1 A bill to be entitled 2 An act relating to insurance regulations; amending s. 3 48.151, F.S.; providing that the Chief Financial 4 Officer is the agent for service of process on health 5 maintenance organizations; amending s. 252.63, F.S.; 6 revising the content of a publication from the 7 Commissioner of Insurance Regulation relating to 8 orders applicable to insurance in areas under the 9 state of emergency; amending s. 624.4085, F.S.; 10 revising the definition of the term "life and health 11 insurer"; amending s. 624.422, F.S.; providing that 12 the appointment of the Chief Financial Officer for service of process applies to insurers withdrawing 13 14 from and ceasing operations in this state until all 15 insurers' liabilities in this state are extinguished; 16 amending s. 624.45, F.S.; conforming a provision to changes made by the act; amending s. 624.610, F.S.; 17 removing certain provisions relating to credits 18 allowed in specified reinsurance circumstances and 19 relating to assuming insurers' accreditations; 20 21 requiring filing fees from reinsurers requesting to 22 operate in this state; removing applicability 23 provisions; amending s. 626.9651, F.S.; requiring the 24 Office of Insurance Regulation and the Financial 25 Services Commission to adopt rules on cybersecurity of

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26 certain insurance data; providing requirements for 27 such rules; providing duties of the office; amending 28 s. 627.062, F.S.; prohibiting personal residential 29 property insurers from submitting more than one "use 30 and file" filing under certain circumstances; 31 providing an exception; amending s. 627.0621, F.S.; 32 requiring certain rate filings with the office from 33 residential property insurers to include rate transparency reports; providing for acceptance or 34 35 rejection by the office of such reports; providing 36 requirements for such reports; requiring insurers to 37 provide such reports to consumers; requiring the office to define terms used in such reports; requiring 38 39 the office to establish and maintain a specified 40 center on its website; providing requirements for the 41 website; amending s. 627.0645, F.S.; revising 42 requirements of rate filing with the office; amending 43 s. 627.0651, F.S.; prohibiting motor vehicle insurers from submitting more than one "use and file" filing 44 under certain circumstances; amending s. 627.4554, 45 46 F.S.; requiring that certain forms be posted on the 47 website of the Department of Financial Services, 48 rather than the office; amending s. 627.6699, F.S.; 49 removing and revising definitions; removing provisions 50 relating to the creation of the Florida Small Employer

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51	Health Reinsurance Program; amending s. 627.711, F.S.;
52	requiring the office to contract with a state
53	university to design, operate, upgrade, and maintain a
54	specified database; requiring property insurers to
55	file certain policyholder forms in the database;
56	requiring the commission to adopt rules; amending s.
57	627.7152, F.S.; removing provisions relating to
58	requirements for reporting and rulemaking regarding
59	property insurance claims paid under assignment
60	agreements; creating s. 627.9145, F.S.; providing
61	reporting requirements for residential property
62	insurers; requiring the commission to adopt rules;
63	amending s. 627.915, F.S.; revising reporting
64	requirements for private passenger automobile
65	insurers; requiring the commission to adopt rules;
66	providing requirements for such rules; removing
67	reporting requirement provisions for certain insurers;
68	amending ss. 628.081 and 628.091, F.S.; removing the
69	requirement that domestic insurer incorporators
70	execute articles of incorporation and file them with
71	the office in triplicate; amending s. 628.111, F.S.;
72	removing the requirement that domestic insurers make
73	copies of amendments to articles of incorporation in
74	triplicate; amending s. 628.461, F.S.; specifying the
75	method of sending notifications regarding transactions
<u> </u>	

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76 or proposed transactions of voting securities of stock 77 insurers or controlling companies; revising the method 78 of filing certain statements; amending s. 628.4615, 79 F.S.; revising the method by which amendments to 80 certain applications must be sent to specialty insurers; amending s. 628.717, F.S.; revising 81 82 requirements for the office's responses upon receipt 83 of articles of incorporation; amending s. 628.719, F.S.; revising the method by which mutual insurance 84 85 holding companies show their adoption of article of 86 incorporation amendments and deliver the amendments to 87 the office; revising the requirements for the office's responses upon receipt of amendments; amending s. 88 89 628.910, F.S.; removing the requirement that captive 90 insurance company incorporators file articles of 91 incorporation in triplicate; revising the office's 92 responses upon receipt of captive insurance company 93 articles of incorporation; amending s. 629.011, F.S.; revising and providing definitions; amending s. 94 95 629.071, F.S.; authorizing assessable and 96 nonassessable reciprocal insurers, rather than 97 domestic reciprocal insurers, to transact insurance if 98 they maintain specified amounts of surplus funds; 99 amending s. 629.081, F.S.; conforming a provision to 100 changes made by the act; creating s. 629.082, F.S.;

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101	providing that attorneys in fact of reciprocals are
102	affiliates of the reciprocals for specified purposes;
103	creating s. 629.1015, F.S.; requiring documentation
104	supporting that fees, commissions, and other financial
105	considerations and payments to affiliates by
106	reciprocal insurers are fair and reasonable; providing
107	guidelines for the office in determining whether the
108	fees, commissions, and other financial considerations
109	and payments are fair and reasonable; providing
110	requirements for documentation of such fees; amending
111	s. 629.121, F.S.; providing that certain bonds filed
112	with the office as security are filed by attorneys in
113	fact, rather than attorneys of domestic reciprocal
114	insurers; increasing the bond amount; creating s.
115	629.162, F.S.; authorizing reciprocal insurers to
116	require subscriber contributions; providing disclosure
117	and reporting requirements for subscriber
118	contributions; creating s. 629.163, F.S.; authorizing
119	reciprocal insurers to establish subscriber savings
120	accounts; providing construction; providing
121	requirements for subscriber savings accounts; creating
122	s. 629.164, F.S.; authorizing reciprocal insurers to
123	make distributions to subscribers from subscriber
124	savings accounts; granting to subscribers' advisory
125	committees sole authority to authorize distributions,

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126 subject to prior written approval by the office; 127 providing requirements for reciprocal insurers that 128 prohibit subscribers from receiving distributions for 129 a specified period of time; providing construction; 130 authorizing reciprocal insurers to return to subscribers unused premiums, savings, and credits 131 132 accruing to their accounts; authorizing domestic 133 reciprocal insurers to pay portions of unassigned funds; providing distribution limits; prohibiting 134 135 distribution discriminations; amending s. 629.171, F.S.; revising requirements for filing with the office 136 137 annual statements by reciprocal insurers; amending s. 138 629.181, F.S; replacing surplus deposits of 139 subscribers with subscriber contributions; providing 140 limits on subscriber contributions; amending s. 141 629.201, F.S.; requiring that each domestic reciprocal 142 insurer have a subscribers' advisory committee; 143 requiring that such committee be formed in compliance 144 with specified laws; requiring that rules and amendments adopted by subscribers have prior approval 145 146 by the office; revising subscribers' advisory committees' duties and membership; providing for 147 148 election and terms; repealing s. 629.271, F.S., relating to distribution of savings; amending s. 149 150 629.291, F.S.; providing that forms filed with the

