1	A bill to be entitled
2	An act relating to services for individuals with
3	developmental disabilities; amending s. 393.0662,
4	F.S.; requiring the Agency for Persons with
5	Disabilities to post its quarterly reconciliation
6	reports on its website within a specified timeframe;
7	amending s. 393.065, F.S.; providing a requirement for
8	the online application system to allow an applicant to
9	apply for crisis enrollment; removing a requirement
10	for the agency to remove certain individuals from the
11	preenrollment categories under certain circumstances;
12	requiring the agency to participate in transition
13	planning activities and to post the total number of
14	individuals in each priority category on its website;
15	amending s. 393.502, F.S.; establishing the Statewide
16	Family Care Council; providing for the purpose,
17	membership, and duties of the council; requiring local
18	family care councils to report to the statewide
19	council policy changes and program recommendations in
20	an annual report; providing for appointment of council
21	members; providing for the creation of family-led
22	nominating committees; providing duties of the agency
23	relating to the statewide council and local councils;
24	amending s. 409.9855, F.S.; revising implementation
25	and eligibility requirements of the pilot program for
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26 individuals with developmental disabilities; requiring 27 the Agency for Persons with Disabilities to transmit 28 to the Agency for Health Care Administration weekly 29 data files of specified clients; requiring the Agency 30 for Health Care Administration to provide a call 31 center for specified purposes and to coordinate with 32 the Department of Children and Families and the Agency 33 for Persons with Disabilities to disseminate information about the pilot program; revising pilot 34 35 program benefits; revising provider qualifications; 36 requiring participating plans to conduct an 37 individualized assessment of each enrollee within a specified timeframe for certain purposes and to offer 38 39 certain services to such enrollees; requiring the 40 Agency for Health Care Administration to conduct 41 monitoring and evaluations and require corrective 42 actions or payment of penalties under certain 43 circumstances; removing coordination requirements for 44 the agency when submitting certain reports, 45 establishing specified measures, and conducting quality assurance monitoring of the pilot program; 46 47 revising dates for submitting certain status reports; 48 providing an effective date. 49 50 Be It Enacted by the Legislature of the State of Florida:

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51 52 Subsection (14) of section 393.0662, Florida Section 1. 53 Statutes, is amended to read: 54 393.0662 Individual budgets for delivery of home and 55 community-based services; iBudget system established.-The 56 Legislature finds that improved financial management of the 57 existing home and community-based Medicaid waiver program is 58 necessary to avoid deficits that impede the provision of 59 services to individuals who are on the waiting list for 60 enrollment in the program. The Legislature further finds that clients and their families should have greater flexibility to 61 62 choose the services that best allow them to live in their community within the limits of an established budget. Therefore, 63 64 the Legislature intends that the agency, in consultation with 65 the Agency for Health Care Administration, shall manage the service delivery system using individual budgets as the basis 66 67 for allocating the funds appropriated for the home and 68 community-based services Medicaid waiver program among eligible 69 enrolled clients. The service delivery system that uses 70 individual budgets shall be called the iBudget system. 71 (14) (a) The agency, in consultation with the Agency for 72 Health Care Administration, shall provide a quarterly 73 reconciliation report of all home and community-based services 74 waiver expenditures from the Agency for Health Care 75 Administration's claims management system with service

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76 utilization from the Agency for Persons with Disabilities 77 Allocation, Budget, and Contract Control system. The 78 reconciliation report must be submitted to the Governor, the 79 President of the Senate, and the Speaker of the House of 80 Representatives no later than 30 days after the close of each 81 guarter.

82 (b) The agency shall post its quarterly reconciliation 83 reports on its website, in a conspicuous location, no later than 84 <u>5 days after submitting the reports as required in this</u> 85 subsection.

Section 2. Subsection (12) of section 393.065, Florida
Statutes, is renumbered as subsection (13), paragraph (a) of
subsection (1), paragraph (b) of subsection (5), and subsection
(10) are amended, and a new subsection (12) is added to that
section, to read:

91

393.065 Application and eligibility determination.-

92 (1) (a) The agency shall develop and implement an online 93 application process that, at a minimum, supports paperless, 94 electronic application submissions with immediate e-mail 95 confirmation to each applicant to acknowledge receipt of 96 application upon submission. The online application system must allow an applicant to review the status of a submitted 97 98 application and respond to provide additional information. The online application must allow an applicant to apply for crisis 99 100 enrollment.

