
42 the term "pharmacy benefit manager"; amending s.  
43 624.491, F.S.; revising provisions related to pharmacy  
44 audits; amending s. 626.88, F.S.; revising the  
45 definition of the term "administrator"; defining the  
46 term "pharmacy benefit manager"; amending s. 626.8805,  
47 F.S.; providing a grandfathering provision for certain  
48 pharmacy benefit managers operating as administrators;  
49 providing a penalty for certain persons who do not  
50 hold a certificate of authority to act as an  
51 administrator on or after a specified date; requiring  
52 the office to submit a report detailing specified  
53 information to the Governor and the Legislature by a  
54 specified date; providing additional requirements for  
55 pharmacy benefit managers applying for a certificate  
56 of authority to act as an administrator; exempting  
57 pharmacy benefit managers from certain fees; amending  
58 s. 626.8814, F.S.; requiring pharmacy benefit managers

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59 to identify certain ownership affiliations to the  
60 office; requiring pharmacy benefit managers to report  
61 any change in such information to the office within a  
62 specified timeframe; creating s. 626.8825, F.S.;  
63 defining terms; providing requirements for certain  
64 contracts between a pharmacy benefit manager and a  
65 pharmacy benefits plan or program; requiring pharmacy  
66 benefits plans and programs, beginning on a specified  
67 date, to annually submit a certain attestation to the  
68 office; providing requirements for certain contracts  
69 between a pharmacy benefit manager and a participating  
70 pharmacy; requiring the Financial Services Commission  
71 to adopt rules; specifying requirements for certain  
72 administrative appeal procedures that such contracts  
73 with participating pharmacies must include; requiring  
74 pharmacy benefit managers to submit reports on  
75 submitted appeals to the office every 90 days;  
76 creating s. 626.8827, F.S.; specifying prohibited  
77 practices for pharmacy benefit managers; creating s.  
78 626.8828, F.S.; authorizing the office to investigate  
79 administrators that are pharmacy benefit managers and  
80 certain applicants; requiring the office to review  
81 certain referrals and investigate them under certain  
82 circumstances; providing for biennial reviews of  
83 pharmacy benefit managers; requiring the office to  
84 submit an annual report of its examinations to the  
85 Governor and the Legislature by a specified date;  
86 providing requirements for the report, including  
87 specified additional requirements for the biennial

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88 reports; authorizing the office to conduct additional  
89 examinations; requiring the office to conduct an  
90 examination under certain circumstances; providing  
91 procedures and requirements for such examinations;  
92 defining the terms "contracts" and "knowing and  
93 willful"; providing that independent professional  
94 examiners under contract with the office may conduct  
95 examinations of pharmacy benefit managers; requiring  
96 the commission to adopt specified rules; specifying  
97 provisions that apply to such investigations and  
98 examinations; providing recordkeeping requirements for  
99 pharmacy benefit managers; authorizing the office to  
100 order the production of such records and other  
101 specified information; authorizing the office to take  
102 statements under oath; requiring pharmacy benefit  
103 managers and applicants subjected to an investigation  
104 or examination to pay the associated expenses;  
105 specifying covered expenses; providing for collection  
106 of such expenses; providing for the deposit of certain  
107 moneys into the Insurance Regulatory Trust Fund;  
108 authorizing the office to pay examiners,  
109 investigators, and other persons from such fund;  
110 providing administrative penalties; providing grounds  
111 for administrative action against a certificate of  
112 authority; amending s. 626.89, F.S.; requiring  
113 pharmacy benefit managers to notify the office of  
114 specified complaints, settlements, or discipline  
115 within a specified timeframe; requiring pharmacy  
116 benefit managers to annually submit a certain

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117 attestation statement to the office; amending s.  
118 627.42393, F.S.; providing that certain step-therapy  
119 protocol requirements apply to a pharmacy benefit  
120 manager acting on behalf of a health insurer; amending  
121 ss. 627.64741 and 627.6572, F.S.; conforming  
122 provisions to changes made by the act; amending s.  
123 641.31, F.S.; providing that certain step-therapy  
124 protocol requirements apply to a pharmacy benefit  
125 manager acting on behalf of a health maintenance  
126 organization; amending s. 641.314, F.S.; conforming a  
127 provision to changes made by the act; providing  
128 legislative intent, construction, and severability;  
129 providing appropriations and authorizing positions;  
130 providing an effective date.

131  
132 Be It Enacted by the Legislature of the State of Florida:

133  
134 Section 1. This act may be cited as the "Prescription Drug  
135 Reform Act."

136 Section 2. Subsection (29) is added to section 499.005,  
137 Florida Statutes, to read:

138 499.005 Prohibited acts.—It is unlawful for a person to  
139 perform or cause the performance of any of the following acts in  
140 this state:

141 (29) Failure to accurately complete and timely submit  
142 reportable drug price increase forms, reports, and documents as  
143 required by s. 499.026 and rules adopted thereunder.

144 Section 3. Subsection (16) is added to section 499.012,  
145 Florida Statutes, to read:

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146 499.012 Permit application requirements.—

147 (16) A permit for a prescription drug manufacturer or a  
148 nonresident prescription drug manufacturer is subject to the  
149 requirements of s. 499.026.

150 Section 4. Section 499.026, Florida Statutes, is created to  
151 read:

152 499.026 Notification of manufacturer prescription drug  
153 price increases.—

154 (1) As used in this section, the term:

155 (a) "Course of therapy" means the recommended daily dose  
156 units of a prescription drug pursuant to its prescribing label  
157 for 30 days or the recommended daily dose units of a  
158 prescription drug pursuant to its prescribing label for a normal  
159 course of treatment which is less than 30 days.

160 (b) "Manufacturer" means a person holding a prescription  
161 drug manufacturer permit or a nonresident prescription drug  
162 manufacturer permit under s. 499.01.

163 (c) "Prescription drug" has the same meaning as in s.  
164 499.003 and includes biological products but is limited to those  
165 prescription drugs and biological products intended for human  
166 use.

167 (d) "Reportable drug price increase" means, for a  
168 prescription drug with a wholesale acquisition cost of at least  
169 \$100 for a course of therapy before the effective date of an  
170 increase:

171 1. Any increase of 15 percent or more of the wholesale  
172 acquisition cost during the preceding 12-month period; or

173 2. Any cumulative increase of 30 percent or more of the  
174 wholesale acquisition cost during the preceding 3 calendar

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175 years. In calculating the 30 percent threshold, the manufacturer  
176 must base the calculation on the wholesale acquisition cost in  
177 effect at the end of the 3-year period as compared to the  
178 wholesale acquisition cost in effect at the beginning of the  
179 same 3-year period.

180 (e) "Wholesale acquisition cost" means, with respect to a  
181 prescription drug or biological product, the manufacturer's list  
182 price for the prescription drug or biological product to  
183 wholesalers or direct purchasers in the United States, not  
184 including prompt pay or other discounts, rebates, or reductions  
185 in price, for the most recent month for which the information is  
186 available, as reported in wholesale price guides or other  
187 publications of drug or biological product pricing data.

188 (2) On the effective date of a manufacturer's reportable  
189 drug price increase, the manufacturer must provide notification  
190 of each reportable drug price increase to the department on a  
191 form prescribed by the department. The form must require the  
192 manufacturer to specify all of the following:

193 (a) The proprietary and nonproprietary names of the  
194 prescription drug, as applicable.

195 (b) The wholesale acquisition cost before the reportable  
196 drug price increase.

197 (c) The dollar amount of the reportable drug price  
198 increase.

199 (d) The percentage amount of the reportable drug price  
200 increase from the wholesale acquisition cost before the  
201 reportable drug price increase.

202 (e) Whether a change or an improvement in the prescription  
203 drug necessitates the reportable drug price increase.

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204 (f) If a change or an improvement in the prescription drug  
205 necessitates the reportable drug price increase as reported in  
206 paragraph (e), the manufacturer must describe the change or  
207 improvement.

208 (g) The intended uses of the prescription drug.

209  
210 This subsection does not prohibit a manufacturer from notifying  
211 other parties, such as pharmacy benefit managers, of a drug  
212 price increase before the effective date of the drug price  
213 increase.

214 (3) By April 1 of each year, each manufacturer shall submit  
215 a report to the department on a form prescribed by the  
216 department. The report must include all of the following:

217 (a) A list of all prescription drugs affected by a  
218 reportable drug price increase during the previous calendar year  
219 and both the dollar amount of each reportable drug price  
220 increase and the percentage increase of each reportable drug  
221 price increase relative to the previous wholesale acquisition  
222 cost of the prescription drug. The prescription drugs must be  
223 identified using their proprietary names and nonproprietary  
224 names, as applicable.

225 (b) If more than one form has been filed under this section  
226 for previous reportable drug price increases, the percentage  
227 increase of the prescription drug from the earliest form filed  
228 to the most recent form filed.

229 (c) The intended uses of each prescription drug listed in  
230 the report and whether the prescription drug manufacturer  
231 benefits from market exclusivity for such drug.

