ENROLLED 2023 Legislature

CS for CS for SB 262, 2nd Engrossed

2023262er 1 2 An act relating to technology transparency; creating 3 s. 112.23, F.S.; defining terms; prohibiting officers or salaried employees of governmental entities from 4 using their positions or state resources to make 5 6 certain requests of social media platforms; 7 prohibiting governmental entities from initiating or 8 maintaining agreements or working relationships with 9 social media platforms under a specified circumstance; 10 providing exceptions; creating s. 501.1735, F.S.; providing definitions; prohibiting certain conduct by 11 12 an online platform that provides online services, 13 products, games, or features likely to be predominantly accessed by children; providing 14 exceptions; providing for enforcement; providing 15 16 construction; authorizing the department to bring an 17 action under the Florida Deceptive and Unfair Trade Practices Act; providing for civil penalties; 18 19 providing that the department may grant an online platform a timeframe to cure any violations; providing 20 21 jurisdiction; providing directives to the Division of Law Revision; creating s. 501.701, F.S.; providing a 22 23 short title; creating s. 501.702, F.S.; defining 24 terms; creating s. 501.703, F.S.; providing 25 applicability; creating s. 501.704, F.S.; providing exemptions; creating s. 501.705, F.S.; providing that 26 27 a consumer may submit requests to controllers to 28 exercise specified rights; requiring controllers to 29 comply with certain authenticated consumer requests;

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30 prohibiting certain devices from being used for surveillance purposes without the express 31 32 authorization of the consumer under certain 33 circumstances; creating s. 501.706, F.S.; providing 34 timeframes within which controllers must respond to 35 consumer requests; providing notice requirements for 36 controllers that cannot take action regarding a 37 consumer's request; providing that controllers are not 38 required to comply with certain consumer requests; 39 providing notice requirements for controllers' 40 compliance with consumer requests; requiring responses to consumer requests to be made free of charge; 41 42 providing exceptions; specifying the methods by which 43 controllers may be considered to be in compliance with 44 consumer requests for the controller to delete their 45 personal data; creating s. 501.707, F.S.; requiring controllers to establish a process for consumers to 46 appeal the controller's refusal to take action on the 47 consumer's request within a specified timeframe; 48 49 providing requirements for such process; creating s. 50 501.708, F.S.; providing that contracts or agreements 51 that waive or limit specified consumer rights are void 52 and unenforceable; creating s. 501.709, F.S.; 53 requiring controllers to establish methods for 54 submitting consumer requests; prohibiting controllers from requiring consumers to create new accounts to 55 56 exercise their consumer rights; requiring controllers 57 to provide a certain mechanism on their websites for 58 consumers to submit certain requests; creating s.

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59	501.71, F.S.; requiring controllers to limit the
60	collection of personal data according to certain
61	parameters; requiring controllers to establish,
62	implement, and maintain specified practices regarding
63	personal data; prohibiting controllers from taking
64	certain actions regarding a consumer's personal data;
65	prohibiting controllers from discriminating against
66	consumers exercising their consumer rights; providing
67	construction; requiring a controller that operates a
68	search engine to make certain information available on
69	its webpage; creating s. 501.711, F.S.; requiring
70	controllers to provide consumers with privacy notices
71	that meet certain requirements; requiring controllers
72	that engage in the sale of sensitive or biometric
73	personal data to provide notices that meet certain
74	requirements; requiring controllers that sell personal
75	data or process personal data for targeted advertising
76	to disclose certain information; prohibiting
77	controllers from collecting additional categories of
78	personal information or using such information for
79	additional purposes without providing specified
80	notice; creating s. 501.712, F.S.; requiring
81	processors to adhere to controller instructions and to
82	assist the controller in meeting or complying with
83	certain requirements; providing requirements for
84	contracts between controllers and processors regarding
85	data processing procedures; providing construction;
86	providing that the determination of whether a person
87	is acting as a controller or processor is a fact-based

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88	determination; creating s. 501.713, F.S.; requiring
89	controllers to conduct and document data protection
90	assessments of specified processing activities
91	involving personal data; providing requirements for
92	such assessments; providing applicability; creating s.
93	501.714, F.S.; requiring controllers in possession of
94	deidentified data to take certain actions; providing
95	construction; providing that specified consumer rights
96	and controller duties do not apply to pseudonymous
97	data or aggregate consumer information under certain
98	circumstances; requiring controllers that disclose
99	pseudonymous data, deidentified data, or aggregate
100	consumer information to exercise reasonable oversight
101	and take appropriate steps to address breaches of
102	contractual agreements; creating s. 501.715, F.S.;
103	requiring certain persons to receive consumer consent
104	before engaging in the sale of sensitive personal
105	data; requiring a specified notice; providing for
106	penalties; creating s. 501.716, F.S.; providing
107	exemptions for specified controller or processor uses
108	of consumer personal data; providing that controllers
109	or processors may provide personal data concerning a
110	consumer to certain covered persons; creating s.
111	501.717, F.S.; authorizing controllers and processors
112	to collect, use, or retain data for specified
113	purposes; providing that certain requirements do not
114	apply if such compliance would violate certain laws;
115	creating s. 501.718, F.S.; providing circumstances
116	under which processors are not in violation of this

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117 act for the disclosure of personal data to a thirdparty controller or processor; providing that third-118 119 party controllers or processors that comply with this 120 part are not liable for violations committed by 121 controllers or processors from whom they receive 122 personal data; creating s. 501.719, F.S.; providing 123 requirements for the processing of certain personal 124 data by controllers; requiring controllers and 125 processors to adopt and implement a retention schedule 126 that meets certain requirements; requiring controllers 127 or processors that process certain personal data to 128 demonstrate that such processing qualifies for a 129 specified exemption; creating s. 501.72, F.S.; 130 authorizing the Department of Legal Affairs to bring 131 an action under the Florida Deceptive and Unfair Trade 132 Practices Act for violations of the act; providing for 133 civil penalties; providing for enhanced civil 1.34 penalties for certain violations; authorizing the 135 department to grant a specified timeframe within which 136 an alleged violation may be cured; providing an 137 exception; providing certain factors the department 138 may take into consideration; requiring the department 139 to make a report regarding certain enforcement actions 140 publicly available on the department's website; 141 providing requirements for the report; requiring the 142 department to adopt rules; authorizing the department 143 to collaborate and cooperate with specified 144 enforcement authorities; specifying that the act does 145 not create a private cause of action; authorizing the

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2023262er 146 department to employ or use outside legal counsel for specified purposes; providing for jurisdiction; 147 148 creating s. 501.721, F.S.; declaring that the act is a 149 matter of statewide concern; preempting the 150 collection, processing, sharing, and sale of consumer 151 personal data to the state; amending s. 501.171, F.S.; 152 revising the definition of the term "personal 153 information"; amending s. 16.53, F.S.; revising the 154 purpose of the Legal Affairs Revolving Trust Fund; 155 requiring that certain attorney fees, costs, and 156 penalties recovered by the Attorney General be 157 deposited in the trust fund; providing effective 158 dates. 159 Be It Enacted by the Legislature of the State of Florida: 160 161 162 Section 1. Effective July 1, 2023, section 112.23, Florida 163 Statutes, is created to read: 164 112.23 Government-directed content moderation of social 165 media platforms prohibited.-166 (1) As used in this section, the term: 167 (a) "Governmental entity" means any officer or employee of 168 a state, county, district, authority, municipality, department, 169 agency, division, board, bureau, commission, or other separate 170 unit of government created or established by law, and includes 171 any other public or private entity acting on behalf of such 172 governmental entity. 173 (b) "Social media platform" means a form of electronic 174 communication through which users create online communities or

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175	groups to share information, ideas, personal messages, and other
176	content.
177	(2) A governmental entity may not communicate with a social
178	media platform to request that it remove content or accounts
179	from the social media platform.
180	(3) A governmental entity may not initiate or maintain any
181	agreements or working relationships with a social media platform
182	for the purpose of content moderation.
183	(4) Subsections (2) and (3) do not apply if the
184	governmental entity or an officer or an employee acting on
185	behalf of a governmental entity is acting as part of any of the
186	following:
187	(a) Routine account management of the governmental entity's
188	account, including, but not limited to, the removal or revision
189	of the governmental entity's content or account or
190	identification of accounts falsely posing as a governmental
191	entity, officer, or salaried employee.
192	(b) An attempt to remove content that pertains to the
193	commission of a crime or violation of this state's public
194	records law.
195	(c) An attempt to remove an account that pertains to the
196	commission of a crime or violation of this state's public
197	records law.
198	(d) An investigation or inquiry related to an effort to
199	prevent imminent bodily harm, loss of life, or property damage.
200	Section 2. Section 501.1735, Florida Statutes, is created
201	to read:
202	501.1735 Protection of children in online spaces
203	(1) DEFINITIONSAs used in this section, the term:

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204	(a) "Child" or "children" means a consumer or consumers who
205	are under 18 years of age.
206	(b) "Collect" means to buy, rent, gather, obtain, receive,
207	save, store, or access any personal information pertaining to a
208	child.
209	(c) "Dark pattern" means a user interface designed or
210	manipulated with the substantial effect of subverting or
211	impairing user autonomy, decision-making, or choice and
212	includes, but is not limited to, any practice the Federal Trade
213	Commission refers to as a dark pattern.
214	(d) "Department" means the Department of Legal Affairs.
215	(e) "Online platform" means a social media platform as
216	defined in s. 112.23(1), online game, or online gaming platform.
217	(f) "Personal information" means information that is linked
218	or reasonably linkable to an identified or identifiable child,
219	including biometric information and unique identifiers to the
220	child.
221	(g) "Precise geolocation data" means information identified
222	through technology which enables the online platform to collect
223	specific location data which directly identifies the specific
224	location of a child with precision and accuracy within a radius
225	of 1,750 feet.
226	(h) "Processing" means any operation or set of operations
227	performed on personal information or on sets of personal
228	information, regardless of whether by automated means.
229	(i) "Profile" or "profiling" means any form of automated
230	processing performed on personal information to evaluate,
231	analyze, or predict personal aspects relating to the economic
232	situation, health, personal preferences, interests, reliability,

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233	behavior, location, or movements of a child.
234	(j) "Sell" means to sell, rent, release, disclose,
235	disseminate, make available, transfer, or otherwise communicate
236	orally, in writing, or by electronic or other means, a child's
237	personal information or information that relates to a group or
238	category of children by an online platform to another online
239	platform or an affiliate or third party for monetary or other
240	valuable consideration.
241	(k) "Share" means to share, rent, release, disclose,
242	disseminate, make available, transfer, or access a child's
243	personal information for advertising or marketing. The term
244	includes:
245	1. Allowing a third party to advertise or market based on a
246	child's personal information without disclosure of the personal
247	information to the third party.
248	2. Monetary transactions, nonmonetary transactions, and
249	transactions for other valuable consideration between an online
250	platform and a third party for advertising or marketing.
251	(1) "Substantial harm or privacy risk to children" means
252	the processing of personal information in a manner that may
253	result in any reasonably foreseeable substantial physical
254	injury, economic injury, or offensive intrusion into the privacy
255	expectations of a reasonable child under the circumstances,
256	including:
257	1. Mental health disorders or associated behaviors,
258	including the promotion or exacerbation of self-harm, suicide,
259	eating disorders, and substance abuse disorders;
260	2. Patterns of use that indicate or encourage addictive
261	behaviors;

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262	3. Physical violence, online bullying, and harassment;
263	4. Sexual exploitation, including enticement, sex
264	trafficking, and sexual abuse and trafficking of online sexual
265	abuse material;
266	5. Promotion and marketing of tobacco products, gambling,
267	alcohol, or narcotic drugs as defined in s. 102 of the
268	Controlled Substances Act, 21 U.S.C. 802; or
269	6. Predatory, unfair, or deceptive marketing practices or
270	other financial harms.
271	(2) PROHIBITIONS An online platform that provides an
272	online service, product, game, or feature likely to be
273	predominantly accessed by children may not:
274	(a) Process the personal information of any child if the
275	online platform has actual knowledge of or willfully disregards
276	that the processing may result in substantial harm or privacy
277	risk to children.
278	(b) Profile a child unless both of the following criteria
279	are met:
280	1. The online platform can demonstrate it has appropriate
281	safeguards in place to protect children.
282	2.a. Profiling is necessary to provide the online service,
283	product, or feature requested for the aspects of the online
284	service, product, or feature with which the child is actively
285	and knowingly engaged; or
286	b. The online platform can demonstrate a compelling reason
287	that profiling does not pose a substantial harm or privacy risk
288	to children.
289	(c) Collect, sell, share, or retain any personal
290	information that is not necessary to provide an online service,

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291	product, or feature with which a child is actively and knowingly
292	engaged unless the online platform can demonstrate a compelling
293	reason that collecting, selling, sharing, or retaining the
294	personal information does not pose a substantial harm or privacy
295	risk to children.
296	(d) Use personal information of a child for any reason
297	other than the reason for which the personal information was
298	collected, unless the online platform can demonstrate a
299	compelling reason that the use of the personal information does
300	not pose a substantial harm or privacy risk to children.
301	(e) Collect, sell, or share any precise geolocation data of
302	children unless the collection of the precise geolocation data
303	is strictly necessary for the online platform to provide the
304	service, product, or feature requested and then only for the
305	limited time that the collection of the precise geolocation data
306	is necessary to provide the service, product, or feature.
307	(f) Collect any precise geolocation data of a child without
308	providing an obvious sign to the child for the duration of the
309	collection that the precise geolocation data is being collected.
310	(g) Use dark patterns to lead or encourage children to
311	provide personal information beyond what personal information
312	would otherwise be reasonably expected to be provided for that
313	online service, product, game, or feature; to forego privacy
314	protections; or to take any action that the online platform has
315	actual knowledge of or willfully disregards that may result in
316	substantial harm or privacy risk to children.
317	(h) Use any personal information collected to estimate age
318	or age range for any other purpose or retain that personal
319	information longer than necessary to estimate age. The age

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320	estimate must be proportionate to the risks and data practice of
321	an online service, product, or feature.
322	(3) BURDEN OF PROOFIf an online platform processes
323	personal information pursuant to subsection (2), the online
324	platform bears the burden of demonstrating that such processing
325	does not violate subsection (2).
326	(4) ENFORCEMENT AND IMPLEMENTATION BY THE DEPARTMENT
327	(a) Any violation of subsection (2) is an unfair and
328	deceptive trade practice actionable under part II of chapter 501
329	solely by the department against an online platform. If the
330	department has reason to believe that an online platform is in
331	violation of subsection (2), the department, as the enforcing
332	authority, may bring an action against such online platform for
333	an unfair or deceptive act or practice. For the purpose of
334	bringing an action pursuant to this section, ss. 501.211 and
335	501.212 do not apply. In addition to other remedies under part
336	II of chapter 501, the department may collect a civil penalty of
337	up to \$50,000 per violation of this section. Civil penalties may
338	be tripled for any violation involving a Florida child who the
339	online platform has actual knowledge is under 18 years of age.
340	(b) After the department has notified an online platform in
341	writing of an alleged violation, the department may in its
342	discretion grant a 45-day period to cure the alleged violation.
343	If the violation is cured to the satisfaction of the department
344	and proof of such cure is provided to the department, the
345	department may not bring an action for the alleged violation but
346	in its discretion may issue a letter of guidance that indicates
347	that the online platform will not be offered a 45-day cure
348	period for any future violations. If the online platform fails
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349	to cure the violation within 45 calendar days, the department
350	may bring an action against the online platform for the alleged
351	violation.
352	(c) Any action brought by the department may be brought
353	only on behalf of a Florida child.
354	(d) The department may adopt rules to implement this
355	section.
356	(e) Liability for a tort, contract claim, or consumer
357	protection claim that is unrelated to an action brought under
358	this subsection does not arise solely from the failure of an
359	online platform to comply with this section.
360	(f) This section does not establish a private cause of
361	action.
362	(5) JURISDICTIONFor purposes of bringing an action
363	pursuant to this section, any person who meets the definition of
364	online platform which operates an online service, product, game,
365	or feature likely to be predominantly accessed by children and
366	accessible by Florida children located in this state is
367	considered to be both engaged in substantial and not isolated
368	activities within this state and operating, conducting, engaging
369	in, or carrying on a business, and doing business in this state,
370	and is therefore subject to the jurisdiction of the courts of
371	this state.
372	Section 3. The Division of Law Revision is directed to:
373	(1) Redesignate current parts V, VI, and VII of chapter
374	501, Florida Statutes, as parts VI, VII, and VIII of chapter
375	501, Florida Statutes, respectively; and
376	(2) Create a new part V of chapter 501, Florida Statutes,
377	consisting of ss. 501.701-501.721, Florida Statutes, entitled

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378	"Data Privacy and Security."
379	Section 4. Section 501.701, Florida Statutes, is created to
380	read:
381	501.701 Short title.—This part may be cited as the "Florida
382	Digital Bill of Rights."
383	Section 5. Section 501.702, Florida Statutes, is created to
384	read:
385	501.702 DefinitionsAs used in this part, the term:
386	(1) "Affiliate" means a legal entity that controls, is
387	controlled by, or is under common control with another legal
388	entity or that shares common branding with another legal entity.
389	For purposes of this subsection, the term "control" or
390	"controlled" means any of the following:
391	(a) The ownership of, or power to vote, more than 50
392	percent of the outstanding shares of any class of voting
393	security of a company.
394	(b) The control in any manner over the election of a
395	majority of the directors or of individuals exercising similar
396	functions.
397	(c) The power to exercise controlling influence over the
398	management of a company.
399	(2) "Aggregate consumer information" means information that
400	relates to a group or category of consumers, from which the
401	identity of an individual consumer has been removed and is not
402	reasonably capable of being directly or indirectly associated or
403	linked with any consumer, household, or device. The term does
404	not include information about a group or category of consumers
405	used to facilitate targeted advertising or the display of ads
406	online. The term does not include personal information that has