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151 office for plans to merge a reciprocal insurer with 152 another reciprocal insurer or to convert a reciprocal 153 insurer to a stock or mutual insurer are adopted by 154 the commission rather than the office; amending s. 155 629.301, F.S.; specifying the manner in which impaired 156 reciprocal insurers are proceeded against if they 157 cannot make up deficiencies in assets; specifying the 158 manner in which assessments are levied upon subscribers if reciprocal insurers are liquidated; 159 160 providing that assessments are subject to specified 161 limits; repealing ss. 629.401 and 629.520, F.S., 162 relating to insurance exchange and the authority of a 163 limited reciprocal insurer, respectively; creating s. 164 629.56, F.S.; requiring reciprocal insurers to 165 maintain unearned premium reserves at all times; 166 amending s. 634.401, F.S.; revising provisions 167 relating to coverage for accidental damage under a 168 service warranty; creating s. 641.2012, F.S.; 169 providing applicability of service of process provisions to health maintenance organizations; 170 171 amending s. 641.26, F.S.; revising requirements for 172 filing annual and quarterly reports by health 173 maintenance organizations; creating s. 641.283, F.S.; providing applicability of administrative supervision 174 175 and hazardous insurer condition provisions to health

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176 maintenance organizations; amending s. 651.011, F.S.; 177 providing and revising definitions; amending s. 178 651.018, F.S.; providing duties for the office if certain conditions exist in continuing care 179 180 facilities; amending s. 651.019, F.S.; requiring 181 continuing care providers to provide to the office 182 specified information on financing and intended use of 183 proceeds under certain circumstances; creating s. 651.0212, F.S.; requiring and authorizing the office 184 185 to deny or revoke a provider's authority to engage in 186 certain continuing care activities under certain 187 circumstances; amending s. 651.0215, F.S.; revising 188 the timeframe for the office to examine and respond to 189 consolidated applications for provisional certificates 190 of authority and certificates of authority for 191 providers of continuing care; removing provisions 192 relating to the duties of the office in responding to 193 such applications; amending s. 651.022, F.S.; revising 194 requirements for applications for provisional 195 certificates of authority of providers of continuing 196 care; removing provisions relating to duties of the 197 office in responding to such applications; amending s. 651.023, F.S.; conforming cross-references and 198 provisions to changes made by the act; amending s. 199 200 651.024, F.S.; providing applicability of certain

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201 specialty insurer provisions and nonapplicability of 202 certain continuing care provider requirements to 203 bondholders under certain circumstances; defining the term "consent rights"; providing applicability of such 204 205 provisions to certain entities under certain circumstances; amending s. 651.0246, F.S.; revising 206 207 requirements for applications for expansion of 208 certificated continuing care facilities; removing specified duties of the office in responding to such 209 210 applications; revising the timeframe for the office to 211 review such applications; amending s. 651.026, F.S.; 212 revising requirements for annual reports filed by 213 providers of continuing care; providing requirements 214 for quarterly reports; amending s. 651.0261, F.S.; 215 providing additional requirements for quarterly reports filed by continuing care facilities; amending 216 217 s. 651.033, F.S.; requiring office approval before 218 execution of an agreement for establishing an escrow 219 account; defining the terms "emergency" and "business day"; specifying circumstances under which providers 220 221 of continuing care may withdraw a specified percentage 222 of the required minimum liquid reserve; revising the 223 timeframe for the office to deny petitions for emergency withdrawals; providing duties of escrow 224 225 agents; amending s. 651.034, F.S.; revising duties of

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226 the office relating to impaired continuing care 227 providers; amending s. 651.035, F.S.; providing 228 requirements for continuing care providers' minimum 229 liquid reserve accounts in escrow; providing 230 requirements for debt service reserve transfers from 231 one financial institution or lender to another; 232 revising and providing requirements for continuing 233 care providers' operating reserves in escrow; amending s. 651.043, F.S.; revising circumstances under which 234 235 certain notices of management changes must be provided to the office; amending s. 651.055, F.S.; conforming 236 237 cross-references; amending s. 651.071, F.S.; providing 238 that continuing care and continuing care at-home 239 contracts are not subordinate to any secured claims 240 and must be treated with higher priority over all other claims in the event of receivership or 241 242 liquidation proceedings against a provider; providing 243 an exception; amending s. 651.085, F.S.; requiring 244 designated resident representatives in continuing care 245 facilities to perform their duties in good faith; 246 requiring each continuing care facility to have its 247 own designated resident representative; specifying the 248 methods for notifications to designated resident 249 representatives of certain meetings; creating s. 250 651.087, F.S; providing requirements for certain

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251	collection and distribution of funds by residents of
252	continuing care facilities; providing duties of
253	providers relating to such funds; providing
254	requirements for providers who borrow or solicit funds
255	from residents; providing that failure to comply with
256	specified collection and distribution provisions is a
257	violation of minimum liquid reserve requirements;
258	authorizing the commission to require certain
259	statements or filing to be submitted by electronic
260	means; amending s. 651.091, F.S.; requiring continuing
261	care facilities to post notices of bankruptcy
262	proceedings; providing requirements for such notices;
263	requiring continuing care facilities to maintain
264	certain records; requiring providers of continuing
265	care to make certain records available for review and
266	to deliver copies of specified disclosure statements;
267	providing liability and penalties; providing
268	applicability; prohibiting persons from filing or
269	maintaining actions under certain circumstances;
270	creating s. 651.104, F.S.; prohibiting persons from
271	acting or holding themselves out as management
272	companies for continuing care retirement communities
273	without a certificate of authority; providing
274	requirements for certificate of authority
275	applications; prohibiting the office from issuing

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276 certificates of authority under certain circumstances; 277 creating s. 651.1041, F.S.; providing applicability of 278 specified insurer provisions to acquisitions of management companies; creating s. 651.1043, F.S.; 279 280 providing requirements for management company annual 281 and quarterly financial statements; requiring 282 acquisition application filings under certain 283 circumstances; requiring monthly statement filings under certain circumstances; providing fines for 284 285 noncompliance; providing rulemaking authority; 286 creating s. 651.1045, F.S.; providing grounds for the 287 office to refuse, suspend, and revoke management 288 company certificates of authority; providing that 289 revocation of a management company's certificate of 290 authority does not relieve a provider from specified 291 obligations to residents and from annual statement 292 filings and license fees; authorizing the office to 293 seek enforcement actions; amending s. 651.105, F.S.; 294 authorizing the office to examine the businesses of 295 management companies and their parents, subsidiaries, 296 and affiliates under certain circumstances; requiring 297 the office to notify management companies of 298 compliance deficiencies and to require corrective 299 actions or plans; requiring management companies to 300 respond to such notices; amending s. 651.1065, F.S.;

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301 prohibiting management companies from engaging in 302 certain acts if delinguency proceedings have been or 303 are to be initiated; providing penalties; creating s. 651.1068, F.S.; prohibiting officers and directors of 304 305 insolvent providers or management companies from 306 serving as officers and directors of providers and 307 management companies and from having control over the 308 selection of officers and directors under certain circumstances; amending s. 651.107, F.S.; requiring 309 310 management companies to file annual statements and pay 311 license fees during periods of certificate of 312 authority suspension; providing for automatic reinstatement or revocation of certificates of 313 314 authority; amending s. 651.108, F.S.; providing 315 administrative fines for management companies for 316 certain violations; creating s. 651.113, F.S.; 317 defining the term "negative fund balance"; providing 318 guidelines for the commissioner to determine whether a 319 provider or facility is insolvent or in imminent 320 danger of becoming insolvent; requiring providers and 321 facilities determined to be insolvent or in danger of 322 insolvency to prepare a plan; authorizing the office 323 to issue an order requiring a provider or facility to engage in certain acts under certain circumstances; 324 325 authorizing the office to issue immediate final orders