232 (d) The length of time the prescription drug has been

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233 available for purchase.

234 (e) A listing of the factors contributing to each  
235 reportable drug price increase. As used in this section, the  
236 term "factors" means any of the following: research and  
237 development; manufacturing costs; advertising and marketing;  
238 whether the drug has more competitive value; an increased rate  
239 of inflation or other economic dynamics; changes in market  
240 dynamics; supporting regulatory and safety commitments;  
241 operating patient assistance and educational programs; rebate  
242 increases, including any rebate increase requested by a pharmacy  
243 benefit manager; Medicaid, Medicare, or 340B Drug Pricing  
244 Program offsets; profit; or other factors. An estimated  
245 percentage of the influence of each listed factor must be  
246 provided to equal 100 percent.

247 (f) A description of the justification for each factor  
248 referenced in paragraph (e) must be provided with such  
249 specificity as to explain the need or justification for each  
250 reportable drug price increase. The department may request  
251 additional information from a manufacturer relating to the need  
252 or justification for any reportable drug price increase before  
253 approving the manufacturer's report.

254 (g) Any action that the manufacturer has filed to extend a  
255 patent report after the first extension has been granted.

256 (4) (a) The department shall submit all forms and reports  
257 submitted by manufacturers to the Agency for Health Care  
258 Administration, to be posted on the agency's website pursuant to  
259 s. 408.062. The agency may not post on its website any of the  
260 information provided pursuant to paragraph (2) (f), paragraph  
261 (3) (f), or paragraph (3) (g) which is marked as a trade secret.

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262 The agency shall compile all information from the forms and  
263 reports submitted by manufacturers and make it available upon  
264 request to the Governor, the President of the Senate, and the  
265 Speaker of the House of Representatives.

266 (b) Except for information provided pursuant to paragraph  
267 (2) (f), paragraph (3) (f), or paragraph (3) (g), a manufacturer  
268 may not claim a public records exemption for a trade secret  
269 under s. 119.0715 for any information required by the department  
270 under this section. Department employees remain protected from  
271 liability for release of forms and reports pursuant to s.  
272 119.0715(4).

273 (5) The department, in consultation with the Agency for  
274 Health Care Administration, shall adopt rules to implement this  
275 section.

276 (a) The department shall adopt necessary emergency rules  
277 pursuant to s. 120.54(4) to implement this section. If an  
278 emergency rule adopted under this section is held to be  
279 unconstitutional or an invalid exercise of delegated legislative  
280 authority and becomes void, the department may adopt an  
281 emergency rule pursuant to this section to replace the rule that  
282 has become void. If the emergency rule adopted to replace the  
283 void emergency rule is also held to be unconstitutional or an  
284 invalid exercise of delegated legislative authority and becomes  
285 void, the department must follow the nonemergency rulemaking  
286 procedures of the Administrative Procedure Act to replace the  
287 rule that has become void.

288 (b) For emergency rules adopted under this section, the  
289 department need not make the findings required under s.  
290 120.54(4) (a). Emergency rules adopted under this section are

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291 also exempt from:

292 1. Sections 120.54(3)(b) and 120.541. Challenges to  
293 emergency rules adopted under this section are subject to the  
294 time schedules provided in s. 120.56(5).

295 2. Section 120.54(4)(c) and remain in effect until replaced  
296 by rules adopted under the nonemergency rulemaking procedures of  
297 the Administrative Procedure Act.

298 Section 5. Paragraph (a) of subsection (10) of section  
299 624.307, Florida Statutes, is amended, and paragraph (b) of that  
300 subsection is republished, to read:

301 624.307 General powers; duties.—

302 (10) (a) The Division of Consumer Services shall perform the  
303 following functions concerning products or services regulated by  
304 the department or office:

305 1. Receive inquiries and complaints from consumers.

306 2. Prepare and disseminate information that the department  
307 deems appropriate to inform or assist consumers.

308 3. Provide direct assistance to and advocacy for consumers  
309 who request such assistance or advocacy.

310 4. With respect to apparent or potential violations of law  
311 or applicable rules committed by a person or an entity licensed  
312 by the department or office, report apparent or potential  
313 violations to the office or to the appropriate division of the  
314 department, which may take any additional action it deems  
315 appropriate.

316 5. Designate an employee of the division as the primary  
317 contact for consumers on issues relating to sinkholes.

318 6. Designate an employee of the division as the primary  
319 contact for consumers and pharmacies on issues relating to

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320 pharmacy benefit managers. The division must refer to the office  
321 any consumer complaint that alleges conduct that may constitute  
322 a violation of part VII of chapter 626 or for which a pharmacy  
323 benefit manager does not respond in accordance with paragraph  
324 (b).

325 (b) Any person licensed or issued a certificate of  
326 authority by the department or the office shall respond, in  
327 writing, to the division within 20 days after receipt of a  
328 written request for documents and information from the division  
329 concerning a consumer complaint. The response must address the  
330 issues and allegations raised in the complaint and include any  
331 requested documents concerning the consumer complaint not  
332 subject to attorney-client or work-product privilege. The  
333 division may impose an administrative penalty for failure to  
334 comply with this paragraph of up to \$2,500 per violation upon  
335 any entity licensed by the department or the office and \$250 for  
336 the first violation, \$500 for the second violation, and up to  
337 \$1,000 for the third or subsequent violation upon any individual  
338 licensed by the department or the office.

339 Section 6. Subsection (1) of section 624.490, Florida  
340 Statutes, is amended to read:

341 624.490 Registration of pharmacy benefit managers.—

342 (1) As used in this section, the term "pharmacy benefit  
343 manager" has the same meaning as in s. 626.88 ~~means a person or~~  
344 ~~entity doing business in this state which contracts to~~  
345 ~~administer prescription drug benefits on behalf of a health~~  
346 ~~insurer or a health maintenance organization to residents of~~  
347 ~~this state.~~

348 Section 7. Subsections (1) and (5) of section 624.491,

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349 Florida Statutes, are amended to read:

350 624.491 Pharmacy audits.—

351 (1) A pharmacy benefits plan or program as defined in s.  
352 626.8825 ~~health insurer or health maintenance organization~~  
353 providing pharmacy benefits ~~through a major medical individual~~  
354 ~~or group health insurance policy or a health maintenance~~  
355 ~~contract, respectively,~~ must comply with the requirements of  
356 this section when the pharmacy benefits plan or program ~~health~~  
357 ~~insurer or health maintenance organization~~ or any person or  
358 entity acting on behalf of the pharmacy benefits plan or program  
359 ~~health insurer or health maintenance organization~~, including,  
360 but not limited to, a pharmacy benefit manager as defined in s.  
361 626.88 ~~s. 624.490(1)~~, audits the records of a pharmacy licensed  
362 under chapter 465. The person or entity conducting such audit  
363 must:

364 (a) Except as provided in subsection (3), notify the  
365 pharmacy at least 7 calendar days before the initial onsite  
366 audit for each audit cycle.

367 (b) Not schedule an onsite audit during the first 3  
368 calendar days of a month unless the pharmacist consents  
369 otherwise.

370 (c) Limit the duration of the audit period to 24 months  
371 after the date a claim is submitted to or adjudicated by the  
372 entity.

373 (d) In the case of an audit that requires clinical or  
374 professional judgment, conduct the audit in consultation with,  
375 or allow the audit to be conducted by, a pharmacist.

376 (e) Allow the pharmacy to use the written and verifiable  
377 records of a hospital, physician, or other authorized

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378 practitioner, which are transmitted by any means of  
379 communication, to validate the pharmacy records in accordance  
380 with state and federal law.

381 (f) Reimburse the pharmacy for a claim that was  
382 retroactively denied for a clerical error, typographical error,  
383 scrivener's error, or computer error if the prescription was  
384 properly and correctly dispensed, unless a pattern of such  
385 errors exists, fraudulent billing is alleged, or the error  
386 results in actual financial loss to the entity.

387 (g) Provide the pharmacy with a copy of the preliminary  
388 audit report within 120 days after the conclusion of the audit.

389 (h) Allow the pharmacy to produce documentation to address  
390 a discrepancy or audit finding within 10 business days after the  
391 preliminary audit report is delivered to the pharmacy.

392 (i) Provide the pharmacy with a copy of the final audit  
393 report within 6 months after the pharmacy's receipt of the  
394 preliminary audit report.

395 (j) Calculate any recoupment or penalties based on actual  
396 overpayments and not according to the accounting practice of  
397 extrapolation.

398 (5) A pharmacy benefits plan or program ~~health insurer or~~  
399 ~~health maintenance organization~~ that, under terms of a contract,  
400 transfers to a pharmacy benefit manager the obligation to pay a  
401 pharmacy licensed under chapter 465 for any pharmacy benefit  
402 claims arising from services provided to or for the benefit of  
403 an insured or subscriber remains responsible for a violation of  
404 this section.