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101 Except as provided in subsections (6) and (7), if a (5) 102 client seeking enrollment in the developmental disabilities home 103 and community-based services Medicaid waiver program meets the level of care requirement for an intermediate care facility for 104 105 individuals with intellectual disabilities pursuant to 42 C.F.R. ss. 435.217(b)(1) and 440.150, the agency must assign the client 106 107 to an appropriate preenrollment category pursuant to this 108 subsection and must provide priority to clients waiting for waiver services in the following order: 109 Category 2, which includes clients in the 110 (b) 111 preenrollment categories who are: 112 From the child welfare system with an open case in the 1. Department of Children and Families' statewide automated child 113 114 welfare information system and who are either: 115 Transitioning out of the child welfare system into a. 116 permanency; or 117 At least 18 years but not yet 22 years of age and who b. 118 need both waiver services and extended foster care services; or At least 18 years but not yet 22 years of age and who 119 2. withdrew consent pursuant to s. 39.6251(5)(c) to remain in the 120 121 extended foster care system. 122 For individuals who are at least 18 years but not yet 22 years 123 of age and who are eligible under sub-subparagraph 1.b., the 124 125 agency must provide waiver services, including residential Page 5 of 25

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126 habilitation, and must actively participate in transition planning activities, including, but not limited to, 127 128 individualized service coordination, case management support, 129 and ensuring continuity of care pursuant to s. 39.6035. The 130 community-based care lead agency must fund room and board at the 131 rate established in s. 409.145(3) and provide case management 132 and related services as defined in s. 409.986(3)(e). Individuals 133 may receive both waiver services and services under s. 39.6251. Services may not duplicate services available through the 134 135 Medicaid state plan. 136 137 Within preenrollment categories 3, 4, 5, 6, and 7, the agency shall prioritize clients in the order of the date that the 138 139 client is determined eligible for waiver services. 140 (10) The client, the client's guardian, or the client's 141 family must ensure that accurate, up-to-date contact information 142 is provided to the agency at all times. Notwithstanding s. 143 393.0651, the agency must send an annual letter requesting 144 updated information from the client, the client's guardian, or 145 the client's family. The agency must remove from the 146 preenrollment categories any individual who cannot be located 147 using the contact information provided to the agency, fails to meet eligibility requirements, or becomes domiciled outside the 148 149 state. To ensure transparency and timely access to 150 (12)

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151	information, the agency shall post on its website in a
152	conspicuous location the total number of individuals in each
153	priority category. The posted numbers shall reflect the current
154	status of the preenrollment priority list and shall be updated
155	<u>at least every 5 days.</u>
156	Section 3. Section 393.502, Florida Statutes, is amended
157	to read:
158	393.502 Family care councils
159	(1) CREATION AND PURPOSE OF STATEWIDE FAMILY CARE
160	COUNCIL. There shall be established and located within each
161	service area of the agency a family care council.
162	(a) The Statewide Family Care Council is established to
163	connect local family care councils and facilitate direct
164	communication between local councils and the agency, with the
165	goal of enhancing the quality of and access to resources and
166	supports for individuals with developmental disabilities and
167	their families.
168	(b) The statewide council shall:
169	1. Review annual reports, policy proposals, and program
170	recommendations submitted by the local family care councils.
171	2. Advise the agency on statewide policies, programs, and
172	service delivery improvements based on the collective
173	recommendations of the local councils.
174	3. Identify systemic barriers to the effective delivery of
175	services and recommend solutions to address such barriers.