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326	requiring certain acts; providing construction;
327	amending s. 651.114, F.S.; removing provisions
328	relating to continuing care facility trustees and
329	lenders; creating s. 651.1165, F.S.; requiring the
330	office to record notices of lien against continuing
331	care facilities' properties; providing requirements
332	for such liens; providing for lien foreclosures in
333	civil actions; providing that such liens are preferred
334	to all liens, mortgages, and other encumbrances upon
335	the property and all unrecorded liens, mortgages, and
336	other encumbrances; providing conditions for lien
337	releases; amending ss. 627.642, 627.6475, 627.657, and
338	627.66997, F.S.; conforming cross-references;
339	providing applicability dates; providing effective
340	dates.
341	
342	Be It Enacted by the Legislature of the State of Florida:
343	
344	Section 1. Subsection (3) of section 48.151, Florida
345	Statutes, is amended to read:
346	48.151 Service on statutory agents for certain persons
347	(3) The Chief Financial Officer is the agent for service
348	of process on all insurers applying for authority to transact
349	insurance in this state, all licensed nonresident insurance
350	agents, all nonresident disability insurance agents licensed
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351 pursuant to s. 626.835, any unauthorized insurer under s. 352 626.906 or s. 626.937, domestic reciprocal insurers, fraternal 353 benefit societies under chapter 632, warranty associations under 354 chapter 634, prepaid limited health service organizations under 355 chapter 636, health maintenance organizations under chapter 641, 356 and persons required to file statements under s. 628.461. The 357 Department of Financial Services shall create a secure online 358 portal as the sole means to accept service of process on the Chief Financial Officer under this section. 359 360 Section 2. Subsection (3) of section 252.63, Florida 361 Statutes, is amended to read: 362 252.63 Commissioner of Insurance Regulation; powers in a 363 state of emergency.-364 (3) The commissioner shall publish in the next available 365 publication of the Florida Administrative Register a notice 366 identifying the date the emergency order was issued and shall 367 include a hyperlink or website address providing direct access 368 to the emergency order copy of the text of any order issued 369 under this section, together with a statement describing the 370 modification or suspension and explaining how the modification 371 or suspension will facilitate recovery from the emergency. 372 Section 3. Paragraph (g) of subsection (1) of section 373 624.4085, Florida Statutes, is amended to read: 374 624.4085 Risk-based capital requirements for insurers.-375 (1) As used in this section, the term:

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(g) "Life and health insurer" means an insurer authorized 376 377 or eligible under the Florida Insurance Code to underwrite life 378 or health insurance. The term includes a property and casualty 379 insurer that writes accident and health insurance only. 380 Effective January 1, 2015, The term also includes a health 381 maintenance organization that is authorized in this state and 382 one or more other states, jurisdictions, or countries and a 383 prepaid limited health service organization that is authorized 384 in this state and one or more other states, jurisdictions, or 385 countries.

386 Section 4. Subsection (3) of section 624.422, Florida
387 Statutes, is renumbered as subsection (4), and a new subsection
388 (3) is added to that section to read:

389 624.422 Service of process; appointment of Chief Financial
 390 Officer as process agent.-

391 <u>(3) The appointment of the Chief Financial Officer under</u> 392 <u>this section applies to any insurer that withdraws from or</u> 393 <u>ceases operations in this state until the insurer has completed</u> 394 <u>its runoff of, or otherwise extinguished, all liabilities in</u> 395 <u>Florida.</u>

396 Section 5. Subsection (2) of section 624.45, Florida
397 Statutes, is amended to read:

398 624.45 Participation of financial institutions in 399 reinsurance and in insurance exchanges.—Subject to applicable 400 laws relating to financial institutions and to any other

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401 applicable provision of the Florida Insurance Code, any 402 financial institution or aggregation of such institutions may: 403 Participate, directly or indirectly, as an (2) 404 underwriting member or as an investor in an underwriting member 405 of any insurance exchange authorized in accordance with s. 406 629.401, which underwriting member transacts only aggregate or 407 specific excess insurance over underlying self-insurance 408 coverage for self-insurance organizations authorized under the 409 Florida Insurance Code, for multiple-employer welfare arrangements, or for workers' compensation self-insurance 410 411 trusts, in addition to any reinsurance the underwriting member 412 may transact. 413 414 Nothing in this section shall be deemed to prohibit a financial 415 institution from engaging in any presently authorized insurance 416 activity. 417 Section 6. Subsection (15) of section 624.610, Florida Statutes, is renumbered as subsection (16), paragraph (b) of 418 419 subsection (3), paragraph (b) of subsection (12), and present 420 subsection (16) are amended, and a new subsection (15) is added 421 to that section, to read: 422 624.610 Reinsurance.-423 (3)424 Credit must be allowed when the reinsurance is ceded (b)1. 425 to an assuming insurer that is accredited as a reinsurer in this Page 17 of 168

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426 state. An accredited reinsurer is one that:

427 a. Files with the office evidence of its submission to428 this state's jurisdiction;

b. Submits to this state's authority to examine its booksand records;

c. Is licensed or authorized to transact insurance or
reinsurance in at least one state or, in the case of a United
States branch of an alien assuming insurer, is entered through,
licensed, or authorized to transact insurance or reinsurance in
at least one state;

d. Files annually with the office a copy of its annual statement filed with the insurance department of its state of domicile any quarterly statements if required by its state of domicile or such quarterly statements if specifically requested by the office, and a copy of its most recent audited financial statement; and

(I) Maintains a surplus as regards policyholders in an
amount not less than \$20 million and whose accreditation has not
been denied by the office within 90 days after its submission;
or

(II) Maintains a surplus as regards policyholders in an
amount not less than \$20 million and whose accreditation has
been approved by the office.

449 2. The office may deny or revoke an assuming insurer's450 accreditation if the assuming insurer does not submit the

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451 required documentation pursuant to subparagraph 1., if the 452 assuming insurer fails to meet all of the standards required of 453 an accredited reinsurer, or if the assuming insurer's accreditation would be hazardous to the policyholders of this 454 455 state. In determining whether to deny or revoke accreditation, the office may consider the qualifications of the assuming 456 457 insurer with respect to all the following subjects: 458 Its financial stability; a. 459 The lawfulness and quality of its investments; b. 460 с. The competency, character, and integrity of its 461 management; 462 d. The competency, character, and integrity of persons who 463 own or have a controlling interest in the assuming insurer; and Whether claims under its contracts are promptly and 464 e. 465 fairly adjusted and are promptly and fairly paid in accordance 466 with the law and the terms of the contracts. 467 3. Credit must not be allowed a ceding insurer if the 468 assuming insurer's accreditation has been revoked by the office 469 after notice and the opportunity for a hearing. 470 The actual costs and expenses incurred by the office to 4 471 review a reinsurer's request for accreditation and subsequent 472 reviews must be charged to and collected from the requesting 473 reinsurer. If the reinsurer fails to pay the actual costs and 474 expenses promptly when due, the office may refuse to accredit 475 the reinsurer or may revoke the reinsurer's accreditation. Page 19 of 168