405 Section 8. Subsection (1) of section 626.88, Florida  
406 Statutes, is amended, and subsection (6) is added to that

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407 section, to read:

408 626.88 Definitions.—For the purposes of this part, the  
409 term:

410 (1) "Administrator" means ~~is~~ any person who directly or  
411 indirectly solicits or effects coverage of, collects charges or  
412 premiums from, or adjusts or settles claims on residents of this  
413 state in connection with authorized commercial self-insurance  
414 funds or with insured or self-insured programs which provide  
415 life or health insurance coverage or coverage of any other  
416 expenses described in s. 624.33(1); ~~or~~ any person who, through a  
417 health care risk contract as defined in s. 641.234 with an  
418 insurer or health maintenance organization, provides billing and  
419 collection services to health insurers and health maintenance  
420 organizations on behalf of health care providers; or a pharmacy  
421 benefit manager. The term does not include, ~~other than~~ any of  
422 the following ~~persons~~:

423 (a) An employer or wholly owned direct or indirect  
424 subsidiary of an employer, on behalf of such employer's  
425 employees or the employees of one or more subsidiary or  
426 affiliated corporations of such employer.

427 (b) A union on behalf of its members.

428 (c) An insurance company which is either authorized to  
429 transact insurance in this state or is acting as an insurer with  
430 respect to a policy lawfully issued and delivered by such  
431 company in and pursuant to the laws of a state in which the  
432 insurer was authorized to transact an insurance business.

433 (d) A health care services plan, health maintenance  
434 organization, professional service plan corporation, or person  
435 in the business of providing continuing care, possessing a valid

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436 certificate of authority issued by the office, and the sales  
437 representatives thereof, if the activities of such entity are  
438 limited to the activities permitted under the certificate of  
439 authority.

440 (e) An entity that is affiliated with an insurer and that  
441 only performs the contractual duties, between the administrator  
442 and the insurer, of an administrator for the direct and assumed  
443 insurance business of the affiliated insurer. The insurer is  
444 responsible for the acts of the administrator and is responsible  
445 for providing all of the administrator's books and records to  
446 the insurance commissioner, upon a request from the insurance  
447 commissioner. For purposes of this paragraph, the term "insurer"  
448 means a licensed insurance company, health maintenance  
449 organization, prepaid limited health service organization, or  
450 prepaid health clinic.

451 (f) A nonresident entity licensed in its state of domicile  
452 as an administrator if its duties in this state are limited to  
453 the administration of a group policy or plan of insurance and no  
454 more than a total of 100 lives for all plans reside in this  
455 state.

456 (g) An insurance agent licensed in this state whose  
457 activities are limited exclusively to the sale of insurance.

458 (h) A person appointed as a managing general agent in this  
459 state, whose activities are limited exclusively to the scope of  
460 activities conveyed under such appointment.

461 (i) An adjuster licensed in this state whose activities are  
462 limited to the adjustment of claims.

463 (j) A creditor on behalf of such creditor's debtors with  
464 respect to insurance covering a debt between the creditor and

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465 its debtors.

466 (k) A trust and its trustees, agents, and employees acting  
467 pursuant to such trust established in conformity with 29 U.S.C.  
468 s. 186.

469 (l) A trust exempt from taxation under s. 501(a) of the  
470 Internal Revenue Code, a trust satisfying the requirements of  
471 ss. 624.438 and 624.439, or any governmental trust as defined in  
472 s. 624.33(3), and the trustees and employees acting pursuant to  
473 such trust, or a custodian and its agents and employees,  
474 including individuals representing the trustees in overseeing  
475 the activities of a service company or administrator, acting  
476 pursuant to a custodial account which meets the requirements of  
477 s. 401(f) of the Internal Revenue Code.

478 (m) A financial institution which is subject to supervision  
479 or examination by federal or state authorities or a mortgage  
480 lender licensed under chapter 494 who collects and remits  
481 premiums to licensed insurance agents or authorized insurers  
482 concurrently or in connection with mortgage loan payments.

483 (n) A credit card issuing company which advances for and  
484 collects premiums or charges from its credit card holders who  
485 have authorized such collection if such company does not adjust  
486 or settle claims.

487 (o) A person who adjusts or settles claims in the normal  
488 course of such person's practice or employment as an attorney at  
489 law and who does not collect charges or premiums in connection  
490 with life or health insurance coverage.

491 (p) A person approved by the department who administers  
492 only self-insured workers' compensation plans.

493 (q) A service company or service agent and its employees,

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494 authorized in accordance with ss. 626.895-626.899, serving only  
495 a single employer plan, multiple-employer welfare arrangements,  
496 or a combination thereof.

497 (r) Any provider or group practice, as defined in s.  
498 456.053, providing services under the scope of the license of  
499 the provider or the member of the group practice.

500 (s) Any hospital providing billing, claims, and collection  
501 services solely on its own and its physicians' behalf and  
502 providing services under the scope of its license.

503 (t) A corporation not for profit whose membership consists  
504 entirely of local governmental units authorized to enter into  
505 risk management consortiums under s. 112.08.

506  
507 A person who provides billing and collection services to health  
508 insurers and health maintenance organizations on behalf of  
509 health care providers shall comply with the provisions of ss.  
510 627.6131, 641.3155, and 641.51(4).

511 (6) "Pharmacy benefit manager" means a person or an entity  
512 doing business in this state which contracts to administer  
513 prescription drug benefits on behalf of a pharmacy benefits plan  
514 or program as defined in s. 626.8825. The term includes, but is  
515 not limited to, a person or an entity that performs one or more  
516 of the following services on behalf of such plan or program:

517 (a) Pharmacy claims processing.

518 (b) Administration or management of a pharmacy discount  
519 card program and performance of any other service listed in this  
520 subsection.

521 (c) Managing pharmacy networks or pharmacy reimbursement.

522 (d) Paying or managing claims for pharmacist services

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523 provided to covered persons.

524 (e) Developing or managing a clinical formulary, including  
525 utilization management or quality assurance programs.

526 (f) Pharmacy rebate administration.

527 (g) Managing patient compliance, therapeutic intervention,  
528 or generic substitution programs.

529 (h) Administration or management of a mail-order pharmacy  
530 program.

531 Section 9. Present subsections (3) through (6) of section  
532 626.8805, Florida Statutes, are redesignated as subsections (4)  
533 through (7), respectively, a new subsection (3) and subsection  
534 (8) are added to that section, and subsection (1) and present  
535 subsection (3) of that section are amended, to read:

536 626.8805 Certificate of authority to act as administrator.—

537 (1) It is unlawful for any person to act as or hold himself  
538 or herself out to be an administrator in this state without a  
539 valid certificate of authority issued by the office pursuant to  
540 ss. 626.88-626.894. A pharmacy benefit manager that is  
541 registered with the office under s. 624.490 as of June 30, 2023,  
542 may continue to operate until January 1, 2024, as an  
543 administrator without a certificate of authority and is not in  
544 violation of the requirement to possess a valid certificate of  
545 authority as an administrator during that timeframe. To qualify  
546 for and hold authority to act as an administrator in this state,  
547 an administrator must otherwise be in compliance with this code  
548 and with its organizational agreement. The failure of any  
549 person, excluding a pharmacy benefit manager, to hold such a  
550 certificate while acting as an administrator shall subject such  
551 person to a fine of not less than \$5,000 or more than \$10,000

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552 for each violation. A person who, on or after January 1, 2024,  
553 does not hold a certificate of authority to act as an  
554 administrator while operating as a pharmacy benefit manager is  
555 subject to a fine of \$10,000 per violation per day. By January  
556 15, 2024, the office shall submit to the Governor, the President  
557 of the Senate, and the Speaker of the House of Representatives a  
558 report detailing whether each pharmacy benefit manager operating  
559 in this state on January 1, 2024, obtained a certificate of  
560 authority on or before that date as required by this section.

561 (3) An applicant that is a pharmacy benefit manager must  
562 also submit all of the following:

563 (a) A complete biographical statement on forms prescribed  
564 by the commission.

565 (b) An independent background report as prescribed by the  
566 commission.

567 (c) A full set of fingerprints of all of the individuals  
568 referenced in paragraph (2) (c) to the office or to a vendor,  
569 entity, or agency authorized by s. 943.053(13). The office,  
570 vendor, entity, or agency, as applicable, shall forward the  
571 fingerprints to the Department of Law Enforcement for state  
572 processing, and the Department of Law Enforcement shall forward  
573 the fingerprints to the Federal Bureau of Investigation for  
574 national processing in accordance with s. 943.053 and 28 C.F.R.  
575 s. 20.

576 (d) A self-disclosure of any administrative, civil, or  
577 criminal complaints, settlements, or discipline of the  
578 applicant, or any of the applicant's affiliates, which relate to  
579 a violation of the insurance laws, including pharmacy benefit  
580 manager laws, in any state.

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581 (e) A statement attesting to compliance with the network  
582 requirements in s. 626.8825 beginning January 1, 2024.