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407	been deidentified.
408	(3) "Authenticate" or "authenticated" means to verify or
409	the state of having been verified, respectively, through
410	reasonable means that the consumer who is entitled to exercise
411	the consumer's rights under s. 501.705 is the same consumer
412	exercising those consumer rights with respect to the personal
413	data at issue.
414	(4) "Biometric data" means data generated by automatic
415	measurements of an individual's biological characteristics. The
416	term includes fingerprints, voiceprints, eye retinas or irises,
417	or other unique biological patterns or characteristics used to
418	identify a specific individual. The term does not include
419	physical or digital photographs, video or audio recordings or
420	data generated from video or audio recordings, or information
421	collected, used, or stored for health care treatment, payment,
422	or operations under the Health Insurance Portability and
423	Accountability Act of 1996, 42 U.S.C. ss. 1320d et seq.
424	(5) "Business associate" has the same meaning as in 45
425	C.F.R. s. 160.103 and the Health Insurance Portability and
426	Accountability Act of 1996, 42 U.S.C. ss. 1320d et seq.
427	(6) "Child" means an individual younger than 18 years of
428	age.
429	(7) "Consent," when referring to a consumer, means a clear
430	affirmative act signifying a consumer's freely given, specific,
431	informed, and unambiguous agreement to process personal data
432	relating to the consumer. The term includes a written statement,
433	including a statement written by electronic means, or any other
434	unambiguous affirmative act. The term does not include any of
435	the following:

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436	(a) Acceptance of a general or broad terms of use or
437	similar document that contains descriptions of personal data
438	processing along with other, unrelated information.
439	(b) Hovering over, muting, pausing, or closing a given
440	piece of content.
441	(c) Agreement obtained through the use of dark patterns.
442	(8) "Consumer" means an individual who is a resident of or
443	is domiciled in this state acting only in an individual or
444	household context. The term does not include an individual
445	acting in a commercial or employment context.
446	(9) "Controller" means:
447	(a) A sole proprietorship, partnership, limited liability
448	company, corporation, association, or legal entity that meets
449	the following requirements:
450	1. Is organized or operated for the profit or financial
451	benefit of its shareholders or owners;
452	2. Conducts business in this state;
453	3. Collects personal data about consumers, or is the entity
454	on behalf of which such information is collected;
455	4. Determines the purposes and means of processing personal
456	data about consumers alone or jointly with others;
457	5. Makes in excess of \$1 billion in global gross annual
458	revenues; and
459	6. Satisfies at least one of the following:
460	a. Derives 50 percent or more of its global gross annual
461	revenues from the sale of advertisements online, including
462	providing targeted advertising or the sale of ads online;
463	b. Operates a consumer smart speaker and voice command
464	component service with an integrated virtual assistant connected

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2023262er 465 to a cloud computing service that uses hands-free verbal 466 activation. For purposes of this sub-subparagraph, a consumer 467 smart speaker and voice command component service does not 468 include a motor vehicle or speaker or device associated with or 469 connected to a vehicle which is operated by a motor vehicle 470 manufacturer or a subsidiary or affiliate thereof; or 471 c. Operates an app store or a digital distribution platform 472 that offers at least 250,000 different software applications for 473 consumers to download and install. 474 (b) Any entity that controls or is controlled by a controller. As used in this paragraph, the term "control" means: 475 476 1. Ownership of, or the power to vote, more than 50 percent 477 of the outstanding shares of any class of voting security of a 478 controller; 479 2. Control in any manner over the election of a majority of 480 the directors, or of individuals exercising similar functions; 481 or 482 3. The power to exercise a controlling influence over the 483 management of a company. (10) "Covered entity" has the same meaning as in 45 C.F.R. 484 485 s. 160.103 and the Health Insurance Portability and 486 Accountability Act of 1996, 42 U.S.C. ss. 1320d et seq. 487 (11) "Dark pattern" means a user interface designed or 488 manipulated with the effect of substantially subverting or 489 impairing user autonomy, decisionmaking, or choice. The term 490 includes any practice the Federal Trade Commission refers to as 491 a dark pattern. 492 (12) "Decision that produces a legal or similarly significant effect concerning a consumer" means a decision made 493

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2023262er 494 by a controller which results in the provision or denial by the 495 controller of any of the following: 496 (a) Financial and lending services. 497 (b) Housing, insurance, or health care services. (c) Education enrollment. 498 499 (d) Employment opportunities. (e) Criminal justice. 500 501 (f) Access to basic necessities, such as food and water. 502 (13) "Deidentified data" means data that cannot reasonably be linked to an identified or identifiable individual or a 503 504 device linked to that individual. 505 (14) "Health care provider" has the same meaning as in 45 506 C.F.R. s. 160.103 and the Health Insurance Portability and 507 Accountability Act of 1996, 42 U.S.C. ss. 1320d et seq. 508 (15) "Health record" means any written, printed, or electronically recorded material maintained by a health care 509 510 provider in the course of providing health care services to an 511 individual which concerns the individual and the services 512 provided. The term includes any of the following: (a) The substance of any communication made by an 513 514 individual to a health care provider in confidence during or in 515 connection with the provision of health care services. 516 (b) Information otherwise acquired by the health care 517 provider about an individual in confidence and in connection 518 with health care services provided to the individual. (16) "Identified or identifiable individual" means a 519 consumer who can be readily identified, directly or indirectly. 520 521 (17) "Known child" means a child under circumstances of 522 which a controller has actual knowledge of, or willfully

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523	disregards, the child's age.
524	(18) "Nonprofit organization" means any of the following:
525	(a) An organization exempt from federal taxation under s.
526	501(a) of the Internal Revenue Code of 1986 by virtue of being
527	listed as an exempt organization under s. 501(c)(3), s.
528	501(c)(4), s. 501(c)(6), or s. 501(c)(12) of that code.
529	(b) A political organization.
530	(19) "Personal data" means any information, including
531	sensitive data, which is linked or reasonably linkable to an
532	identified or identifiable individual. The term includes
533	pseudonymous data when the data is used by a controller or
534	processor in conjunction with additional information that
535	reasonably links the data to an identified or identifiable
536	individual. The term does not include deidentified data or
537	publicly available information.
538	(20) "Political organization" means a party, a committee,
539	an association, a fund, or any other organization, regardless of
540	whether incorporated, organized and operated primarily for the
541	purpose of influencing or attempting to influence any of the
542	following:
543	(a) The selection, nomination, election, or appointment of
544	an individual to a federal, state, or local public office or an
545	office in a political organization, regardless of whether the
546	individual is selected, nominated, elected, or appointed.
547	(b) The election of a presidential or vice-presidential
548	elector, regardless of whether the elector is selected,
549	nominated, elected, or appointed.
550	(21) "Postsecondary education institution" means a Florida
551	College System institution, state university, or nonpublic

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552	postsecondary education institution that receives state funds.
553	(22) "Precise geolocation data" means information derived
554	from technology, including global positioning system level
555	latitude and longitude coordinates or other mechanisms, which
556	directly identifies the specific location of an individual with
557	precision and accuracy within a radius of 1,750 feet. The term
558	does not include the content of communications or any data
559	generated by or connected to an advanced utility metering
560	infrastructure system or to equipment for use by a utility.
561	(23) "Process" or "processing" means an operation or set of
562	operations performed, whether by manual or automated means, on
563	personal data or on sets of personal data, such as the
564	collection, use, storage, disclosure, analysis, deletion, or
565	modification of personal data.
566	(24) "Processor" means a person who processes personal data
567	on behalf of a controller.
568	(25) "Profiling" means any form of solely automated
569	processing performed on personal data to evaluate, analyze, or
570	predict personal aspects related to an identified or
571	identifiable individual's economic situation, health, personal
572	preferences, interests, reliability, behavior, location, or
573	movements.
574	(26) "Protected health information" has the same meaning as
575	in 45 C.F.R. s. 160.103 and the Health Insurance Portability and
576	Accountability Act of 1996, 42 U.S.C. ss. 1320d et seq.
577	(27) "Pseudonymous data" means any information that cannot
578	be attributed to a specific individual without the use of
579	additional information, provided that the additional information
580	is kept separately and is subject to appropriate technical and