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176	4. Foster collaboration and the sharing of best practices
177	and available resources among local family care councils to
178	improve service delivery across regions.
179	5. Submit an annual report no later than December 1 of
180	each year to the Governor, the President of the Senate, the
181	Speaker of the House of Representatives, and the agency. The
182	report shall include a summary of local council findings, policy
183	recommendations, and an assessment of the agency's actions in
184	response to previous recommendations of the local councils.
185	(c) The agency shall provide a written response within 60
186	days after receipt, including a detailed action plan outlining
187	steps taken or planned to address recommendations. The response
188	must specify whether recommendations will be implemented and
189	provide a timeline for implementation or include justification
190	if recommendations are not adopted.
191	(2) STATEWIDE FAMILY CARE COUNCIL MEMBERSHIP
192	(a) The statewide council shall consist of the following
193	members appointed by the Governor:
194	1. One representative from each of the local family care
195	councils, who must be a resident of the area served by that
196	local council. Among these representatives must be at least one
197	individual who is receiving waiver services from the agency
198	under s. 393.065 and at least one individual who is assigned to
199	a preenrollment category for waiver services under s. 393.065.
200	2. One individual representing an advocacy organization
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201 representing individuals with disabilities. 202 One representative of a public or private entity that 3. 203 provides services to individuals with developmental disabilities 204 that does not have a Medicaid wavier service contract with the 205 agency. 206 Employees of the agency or the Agency for Health Care (b) 207 Administration are not eligible to serve on the statewide 208 council. 209 (3) STATEWIDE FAMILY CARE COUNCIL TERMS; VACANCIES.-210 Statewide council members shall be initially appointed (a) 211 to staggered 2 and 4 year terms, with subsequent terms of 4 212 years. Members may be reappointed to one additional consecutive 213 term. 214 (b) A member who has served two consecutive terms shall 215 not be eligible to serve again until at least 12 months have 216 elapsed since ending service on the statewide council. 217 (c) Upon expiration of a term or in the case of any other 218 vacancy, the statewide council shall, by majority vote, 219 recommend to the Governor for appointment at least one person 220 for each vacancy. 221 The Governor shall make an appointment within 45 days 1. 222 after receiving a recommendation from the statewide council. If 223 the Governor fails to make an appointment for a member under 224 subsection (2), the chair of the local council may appoint a 225 member meeting the requirements of subsection (2) to act as the

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226	statewide council representative for that local council until
227	the Governor makes an appointment.
228	2. If no member of a local council is willing and able to
229	serve on the statewide council, the Governor shall appoint an
230	individual from another local council to serve on the statewide
231	council.
232	(4) STATEWIDE FAMILY CARE COUNCIL MEETINGS; ORGANIZATION
233	The statewide council shall meet at least quarterly. The council
234	meetings may be held in person or via teleconference or other
235	electronic means.
236	(a) The Governor shall appoint the initial chair from
237	among the members of the statewide council. Subsequent chairs
238	shall be elected annually by a majority vote of the council.
239	(b) Members of the statewide council shall serve without
240	compensation but may be reimbursed for per diem and travel
241	expenses pursuant to s. 112.061.
242	(c) A majority of the members of the statewide council
243	shall constitute a quorum.
244	(5) LOCAL FAMILY CARE COUNCILS There is established and
245	located within each service area of the agency a local family
246	care council to work constructively with the agency, advise the
247	agency on local needs, identify gaps in services, and advocate
248	for individuals with developmental disabilities and their
249	families.
250	(6) LOCAL FAMILY CARE COUNCIL DUTIES.—The local family
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251	care councils shall:
252	(a) Assist in providing information and conducting
253	outreach to individuals with developmental disabilities and
254	their families.
255	(b) Convene family listening sessions at least twice a
256	year to gather input on local service delivery challenges.
257	(c) Hold a public forum every 6 months to solicit public
258	feedback concerning actions taken by the local family councils.
259	(d) Share information with other local family care
260	councils.
261	(e) Identify policy issues relevant to the community and
262	family support system in the region.
263	(f) Submit to the Statewide Family Care Council, no later
264	than September 1 of each year, an annual report detailing
265	proposed policy changes, program recommendations, and identified
266	service delivery challenges within its region.
267	(7) (2) LOCAL FAMILY CARE COUNCIL MEMBERSHIP
268	(a) Each local family care council shall consist of at
269	least 10 and no more than 15 members recommended by a majority
270	vote of the local family care council and appointed by the
271	Governor.
272	(b) At least three of the members of the council shall be
273	individuals receiving or waiting to receive services from the
274	agency. One such member shall be an individual who has been
275	receiving services within the 4 years before the date of
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276 recommendation. The remainder of the council members shall be 277 parents, grandparents, guardians, or siblings of individuals who 278 have developmental disabilities and qualify for services 279 pursuant to this chapter. For a grandparent to be a council 280 member, the grandchild's parent or legal guardian must consent 281 to the appointment and report the consent to the agency.