583 (4) (a) ~~(3)~~ The applicant shall make available for inspection  
584 by the office copies of all contracts relating to services  
585 provided by the administrator to insurers or other persons using  
586 the services of the administrator.

587 (b) An applicant that is a pharmacy benefit manager shall  
588 also make available for inspection by the office:

589 1. Copies of all contract templates with any pharmacy as  
590 defined in s. 465.003; and

591 2. Copies of all subcontracts to support its operations.

592 (8) A pharmacy benefit manager is exempt from fees  
593 associated with the initial application and the annual filing  
594 fees in s. 626.89.

595 Section 10. Section 626.8814, Florida Statutes, is amended  
596 to read:

597 626.8814 Disclosure of ownership or affiliation.—

598 (1) Each administrator shall identify to the office any  
599 ownership interest or affiliation of any kind with any insurance  
600 company responsible for providing benefits directly or through  
601 reinsurance to any plan for which the administrator provides  
602 administrative services.

603 (2) Pharmacy benefit managers shall also identify to the  
604 office any ownership affiliation of any kind with any pharmacy  
605 which, either directly or indirectly, through one or more  
606 intermediaries:

607 (a) Has an investment or ownership interest in a pharmacy  
608 benefit manager holding a certificate of authority issued under  
609 this part;

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610 (b) Shares common ownership with a pharmacy benefit manager  
611 holding a certificate of authority issued under this part; or

612 (c) Has an investor or a holder of an ownership interest  
613 which is a pharmacy benefit manager holding a certificate of  
614 authority issued under this part.

615 (3) A pharmacy benefit manager shall report any change in  
616 information required by subsection (2) to the office in writing  
617 within 60 days after the change occurs.

618 Section 11. Section 626.8825, Florida Statutes, is created  
619 to read:

620 626.8825 Pharmacy benefit manager transparency and  
621 accountability.—

622 (1) DEFINITIONS.—As used in this section, the term:

623 (a) "Adjudication transaction fee" means a fee charged by  
624 the pharmacy benefit manager to the pharmacy for electronic  
625 claim submissions.

626 (b) "Affiliated pharmacy" means a pharmacy that, either  
627 directly or indirectly through one or more intermediaries:

628 1. Has an investment or ownership interest in a pharmacy  
629 benefit manager holding a certificate of authority issued under  
630 this part;

631 2. Shares common ownership with a pharmacy benefit manager  
632 holding a certificate of authority issued under this part; or

633 3. Has an investor or a holder of an ownership interest  
634 which is a pharmacy benefit manager holding a certificate of  
635 authority issued under this part.

636 (c) "Brand name or generic effective rate" means the  
637 contractual rate set forth by a pharmacy benefit manager for the  
638 reimbursement of covered brand name or generic drugs, calculated

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639 using the total payments in the aggregate, by drug type, during  
640 the performance period. The effective rates are typically  
641 calculated as a discount from industry benchmarks, such as  
642 average wholesale price or wholesale acquisition cost.

643 (d) "Covered person" means a person covered by,  
644 participating in, or receiving the benefit of a pharmacy  
645 benefits plan or program.

646 (e) "Direct and indirect remuneration fees" means price  
647 concessions that are paid to the pharmacy benefit manager by the  
648 pharmacy retrospectively and that cannot be calculated at the  
649 point of sale. The term may also include discounts, chargebacks  
650 or rebates, cash discounts, free goods contingent on a purchase  
651 agreement, upfront payments, coupons, goods in kind, free or  
652 reduced-price services, grants, or other price concessions or  
653 similar benefits from manufacturers, pharmacies, or similar  
654 entities.

655 (f) "Dispensing fee" means a fee intended to cover  
656 reasonable costs associated with providing the drug to a covered  
657 person. This cost includes the pharmacist's services and the  
658 overhead associated with maintaining the facility and equipment  
659 necessary to operate the pharmacy.

660 (g) "Effective rate guarantee" means the minimum ingredient  
661 cost reimbursement a pharmacy benefit manager guarantees it will  
662 pay for pharmacist services during the applicable measurement  
663 period.

664 (h) "Erroneous claims" means pharmacy claims submitted in  
665 error, including, but not limited to, unintended, incorrect,  
666 fraudulent, or test claims.

667 (i) "Group purchasing organization" means an entity

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668 affiliated with a pharmacy benefit manager or a pharmacy  
669 benefits plan or program which uses purchasing volume aggregates  
670 as leverage to negotiate discounts and rebates for covered  
671 prescription drugs with pharmaceutical manufacturers,  
672 distributors, and wholesale vendors.

673 (j) "Incentive payment" means a retrospective monetary  
674 payment made as a reward or recognition by the pharmacy benefits  
675 plan or program or pharmacy benefit manager to a pharmacy for  
676 meeting or exceeding predefined pharmacy performance metrics as  
677 related to quality measures, such as Healthcare Effectiveness  
678 Data and Information Set measures.

679 (k) "Maximum allowable cost appeal pricing adjustment"  
680 means a retrospective positive payment adjustment made to a  
681 pharmacy by the pharmacy benefits plan or program or by the  
682 pharmacy benefit manager pursuant to an approved maximum  
683 allowable cost appeal request submitted by the same pharmacy to  
684 dispute the amount reimbursed for a drug based on the pharmacy  
685 benefit manager's listed maximum allowable cost price.

686 (l) "Monetary recoupments" means rescinded or recouped  
687 payments from a pharmacy or provider by the pharmacy benefits  
688 plan or program or by the pharmacy benefit manager.

689 (m) "Network" means a group of pharmacies that agree to  
690 provide pharmacist services to covered persons on behalf of a  
691 pharmacy benefits plan or program or a group of pharmacy  
692 benefits plans or programs in exchange for payment for such  
693 services. The term includes a pharmacy that generally dispenses  
694 outpatient prescription drugs to covered persons.

695 (n) "Network reconciliation offsets" means a process during  
696 annual payment reconciliation between a pharmacy benefit manager

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697 and a pharmacy which allows the pharmacy benefit manager to  
698 offset an amount for overperformance or underperformance of  
699 contractual guarantees across guaranteed line items, channels,  
700 networks, or payors, as applicable.

701 (o) "Participation contract" means any agreement between a  
702 pharmacy benefit manager and pharmacy for the provision and  
703 reimbursement of pharmacist services and any exhibits,  
704 attachments, amendments, or addendums to such agreement.

705 (p) "Pass-through pricing model" means a payment model used  
706 by a pharmacy benefit manager in which the payments made by the  
707 pharmacy benefits plan or program to the pharmacy benefit  
708 manager for the covered outpatient drugs are:

709 1. Equivalent to the payments the pharmacy benefit manager  
710 makes to a dispensing pharmacy or provider for such drugs,  
711 including any contracted professional dispensing fee between the  
712 pharmacy benefit manager and its network of pharmacies. Such  
713 dispensing fee would be paid if the pharmacy benefits plan or  
714 program was making the payments directly.

715 2. Passed through in their entirety by the pharmacy  
716 benefits plan or program or by the pharmacy benefit manager to  
717 the pharmacy or provider that dispenses the drugs, and the  
718 payments are made in a manner that is not offset by any  
719 reconciliation.

720 (q) "Pharmacist" has the same meaning as in s. 465.003.

721 (r) "Pharmacist services" means products, goods, and  
722 services or any combination of products, goods, and services  
723 provided as part of the practice of the profession of pharmacy  
724 as defined in s. 465.003 or otherwise covered by a pharmacy  
725 benefits plan or program.

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726 (s) "Pharmacy" has the same meaning as in s. 465.003.

727 (t) "Pharmacy benefit manager" has the same meaning as in  
728 s. 626.88.

729 (u) "Pharmacy benefits plan or program" means a plan or  
730 program that pays for, reimburses, covers the cost of, or  
731 provides access to discounts on pharmacist services provided by  
732 one or more pharmacies to covered persons who reside in, are  
733 employed by, or receive pharmacist services from this state.

734 1. The term includes, but is not limited to, health  
735 maintenance organizations, health insurers, self-insured  
736 employer health plans, discount card programs, and government-  
737 funded health plans, including the Statewide Medicaid Managed  
738 Care program established pursuant to part IV of chapter 409 and  
739 the state group insurance program pursuant to part I of chapter  
740 110.

741 2. The term excludes such a plan or program under chapter  
742 440.

743 (v) "Rebate" means all payments that accrue to a pharmacy  
744 benefit manager or its pharmacy benefits plan or program client  
745 or an affiliated group purchasing organization, directly or  
746 indirectly, from a pharmaceutical manufacturer, including, but  
747 not limited to, discounts, administration fees, credits,  
748 incentives, or penalties associated directly or indirectly in  
749 any way with claims administered on behalf of a pharmacy  
750 benefits plan or program client.

751 (w) "Spread pricing" is the practice in which a pharmacy  
752 benefit manager charges a pharmacy benefits plan or program a  
753 different amount for pharmacist services than the amount the  
754 pharmacy benefit manager reimburses a pharmacy for such

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755 pharmacist services.