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581	organizational measures to ensure that the personal data is not
582	attributed to an identified or identifiable individual.
583	(28) "Publicly available information" means information
584	lawfully made available through government records, or
585	information that a business has a reasonable basis for believing
586	is lawfully made available to the general public through widely
587	distributed media, by a consumer, or by a person to whom a
588	consumer has disclosed the information, unless the consumer has
589	restricted the information to a specific audience.
590	(29) "Sale of personal data" means the sharing, disclosing,
591	or transferring of personal data for monetary or other valuable
592	consideration by the controller to a third party. The term does
593	not include any of the following:
594	(a) The disclosure of personal data to a processor who
595	processes the personal data on the controller's behalf.
596	(b) The disclosure of personal data to a third party for
597	purposes of providing a product or service requested by the
598	consumer.
599	(c) The disclosure of information that the consumer:
600	1. Intentionally made available to the general public
601	through a mass media channel; and
602	2. Did not restrict to a specific audience.
603	(d) The disclosure or transfer of personal data to a third
604	party as an asset that is part of a merger or an acquisition.
605	(30) "Search engine" means technology and systems that use
606	algorithms to sift through and index vast third-party websites
607	and content on the Internet in response to search queries
608	entered by a user. The term does not include the license of
609	search functionality for the purpose of enabling the licensee to

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610	operate a third-party search engine service in circumstances
611	where the licensee does not have legal or operational control of
612	the search algorithm, the index from which results are
613	generated, or the ranking order in which the results are
614	provided.
615	(31) "Sensitive data" means a category of personal data
616	which includes any of the following:
617	(a) Personal data revealing an individual's racial or
618	ethnic origin, religious beliefs, mental or physical health
619	diagnosis, sexual orientation, or citizenship or immigration
620	status.
621	(b) Genetic or biometric data processed for the purpose of
622	uniquely identifying an individual.
623	(c) Personal data collected from a known child.
624	(d) Precise geolocation data.
625	(32) "State agency" means any department, commission,
626	board, office, council, authority, or other agency in the
627	executive branch of state government created by the State
628	Constitution or state law. The term includes a postsecondary
629	education institution.
630	(33) "Targeted advertising" means displaying to a consumer
631	an advertisement selected based on personal data obtained from
632	that consumer's activities over time across affiliated or
633	unaffiliated websites and online applications used to predict
634	the consumer's preferences or interests. The term does not
635	include an advertisement that is:
636	(a) Based on the context of a consumer's current search
637	query on the controller's own website or online application; or
638	(b) Directed to a consumer search query on the controller's

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639	own website or online application in response to the consumer's
640	request for information or feedback.
641	(34) "Third party" means a person, other than the consumer,
642	the controller, the processor, or an affiliate of the controller
643	or processor.
644	(35) "Trade secret" has the same meaning as in s. 812.081.
645	(36) "Voice recognition feature" means the function of a
646	device which enables the collection, recording, storage,
647	analysis, transmission, interpretation, or other use of spoken
648	words or other sounds.
649	Section 6. Section 501.703, Florida Statutes, is created to
650	read:
651	501.703 Applicability
652	(1) This part applies only to a person who:
653	(a) Conducts business in this state or produces a product
654	or service used by residents of this state; and
655	(b) Processes or engages in the sale of personal data.
656	(2) This part does not apply to any of the following:
657	(a) A state agency or a political subdivision of the state.
658	(b) A financial institution or data subject to Title V,
659	Gramm-Leach-Bliley Act, 15 U.S.C. ss. 6801 et seq.
660	(c) A covered entity or business associate governed by the
661	privacy, security, and breach notification regulations issued by
662	the United States Department of Health and Human Services, 45
663	C.F.R. parts 160 and 164, established under the Health Insurance
664	Portability and Accountability Act of 1996, 42 U.S.C. ss. 1320d
665	et seq., and the Health Information Technology for Economic and
666	Clinical Health Act, Division A, Title XIII and Division B,
667	Title IV, Pub. L. No. 111-5.

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668	(d) A nonprofit organization.
669	(e) A postsecondary education institution.
670	(f) The processing of personal data:
671	1. By a person in the course of a purely personal or
672	household activity.
673	2. Solely for measuring or reporting advertising
674	performance, reach, or frequency.
675	(3) A controller or processor that complies with the
676	authenticated parental consent requirements of the Children's
677	Online Privacy Protection Act, 15 U.S.C. ss. 6501 et seq., with
678	respect to data collected online, is considered to be in
679	compliance with any requirement to obtain parental consent under
680	this part.
681	Section 7. Section 501.704, Florida Statutes, is created to
682	read:
683	501.704 ExemptionsAll of the following information is
684	exempt from this part:
685	(1) Protected health information under the Health Insurance
686	Portability and Accountability Act of 1996, 42 U.S.C. ss. 1320d
687	<u>et seq.</u>
688	(2) Health records.
689	(3) Patient identifying information for purposes of 42
690	<u>U.S.C. s. 290dd-2.</u>
691	(4) Identifiable private information:
692	(a) For purposes of the federal policy for the protection
693	of human subjects under 45 C.F.R. part 46;
694	(b) Collected as part of human subjects research under the
695	good clinical practice guidelines issued by the International
696	Council for Harmonisation of Technical Requirements for

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697	Pharmaceuticals for Human Use or the protection of human
698	subjects under 21 C.F.R. parts 50 and 56; or
699	(c) That is personal data used or shared in research
700	conducted in accordance with this part or other research
701	conducted in accordance with applicable law.
702	(5) Information and documents created for purposes of the
703	Health Care Quality Improvement Act of 1986, 42 U.S.C. ss. 11101
704	<u>et seq.</u>
705	(6) Patient safety work product for purposes of the Patient
706	Safety and Quality Improvement Act of 2005, 42 U.S.C. ss. 299b-
707	<u>21 et seq.</u>
708	(7) Information derived from any of the health-care-related
709	information listed in this section which is deidentified in
710	accordance with the requirements for deidentification under the
711	Health Insurance Portability and Accountability Act of 1996, 42
712	<u>U.S.C. ss. 1320d et seq.</u>
713	(8) Information originating from, and intermingled to be
714	indistinguishable with, or information treated in the same
715	manner as, information exempt under this section which is
716	maintained by a covered entity or business associate as defined
717	by the Health Insurance Portability and Accountability Act of
718	1996, 42 U.S.C. ss. 1320d et seq. or by a program or a qualified
719	service organization as defined by 42 U.S.C. s. 290dd-2.
720	(9) Information included in a limited data set as described
721	by 45 C.F.R. s. 164.514(e), to the extent that the information
722	is used, disclosed, and maintained in the manner specified by 45
723	<u>C.F.R. s. 164.514(e).</u>
724	(10) Information used only for public health activities and
725	purposes as described in 45 C.F.R. s. 164.512.

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726	(11) Information collected or used only for public health
727	activities and purposes as authorized by the Health Insurance
728	Portability and Accountability Act of 1996, 42 U.S.C. ss. 1320d
729	<u>et seq.</u>
730	(12) The collection, maintenance, disclosure, sale,
731	communication, or use of any personal data bearing on a
732	consumer's creditworthiness, credit standing, credit capacity,
733	character, general reputation, personal characteristics, or mode
734	of living by a consumer reporting agency or furnisher that
735	provides information for use in a consumer report, or by a user
736	of a consumer report, but only to the extent that the activity
737	is regulated by and authorized under the Fair Credit Reporting
738	Act, 15 U.S.C. ss. 1681 et seq.
739	(13) Personal data collected, processed, sold, or disclosed
740	in compliance with the Driver's Privacy Protection Act of 1994,
741	<u>18 U.S.C. ss. 2721 et seq.</u>
742	(14) Personal data regulated by the Family Educational
743	Rights and Privacy Act of 1974, 20 U.S.C. s. 1232g.
744	(15) Personal data collected, processed, sold, or disclosed
745	in compliance with the Farm Credit Act of 1971, 12 U.S.C. ss.
746	<u>2001 et seq.</u>
747	(16) Data processed or maintained in the course of an
748	individual applying to, being employed by, or acting as an agent
749	or independent contractor of a controller, processor, or third
750	party, to the extent that the data is collected and used within
751	the context of that role.
752	(17) Data processed or maintained as the emergency contact
753	information of an individual under this part which is used for
754	emergency contact purposes.