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476 (12)477 The summary statement must be signed and attested to (b) 478 by either the chief executive officer or the chief financial 479 officer of the reporting insurer. In addition to the summary 480 statement, the office may require the filing of any supporting 481 information relating to the ceding of such risks as it deems 482 necessary. If the summary statement prepared by the ceding 483 insurer discloses that the net effect of a reinsurance treaty or treaties (or series of treaties with one or more affiliated 484 485 reinsurers entered into for the purpose of avoiding the 486 following threshold amount) at any time results in an increase 487 of more than 25 percent to the insurer's surplus as to 488 policyholders, then the insurer shall certify in writing to the 489 office that the relevant reinsurance treaty or treaties comply 490 with the accounting requirements contained in any rule adopted 491 by the commission under subsection (16) (15). If such 492 certificate is filed after the summary statement of such 493 reinsurance treaty or treaties, the insurer shall refile the 494 summary statement with the certificate. In any event, the 495 certificate must state that a copy of the certificate was sent 496 to the reinsurer under the reinsurance treaty. 497 (15) Any application filed with the office to review a reinsurer's request to operate in this state under this section 498 499 must be accompanied by a filing fee equal to the application fee 500 charged under s. 624.501(1)(a).

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501 (16) This act shall apply to all cessions on or after 502 January 1, 2001, under reinsurance agreements that have an 503 inception, anniversary, or renewal date on or after January 1, 504 2001. 505 Section 7. Section 626.9651, Florida Statutes, is amended 506 to read: 507 626.9651 Security of consumer data Privacy.-508 The department and commission shall must each adopt (1) rules consistent with other provisions of the Florida Insurance 509 510 Code to govern the use of a consumer's nonpublic personal financial and health information. These rules must be based on, 511 512 consistent with, and not more restrictive than the Privacy of Consumer Financial and Health Information Regulation, adopted 513 514 September 26, 2000, by the National Association of Insurance 515 Commissioners; however, the rules must permit the use and disclosure of nonpublic personal health information for 516 517 scientific, medical, or public policy research, in accordance 518 with federal law. In addition, these rules must be consistent 519 with, and not more restrictive than, the standards contained in 520 Title V of the Gramm-Leach-Bliley Act of 1999, Pub. L. No. 106-521 102, as amended in Title LXXV of the Fixing America's Surface 522 Transportation (FAST) Act, Pub. L. No. 114-94. If the office determines that a health insurer or health maintenance 523 organization is in compliance with, or is actively undertaking 524 compliance with, the consumer privacy protection rules adopted 525

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526	by the United States Department of Health and Human Services, in
527	conformance with the Health Insurance Portability and
528	Affordability Act, that health insurer or health maintenance
529	organization is in compliance with this <u>subsection</u> section .
530	(2) The office and the commission shall adopt rules
531	consistent with state law, including the Florida Insurance Code,
532	to ensure the cybersecurity of a consumer's nonpublic insurance
533	data. These rules may not be more restrictive than the National
534	Association of Insurance Commissioners Insurance Data Security
535	Model Law, adopted as of October 2017, and subsequent amendments
536	thereto if the methodology remains substantially consistent. The
537	rules must:
538	(a) Apply to all entities acting as insurers, transacting
539	insurance, or otherwise engaging in insurance activities in this
540	state, including entities licensed under chapter 641, and any
541	entity that has been contracted to maintain, store, or process
542	personal information on behalf of a covered entity;
543	(b) Require the development and implementation of an
544	information security program as defined in the model law;
545	(c) Require investigation and notification of a
546	cybersecurity event as required under the model law;
547	(d) Require that each insurer submit to the department or
548	office all or part of the information required to be reported to
549	the department or office in a computer-readable form compatible
550	with the electronic data processing system of the department or
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551 office; and 552 Require that the office be copied on any notice (e) 553 provided to the Attorney General under s. 501.171. 554 (3) Upon receiving information under this section, the 555 office shall review the information and may initiate an 556 examination or investigation under s. 624.316, s. 624.3161, or 557 s. 626.8828. Section 8. Paragraph (a) of subsection (2) of section 558 559 627.062, Florida Statutes, is amended to read: 627.062 Rate standards.-560 561 (2) As to all such classes of insurance: 562 Insurers or rating organizations shall establish and (a) 563 use rates, rating schedules, or rating manuals that allow the 564 insurer a reasonable rate of return on the classes of insurance 565 written in this state. A copy of rates, rating schedules, rating 566 manuals, premium credits or discount schedules, and surcharge schedules, and changes thereto, must be filed with the office 567 568 under one of the following procedures: 569 If the filing is made at least 90 days before the 1. 570 proposed effective date and is not implemented during the office's review of the filing and any proceeding and judicial 571 572 review, such filing is considered a "file and use" filing. In such case, the office shall finalize its review by issuance of a 573 574 notice of intent to approve or a notice of intent to disapprove 575 within 90 days after receipt of the filing. If the 90-day period

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576 ends on a weekend or a holiday under s. 110.117(1)(a) - (i), it 577 must be extended until the conclusion of the next business day. 578 The notice of intent to approve and the notice of intent to 579 disapprove constitute agency action for purposes of the 580 Administrative Procedure Act. Requests for supporting 581 information, requests for mathematical or mechanical 582 corrections, or notification to the insurer by the office of its 583 preliminary findings does not toll the 90-day period during any 584 such proceedings and subsequent judicial review. The rate shall be deemed approved if the office does not issue a notice of 585 586 intent to approve or a notice of intent to disapprove within 90 587 days after receipt of the filing.

If the filing is not made in accordance with 588 2. 589 subparagraph 1., such filing must be made as soon as 590 practicable, but within 30 days after the effective date, and is 591 considered a "use and file" filing. An insurer making a "use and 592 file" filing is potentially subject to an order by the office to 593 return to policyholders those portions of rates found to be 594 excessive, as provided in paragraph (h). For purposes of this 595 subparagraph, a personal residential property insurer may not submit more than one "use and file" filing affecting 596 597 policyholders within a single policy period, unless the filing is exclusively related to reinsurance. 598 For all property insurance filings made or submitted 599 3.

after January 25, 2007, but before May 1, 2012, an insurer

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601 seeking a rate that is greater than the rate most recently 602 approved by the office shall make a "file and use" filing. For 603 purposes of this subparagraph, motor vehicle collision and 604 comprehensive coverages are not considered property coverages. 605 606 The provisions of this subsection do not apply to workers' 607 compensation, employer's liability insurance, and motor vehicle 608 insurance. Subsection (2) of section 627.0621, Florida 609 Section 9. 610 Statutes, is renumbered as subsection (3), present subsection 611 (2) is amended, and a new subsection (2) is added to that 612 section, to read: 613 627.0621 Transparency in rate regulation.-614 (2) RATE TRANSPARENCY REPORT.-615 Beginning October 1, 2025, every rate filing (a) 616 requesting a rate change for residential property coverage from 617 a property insurer must include a rate transparency report for 618 acceptance for use or modification by the office. The office may 619 accept the rate transparency report for filing, or if the office 620 finds that the report fails to provide the required information 621 in concise and plain language which aids consumers in their 622 understanding of insurance, or finds the report to be 623 misleading, the office shall return the rate transparency report 624 to the property insurer for modification. The office's 625 acceptance for use or modification of the report may not be