756 (x) "Usual and customary price" means the amount charged to  
757 cash customers for a pharmacist service exclusive of sales tax  
758 or other amounts claimed.

759 (2) CONTRACTS BETWEEN A PHARMACY BENEFIT MANAGER AND A  
760 PHARMACY BENEFITS PLAN OR PROGRAM.—In addition to any other  
761 requirements in the Florida Insurance Code, all contractual  
762 arrangements executed, amended, adjusted, or renewed on or after  
763 July 1, 2023, which are applicable to pharmacy benefits covered  
764 on or after January 1, 2024, between a pharmacy benefit manager  
765 and a pharmacy benefits plan or program must:

766 (a) Use a pass-through pricing model, remaining consistent  
767 with the prohibition in paragraph (3)(c).

768 (b) Exclude terms that allow for the direct or indirect  
769 engagement in the practice of spread pricing unless the pharmacy  
770 benefit manager passes along the entire amount of such  
771 difference to the pharmacy benefits plan or program as allowable  
772 under paragraph (a).

773 (c) Ensure that funds received in relation to providing  
774 services for a pharmacy benefits plan or program or a pharmacy  
775 are received by the pharmacy benefit manager in trust for the  
776 pharmacy benefits plan or program or pharmacy, as applicable,  
777 and are used or distributed only pursuant to the pharmacy  
778 benefit manager's contract with the pharmacy benefits plan or  
779 program or with the pharmacy or as otherwise required by  
780 applicable law.

781 (d) Require the pharmacy benefit manager to pass 100  
782 percent of all prescription drug manufacturer rebates, including  
783 nonresident manufacturer rebates, received to the pharmacy

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784 benefits plan or program, if the contractual arrangement  
785 delegates the negotiation of rebates to the pharmacy benefit  
786 manager, for the sole purpose of offsetting defined cost sharing  
787 and reducing premiums of covered persons. Any excess rebate  
788 revenue after the pharmacy benefit manager and the pharmacy  
789 benefits plan or program have taken all actions required under  
790 this paragraph must be used for the sole purpose of offsetting  
791 copayments and deductibles of covered persons. This paragraph  
792 does not apply to contracts involving Medicaid managed care  
793 plans.

794 (e) Include network adequacy requirements that meet or  
795 exceed the Medicare Part D program standards for convenient  
796 access to network pharmacies set forth in 42 C.F.R. s. 423.120,  
797 and that:

798 1. Do not limit a network to solely include affiliated  
799 pharmacies;

800 2. Require a pharmacy benefit manager to offer a provider  
801 contract to licensed pharmacies physically located on the  
802 physical site of providers that are:

803 a. Within the pharmacy benefits plan's or program's  
804 geographic service area and that have been specifically  
805 designated as essential providers by the Agency for Health Care  
806 Administration pursuant to s. 409.975(1)(a);

807 b. Designated as a Cancer Center of Excellence under s.  
808 381.925, regardless of the pharmacy benefits plan's or program's  
809 geographic service area;

810 c. Organ transplant hospitals, regardless of the pharmacy  
811 benefits plan's or program's geographic service area;

812 d. Hospitals licensed as specialty children's hospitals as

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813 defined in s. 395.002; or

814 e. Regional perinatal intensive care centers as defined in  
815 s. 383.16(2), regardless of the pharmacy benefits plan's or  
816 program's geographic service area.

817

818 Such provider contracts must be solely for the administration or  
819 dispensing of covered prescription drugs, including biological  
820 products, that are administered through infusions, intravenously  
821 injected, inhaled during a surgical procedure, or a covered  
822 parenteral drug, as part of onsite outpatient care;

823 3. Do not require a covered person to receive a  
824 prescription drug by United States mail, common carrier, local  
825 courier, third-party company or delivery service, or pharmacy  
826 direct delivery unless the prescription drug cannot be acquired  
827 at any retail pharmacy in the pharmacy benefit manager's network  
828 for the covered person's pharmacy benefits plan or program. This  
829 subparagraph does not prohibit a pharmacy benefit manager from  
830 operating mail order or delivery programs on an opt-in basis at  
831 the sole discretion of a covered person, provided the covered  
832 person is not penalized, such as through the imposition of a  
833 higher cost-sharing obligation or a lower allowed-quantity  
834 limit, for choosing not to opt in to the mail order or delivery  
835 programs; and

836 4. Prohibit requiring a covered person to receive  
837 pharmacist services from an affiliated pharmacy or an affiliated  
838 health care provider for the in-person administration of covered  
839 prescription drugs; offering or implementing pharmacy networks  
840 that require or provide a promotional item or an incentive,  
841 defined as anything other than a reduced cost-sharing amount or

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842 enhanced quantity limit allowed under the benefit design for a  
843 covered drug, to a covered person to use an affiliated pharmacy  
844 or an affiliated health care provider for the in-person  
845 administration of covered prescription drugs; or advertising,  
846 marketing, or promoting an affiliated pharmacy to covered  
847 persons. Subject to the foregoing, a pharmacy benefit manager  
848 may include an affiliated pharmacy in communications to covered  
849 persons regarding network pharmacies and prices, provided that  
850 the pharmacy benefit manager includes information, such as links  
851 to all nonaffiliated network pharmacies, in such communications  
852 and that the information provided is accurate and of equal  
853 prominence. This subparagraph may not be construed to prohibit a  
854 pharmacy benefit manager from entering into an agreement with an  
855 affiliated pharmacy to provide pharmacist services to covered  
856 persons.

857 (f) Prohibit the ability of a pharmacy benefit manager to  
858 condition participation in one pharmacy network on participation  
859 in any other pharmacy network or penalize a pharmacy for  
860 exercising its prerogative not to participate in a specific  
861 pharmacy network.

862 (g) Prohibit a pharmacy benefit manager from instituting a  
863 network that requires a pharmacy to meet accreditation standards  
864 inconsistent with or more stringent than applicable federal and  
865 state requirements for licensure and operation as a pharmacy in  
866 this state. However, a pharmacy benefit manager may specify  
867 additional specialty networks that require enhanced standards  
868 related to the safety and competency necessary to meet the  
869 United States Food and Drug Administration's limited  
870 distribution requirements for dispensing any drug that, on a

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871 drug-by-drug basis, requires extraordinary special handling,  
872 provider coordination, or clinical care or monitoring when such  
873 extraordinary requirements cannot be met by a retail pharmacy.  
874 For purposes of this paragraph, drugs requiring extraordinary  
875 special handling are limited to drugs that are subject to a risk  
876 evaluation and mitigation strategy approved by the United States  
877 Food and Drug Administration and that:

878 1. Require special certification of a health care provider  
879 to prescribe, receive, dispense, or administer; or

880 2. Require special handling due to the molecular complexity  
881 or cytotoxic properties of the biologic or biosimilar product or  
882 drug.

883  
884 For participation in a specialty network, a pharmacy benefit  
885 manager may not require a pharmacy to meet requirements for  
886 participation beyond those necessary to demonstrate the  
887 pharmacy's ability to dispense the drug in accordance with the  
888 United States Food and Drug Administration's approved  
889 manufacturer labeling.

890 (h)1. At a minimum, require the pharmacy benefit manager or  
891 pharmacy benefits plan or program to, upon revising its  
892 formulary of covered prescription drugs during a plan year,  
893 provide a 60-day continuity-of-care period in which the covered  
894 prescription drug that is being revised from the formulary  
895 continues to be provided at the same cost for the patient for a  
896 period of 60 days. The 60-day continuity-of-care period  
897 commences upon notification to the patient. This requirement  
898 does not apply if the covered prescription drug:

899 a. Has been approved and made available over the counter by

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900 the United States Food and Drug Administration and has entered  
901 the commercial market as such;

902 b. Has been removed or withdrawn from the commercial market  
903 by the manufacturer; or

904 c. Is subject to an involuntary recall by state or federal  
905 authorities and is no longer available on the commercial market.

906 2. Beginning January 1, 2024, and annually thereafter, the  
907 pharmacy benefits plan or program shall submit to the office,  
908 under the penalty of perjury, a statement attesting to its  
909 compliance with the requirements of this subsection.

910 (3) CONTRACTS BETWEEN A PHARMACY BENEFIT MANAGER AND A  
911 PARTICIPATING PHARMACY.—In addition to other requirements in the  
912 Florida Insurance Code, a participation contract executed,  
913 amended, adjusted, or renewed on or after July 1, 2023, that  
914 applies to pharmacist services on or after January 1, 2024,  
915 between a pharmacy benefit manager and one or more pharmacies or  
916 pharmacists, must include, in substantial form, terms that  
917 ensure compliance with all of the following requirements, and  
918 that, except to the extent not allowed by law, shall supersede  
919 any contractual terms in the participation contract to the  
920 contrary:

921 (a) At the time of adjudication for electronic claims or  
922 the time of reimbursement for nonelectronic claims, the pharmacy  
923 benefit manager shall provide the pharmacy with a remittance,  
924 including such detailed information as is necessary for the  
925 pharmacy or pharmacist to identify the reimbursement schedule  
926 for the specific network applicable to the claim and which is  
927 the basis used by the pharmacy benefit manager to calculate the  
928 amount of reimbursement paid. This information must include, but

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929 is not limited to, the applicable network reimbursement ID or  
930 plan ID as defined in the most current version of the National  
931 Council for Prescription Drug Programs (NCPDP) Telecommunication  
932 Standard Implementation Guide, or its nationally recognized  
933 successor industry guide. The commission shall adopt rules to  
934 implement this paragraph.