(c) A person who is currently serving on another board or
 council of the agency may not be appointed to a local family
 care council.

(d) Employees of the agency <u>or the Agency for Health Care</u> Administration are not eligible to serve on a local family care council.

(e) Persons related by consanguinity or affinity within
the third degree shall not serve on the same local family care
council at the same time.

(f) A chair for the council shall be chosen by the council members to serve for 1 year. A person may <u>not</u> serve no more than four 1-year terms as chair.

294

(8) (3) LOCAL FAMILY CARE COUNCIL TERMS; VACANCIES.-

(a) <u>Local family</u> council members shall be appointed for a
3-year <u>terms</u> term, except as provided in subsection (11) (8),
and may be reappointed to one additional term.

(b) A member who has served two consecutive terms shall
not be eligible to serve again until 12 months have elapsed
since ending his or her service on the local council.

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301 (c)<u>1.</u> Upon expiration of a term or in the case of any 302 other vacancy, the local council shall, by majority vote, 303 recommend to the Governor for appointment a person for each 304 vacancy <u>based on recommendations received from the family-led</u> 305 <u>nominating committee described in paragraph (9)(a)</u>.

306 <u>2. The Governor shall make an appointment within 45 days</u> 307 <u>after receiving a recommendation.</u>

308 (9) (4) LOCAL FAMILY CARE COUNCIL COMMITTEE APPOINTMENTS.-309 The chair of each local family care council shall (a) 310 create, and appoint individuals receiving or waiting to receive services from the agency and their relatives, to serve on a 311 312 family-led nominating committee. Members of the family-led nominating council need not be members of the local council. The 313 314 family-led nominating committee shall nominate candidates for 315 vacant positions on the local family council.

316 (b) The chair of the local family care council may appoint 317 persons to serve on <u>additional</u> council committees. Such persons 318 may include <u>current members of the council and</u> former members of 319 the council and persons not eligible to serve on the council.

320 <u>(10) (6)</u> <u>LOCAL FAMILY CARE COUNCIL</u> MEETINGS.-Local council 321 members shall serve on a voluntary basis without payment for 322 their services but shall be reimbursed for per diem and travel 323 expenses as provided for in s. 112.061. <u>Local councils</u> The 324 <u>council</u> shall meet at least six times per year. <u>Meetings may be</u> 325 held in person or by teleconference or other electronic means.

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326	(7) PURPOSE The purpose of the local family care councils
327	shall be to advise the agency, to develop a plan for the
328	delivery of family support services within the local area, and
329	to monitor the implementation and effectiveness of services and
330	support provided under the plan. The primary functions of the
331	local family care councils shall be to:
332	(a) Assist in providing information and outreach to
333	families.
334	(b) Review the effectiveness of service programs and make
335	recommendations with respect to program implementation.
336	(c) Advise the agency with respect to policy issues
337	relevant to the community and family support system in the local
338	area.
339	(d) Meet and share information with other local family
340	care councils.
341	(11) (8) NEW LOCAL FAMILY CARE COUNCILSWhen a local
342	family care council is established for the first time in a local
343	area, the Governor shall appoint the first four council members,
344	who shall serve 3-year terms. These members shall submit to the
345	Governor, within 90 days after their appointment,
346	recommendations for at least six additional members, selected by
347	majority vote.
348	(12) (9) FUNDING; FINANCIAL REVIEW.—The <u>statewide and</u> local
349	family care <u>councils</u> council may apply for, receive, and accept
350	grants, gifts, donations, bequests, and other payments from any
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351 public or private entity or person. Each local council is 352 subject to an annual financial review by staff assigned by the 353 agency. Each local council shall exercise care and prudence in 354 the expenditure of funds. The local family care councils shall 355 comply with state expenditure requirements.