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651	6. Any other categories deemed necessary by the office or
652	commission.
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654	An estimated percentage of the influence of each listed factor
655	must be provided to equal 100 percent.
656	(d) The insurer shall provide the rate transparency report
657	to the office upon the filing of a rate change with the office.
658	(e) The rate transparency report must also include the
659	following information:
660	1. Any major adverse findings by the office for the
661	previous 3 calendar years.
662	2. Whether the insurer uses affiliated entities to perform
663	functions of the insurer.
664	3. Contact information, to include a telephone number,
665	hours of service, and e-mail address for the Division of
666	Consumer Services of the department.
667	4. Contact information for the office.
668	5. Address for the website for public access to rate
669	filing and affiliate information outlined in subsection (3).
670	6. Any changes in the total insured value from the last
671	policy period.
672	(f) The office shall define, in concise and plain
673	language, any terms used with the rate transparency report to
674	aid consumers in their understanding of insurance.
675	(3)(2) WEBSITE FOR PUBLIC ACCESS TO RATE FILING

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676	INFORMATION
677	(a) The office shall establish and maintain a
678	comprehensive resource center on its website that uses concise
679	and plain language to aid consumers in their understanding of
680	insurance. The website must include substantive information on
681	the current and historical dynamics of the market, data
682	concerning the financial condition and market conduct of
683	insurance companies available to consumers, and choices
684	available to consumers. At a minimum, the website must contain
685	the following:
686	1. Reports, using graphical information wherever possible,
687	which outline information about the state of the market and
688	adverse and positive trends affecting it.
689	2. Tools that aid consumers in finding insurers.
690	3. Tools that aid consumers in selecting the coverages
691	beneficial to them.
692	4. Information about mitigation credits and the My Safe
693	Florida Home Program, as well as other credits insurers may
694	offer beyond wind mitigation.
695	5. Access to the rate transparency report, annual
696	statements, market conduct information, and other information
697	related to each insurer.
698	6. Information on the Citizens Property Insurance
699	Corporation takeout process, the clearinghouse, and general
700	information as reported by the office.

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701 7.(a) With respect to any residential property rate 702 filing, the office shall provide the following information on a 703 publicly accessible Internet website: 704 a.1. The overall rate change requested by the insurer. 705 b.2. The rate change approved by the office along with all 706 of the actuary's assumptions and recommendations forming the basis of the office's decision. 707 c.3. Certification by the office's actuary that, based on 708 709 the actuary's knowledge, his or her recommendations are consistent with accepted actuarial principles. 710 711 d. Whether the insurer uses affiliated entities to perform administrative, claims handling, or other functions of the 712 713 insurer and, if so, the total percentage of direct written 714 premium paid to the affiliated entities by the insurer in the 715 preceding annual calendar year. 716 For any rate filing, regardless of whether or not the (b) 717 filing is subject to a public hearing, the office shall provide 718 on its website a means for any policyholder who may be affected 719 by a proposed rate change to send an e-mail regarding the 720 proposed rate change. Such e-mail must be accessible to the 721 actuary assigned to review the rate filing. 722 (c) The statewide average requested rate change and final approved statewide average rate change within a filing is not a 723 724 trade secret as defined in s. 688.002 or s. 812.081(1) and is 725 not subject to the public records exemption for trade secrets

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726 provided in s. 119.0715 or s. 624.4213. 727 County rating examples submitted to the office through (d) 728 the rate collection system for the purposes of displaying rates 729 on the office website are not a trade secret as defined in s. 730 688.002 or s. 812.081(1) and are not subject to the public 731 records exemption for trade secrets provided in s. 119.0715 or 732 s. 624.4213. Section 10. Paragraph (b) of subsection (3) of section 733 734 627.0645, Florida Statutes, is amended to read: 735 627.0645 Annual filings.-736 The filing requirements of this section shall be (3) 737 satisfied by one of the following methods: 738 If no rate change is proposed, a filing which consists (b) 739 of a certification by an actuary that the existing rate level 740 produces rates which are actuarially sound and which are not 741 inadequate, as defined in s. 627.062. However, a full rate 742 filing is required after 2 consecutive years of certification 743 under this paragraph. 744 Section 11. Paragraph (b) of subsection (1) of section 745 627.0651, Florida Statutes, is amended to read: 746 627.0651 Making and use of rates for motor vehicle 747 insurance.-(1) Insurers shall establish and use rates, rating 748 749 schedules, or rating manuals to allow the insurer a reasonable 750 rate of return on motor vehicle insurance written in this state.

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A copy of rates, rating schedules, and rating manuals, and changes therein, shall be filed with the office under one of the following procedures: If the filing is not made in accordance with the (b) provisions of paragraph (a), such filing shall be made as soon as practicable, but no later than 30 days after the effective date, and shall be considered a "use and file" filing. An insurer making a "use and file" filing is potentially subject to an order by the office to return to policyholders portions of rates found to be excessive, as provided in subsection (11). For purposes of this paragraph, an insurer may not submit more than one "use and file" filing impacting policyholders within a single policy period. Section 12. Effective upon this act becoming a law, paragraph (a) of subsection (5) of section 627.4554, Florida Statutes, is amended to read: 627.4554 Suitability in annuity transactions.-DUTIES OF INSURERS AND AGENTS.-(5) An agent, when making a recommendation of an annuity, (a) shall act in the best interest of the consumer under the circumstances known at the time the recommendation is made, without placing the financial interest of the agent or insurer ahead of the consumer's interest. An agent has acted in the best interest of the consumer if the agent has satisfied the following obligations regarding care, disclosure, conflict of

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776 interest, and documentation: 777 The agent, in making a recommendation, shall exercise 1.a. 778 reasonable diligence, care, and skill to: 779 Know the financial situation, insurance needs, and (I) 780 financial objectives of the customer. 781 Understand the available options after making a (II)782 reasonable inquiry into options available to the agent. 783 (III) Have a reasonable basis to believe the recommended 784 option effectively addresses the consumer's financial situation, 785 insurance needs, and financial objectives over the life of the 786 product, as evaluated in light of the consumer profile 787 information. 788 (IV) Communicate the reason or reasons for the 789 recommendation. 790 The requirements of sub-subparagraph a. include: b. 791 Making reasonable efforts to obtain consumer profile (I) 792 information from the consumer before the recommendation of an 793 annuity. 794 Requiring an agent to consider the types of products (II)795 the agent is authorized and licensed to recommend or sell which 796 address the consumer's financial situation, insurance needs, and 797 financial objectives. This does not require analysis or consideration of any products outside the authority and license 798 799 of the agent or other possible alternative products or 800 strategies available in the market at the time of the Page 32 of 168

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801 recommendation. Agents shall be held to standards applicable to 802 agents with similar authority and licensure.

803 (III) Having a reasonable basis to believe the consumer 804 would benefit from certain features of the annuity, such as 805 annuitization, death or living benefit, or other insurance-806 related features.

c. The requirements of this subsection do not create a
fiduciary obligation or relationship and only create a
regulatory obligation as provided in this section.