935 (b) The pharmacy benefit manager must ensure that any basis  
936 of reimbursement information is communicated to a pharmacy in  
937 accordance with the NCPDP Telecommunication Standard  
938 Implementation Guide, or its nationally recognized successor  
939 industry guide, when performing reconciliation for any effective  
940 rate guarantee, and that such basis of reimbursement information  
941 communicated is accurate, corresponds with the applicable  
942 network rate, and may be relied upon by the pharmacy.

943 (c) A prohibition of financial clawbacks, reconciliation  
944 offsets, or offsets to adjudicated claims. A pharmacy benefit  
945 manager may not charge, withhold, or recoup direct or indirect  
946 remuneration fees, dispensing fees, brand name or generic  
947 effective rate adjustments through reconciliation, or any other  
948 monetary charge, withholding, or recoupments as related to  
949 discounts, multiple network reconciliation offsets, adjudication  
950 transaction fees, and any other instance when a fee may be  
951 recouped from a pharmacy. This prohibition does not apply to:

952 1. Any incentive payments provided by the pharmacy benefit  
953 manager to a network pharmacy for meeting or exceeding  
954 predefined quality measures, such as Healthcare Effectiveness  
955 Data and Information Set measures; recoupment due to an  
956 erroneous claim, fraud, waste, or abuse; a claim adjudicated in  
957 error; a maximum allowable cost appeal pricing adjustment; or an

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958 adjustment made as part of a pharmacy audit pursuant to s.  
959 624.491.

960 2. Any recoupment that is returned to the state for  
961 programs in chapter 409 or the state group insurance program in  
962 s. 110.123.

963 (d) A pharmacy benefit manager may not unilaterally change  
964 the terms of any participation contract.

965 (e) Unless otherwise prohibited by law, a pharmacy benefit  
966 manager may not prohibit a pharmacy or pharmacist from:

967 1. Offering mail or delivery services on an opt-in basis at  
968 the sole discretion of the covered person.

969 2. Mailing or delivering a prescription drug to a covered  
970 person upon his or her request.

971 3. Charging a shipping or handling fee to a covered person  
972 requesting a prescription drug be mailed or delivered if the  
973 pharmacy or pharmacist discloses to the covered person before  
974 the mailing or delivery the amount of the fee that will be  
975 charged and that the fee may not be reimbursable by the covered  
976 person's pharmacy benefits plan or program.

977 (f) The pharmacy benefit manager must provide a pharmacy,  
978 upon its request, a list of pharmacy benefits plans or programs  
979 in which the pharmacy is a part of the network. Updates to the  
980 list must be communicated to the pharmacy within 7 days. The  
981 pharmacy benefit manager may not restrict the pharmacy or  
982 pharmacist from disclosing this information to the public.

983 (g) The pharmacy benefit manager must ensure that the  
984 Electronic Remittance Advice contains claim level payment  
985 adjustments in accordance with the American National Standards  
986 Institute Accredited Standards Committee, X12 format, and

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987 includes or is accompanied by the appropriate level of detail  
988 for the pharmacy to reconcile any debits or credits, including,  
989 but not limited to, pharmacy NCPDP or NPI identifier, date of  
990 service, prescription number, refill number, adjustment code, if  
991 applicable, and transaction amount.

992 (h) The pharmacy benefit manager shall provide a reasonable  
993 administrative appeal procedure to allow a pharmacy or  
994 pharmacist to challenge the maximum allowable cost pricing  
995 information and the reimbursement made under the maximum  
996 allowable cost as defined in s. 627.64741 for a specific drug as  
997 being below the acquisition cost available to the challenging  
998 pharmacy or pharmacist.

999 1. The administrative appeal procedure must include a  
1000 telephone number and e-mail address, or a website, for the  
1001 purpose of submitting the administrative appeal. The appeal may  
1002 be submitted by the pharmacy or an agent of the pharmacy  
1003 directly to the pharmacy benefit manager or through a pharmacy  
1004 service administration organization. The pharmacy or pharmacist  
1005 must be given at least 30 business days after a maximum  
1006 allowable cost update or after an adjudication for an electronic  
1007 claim or reimbursement for a nonelectronic claim to file the  
1008 administrative appeal.

1009 2. The pharmacy benefit manager must respond to the  
1010 administrative appeal within 30 business days after receipt of  
1011 the appeal.

1012 3. If the appeal is upheld, the pharmacy benefit manager  
1013 must:

1014 a. Update the maximum allowable cost pricing information to  
1015 at least the acquisition cost available to the pharmacy;

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1016 b. Permit the pharmacy or pharmacist to reverse and rebill  
1017 the claim in question;

1018 c. Provide to the pharmacy or pharmacist the national drug  
1019 code on which the increase or change is based; and

1020 d. Make the increase or change effective for each similarly  
1021 situated pharmacy or pharmacist who is subject to the applicable  
1022 maximum allowable cost pricing information.

1023 4. If the appeal is denied, the pharmacy benefit manager  
1024 must provide to the pharmacy or pharmacist the national drug  
1025 code and the name of the national or regional pharmaceutical  
1026 wholesalers operating in this state which have the drug  
1027 currently in stock at a price below the maximum allowable cost  
1028 pricing information.

1029 5. Every 90 days, a pharmacy benefit manager shall report  
1030 to the office the total number of appeals received and denied in  
1031 the preceding 90-day period, with an explanation or reason for  
1032 each denial, for each specific drug for which an appeal was  
1033 submitted pursuant to this paragraph.

1034 Section 12. Section 626.8827, Florida Statutes, is created  
1035 to read:

1036 626.8827 Pharmacy benefit manager prohibited practices.—In  
1037 addition to other prohibitions in this part, a pharmacy benefit  
1038 manager may not do any of the following:

1039 (1) Prohibit, restrict, or penalize in any way a pharmacy  
1040 or pharmacist from disclosing to any person any information that  
1041 the pharmacy or pharmacist deems appropriate, including, but not  
1042 limited to, information regarding any of the following:

1043 (a) The nature of treatment, risks, or alternatives  
1044 thereto.

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1045 (b) The availability of alternate treatment, consultations,  
1046 or tests.

1047 (c) The decision of utilization reviewers or similar  
1048 persons to authorize or deny pharmacist services.

1049 (d) The process used to authorize or deny pharmacist  
1050 services or benefits.

1051 (e) Information on financial incentives and structures used  
1052 by the pharmacy benefits plan or program.

1053 (f) Information that may reduce the costs of pharmacist  
1054 services.

1055 (g) Whether the cost-sharing obligation exceeds the retail  
1056 price for a covered prescription drug and the availability of a  
1057 more affordable alternative drug, pursuant to s. 465.0244.

1058 (2) Prohibit, restrict, or penalize in any way a pharmacy  
1059 or pharmacist from disclosing information to the office, the  
1060 Agency for Health Care Administration, Department of Management  
1061 Services, law enforcement, or state and federal governmental  
1062 officials, provided that the recipient of the information  
1063 represents it has the authority, to the extent provided by state  
1064 or federal law, to maintain proprietary information as  
1065 confidential; and before disclosure of information designated as  
1066 confidential, the pharmacist or pharmacy marks as confidential  
1067 any document in which the information appears or requests  
1068 confidential treatment for any oral communication of the  
1069 information.

1070 (3) Communicate at the point-of-sale, or otherwise require,  
1071 a cost-sharing obligation for the covered person in an amount  
1072 that exceeds the lesser of:

1073 (a) The applicable cost-sharing amount under the applicable

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1074 pharmacy benefits plan or program; or

1075 (b) The usual and customary price, as defined in s.  
1076 626.8825, of the pharmacist services.

1077 (4) Transfer or share records relative to prescription  
1078 information containing patient-identifiable or prescriber-  
1079 identifiable data to an affiliated pharmacy for any commercial  
1080 purpose other than the limited purposes of facilitating pharmacy  
1081 reimbursement, formulary compliance, or utilization review on  
1082 behalf of the applicable pharmacy benefits plan or program.

1083 (5) Fail to make any payment due to a pharmacy for an  
1084 adjudicated claim with a date of service before the effective  
1085 date of a pharmacy's termination from a pharmacy benefit network  
1086 unless payments are withheld because of fraud on the part of the  
1087 pharmacy or except as otherwise required by law.