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755	(18) Data that is processed or maintained and that is
756	necessary to retain to administer benefits for another
757	individual which relates to an individual described in
758	subsection (16) and which is used for the purposes of
759	administering those benefits.
760	(19) Personal data collected and transmitted which is
761	necessary for the sole purpose of sharing such personal data
762	with a financial service provider solely to facilitate short-
763	term, transactional payment processing for the purchase of
764	products or services.
765	(20) Personal data collected, processed, sold, or disclosed
766	in relation to price, route, or service as those terms are used
767	in the Airline Deregulation Act, 49 U.S.C. ss. 40101 et seq., by
768	entities subject to that act, to the extent the provisions of
769	this act are preempted by 49 U.S.C. s. 41713.
770	(21) Personal data shared between a manufacturer of a
771	tangible product and authorized third-party distributors or
772	vendors of the product, as long as such personal data is used
773	solely for advertising, marketing, or servicing the product that
774	is acquired directly through such manufacturer and such
775	authorized third-party distributors or vendors. Such personal
776	data may not be sold or shared unless otherwise authorized under
777	this part.
778	Section 8. Section 501.705, Florida Statutes, is created to
779	read:
780	501.705 Consumer rights
781	(1) A consumer is entitled to exercise the consumer rights
782	authorized by this section at any time by submitting a request
783	to a controller which specifies the consumer rights that the
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784	consumer wishes to exercise. With respect to the processing of
785	personal data belonging to a known child, a parent or legal
786	guardian of the child may exercise these rights on behalf of the
787	child.
788	(2) A controller shall comply with an authenticated
789	consumer request to exercise any of the following rights:
790	(a) To confirm whether a controller is processing the
791	consumer's personal data and to access the personal data.
792	(b) To correct inaccuracies in the consumer's personal
793	data, taking into account the nature of the personal data and
794	the purposes of the processing of the consumer's personal data.
795	(c) To delete any or all personal data provided by or
796	obtained about the consumer.
797	(d) To obtain a copy of the consumer's personal data in a
798	portable and, to the extent technically feasible, readily usable
799	format if the data is available in a digital format.
800	(e) To opt out of the processing of the personal data for
801	purposes of:
802	1. Targeted advertising;
803	2. The sale of personal data; or
804	3. Profiling in furtherance of a decision that produces a
805	legal or similarly significant effect concerning a consumer.
806	(f) To opt out of the collection of sensitive data,
807	including precise geolocation data, or the processing of
808	sensitive data.
809	(g) To opt out of the collection of personal data collected
810	through the operation of a voice recognition or facial
811	recognition feature.
812	(3) A device that has a voice recognition feature, a facial

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813 recognition feature, a video recording feature, an audio 814 recording feature, or any other electronic, visual, thermal, or 815 olfactory feature that collects data may not use those features 816 for the purpose of surveillance by the controller, processor, or 817 affiliate of a controller or processor when such features are not in active use by the consumer, unless otherwise expressly 818 819 authorized by the consumer. 820 Section 9. Section 501.706, Florida Statutes, is created to 821 read: 822 501.706 Controller response to consumer requests.-823 (1) Except as otherwise provided by this part, a controller 824 shall comply with a request submitted by a consumer to exercise 825 the consumer's rights pursuant to s. 501.705, as provided in 826 this section. (2) A controller shall respond to the consumer request 827 828 without undue delay, which may not be later than 45 days after 829 the date of receipt of the request. The controller may extend 830 the response period once by an additional 15 days when 831 reasonably necessary, taking into account the complexity and number of the consumer's requests, so long as the controller 832 833 informs the consumer of the extension within the initial 45-day 834 response period, together with the reason for the extension. 835 (3) If a controller cannot take action regarding the 836 consumer's request, the controller must inform the consumer 837 without undue delay, which may not be later than 45 days after the date of receipt of the request, of the justification for the 838 839 inability to take action on the request and provide instructions 840 on how to appeal the decision in accordance with s. 501.707. A 841 controller is not required to comply with a consumer request

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842	submitted under s. 501.705 if the controller cannot authenticate
843	the request. However, the controller must make a reasonable
844	effort to request that the consumer provide additional
845	information reasonably necessary to authenticate the consumer
846	and the consumer's request. If a controller maintains a self-
847	service mechanism to allow a consumer to correct certain
848	personal data, the controller may deny the consumer's request
849	and require the consumer to correct his or her own personal data
850	through such mechanism.
851	(4) A controller must provide the consumer with notice
852	within 60 days after the request is received that the controller
853	has complied with the consumer's request as required in this
854	section.
855	(5) A controller shall provide information or take action
856	in response to a consumer request free of charge, at least twice
857	annually per consumer. If a request from a consumer is
858	manifestly unfounded, excessive, or repetitive, the controller
859	may charge the consumer a reasonable fee to cover the
860	administrative costs of complying with the request or may
861	decline to act on the request. The controller bears the burden
862	of demonstrating for purposes of this subsection that a request
863	is manifestly unfounded, excessive, or repetitive.
864	(6) A controller who has obtained personal data about a
865	consumer from a source other than the consumer is considered in
866	compliance with a consumer's request to delete that personal
867	data pursuant to s. 501.705(2)(c), by doing any of the
868	following:
869	(a) Deleting the personal data, retaining a record of the
870	deletion request and the minimum data necessary for the purpose

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871	of ensuring that the consumer's personal data remains deleted
872	from the business's records, and not using the retained data for
873	any other purpose under this part.
874	(b) Opting the consumer out of the processing of that
875	personal data for any purpose other than a purpose exempt under
876	this part.
877	Section 10. Section 501.707, Florida Statutes, is created
878	to read:
879	501.707 Appeal
880	(1) A controller shall establish a process for a consumer
881	to appeal the controller's refusal to take action on a request
882	within a reasonable period of time after the consumer's receipt
883	of the decision under s. 501.706(3).
884	(2) The appeal process must be conspicuously available and
885	similar to the process for initiating action to exercise
886	consumer rights by submitting a request under s. 501.705.
887	(3) A controller shall inform the consumer in writing of
888	any action taken or not taken in response to an appeal under
889	this section within 60 days after the date of receipt of the
890	appeal, including a written explanation of the reason or reasons
891	for the decision.
892	Section 11. Section 501.708, Florida Statutes, is created
893	to read:
894	501.708 Waiver or limitation of consumer rights
895	prohibited.—Any provision of a contract or agreement which
896	waives or limits in any way a consumer right described by s.
897	501.705, s. 501.706, or s. 501.707 is contrary to public policy
898	and is void and unenforceable.
899	Section 12. Section 501.709, Florida Statutes, is created

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900	to read:
901	501.709 Submitting consumer requests
902	(1) A controller shall establish two or more methods to
903	enable consumers to submit a request to exercise their consumer
904	rights under this part. The methods must be secure, reliable,
905	and clearly and conspicuously accessible. The methods must take
906	all of the following into account:
907	(a) The ways in which consumers normally interact with the
908	controller.
909	(b) The necessity for secure and reliable communications of
910	these requests.
911	(c) The ability of the controller to authenticate the
912	identity of the consumer making the request.
913	(2) A controller may not require a consumer to create a new
914	account to exercise the consumer's rights under this part but
915	may require a consumer to use an existing account.
916	(3) A controller shall provide a mechanism on its website
917	for a consumer to submit a request for information required to
918	be disclosed under this part. A controller that operates
919	exclusively online and has a direct relationship with a consumer
920	from whom the controller collects personal data may also provide
921	an e-mail address for the submission of requests.
922	Section 13. Section 501.71, Florida Statutes, is created to
923	read:
924	501.71 Controller duties
925	(1) A controller shall:
926	(a) Limit the collection of personal data to data that is
927	adequate, relevant, and reasonably necessary in relation to the
928	purposes for which it is processed, as disclosed to the

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929	consumer; and
930	(b) For purposes of protecting the confidentiality,
931	integrity, and accessibility of personal data, establish,
932	implement, and maintain reasonable administrative, technical,
933	and physical data security practices appropriate to the volume
934	and nature of the personal data at issue.
935	(2) A controller may not do any of the following:
936	(a) Except as otherwise provided by this part, process
937	personal data for a purpose that is neither reasonably necessary
938	nor compatible with the purpose for which the personal data is
939	processed, as disclosed to the consumer, unless the controller
940	obtains the consumer's consent.
941	(b) Process personal data in violation of state or federal
942	laws that prohibit unlawful discrimination against consumers.
943	(c) Discriminate against a consumer for exercising any of
944	the consumer rights contained in this part, including by denying
945	goods or services, charging different prices or rates for goods
946	or services, or providing a different level of quality of goods
947	or services to the consumer. A controller may offer financial
948	incentives, including payments to consumers as compensation, for
949	processing of personal data if the consumer gives the controller
950	prior consent that clearly describes the material terms of the
951	financial incentive program and provided that such incentive
952	practices are not unjust, unreasonable, coercive, or usurious in
953	nature. The consent may be revoked by the consumer at any time.
954	(d) Process the sensitive data of a consumer without
955	obtaining the consumer's consent, or, in the case of processing
956	the sensitive data of a known child, without processing that
957	data with the affirmative authorization for such processing by a
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2023262er 958 known child who is between 13 and 18 years of age or in 959 accordance with the Children's Online Privacy Protection Act, 15 960 U.S.C. ss. 6501 et seq. for a known child under the age of 13. 961 (3) Paragraph (2)(c) may not be construed to require a controller to provide a product or service that requires the 962 963 personal data of a consumer which the controller does not 964 collect or maintain or to prohibit a controller from offering a different price, rate, level, quality, or selection of goods or 965 966 services to a consumer, including offering goods or services for 967 no fee, if the consumer has exercised the consumer's right to opt out under s. 501.705(2) or the offer is related to a 968 969 consumer's voluntary participation in a bona fide loyalty, 970 rewards, premium features, discounts, or club card program. 971 (4) A controller that operates a search engine shall make 972 available, in an easily accessible location on the webpage which 973 does not require a consumer to log in or register to read, an 974 up-to-date plain language description of the main parameters 975 that are individually or collectively the most significant in 976 determining ranking and the relative importance of those main 977 parameters, including the prioritization or deprioritization of 978 political partisanship or political ideology in search results. 979 Algorithms are not required to be disclosed nor is any other 980 information that, with reasonable certainty, would enable 981 deception of or harm to consumers through the manipulation of 982 search results. Section 14. Section 501.711, Florida Statutes, is created 983 984 to read: 985 501.711 Privacy notices.-986 (1) A controller shall provide consumers with a reasonably