810 d. The consumer profile information; characteristics of the insurer; and product costs, rates, benefits, and features 811 812 are those factors generally relevant in making a determination whether an annuity effectively addresses the consumer's 813 814 financial situation, insurance needs, and financial objectives, 815 but the level of importance of each factor under the care obligation of this paragraph may vary depending on the facts and 816 817 circumstances of a particular case. However, each factor may not be considered in isolation. 818

819 e. The requirements under sub-subparagraph a. apply to the 820 particular annuity as a whole and the underlying subaccounts to 821 which funds are allocated at the time of purchase or exchange of 822 an annuity, and riders and similar product enhancements, if any.

f. Sub-subparagraph a. does not require that the annuity with the lowest one-time occurrence compensation structure or multiple occurrence compensation structure shall necessarily be

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826 recommended.

g. Sub-subparagraph a. does not require the agent to have ongoing monitoring obligations under the care obligation, although such an obligation may be separately owed under the terms of a fiduciary, consulting, investment, advising, or financial planning agreement between the consumer and the agent.

h. In the case of an exchange or replacement of an
annuity, the agent shall consider the whole transaction, which
includes taking into consideration whether:

(I) The consumer will incur a surrender charge; be subject to the commencement of a new surrender period; lose existing benefits, such as death, living, or other contractual benefits; or be subject to increased fees, investment advisory fees, or charges for riders and similar product enhancements.

(II) The replacing product would substantially benefit the consumer in comparison to the replaced product over the life of the product.

843 (III) The consumer has had another annuity exchange or 844 replacement and, in particular, an exchange or replacement 845 within the preceding 60 months.

i. This section does not require an agent to obtain any
license other than an agent license with the appropriate line of
authority to sell, solicit, or negotiate insurance in this
state, including, but not limited to, any securities license, in
order to fulfill the duties and obligations contained in this

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section; provided, the agent does not give advice or provide

services that are otherwise subject to securities laws or engage

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in any other activity requiring other professional licenses. 2.a. Before the recommendation or sale of an annuity, the agent shall prominently disclose to the consumer, on a form substantially similar to that posted on the department office website as Appendix A, related to an insurance agent disclosure for annuities: A description of the scope and terms of the (I) relationship with the consumer and the role of the agent in the transaction. (II) An affirmative statement on whether the agent is licensed and authorized to sell the following products: (A) Fixed annuities. Fixed indexed annuities. (B) Variable annuities. (C) (D) Life insurance. Mutual funds. (E) Stocks and bonds. (F) Certificates of deposit. (G) (III) An affirmative statement describing the insurers for which the agent is authorized, contracted, or appointed, or otherwise able to sell insurance products, using the following descriptions: (A) From one insurer;

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876 (B) From two or more insurers; or 877 From two or more insurers, although primarily (C) 878 contracted with one insurer. (IV) A description of the sources and types of cash 879 880 compensation and noncash compensation to be received by the 881 agent, including whether the agent is to be compensated for the 882 sale of a recommended annuity by commission as part of premium 883 or other remuneration received from the insurer, intermediary, 884 or other agent, or by fee as a result of a contract for advice 885 or consulting services. 886 (V) A notice of the consumer's right to request additional 887 information regarding cash compensation described in sub-888 subparagraph b. 889 b. Upon request of the consumer or the consumer's 890 designated representative, the agent shall disclose: 891 A reasonable estimate of the amount of cash (I) 892 compensation to be received by the agent, which may be stated as 893 a range of amounts or percentages. 894 Whether the cash compensation is a one-time or (II)895 multiple occurrence amount; and if a multiple occurrence amount, 896 the frequency and amount of the occurrence, which may be stated 897 as a range of amounts or percentages. Before or at the time of the recommendation or sale of 898 с. an annuity, the agent shall have a reasonable basis to believe 899 900 the consumer has been informed of various features of the Page 36 of 168

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901 annuity, such as the potential surrender period and surrender 902 charge; potential tax penalty if the consumer sells, exchanges, 903 surrenders, or annuitizes the annuity; mortality and expense 904 fees; any annual fees; investment advisory fees; potential 905 charges for and features of riders or other options of the 906 annuity; limitations on interest returns; potential changes in 907 nonguaranteed elements of the annuity; insurance and investment 908 components; and market risk.

909 3. An agent shall identify and avoid or reasonably manage 910 and disclose material conflicts of interest, including material 911 conflicts of interest related to an ownership interest.

912 4. An agent shall at the time of the recommendation or913 sale:

a. Make a written record of any recommendation and thebasis for the recommendation, subject to this section.

916 b. Obtain a consumer-signed statement on a form 917 substantially similar to that posted on the <u>department</u> office 918 website as Appendix B, related to a consumer's refusal to 919 provide information, documenting:

920 (I) A customer's refusal to provide the consumer profile921 information, if any.

922 (II) A customer's understanding of the ramifications of 923 not providing his or her consumer profile information or 924 providing insufficient consumer profile information.

925

c. Obtain a consumer-signed statement on a form

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926 substantially similar to that posted on the <u>department</u> office 927 website as Appendix C, related to a consumer's decision to 928 purchase an annuity not based on a recommendation, acknowledging 929 the annuity transaction is not recommended if a customer decides 930 to enter into an annuity transaction that is not based on the 931 agent's recommendation.

932 5. Any requirement applicable to an agent under this 933 subsection applies to every agent who has exercised material 934 control or influence in the making of a recommendation and has 935 received direct compensation as a result of the recommendation 936 or sale, regardless of whether the agent has had any direct 937 contact with the consumer. Activities such as providing or 938 delivering marketing or education materials, product wholesaling 939 or other back office product support, and general supervision of 940 an agent do not, in and of themselves, constitute material 941 control or influence.

942 Section 13. Paragraphs (c) through (o) and (r) through (w) 943 of subsection (3) of section 627.6699, Florida Statutes, are 944 redesignated as paragraphs (b) through (n) and (o) through (t), 945 respectively, subsections (12) through (17) are renumbered as 946 subsections (11) through (16), respectively, and present 947 paragraphs (b), (p), (q), and (s) of subsection (3), paragraph (d) of subsection (9), paragraphs (b) and (c) of subsection 948 949 (10), and present subsection (11) of that section are amended, 950 to read:

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951 627.6699 Employee Health Care Access Act.-952 DEFINITIONS.-As used in this section, the term: (3) 953 "Board" means the board of directors of the program. (b) "Plan of operation" means the plan of operation 954 (p) -of -the 955 program, including articles, bylaws, and operating rules, 956 adopted by the board under subsection (11). 957 (q) "Program" means the Florida Small Employer Carrier 958 Reinsurance Program created under subsection (11). 959 (p) (s) "Reinsuring carrier" means a small employer carrier 960 that elects to comply with reinsurance the requirements set 961 forth in subsection (11). 962 (9) SMALL EMPLOYER CARRIER'S ELECTION TO BECOME A RISK-963 ASSUMING CARRIER OR A REINSURING CARRIER.-964 A small employer carrier that elects to cease (d) 965 participating as a reinsuring carrier and to become a risk-966 assuming carrier is prohibited from reinsuring or continuing to 967 reinsure any small employer health benefits plan under 968 subsection (11) as soon as the carrier becomes a risk-assuming 969 carrier and must pay a prorated assessment based upon business 970 issued as a reinsuring carrier for any portion of the year that 971 the business was reinsured. A small employer carrier that elects 972 to cease participating as a risk-assuming carrier and to become a reinsuring carrier is permitted to reinsure small employer 973 974 health benefit plans under the terms set forth in subsection 975 (11) and must pay a prorated assessment based upon business