1088 (6) Terminate the contract of, penalize, or disadvantage a  
1089 pharmacist or pharmacy due to a pharmacist or pharmacy:

1090 (a) Disclosing information about pharmacy benefit manager  
1091 practices in accordance with this act;

1092 (b) Exercising any of its prerogatives under this part; or

1093 (c) Sharing any portion, or all, of the pharmacy benefit  
1094 manager contract with the office pursuant to a complaint or a  
1095 query regarding whether the contract is in compliance with this  
1096 act.

1097 (7) Fail to comply with the requirements in s. 626.8825 or  
1098 s. 624.491.

1099 Section 13. Section 626.8828, Florida Statutes, is created  
1100 to read:

1101 626.8828 Investigations and examinations of pharmacy  
1102 benefit managers; expenses; penalties.-

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1103 (1) The office may investigate administrators who are  
1104 pharmacy benefit managers and applicants for authorization as  
1105 provided in ss. 624.307 and 624.317. The office shall review any  
1106 referral made pursuant to s. 624.307(10) and shall investigate  
1107 any referral that, as determined by the Commissioner of  
1108 Insurance Regulation or his or her designee, reasonably  
1109 indicates a possible violation of this part.

1110 (2) (a) The office shall examine the business and affairs of  
1111 each pharmacy benefit manager at least biennially. The biennial  
1112 examination of each pharmacy benefit manager must be a  
1113 systematic review for the purpose of determining the pharmacy  
1114 benefit manager's compliance with all provisions of this part  
1115 and all other laws or rules applicable to pharmacy benefit  
1116 managers and must include a detailed review of the pharmacy  
1117 benefit manager's compliance with ss. 626.8825 and 626.8827. The  
1118 first 2-year cycle for conducting biennial reviews begins  
1119 January 1, 2025. By January 15, 2026, and each January 15  
1120 thereafter, the office shall submit to the Governor, the  
1121 President of the Senate, and the Speaker of the House of  
1122 Representatives a report summarizing the results of the prior  
1123 year's examinations which includes detailed descriptions of any  
1124 violations committed by each pharmacy benefit manager and  
1125 detailed reporting of actions taken by the office against each  
1126 pharmacy benefit manager for such violations. Beginning with the  
1127 2027 report, and every 2 years thereafter, the report must  
1128 document the office's compliance with the examination timeframe  
1129 requirements as provided in this paragraph. The office must  
1130 specify the number and percentage of all examination completed  
1131 within the timeframe.

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1132 (b) The office also may conduct additional examinations as  
1133 often as it deems advisable or necessary for the purpose of  
1134 ascertaining compliance with this part and any other laws or  
1135 rules applicable to pharmacy benefit managers or applicants for  
1136 authorization.

1137 (c) If a referral made pursuant to s. 624.307(10)  
1138 reasonably indicates a pattern or practice of violations of this  
1139 part by a pharmacy benefit manager, the office must begin an  
1140 examination of the pharmacy benefit manager or include findings  
1141 related to such referral within an ongoing examination.

1142 (d) Based on the findings of an examination that a pharmacy  
1143 benefit manager or an applicant for authorization has exhibited  
1144 a pattern or practice of knowing and willful violations of s.  
1145 626.8825 or s. 626.8827, the office may, pursuant to chapter  
1146 120, order a pharmacy benefit manager to file all contracts  
1147 between the pharmacy benefit manager and pharmacies or pharmacy  
1148 benefits plans or programs and any policies, guidelines, rules,  
1149 protocols, standard operating procedures, instructions, or  
1150 directives that govern or guide the manner in which the pharmacy  
1151 benefit manager or applicant conducts business related to such  
1152 knowing and willful violations for review and inspection for the  
1153 following 36-month period. Such documents are public records and  
1154 are not trade secrets or otherwise exempt from s. 119.07(1). As  
1155 used in this section, the term:

1156 1. "Contracts" means any contract to which s. 626.8825 is  
1157 applicable.

1158 2. "Knowing and willful" means any act of commission or  
1159 omission which is committed intentionally, as opposed to  
1160 accidentally, and which is committed with knowledge of the act's

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1161 unlawfulness or with reckless disregard as to the unlawfulness  
1162 of the act.

1163 (e) Examinations may be conducted by an independent  
1164 professional examiner under contract to the office, in which  
1165 case payment must be made directly to the contracted examiner by  
1166 the pharmacy benefit manager examined in accordance with the  
1167 rates and terms agreed to by the office and the examiner. The  
1168 commission shall adopt rules providing for the types of  
1169 independent professional examiners who may conduct examinations  
1170 under this section, which types must include, but need not be  
1171 limited to, independent certified public accountants, actuaries,  
1172 investment specialists, information technology specialists, or  
1173 others meeting criteria specified by commission rule. The rules  
1174 must also require that:

1175 1. The rates charged to the pharmacy benefit manager being  
1176 examined are consistent with rates charged by other firms in a  
1177 similar profession and are comparable with the rates charged for  
1178 comparable examinations.

1179 2. The firm selected by the office to perform the  
1180 examination has no conflicts of interest which might affect its  
1181 ability to independently perform its responsibilities for the  
1182 examination.

1183 (3) In making investigations and examinations of pharmacy  
1184 benefit managers and applicants for authorization, the office  
1185 and such pharmacy benefit manager are subject to all of the  
1186 following provisions:

1187 (a) Section 624.318, as to the conduct of examinations.

1188 (b) Section 624.319, as to examination and investigation  
1189 reports.

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1190 (c) Section 624.321, as to witnesses and evidence.

1191 (d) Section 624.322, as to compelled testimony.

1192 (e) Section 624.324, as to hearings.

1193 (f) Any other provision of chapter 624 applicable to the  
1194 investigation or examination of a licensee under this part.

1195 (4) (a) A pharmacy benefit manager must maintain an accurate  
1196 record of all contracts and records with all pharmacies and  
1197 pharmacy benefits plans or programs for the duration of the  
1198 contract, and for 5 years thereafter. Such contracts must be  
1199 made available to the office and kept in a form accessible to  
1200 the office.

1201 (b) The office may order any pharmacy benefit manager or  
1202 applicant to produce any records, books, files, contracts,  
1203 advertising and solicitation materials, or other information and  
1204 may take statements under oath to determine whether the pharmacy  
1205 benefit manager or applicant is in violation of the law or is  
1206 acting contrary to the public interest.

1207 (5) (a) Notwithstanding s. 624.307(3), each pharmacy benefit  
1208 manager and applicant for authorization must pay to the office  
1209 the expenses of the examination or investigation. Such expenses  
1210 include actual travel expenses, a reasonable living expense  
1211 allowance, compensation of the examiner, investigator, or other  
1212 person making the examination or investigation, and necessary  
1213 costs of the office directly related to the examination or  
1214 investigation. Such travel expenses and living expense  
1215 allowances are limited to those expenses necessarily incurred on  
1216 account of the examination or investigation and shall be paid by  
1217 the examined pharmacy benefit manager or applicant together with  
1218 compensation upon presentation by the office to such pharmacy

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1219 benefit manager or applicant of such charges and expenses after  
1220 a detailed statement has been filed by the examiner and approved  
1221 by the office.

1222 (b) All moneys collected from pharmacy benefit managers and  
1223 applicants for authorization pursuant to this subsection shall  
1224 be deposited into the Insurance Regulatory Trust Fund, and the  
1225 office may make deposits from time to time into such fund from  
1226 moneys appropriated for the operation of the office.

1227 (c) Notwithstanding s. 112.061, the office may pay to the  
1228 examiner, investigator, or person making such examination or  
1229 investigation out of such trust fund the actual travel expenses,  
1230 reasonable living expense allowance, and compensation in  
1231 accordance with the statement filed with the office by the  
1232 examiner, investigator, or other person, as provided in  
1233 paragraph (a).

1234 (6) In addition to any other enforcement authority  
1235 available to the office, the office shall impose an  
1236 administrative fine of \$5,000 for each violation of s. 626.8825  
1237 or s. 626.8827. Each instance of a violation of such sections by  
1238 a pharmacy benefit manager against each individual pharmacy or  
1239 prescription benefits plan or program constitutes a separate  
1240 violation. Notwithstanding any other provision of law, there is  
1241 no limitation on aggregate fines issued pursuant to this  
1242 section. The proceeds from any administrative fine shall be  
1243 deposited into the General Revenue Fund.

1244 (7) Failure by a pharmacy benefit manager to pay expenses  
1245 incurred or administrative fines imposed under this section is  
1246 grounds for the denial, suspension, or revocation of its  
1247 certificate of authority.

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1248 Section 14. Section 626.89, Florida Statutes, is amended to  
1249 read:

1250 626.89 Annual financial statement and filing fee; notice of  
1251 change of ownership; pharmacy benefit manager filings.—

1252 (1) Each authorized administrator shall annually file with  
1253 the office a full and true statement of its financial condition,  
1254 transactions, and affairs within 3 months after the end of the  
1255 administrator's fiscal year or within such extension of time as  
1256 the office for good cause may have granted. The statement must  
1257 be for the preceding fiscal year and must be in such form and  
1258 contain such matters as the commission prescribes and must be  
1259 verified by at least two officers of the administrator.