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987	accessible and clear privacy notice, updated at least annually,
988	that includes all of the following information:
989	(a) The categories of personal data processed by the
990	controller, including, if applicable, any sensitive data
991	processed by the controller.
992	(b) The purpose of processing personal data.
993	(c) How consumers may exercise their rights under s.
994	501.705(2), including the process by which a consumer may appeal
995	a controller's decision with regard to the consumer's request.
996	(d) If applicable, the categories of personal data that the
997	controller shares with third parties.
998	(e) If applicable, the categories of third parties with
999	whom the controller shares personal data.
1000	(f) A description of the methods specified in s. 501.709,
1001	by which consumers can submit requests to exercise their
1002	consumer rights under this part.
1003	(2) If a controller engages in the sale of personal data
1004	that is sensitive data, the controller must provide the
1005	following notice: "NOTICE: This website may sell your sensitive
1006	personal data." The notice must be posted in accordance with
1007	subsection (1).
1008	(3) If a controller engages in the sale of personal data
1009	that is biometric data, the controller must provide the
1010	following notice: "NOTICE: This website may sell your biometric
1011	personal data." The notice must be posted in accordance with
1012	subsection (1).
1013	(4) If a controller sells personal data to third parties or
1014	processes personal data for targeted advertising, the controller
1015	must clearly and conspicuously disclose that process and the

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1016	manner in which a consumer may exercise the right to opt out of
1017	that process.
1018	(5) A controller may not collect additional categories of
1019	personal information or use personal information collected for
1020	additional purposes without providing the consumer with notice
1021	consistent with this section.
1022	Section 15. Section 501.712, Florida Statutes, is created
1023	to read:
1024	501.712 Duties of processor
1025	(1) A processor shall adhere to the instructions of a
1026	controller and shall assist the controller in meeting or
1027	complying with the controller's duties under this section and
1028	the requirements of this part, including the following:
1029	(a) Assisting the controller in responding to consumer
1030	rights requests submitted pursuant to ss. 501.705 and 501.709,
1031	by using appropriate technical and organizational measures, as
1032	reasonably practicable, taking into account the nature of
1033	processing and the information available to the processor.
1034	(b) Assisting the controller with regard to complying with
1035	the requirement relating to the security of processing personal
1036	data and to the notification of a breach of security of the
1037	processor's system under s. 501.171, taking into account the
1038	nature of processing and the information available to the
1039	processor.
1040	(c) Providing necessary information to enable the
1041	controller to conduct and document data protection assessments
1042	under s. 501.713.
1043	(2) A contract between a controller and a processor governs
1044	the processor's data processing procedures with respect to

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1045	processing performed on behalf of the controller. The contract
1046	must include all of the following information:
1047	(a) Clear instructions for processing data.
1048	(b) The nature and purpose of processing.
1049	(c) The type of data subject to processing.
1050	(d) The duration of processing.
1051	(e) The rights and obligations of both parties.
1052	(f) A requirement that the processor:
1053	1. Ensure that each person processing personal data is
1054	subject to a duty of confidentiality with respect to the data;
1055	2. At the controller's direction, delete or return all
1056	personal data to the controller as requested after the provision
1057	of the service is completed, unless retention of the personal
1058	data is required by law;
1059	3. Make available to the controller, upon reasonable
1060	request, all information in the processor's possession necessary
1061	to demonstrate the processor's compliance with this part;
1062	4. Allow, and cooperate with, reasonable assessments by the
1063	controller or the controller's designated assessor; and
1064	5. Engage any subcontractor pursuant to a written contract
1065	that requires the subcontractor to meet the requirements of the
1066	processor with respect to the personal data.
1067	(3) Notwithstanding subparagraph (2)(f)4., a processor may
1068	arrange for a qualified and independent assessor to conduct an
1069	assessment of the processor's policies and technical and
1070	organizational measures in support of the requirements under
1071	this part using an appropriate and accepted control standard or
1072	framework and assessment procedure. The processor shall provide
1073	a report of the assessment to the controller upon request.

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1074	(4) This section may not be construed to relieve a
1075	controller or a processor from the liabilities imposed on the
1076	controller or processor by virtue of its role in the processing
1077	relationship as described by this part.
1078	(5) A determination as to whether a person is acting as a
1079	controller or processor with respect to a specific processing of
1080	data is a fact-based determination that depends on the context
1081	in which personal data is to be processed. A processor that
1082	continues to adhere to a controller's instructions with respect
1083	to a specific processing of personal data remains in the role of
1084	a processor.
1085	Section 16. Section 501.713, Florida Statutes, is created
1086	to read:
1087	501.713 Data protection assessments
1088	(1) A controller shall conduct and document a data
1089	protection assessment of each of the following processing
1090	activities involving personal data:
1091	(a) The processing of personal data for purposes of
1092	targeted advertising.
1093	(b) The sale of personal data.
1094	(c) The processing of personal data for purposes of
1095	profiling if the profiling presents a reasonably foreseeable
1096	risk of:
1097	1. Unfair or deceptive treatment of or unlawful disparate
1098	impact on consumers;
1099	2. Financial, physical, or reputational injury to
1100	consumers;
1101	3. A physical or other intrusion on the solitude or
1102	seclusion, or the private affairs or concerns, of consumers, if

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1103	the intrusion would be offensive to a reasonable person; or
1104	4. Other substantial injury to consumers.
1105	(d) The processing of sensitive data.
1106	(e) Any processing activities involving personal data which
1107	present a heightened risk of harm to consumers.
1108	(2) A data protection assessment conducted under subsection
1109	(1) must do all of the following:
1110	(a) Identify and weigh the direct or indirect benefits that
1111	may flow from the processing to the controller, the consumer,
1112	other stakeholders, and the public against the potential risks
1113	to the rights of the consumer associated with that processing,
1114	as mitigated by safeguards that can be employed by the
1115	controller to reduce such risks.
1116	(b) Factor into the assessment:
1117	1. The use of deidentified data;
1118	2. The reasonable expectations of consumers;
1119	3. The context of the processing; and
1120	4. The relationship between the controller and the consumer
1121	whose personal data will be processed.
1122	(3) The disclosure of a data protection assessment in
1123	compliance with a request from the Attorney General pursuant to
1124	s. 501.72 does not constitute a waiver of attorney-client
1125	privilege or work product protection with respect to the
1126	assessment and any information contained in the assessment.
1127	(4) A single data protection assessment may address a
1128	comparable set of processing operations which include similar
1129	activities.
1130	(5) A data protection assessment conducted by a controller
1131	for the purpose of compliance with any other law or regulation
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1132	may constitute compliance with the requirements of this section
1133	if the assessment has a reasonably comparable scope and effect.
1134	(6) This section applies only to processing activities
1135	generated on or after July 1, 2023.
1136	Section 17. Section 501.714, Florida Statutes, is created
1137	to read:
1138	501.714 Deidentified data, pseudonymous data, and aggregate
1139	consumer information
1140	(1) A controller in possession of deidentified data shall
1141	do all of the following:
1142	(a) Take reasonable measures to ensure that the data cannot
1143	be associated with an individual.
1144	(b) Maintain and use the data in deidentified form. A
1145	controller may not attempt to reidentify the data, except that
1146	the controller may attempt to reidentify the data solely for the
1147	purpose of determining whether its deidentification processes
1148	satisfy the requirements of this section.
1149	(c) Contractually obligate any recipient of the
1150	deidentified data to comply with this part.
1151	(d) Implement business processes to prevent the inadvertent
1152	release of deidentified data.
1153	(2) This part may not be construed to require a controller
1154	or processor to do any of the following:
1155	(a) Reidentify deidentified data or pseudonymous data.
1156	(b) Maintain data in an identifiable form or obtain,
1157	retain, or access any data or technology for the purpose of
1158	allowing the controller or processor to associate a consumer
1159	request with personal data.
1160	(c) Comply with an authenticated consumer rights request