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976 issued as a reinsuring carrier for any portion of the year that 977 the business was reinsured. 978 (10) ELECTION PROCESS TO BECOME A RISK-ASSUMING CARRIER.-979 In determining whether to approve an application by a (b) 980 small employer carrier to become a risk-assuming carrier, the 981 office shall consider: 982 1. The carrier's financial ability to support the 983 assumption of the risk of small employer groups. 984 The carrier's history of rating and underwriting small 2. 985 employer groups. 986 3. The carrier's commitment to market fairly to all small 987 employers in the state or its service area, as applicable. 988 The carrier's ability to assume and manage the risk of 4. 989 enrolling small employer groups without the protection of the 990 reinsurance program provided in subsection (11). 991 A small employer carrier that becomes a risk-assuming (C) 992 carrier pursuant to this subsection is not subject to 993 reinsurance the assessment provisions of subsection (11). 994 (11) SMALL EMPLOYER HEALTH REINSURANCE PROGRAM.-995 (a) There is created a nonprofit entity to be known as the 996 "Florida Small Employer Health Reinsurance Program." 997 (b)1. The program shall operate subject to the supervision and control of the board. 998 999 2. Effective upon this act becoming a law, the board shall 1000 consist of the director of the office or his or her designee, Page 40 of 168

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1025	the term.
1024	manner as the original appointment for the unexpired portion of
1023	4. Vacancies on the board shall be filled in the same
1022	cause.
1021	3. The director of the office may remove a member for
1020	years.
1019	initial appointees under this subparagraph to serve terms of 3
1018	to serve terms of 2 years and shall designate three of the
1017	designate two of the initial appointees under this subparagraph
1016	provide for staggered terms, the director of the office shall
1015	member's successor takes office, except that, in order to
1014	a term of 4 years and shall continue in office until the
1013	b. A member appointed under this subparagraph shall serve
1012	Health Care Administration.
1011	Care Administration and shall be recommended by the Secretary of
1010	in this state. One member shall represent the Agency for Health
1009	individual health insurance policy issued by a licensed insurer
1008	employers. One member shall be a person covered under an
1007	insurance. Four members shall be employers or representatives of
1006	shall be agents who are actively engaged in the sale of health
1005	insurers licensed under chapter 624 or chapter 641. Two members
1004	a. Five members shall be representatives of health
1003	appointed by the director of the office and serve as follows:
1002	who are representatives of carriers and insurance agents and are
1001	who shall serve as the chairperson, and 13 additional members

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1026	(c)1. The board shall submit to the office a plan of
1027	operation to assure the fair, reasonable, and equitable
1028	administration of the program. The board may at any time submit
1029	to the office any amendments to the plan that the board finds to
1030	be necessary or suitable.
1031	2. The office shall, after notice and hearing, approve the
1032	plan of operation if it determines that the plan submitted by
1033	the board is suitable to assure the fair, reasonable, and
1034	equitable administration of the program and provides for the
1035	sharing of program gains and losses equitably and
1036	proportionately in accordance with paragraph (j).
1037	3. The plan of operation, or any amendment thereto,
1038	becomes effective upon written approval of the office.
1039	(d) The plan of operation must, among other things:
1040	1. Establish procedures for handling and accounting for
1041	program assets and moneys and for an annual fiscal reporting to
1042	the office.
1043	2. Establish procedures for selecting an administering
1044	carrier and set forth the powers and duties of the administering
1045	carrier.
1046	3. Establish procedures for reinsuring risks.
1047	4. Establish procedures for collecting assessments from
1048	participating carriers to provide for claims reinsured by the
1049	program and for administrative expenses, other than amounts
1050	payable to the administrative carrier, incurred or estimated to
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1051 be incurred during the period for which the assessment is made. 1052 5. Provide for any additional matters at the discretion of 1053 the board. (e) The board shall recommend to the office market conduct 1054 1055 requirements and other requirements for carriers and agents, including requirements relating to: 1056 1. Registration by each carrier with the office of its 1057 intention to be a small employer carrier under this section; 1058 2. Publication by the office of a list of all small 1059 1060 employer carriers, including a requirement applicable to agents 1061 and carriers that a health benefit plan may not be sold by a 1062 carrier that is not identified as a small employer carrier; 3. The availability of a broadly publicized, toll-free 1063 telephone number for access by small employers to information 1064 1065 concerning this section; 1066 4. Periodic reports by carriers and agents concerning 1067 health benefit plans issued; and 1068 5. Methods concerning periodic demonstration by small 1069 employer carriers and agents that they are marketing or issuing 1070 health benefit plans to small employers. 1071 (f) The program has the general powers and authority 1072 granted under the laws of this state to insurance companies and health maintenance organizations licensed to transact business, 1073 except the power to issue health benefit plans directly to 1074 groups or individuals. In addition thereto, the program has 1075

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1076	specific authority to:
1077	1. Enter into contracts as necessary or proper to carry
1078	out the provisions and purposes of this act, including the
1079	authority to enter into contracts with similar programs of other
1080	states for the joint performance of common functions or with
1081	persons or other organizations for the performance of
1082	administrative functions.
1083	2. Sue or be sued, including taking any legal action
1084	necessary or proper for recovering any assessments and penalties
1085	for, on behalf of, or against the program or any carrier.
1086	3. Take any legal action necessary to avoid the payment of
1087	improper claims against the program.
1088	4. Issue reinsurance policies, in accordance with the
1089	requirements of this act.
1090	5. Establish rules, conditions, and procedures for
1091	reinsurance risks under the program participation.
1092	6. Establish actuarial functions as appropriate for the
1093	operation of the program.
1094	7. Assess participating carriers in accordance with
1095	paragraph (j), and make advance interim assessments as may be
1096	reasonable and necessary for organizational and interim
1097	operating expenses. Interim assessments shall be credited as
1098	offsets against any regular assessments due following the close
1099	of the calendar year.
1100	8. Appoint appropriate legal, actuarial, and other
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1101 committees as necessary to provide technical assistance in the operation of the program, and in any other function within the 1102 1103 authority of the program. 1104 9. Borrow money to effect the purposes of the program. Any 1105 notes or other evidences of indebtedness of the program which 1106 are not in default constitute legal investments for carriers and 1107 may be carried as admitted assets. 10. To the extent necessary, increase the \$5,000 1108 deductible reinsurance requirement to adjust for the effects of 1109 1110 inflation. 1111 (g) A reinsuring carrier may reinsure with the program 1112 coverage of an eligible employee of a small employer, or any dependent of such an employee, subject to each of the following 1113 1114 provisions: 1115 1. Except in the case of a late enrollee, a reinsuring carrier may reinsure an eligible employee or dependent within 60 1116 1117 days after the commencement of the coverage of the small employer. A newly employed eligible employee or dependent of a 1118 1119 small employer may be reinsured within 60 days after the 1120 commencement of his or her coverage. 1121 2. A small employer carrier may reinsure an entire 1122 employer group within 60 days after the commencement of the group's coverage under the plan. 1123 1124 3. The program may not reimburse a participating carrier 1125 with respect to the claims of a reinsured employee or dependent