1260 (2) Each authorized administrator shall also file an  
1261 audited financial statement performed by an independent  
1262 certified public accountant. The audited financial statement  
1263 must ~~shall~~ be filed with the office within 5 months after the  
1264 end of the administrator's fiscal year and be for the preceding  
1265 fiscal year. An audited financial statement prepared on a  
1266 consolidated basis must include a columnar consolidating or  
1267 combining worksheet that must be filed with the statement and  
1268 must comply with the following:

1269 (a) Amounts shown on the consolidated audited financial  
1270 statement must be shown on the worksheet;

1271 (b) Amounts for each entity must be stated separately; and

1272 (c) Explanations of consolidating and eliminating entries  
1273 must be included.

1274 (3) At the time of filing its annual statement, the  
1275 administrator shall pay a filing fee in the amount specified in  
1276 s. 624.501 for the filing of an annual statement by an insurer.

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1277 (4) In addition, the administrator shall immediately notify  
1278 the office of any material change in its ownership.

1279 (5) A pharmacy benefit manager shall also notify the office  
1280 within 30 days after any administrative, civil, or criminal  
1281 complaints, settlements, or discipline of the pharmacy benefit  
1282 manager or any of its affiliates which relate to a violation of  
1283 the insurance laws, including pharmacy benefit laws in any  
1284 state.

1285 (6) A pharmacy benefit manager shall also annually submit  
1286 to the office a statement attesting to its compliance with the  
1287 network requirements of s. 626.8825.

1288 (7) The commission may by rule require all or part of the  
1289 statements or filings required under this section to be  
1290 submitted by electronic means in a computer-readable form  
1291 compatible with the electronic data format specified by the  
1292 commission.

1293 Section 15. Subsection (5) is added to section 627.42393,  
1294 Florida Statutes, to read:

1295 627.42393 Step-therapy protocol.—

1296 (5) This section applies to a pharmacy benefit manager  
1297 acting on behalf of a health insurer.

1298 Section 16. Subsections (2), (3), and (4) of section  
1299 627.64741, Florida Statutes, are amended to read:

1300 627.64741 Pharmacy benefit manager contracts.—

1301 (2) In addition to the requirements of part VII of chapter  
1302 626, a contract between a health insurer and a pharmacy benefit  
1303 manager must require that the pharmacy benefit manager:

1304 (a) Update maximum allowable cost pricing information at  
1305 least every 7 calendar days.

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1306 (b) Maintain a process that will, in a timely manner,  
1307 eliminate drugs from maximum allowable cost lists or modify drug  
1308 prices to remain consistent with changes in pricing data used in  
1309 formulating maximum allowable cost prices and product  
1310 availability.

1311 ~~(3) A contract between a health insurer and a pharmacy~~  
1312 ~~benefit manager must prohibit the pharmacy benefit manager from~~  
1313 ~~limiting a pharmacist's ability to disclose whether the cost-~~  
1314 ~~sharing obligation exceeds the retail price for a covered~~  
1315 ~~prescription drug, and the availability of a more affordable~~  
1316 ~~alternative drug, pursuant to s. 465.0244.~~

1317 ~~(4) A contract between a health insurer and a pharmacy~~  
1318 ~~benefit manager must prohibit the pharmacy benefit manager from~~  
1319 ~~requiring an insured to make a payment for a prescription drug~~  
1320 ~~at the point of sale in an amount that exceeds the lesser of:~~

1321 ~~(a) The applicable cost-sharing amount; or~~

1322 ~~(b) The retail price of the drug in the absence of~~  
1323 ~~prescription drug coverage.~~

1324 Section 17. Subsections (2), (3), and (4) of section  
1325 627.6572, Florida Statutes, are amended to read:

1326 627.6572 Pharmacy benefit manager contracts.—

1327 (2) In addition to the requirements of part VII of chapter  
1328 626, a contract between a health insurer and a pharmacy benefit  
1329 manager must require that the pharmacy benefit manager:

1330 (a) Update maximum allowable cost pricing information at  
1331 least every 7 calendar days.

1332 (b) Maintain a process that will, in a timely manner,  
1333 eliminate drugs from maximum allowable cost lists or modify drug  
1334 prices to remain consistent with changes in pricing data used in

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1335 formulating maximum allowable cost prices and product  
1336 availability.

1337 ~~(3) A contract between a health insurer and a pharmacy~~  
1338 ~~benefit manager must prohibit the pharmacy benefit manager from~~  
1339 ~~limiting a pharmacist's ability to disclose whether the cost-~~  
1340 ~~sharing obligation exceeds the retail price for a covered~~  
1341 ~~prescription drug, and the availability of a more affordable~~  
1342 ~~alternative drug, pursuant to s. 465.0244.~~

1343 ~~(4) A contract between a health insurer and a pharmacy~~  
1344 ~~benefit manager must prohibit the pharmacy benefit manager from~~  
1345 ~~requiring an insured to make a payment for a prescription drug~~  
1346 ~~at the point of sale in an amount that exceeds the lesser of:~~

1347 ~~(a) The applicable cost-sharing amount; or~~

1348 ~~(b) The retail price of the drug in the absence of~~  
1349 ~~prescription drug coverage.~~

1350 Section 18. Paragraph (e) is added to subsection (46) of  
1351 section 641.31, Florida Statutes, to read:

1352 641.31 Health maintenance contracts.—

1353 (46)

1354 (e) This subsection applies to a pharmacy benefit manager  
1355 acting on behalf of a health maintenance organization.

1356 Section 19. Subsections (2), (3), and (4) of section  
1357 641.314, Florida Statutes, are amended to read:

1358 641.314 Pharmacy benefit manager contracts.—

1359 (2) In addition to the requirements of part VII of chapter  
1360 626, a contract between a health maintenance organization and a  
1361 pharmacy benefit manager must require that the pharmacy benefit  
1362 manager:

1363 (a) Update maximum allowable cost pricing information at

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1364 least every 7 calendar days.

1365 (b) Maintain a process that will, in a timely manner,  
1366 eliminate drugs from maximum allowable cost lists or modify drug  
1367 prices to remain consistent with changes in pricing data used in  
1368 formulating maximum allowable cost prices and product  
1369 availability.

1370 ~~(3) A contract between a health maintenance organization~~  
1371 ~~and a pharmacy benefit manager must prohibit the pharmacy~~  
1372 ~~benefit manager from limiting a pharmacist's ability to disclose~~  
1373 ~~whether the cost-sharing obligation exceeds the retail price for~~  
1374 ~~a covered prescription drug, and the availability of a more~~  
1375 ~~affordable alternative drug, pursuant to s. 465.0244.~~

1376 ~~(4) A contract between a health maintenance organization~~  
1377 ~~and a pharmacy benefit manager must prohibit the pharmacy~~  
1378 ~~benefit manager from requiring a subscriber to make a payment~~  
1379 ~~for a prescription drug at the point of sale in an amount that~~  
1380 ~~exceeds the lesser of:~~

1381 ~~(a) The applicable cost-sharing amount; or~~

1382 ~~(b) The retail price of the drug in the absence of~~  
1383 ~~prescription drug coverage.~~

1384 Section 20. (1) This act establishes requirements for  
1385 pharmacy benefit managers as defined in s. 626.88, Florida  
1386 Statutes, including, without limitation, pharmacy benefit  
1387 managers in their performance of services for or otherwise on  
1388 behalf of a pharmacy benefits plan or program as defined in s.  
1389 626.8825, Florida Statutes, which includes coverage pursuant to  
1390 Titles XVIII, XIX, or XXI of the Social Security Act, 42 U.S.C.  
1391 ss. 1395 et seq., 1396 et seq., and 1397aa et seq., known as  
1392 Medicare, Medicaid, or any other similar coverage under a state

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1393 or Federal Government funded health plan, including the  
1394 Statewide Medicaid Managed Care program established pursuant to  
1395 part IV of chapter 409, Florida Statutes, and the state group  
1396 insurance program pursuant to part I of chapter 110, Florida  
1397 Statutes.

1398 (2) This act is not intended, nor may it be construed, to  
1399 conflict with existing, relevant federal law.

1400 (3) If any provision of this act or its application to any  
1401 person or circumstances is held invalid, the invalidity does not  
1402 affect other provisions or applications of this act which can be  
1403 given effect without the invalid provision or application, and  
1404 to this end the provisions of this act are severable.

1405 Section 21. For the 2023-2024 fiscal year, the sum of  
1406 \$980,705 in recurring funds and \$146,820 in nonrecurring funds  
1407 from the Insurance Regulatory Trust Fund are appropriated to the  
1408 Office of Insurance Regulation, and 10 full-time equivalent  
1409 positions with associated salary rate of 644,877 are authorized,  
1410 for the purpose of implementing this act.

1411 Section 22. This act shall take effect July 1, 2023.