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1161	under s. 501.705 if the controller:
1162	1. Is not reasonably capable of associating the request
1163	with the personal data or it would be unreasonably burdensome
1164	for the controller to associate the request with the personal
1165	data;
1166	2. Does not use the personal data to recognize or respond
1167	to the specific consumer who is the subject of the personal data
1168	or associate the personal data with other personal data about
1169	the same specific consumer; and
1170	3. Does not sell the personal data to a third party or
1171	otherwise voluntarily disclose the personal data to a third
1172	party other than a processor, except as otherwise authorized by
1173	this section.
1174	(3) The consumer rights enumerated under s. 501.705(2), and
1175	controller duties imposed under s. 501.71, do not apply to
1176	pseudonymous data or aggregate consumer information in cases in
1177	which the controller is able to demonstrate that any information
1178	necessary to identify the consumer is kept separate and is
1179	subject to effective technical and organizational controls that
1180	prevent the controller from accessing the information.
1181	(4) A controller that discloses pseudonymous data,
1182	deidentified data, or aggregate consumer information shall
1183	exercise reasonable oversight to monitor compliance with any
1184	contractual commitments to which the data or information is
1185	subject and shall take appropriate steps to address any breach
1186	of the contractual commitments.
1187	Section 18. Section 501.715, Florida Statutes, is created
1188	to read:
1189	501.715 Requirements for sensitive data
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1190	(1) A person who meets the requirements of s.
1191	501.702(9)(a)1., (a)2., and (a)3. for the definition of a
1192	controller may not engage in the sale of personal data that is
1193	sensitive data without receiving prior consent from the consumer
1194	or, if the sensitive data is of a known child, without
1195	processing that data with the affirmative authorization for such
1196	processing by a known child who is between 13 and 18 years of
1197	age or in accordance with the Children's Online Privacy
1198	Protection Act, 15 U.S.C. ss. 6501 et seq. for a known child
1199	under the age of 13.
1200	(2) A person in subsection (1) who engages in the sale of
1201	personal data that is sensitive data must provide the following
1202	notice: "NOTICE: This website may sell your sensitive personal
1203	data."
1204	(3) A person who violates this section is subject to the
1205	penalty imposed under s. 501.72.
1206	Section 19. Section 501.716, Florida Statutes, is created
1207	to read:
1208	501.716 Exemptions for certain uses of consumer personal
1209	data
1210	(1) This part may not be construed to restrict a
1211	controller's or processor's ability to do any of the following:
1212	(a) Comply with federal or state laws, rules, or
1213	regulations.
1214	(b) Comply with a civil, criminal, or regulatory inquiry,
1215	investigation, subpoena, or summons by federal, state, local, or
1216	other governmental authorities.
1217	(c) Investigate, establish, exercise, prepare for, or
1218	defend legal claims.

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1219	(d) Provide a product or service specifically requested by
1220	a consumer or the parent or guardian of a child, perform a
1221	contract to which the consumer is a party, including fulfilling
1222	the terms of a written warranty, or take steps at the request of
1223	the consumer before entering into a contract.
1224	(e) Take immediate steps to protect an interest that is
1225	essential for the life or physical safety of the consumer or of
1226	another individual and in which the processing cannot be
1227	manifestly based on another legal basis.
1228	(f) Prevent, detect, protect against, or respond to
1229	security incidents, identity theft, fraud, harassment, malicious
1230	or deceptive activities, or any illegal activity.
1231	(g) Preserve the integrity or security of systems or
1232	investigate, report, or prosecute those responsible for breaches
1233	of system security.
1234	(h) Engage in public or peer-reviewed scientific or
1235	statistical research in the public interest which adheres to all
1236	other applicable ethics and privacy laws and is approved,
1237	monitored, and governed by an institutional review board or
1238	similar independent oversight entity that determines:
1239	1. Whether the deletion of the information is likely to
1240	provide substantial benefits that do not exclusively accrue to
1241	the controller;
1242	2. Whether the expected benefits of the research outweigh
1243	the privacy risks; and
1244	3. Whether the controller has implemented reasonable
1245	safeguards to mitigate privacy risks associated with research,
1246	including any risks associated with reidentification.
1247	(i) Assist another controller, processor, or third party in

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2023262er 1248 complying with the requirements of this part. 1249 (j) Disclose personal data disclosed when a consumer uses 1250 or directs the controller to intentionally disclose information 1251 to a third party or uses the controller to intentionally 1252 interact with a third party. An intentional interaction occurs 1253 when the consumer intends to interact with the third party, by 1254 one or more deliberate interactions. Hovering over, muting, 1255 pausing, or closing a given piece of content does not constitute 1256 a consumer's intent to interact with a third party. 1257 (k) Transfer personal data to a third party as an asset that is part of a merger, an acquisition, a bankruptcy, or other 1258 1259 transaction in which the third party assumes control of all or part of the controller, provided that the information is used or 1260 1261 shared in a manner consistent with this part. If a third party 1262 materially alters how it uses or shares the personal data of a 1263 consumer in a manner that is materially inconsistent with the 1264 commitments or promises made at the time of collection, it must 1265 provide prior notice of the new or changed practice to the 1266 consumer. The notice must be sufficiently prominent and robust 1267 to ensure that consumers can easily exercise choices consistent 1268 with this part. 1269 (2) This part may not be construed to prevent a controller 1270 or processor from providing personal data concerning a consumer 1271 to a person covered by an evidentiary privilege under the laws 1272 of this state as part of a privileged communication. 1273 (3) This part may not be construed as imposing a 1274 requirement on controllers and processors which adversely 1275 affects the rights or freedoms of any person, including the 1276 right of free speech.

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1277	(4) This part may not be construed as requiring a
1278	controller, processor, third party, or consumer to disclose a
1279	trade secret.
1280	Section 20. Section 501.717, Florida Statutes, is created
1281	to read:
1282	501.717 Collection, use, or retention of data for certain
1283	purposes
1284	(1) The requirements imposed on controllers and processors
1285	under this part may not restrict a controller's or processor's
1286	ability to collect, use, or retain data to do any of the
1287	following:
1288	(a) Conduct internal research to develop, improve, or
1289	repair products, services, or technology.
1290	(b) Effect a product recall.
1291	(c) Identify and repair technical errors that impair
1292	existing or intended functionality.
1293	(d) Perform internal operations that are:
1294	1. Reasonably aligned with the expectations of the
1295	consumer;
1296	2. Reasonably anticipated based on the consumer's existing
1297	relationship with the controller; or
1298	3. Otherwise compatible with processing data in furtherance
1299	of the provision of a product or service specifically requested
1300	by a consumer or the performance of a contract to which the
1301	consumer is a party.
1302	(2) A requirement imposed on a controller or processor
1303	under this part does not apply if compliance with the
1304	requirement by the controller or processor, as applicable, would
1305	violate an evidentiary privilege under the laws of this state.

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1306	Section 21. Section 501.718, Florida Statutes, is created
1307	to read:
1308	501.718 Disclosure of personal data to third-party
1309	controller or processor
1310	(1) A controller or processor that discloses personal data
1311	to a third-party controller or processor in compliance with the
1312	requirements of this part does not violate this part if the
1313	third-party controller or processor that receives and processes
1314	that personal data violates this part, provided that, at the
1315	time of the data's disclosure, the disclosing controller or
1316	processor could not have reasonably known that the recipient
1317	intended to commit a violation.
1318	(2) A third-party controller or processor receiving
1319	personal data from a controller or processor in compliance with
1320	the requirements of this part may not be held liable for
1321	violations of this part committed by the controller or processor
1322	from which the third-party controller or processor receives the
1323	personal data.
1324	Section 22. Section 501.719, Florida Statutes, is created
1325	to read:
1326	501.719 Processing of certain personal data by controller
1327	or other person
1328	(1) Personal data processed by a controller pursuant to ss.
1329	501.716, 501.717, and 501.718 may not be processed for any
1330	purpose other than those specified in those sections. Personal
1331	data processed by a controller pursuant to ss. 501.716, 501.717,
1332	and 501.718 may be processed to the extent that the processing
1333	of the data is:
1334	(a) Reasonably necessary and proportionate to the purposes
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1335	specified in ss. 501.716, 501.717, and 501.718;
1336	(b) Adequate, relevant, and limited to what is necessary in
1337	relation to the purposes specified in ss. 501.716, 501.717, and
1338	501.718; and
1339	(c) Done to assist another controller, processor, or third
1340	party with any of the purposes specified in s. 501.716, s.
1341	501.717, or s. 501.718.
1342	(2) A controller or processor that collects, uses, or
1343	retains personal data for the purposes specified in s.
1344	501.717(1) must take into account the nature and purpose of such
1345	collection, use, or retention. Such personal data is subject to
1346	reasonable administrative, technical, and physical measures to
1347	protect its confidentiality, integrity, and accessibility and to
1348	reduce reasonably foreseeable risks of harm to consumers
1349	relating to the collection, use, or retention of personal data.
1350	(3) A controller or processor shall adopt and implement a
1351	retention schedule that prohibits the use or retention of
1352	personal data not subject to an exemption by the controller or
1353	processor after the satisfaction of the initial purpose for
1354	which such information was collected or obtained, after the
1355	expiration or termination of the contract pursuant to which the
1356	information was collected or obtained, or 2 years after the
1357	consumer's last interaction with the controller or processor.
1358	This subsection does not apply to personal data reasonably used
1359	or retained to do any of the following:
1360	(a) Provide a good or service requested by the consumer, or
1361	reasonably anticipate the request of such good or service within
1362	the context of a controller's ongoing business relationship with
1363	the consumer.