356

<u>(13)</u> (5) TRAINING.-

(a) The agency, in consultation with the <u>statewide and</u>
local councils, shall establish <u>and provide</u> a training program
for local family care council members. Each local area shall
provide the training program when new persons are appointed to
the local council and at other times as the secretary deems
necessary.

363 (b) The training shall assist the council members to 364 understand the laws, rules, and policies applicable to their 365 duties and responsibilities.

(c) All persons <u>newly</u> appointed to <u>the statewide or</u> a local council must complete this training within 90 days after their appointment. A person who fails to meet this requirement <u>is shall be</u> considered to have resigned from the council. <u>The</u> <u>agency may make additional training available to council</u> members.

372 <u>(14) DUTIES.-The agency shall publish on its website all</u> 373 <u>annual reports submitted by the local care councils and the</u> 374 <u>Statewide Family Care Council within 15 days after receipt of</u> 375 <u>such reports in a designated and easily accessible section of</u>

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376	the website.
377	(15) ADMINISTRATIVE SUPPORTThe agency shall provide
378	administrative support to the statewide council and local
379	councils, including, but not limited to, staff assistance and
380	meeting facilities, within existing resources.
381	Section 4. Subsections (1), (2), (3), and (6) of section
382	409.9855, Florida Statutes, are amended to read:
383	409.9855 Pilot program for individuals with developmental
384	disabilities
385	(1) PILOT PROGRAM IMPLEMENTATION
386	(a) Using a managed care model, The agency shall implement
387	a pilot program for individuals with developmental disabilities
388	in Statewide Medicaid Managed Care Regions D and I to provide
389	coverage of comprehensive services using a managed care model.
390	The agency may seek federal approval through a state plan
391	amendment or Medicaid waiver as necessary to implement the pilot
392	program.
393	(b) The agency shall administer the pilot program pursuant
394	to s. 409.903 and as a component of the Statewide Medicaid
395	Managed Care model established by this section. Unless otherwise
396	specified, ss. 409.961-409.969 apply to the pilot program. The
397	agency may seek federal approval through a state plan amendment
398	or Medicaid waiver as necessary to implement the pilot program.
399	The agency shall submit a request for any federal approval
400	needed to implement the pilot program by September 1, 2023.

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401 (c) Pursuant to s. 409.963, the agency shall administer 402 the pilot program in consultation with the Agency for Persons 403 with Disabilities. 404 (c) (d) The agency shall make capitated payments to managed 405 care organizations for comprehensive coverage, including managed 406 medical assistance benefits and long-term care under this part and community-based services described in s. 393.066(3) and 407 408 approved through the state's home and community-based services 409 Medicaid waiver program for individuals with developmental disabilities. Unless otherwise specified, ss. 409.961-409.969 410 411 apply to the pilot program. 412 (e) The agency shall evaluate the feasibility of statewide 413 implementation of the capitated managed care model used by the 414 pilot program to serve individuals with developmental 415 disabilities. 416 ELIGIBILITY; VOLUNTARY ENROLLMENT; DISENROLLMENT.-(2) 417 Participation in the pilot program is voluntary and (a) 418 limited to the maximum number of enrollees specified in the 419 General Appropriations Act. 420 (b) To be eligible for enrollment in the pilot program, an 421 individual must: 422 (b) The Agency for Persons with Disabilities shall approve 423 a needs assessment methodology to determine functional, 424 behavioral, and physical needs of prospective enrollees. The 425 assessment methodology may be administered by persons who have Page 17 of 25

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426 completed such training as may be offered by the agency. 427 Eligibility to participate in the pilot program is determined 428 based on all of the following criteria: 429 1. Be Medicaid eligible. 430 1. Whether the individual is eligible for Medicaid. 431 Be Whether the individual is 18 years of age or older. 2. 432 3. Have a developmental disability as defined in s. 433 393.063. 434 4. Be placed in any preenrollment category for individual 435 budget waiver services under chapter 393 and reside in Statewide 436 Medicaid Managed Care Regions D or I; effective October 1, 2025, 437 be placed in any preenrollment category for individual budget 438 waiver services under chapter 393 regardless of region; or, 439 effective July 1, 2026, be enrolled in the individual budget 440 waiver services program under chapter 393 or in the long-term 441 care managed care program under this part regardless of region 442 and is on the waiting list for individual budget waiver services 443 under chapter 393 and assigned to one of categories 1 through 6 444 as specified in s. 393.065(5). 445 Whether the individual resides in a pilot program 3. 446 region.

