



108700

LEGISLATIVE ACTION

Senate	.	House
Comm: RCS	.	
04/01/2025	.	
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	.	

The Committee on Governmental Oversight and Accountability
(Polsky) recommended the following:

Senate Amendment

Delete lines 16 - 17

and insert:

(e) Employ a system by which a customer who calls a
department's centralized call center or directly to a department
employee or employees designated to receive customer calls has
the option of being placed in a