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1364	(b) Debug to identify and repair errors that impair
1365	existing intended functionality.
1366	(c) Enable solely internal uses that are reasonably aligned
1367	with the expectations of the consumer based on the consumer's
1368	relationship with the controller or that are compatible with the
1369	context in which the consumer provided the information.
1370	(4) A controller or processor that processes personal data
1371	pursuant to ss. 501.716, 501.717, and 501.718 bears the burden
1372	of demonstrating that the processing of the personal data
1373	qualifies for the exemption and complies with the requirements
1374	of this section.
1375	Section 23. Section 501.72, Florida Statutes, is created to
1376	read:
1377	501.72 Enforcement and implementation by the Department of
1378	Legal Affairs.—
1379	(1) A violation of this part is an unfair and deceptive
1380	trade practice actionable under part II of this chapter solely
1381	by the Department of Legal Affairs. If the department has reason
1382	to believe that a person is in violation of this section, the
1383	department may, as the enforcing authority, bring an action
1384	against such person for an unfair or deceptive act or practice.
1385	For the purpose of bringing an action pursuant to this section,
1386	ss. 501.211 and 501.212 do not apply. In addition to other
1387	remedies under part II of this chapter, the department may
1388	collect a civil penalty of up to \$50,000 per violation. Civil
1389	penalties may be tripled for any of the following violations:
1390	(a) A violation involving a Florida consumer who is a known
1391	child. A controller that willfully disregards the consumer's age
1392	is deemed to have actual knowledge of the consumer's age.

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1393	(b) Failure to delete or correct the consumer's personal
1394	data pursuant to this section after receiving an authenticated
1395	consumer request or directions from a controller to delete or
1396	correct such personal data, unless an exception to the
1397	requirements to delete or correct such personal data under this
1398	section applies.
1399	(c) Continuing to sell or share the consumer's personal
1400	data after the consumer chooses to opt out under this part.
1401	(2) After the department has notified a person in writing
1402	of an alleged violation, the department may grant a 45-day
1403	period to cure the alleged violation and issue a letter of
1404	guidance. The 45-day cure period does not apply to an alleged
1405	violation of paragraph (1)(a). The department may consider the
1406	number and frequency of violations, the substantial likelihood
1407	of injury to the public, and the safety of persons or property
1408	in determining whether to grant 45 calendar days to cure and the
1409	issuance of a letter of guidance. If the alleged violation is
1410	cured to the satisfaction of the department and proof of such
1411	cure is provided to the department, the department may not bring
1412	an action for the alleged violation but in its discretion may
1413	issue a letter of guidance that indicates that the person will
1414	not be offered a 45-day cure period for any future violations.
1415	If the person fails to cure the alleged violation within 45
1416	calendar days, the department may bring an action against such
1417	person for the alleged violation.
1418	(3) Any action brought by the department may be brought
1419	only on behalf of a Florida consumer.
1420	(4) By February 1 of each year, the department shall make a
1421	report publicly available on the department's website describing
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1422	any actions taken by the department to enforce this section. The
1423	report must include statistics and relevant information
1424	detailing all of the following:
1425	(a) The number of complaints received and the categories or
1426	types of violations alleged by the complainant.
1427	(b) The number and type of enforcement actions taken and
1428	the outcomes of such actions, including the amount of penalties
1429	issued and collected.
1430	(c) The number of complaints resolved without the need for
1431	litigation.
1432	(d) For the report due February 1, 2024, the status of the
1433	development and implementation of rules to implement this
1434	section.
1435	(5) The department shall adopt rules to implement this
1436	section, including standards for authenticated consumer
1437	requests, enforcement, data security, and authorized persons who
1438	may act on a consumer's behalf.
1439	(6) The department may collaborate and cooperate with other
1440	enforcement authorities of the Federal Government or other state
1441	governments concerning consumer data privacy issues and consumer
1442	data privacy investigations if such enforcement authorities have
1443	restrictions governing confidentiality at least as stringent as
1444	the restrictions provided in this section.
1445	(7) Liability for a tort, contract claim, or consumer
1446	protection claim unrelated to an action brought under this
1447	section does not arise solely from the failure of a person to
1448	comply with this part.
1449	(8) This part does not establish a private cause of action.
1450	(9) The department may employ or use the legal services of

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1451	outside counsel and the investigative services of outside
1452	personnel to fulfill the obligations of this section.
1453	(10) For purposes of bringing an action pursuant to this
1454	section, any person who meets the definition of controller as
1455	defined in this part who collects, shares, or sells the personal
1456	data of Florida consumers is considered to be engaged in both
1457	substantial and not isolated activities within this state and
1458	operating, conducting, engaging in, or carrying on a business,
1459	and doing business in this state, and is, therefore, subject to
1460	the jurisdiction of the courts of this state.
1461	Section 24. Section 501.721, Florida Statutes, is created
1462	to read:
1463	501.721 PreemptionThis part is a matter of statewide
1464	concern and supersedes all rules, regulations, codes,
1465	ordinances, and other laws adopted by a city, county, city and
1466	county, municipality, or local agency regarding the collection,
1467	processing, sharing, or sale of consumer personal data by a
1468	controller or processor. The regulation of the collection,
1469	processing, sharing, or sale of consumer personal data by a
1470	controller or processor is preempted to the state.
1471	Section 25. Paragraph (g) of subsection (1) of section
1472	501.171, Florida Statutes, is amended to read:
1473	501.171 Security of confidential personal information
1474	(1) DEFINITIONSAs used in this section, the term:
1475	(g)1. "Personal information" means either of the following:
1476	a. An individual's first name or first initial and last
1477	name in combination with any one or more of the following data
1478	elements for that individual:
1479	(I) A social security number;

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CS for CS for SB 262, 2nd Engrossed

ENROLLED 2023 Legislature

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2023262er (II) A driver license or identification card number, passport number, military identification number, or other 1482 similar number issued on a government document used to verify 1483 identity; (III) A financial account number or credit or debit card 1485 number, in combination with any required security code, access code, or password that is necessary to permit access to an 1487 individual's financial account; (IV) Any information regarding an individual's medical 1489 history, mental or physical condition, or medical treatment or diagnosis by a health care professional; or (V) An individual's health insurance policy number or subscriber identification number and any unique identifier used by a health insurer to identify the individual; (VI) An individual's biometric data as defined in s. 501.702; or (VII) Any information regarding an individual's geolocation. b. A user name or e-mail address, in combination with a 1499 password or security question and answer that would permit access to an online account. 2. The term does not include information about an 1502 individual that has been made publicly available by a federal, 1503 state, or local governmental entity. The term also does not include information that is encrypted, secured, or modified by 1505 any other method or technology that removes elements that 1506 personally identify an individual or that otherwise renders the 1507 information unusable. Section 26. Subsection (1) of section 16.53, Florida

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1509	Statutes, is amended, and subsection (8) is added to that
1510	section, to read:
1511	16.53 Legal Affairs Revolving Trust Fund.—
1512	(1) There is created in the State Treasury the Legal
1513	Affairs Revolving Trust Fund, from which the Legislature may
1514	appropriate funds for the purpose of funding investigation,
1515	prosecution, and enforcement by the Attorney General of the
1516	provisions of the Racketeer Influenced and Corrupt Organization
1517	Act, the Florida Deceptive and Unfair Trade Practices Act, the
1518	Florida False Claims Act, or state or federal antitrust laws <u>, s.</u>
1519	501.1735, or part V of chapter 501.
1520	(8) All moneys recovered by the Attorney General for
1521	attorney fees, costs, and penalties in an action for a violation
1522	of s. 501.1735 or part V of chapter 501 must be deposited in the
1523	fund.
1524	Section 27. Except as otherwise expressly provided in this
1525	act and except for this section, which shall take effect upon
1526	this act becoming a law, this act shall take effect July 1,
1527	2024.

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