(c) The agency shall enroll individuals in the pilot
program based on verification that the individual has met the
criteria in paragraph (b).

450

1. The Agency for Persons with Disabilities shall transmit

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451 to the agency weekly data files of clients enrolled in the 452 Medicaid home and community-based services waiver program under 453 chapter 393 and clients in preenrollment categories pursuant to 454 s. 393.065. The agency shall maintain a record of individuals 455 with developmental disabilities who may be eligible for the 456 pilot program using this data, Medicaid enrollment data 457 transmitted by the Department of Children and Families, and any 458 available collateral data. 459 2. The agency shall determine and administer the process 460 for enrollment. A needs assessment conducted by the Agency for 461 Persons with Disabilities is not required for enrollment. The 462 agency shall notify individuals with developmental disabilities 463 of the opportunity to voluntarily enroll in the pilot program 464 and explain the benefits available through the pilot program, 465 the process for enrollment, and the procedures for 466 disenrollment, including the requirement for continued coverage 467 after disenrollment pursuant to paragraph (d). 468 3. The agency shall provide a call center staffed by 469 agents trained to assist individuals with developmental 470 disabilities and their families in learning about and enrolling 471 in the pilot program. 472 4. The agency shall coordinate with the Department of 473 Children and Families and the Agency for Persons with 474 Disabilities to develop partnerships with community-based organizations to disseminate information about the pilot program 475

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476	to providers of covered services and potential enrollees.
477	(d) Notwithstanding any provisions of s. 393.065 to the
478	contrary, an enrollee must be afforded an opportunity to enroll
479	in any appropriate existing Medicaid waiver program if any of
480	the following conditions occur:
481	1. At any point during the operation of the pilot program,
482	an enrollee declares an intent to voluntarily disenroll,
483	provided that he or she has been covered for the entire previous
484	plan year by the pilot program.
485	2. The agency determines the enrollee has a good cause
486	reason to disenroll.
487	3. The pilot program ceases to operate.
488	
489	Such enrollees must receive an individualized transition plan to
490	assist him or her in accessing sufficient services and supports
491	for the enrollee's safety, well-being, and continuity of care.
492	(3) PILOT PROGRAM BENEFITS
493	(a) Plans participating in the pilot program must, at a
494	minimum, cover the following:
495	1. All benefits included in s. 409.973.
496	2. All benefits included in s. 409.98.
497	3. All benefits included in s. 393.066(3) <u>.</u>
498	4. Any additional benefits negotiated by the agency
499	pursuant to paragraph (4)(b), and all of the following:
500	a. Adult day training.
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501	b. Behavior analysis services.
502	c. Behavior assistant services.
503	d. Companion services.
504	e. Consumable medical supplies.
505	f. Dietitian services.
506	g. Durable medical equipment and supplies.
507	h. Environmental accessibility adaptations.
508	i. Occupational therapy.
509	j. Personal emergency response systems.
510	k. Personal supports.
511	1. Physical therapy.
512	m. Prevocational services.
513	n. Private duty nursing.
514	o. Residential habilitation, including the following
515	levels:
516	(I) Standard level.
517	(II) Behavior-focused level.
518	(III) Intensive-behavior level.
519	(IV) Enhanced intensive-behavior level.
520	p. Residential nursing services.
521	q. Respiratory therapy.
522	r. Respite care.
523	s. Skilled nursing.
524	t. Specialized medical home care.
525	u. Specialized mental health counseling.

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526	v. Speech therapy.
527	w. Support coordination.
528	*. Supported employment.
529	y. Supported living coaching.
530	z. Transportation.
531	(b) All providers of the <u>benefits</u> services listed under
532	paragraph (a) must meet the provider qualifications established
533	by the agency for the Medicaid long-term care managed care
534	program under this section. If no such qualifications apply to a
535	specific benefit or provider type, the provider must meet the
536	provider qualifications established by the Agency for Persons
537	with Disabilities for the individual budget waiver services
538	program under chapter 393 outlined in the Florida Medicaid
539	Developmental Disabilities Individual Budgeting Waiver Services
540	Coverage and Limitations Handbook as adopted by reference in
541	rule 596-13.070, Florida Administrative Code.
542	(c) Support coordination services must maximize the use of
543	natural supports and community partnerships.
544	(d) The plans participating in the pilot program must
545	provide all categories of benefits through a single, integrated
546	model of care.
547	(e) Participating plans must provide benefits services
548	must be provided to enrollees in accordance with an
549	individualized care plan which is evaluated and updated at least
550	quarterly and as warranted by changes in an enrollee's
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551 circumstances. Participating plans must conduct an 552 individualized assessment of each enrollee within 5 days after 553 enrollment to determine the enrollee's functional, behavioral, 554 and physical needs. The assessment method or instrument must be 555 approved by the agency. 556 Participating plans must offer a consumer-directed (f) 557 services option in accordance with s. 409.221. 558 (6) PROGRAM IMPLEMENTATION AND EVALUATION.-559 The agency shall conduct monitoring and evaluations (a) 560 and require corrective actions or payment of penalties as may be 561 necessary to secure compliance with contractual requirements, 562 consistent with its obligations under this section, including, 563 but not limited to, compliance with provider network standards, financial accountability, performance standards, health care 564 565 quality improvement systems, and program integrity select 566 participating plans and begin enrollment no later than January 567 31, 2024, with coverage for enrollees becoming effective upon 568 authorization and availability of sufficient state and federal 569 resources. (b) Upon implementation of the program, the agency, in 570 571 consultation with the Agency for Persons with Disabilities, 572 shall conduct audits of the selected plans' implementation of 573 person-centered planning. 574 (b) (c) The agency, in consultation with the Agency for 575 Persons with Disabilities, shall submit progress reports to the

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576	Governor, the President of the Senate, and the Speaker of the
577	House of Representatives upon the federal approval,
578	implementation, and operation of the pilot program, as follows:
579	1. By <u>August 30, 2025</u> December 31, 2023 , a status report
580	on progress made toward federal approval of the waiver or waiver
581	amendment needed to implement the pilot program.
582	2. By December 31, <u>2025</u> 2024 , a status report on
583	implementation of the pilot program.
584	3. By December 31, 2025, and annually thereafter, a status
585	report on the operation of the pilot program, including, but not
586	limited to, all of the following:
587	a. Program enrollment, including the number and
588	demographics of enrollees.
589	b. Any complaints received.
590	c. Access to approved services.
591	(c) (d) The agency, in consultation with the Agency for
592	Persons with Disabilities, shall establish specific measures of
593	access, quality, and costs of the pilot program. The agency may
594	contract with an independent evaluator to conduct such
595	evaluation. The evaluation must include assessments of cost
596	savings; consumer education, choice, and access to services;
597	plans for future capacity and the enrollment of new Medicaid
598	providers; coordination of care; person-centered planning and
599	person-centered well-being outcomes; health and quality-of-life
600	outcomes; and quality of care by each eligibility category and
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601 managed care plan in each pilot program site. The evaluation 602 must describe any administrative or legal barriers to the 603 implementation and operation of the pilot program in each 604 region.

1. The agency, in consultation with the Agency for Persons with Disabilities, shall conduct quality assurance monitoring of the pilot program to include client satisfaction with services, client health and safety outcomes, client well-being outcomes, and service delivery in accordance with the client's care plan.

610 2. The agency shall submit the results of the evaluation
611 to the Governor, the President of the Senate, and the Speaker of
612 the House of Representatives by October 1, 2029.

Section 5. This act shall take effect July 1, 2025.

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CODING: Words stricken are deletions; words underlined are additions.