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1126 until the carrier has paid incurred claims of at least \$5,000 in 1127 a calendar year for benefits covered by the program. In 1128 addition, the reinsuring carrier shall be responsible for 10 percent of the next \$50,000 and 5 percent of the next \$100,000 1129 1130 of incurred claims during a calendar year and the program shall 1131 reinsure the remainder. 1132 4. The board annually shall adjust the initial level of 1133 claims and the maximum limit to be retained by the carrier to reflect increases in costs and utilization within the standard 1134 1135 market for health benefit plans within the state. The adjustment 1136 shall not be less than the annual change in the medical 1137 component of the "Consumer Price Index for All Urban Consumers" 1138 of the Bureau of Labor Statistics of the Department of Labor, 1139 unless the board proposes and the office approves a lower 1140 adjustment factor. 1141 5. A small employer carrier may terminate reinsurance for 1142 all reinsured employees or dependents on any plan anniversary. 1143 6. The premium rate charged for reinsurance by the program 1144 to a health maintenance organization that is approved by the Secretary of Health and Human Services as a federally qualified 1145 1146 health maintenance organization pursuant to 42 U.S.C. s. 1147 300e(c)(2)(A) and that, as such, is subject to requirements that 1148 limit the amount of risk that may be ceded to the program, which requirements are more restrictive than subparagraph 3., shall be 1149 1150 reduced by an amount equal to that portion of the risk, if any,

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1151 which exceeds the amount set forth in subparagraph 3. which may 1152 not be ceded to the program. 1153 7. The board may consider adjustments to the premium rates 1154 charged for reinsurance by the program for carriers that 1155 effective cost containment measures, including high-cost case 1156 management, as defined by the board. 1157 8. A reinsuring carrier shall apply its case-management and claims-handling techniques, including, but not limited to, 1158 utilization review, individual case management, preferred 1159 1160 provider provisions, other managed care provisions or methods of 1161 operation, consistently with both reinsured business and 1162 nonreinsured business. (h)1. The board, as part of the plan of operation, shall 1163 1164 establish a methodology for determining premium rates to be 1165 charged by the program for reinsuring small employers and 1166 individuals pursuant to this section. The methodology shall 1167 include a system for classification of small employers that 1168 reflects the types of case characteristics commonly used by 1169 small employer carriers in the state. The methodology shall 1170 provide for the development of basic reinsurance premium rates, 1171 which shall be multiplied by the factors set for them in this 1172 paragraph to determine the premium rates for the program. The 1173 basic reinsurance premium rates shall be established by the board, subject to the approval of the office. The premium rates 1174 1175 set by the board may vary by geographical area, as determined

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1176 under this section, to reflect differences in cost. The 1177 multiplying factors must be established as follows: 1178 a. The entire group may be reinsured for a rate that is 1179 1.5 times the rate established by the board. 1180 b. An eligible employee or dependent may be reinsured for 1181 a rate that is 5 times the rate established by the board. 2. The board periodically shall review the methodology 1182 established, including the system of classification and any 1183 rating factors, to assure that it reasonably reflects the claims 1184 experience of the program. The board may propose changes to the 1185 1186 rates which shall be subject to the approval of the office. 1187 (i) If a health benefit plan for a small employer issued in accordance with this subsection is entirely or partially 1188 1189 reinsured with the program, the premium charged to the small 1190 employer for any rating period for the coverage issued must be 1191 consistent with the requirements relating to premium rates set 1192 forth in this section. 1193 (j)1. Before July 1 of each calendar year, the board shall 1194 determine and report to the office the program net loss for the 1195 previous year, including administrative expenses for that year, 1196 and the incurred losses for the year, taking into account 1197 investment income and other appropriate gains and losses. 1198 2. Any net loss for the year shall be recouped by assessment of the carriers, as follows: 1199 a. The operating losses of the program shall be assessed 1200 Page 48 of 168

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1201 in the following order subject to the specified limitations. The 1202 first tier of assessments shall be made against reinsuring 1203 carriers in an amount which shall not exceed 5 percent of each 1204 reinsuring carrier's premiums from health benefit plans covering 1205 small employers. If such assessments have been collected and 1206 additional moneys are needed, the board shall make a second tier 1207 of assessments in an amount which shall not exceed 0.5 percent 1208 of each carrier's health benefit plan premiums. Except as 1209 provided in paragraph (m), risk-assuming carriers are exempt 1210 from all assessments authorized pursuant to this section. The 1211 amount paid by a reinsuring carrier for the first tier of 1212 assessments shall be credited against any additional assessments 1213 made.

1214 b. The board shall equitably assess carriers for operating 1215 losses of the plan based on market share. The board shall 1216 annually assess each carrier a portion of the operating losses 1217 of the plan. The first tier of assessments shall be determined 1218 by multiplying the operating losses by a fraction, the numerator 1219 of which equals the reinsuring carrier's earned premium 1220 pertaining to direct writings of small employer health benefit 1221 plans in the state during the calendar year for which the 1222 assessment is levied, and the denominator of which equals the 1223 total of all such premiums earned by reinsuring carriers in the state during that calendar year. The second tier of assessments 1224 shall be based on the premiums that all carriers, except risk-1225

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2025

1226	assuming carriers, earned on all health benefit plans written in
1227	this state. The board may levy interim assessments against
1228	carriers to ensure the financial ability of the plan to cover
1229	claims expenses and administrative expenses paid or estimated to
1230	be paid in the operation of the plan for the calendar year prior
1231	to the association's anticipated receipt of annual assessments
1232	for that calendar year. Any interim assessment is due and
1233	payable within 30 days after receipt by a carrier of the interim
1234	assessment notice. Interim assessment payments shall be credited
1235	against the carrier's annual assessment. Health benefit plan
1236	premiums and benefits paid by a carrier that are less than an
1237	amount determined by the board to justify the cost of collection
1238	may not be considered for purposes of determining assessments.
1239	c. Subject to the approval of the office, the board shall
1240	make an adjustment to the assessment formula for reinsuring
1241	carriers that are approved as federally qualified health
1242	maintenance organizations by the Secretary of Health and Human
1243	Services pursuant to 42 U.S.C. s. 300e(c)(2)(A) to the extent,
1244	if any, that restrictions are placed on them that are not
1245	imposed on other small employer carriers.
1246	3. Before July 1 of each year, the board shall determine
1247	and file with the office an estimate of the assessments needed
1248	to fund the losses incurred by the program in the previous
1249	calendar year.
1250	4. If the board determines that the assessments needed to
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1251 fund the losses incurred by the program in the previous calendar 1252 year will exceed the amount specified in subparagraph 2., the 1253 board shall evaluate the operation of the program and report its 1254 findings, including any recommendations for changes to the plan 1255 of operation, to the office within 180 days following the end of 1256 the calendar year in which the losses were incurred. The 1257 evaluation shall include an estimate of future assessments, the 1258 administrative costs of the program, the appropriateness of the 1259 premiums charged and the level of carrier retention under the 1260 program, and the costs of coverage for small employers. If the 1261 board fails to file a report with the office within 180 days 1262 following the end of the applicable calendar year, the office may evaluate the operations of the program and implement such 1263 1264 amendments to the plan of operation the office deems necessary 1265 to reduce future losses and assessments.

1266 5. If assessments exceed the amount of the actual losses 1267 and administrative expenses of the program, the excess shall be 1268 held as interest and used by the board to offset future losses 1269 or to reduce program premiums. As used in this paragraph, the 1270 term "future losses" includes reserves for incurred but not 1271 reported claims.

1272 6. Each carrier's proportion of the assessment shall be 1273 determined annually by the board, based on annual statements and 1274 other reports considered necessary by the board and filed by the 1275 carriers with the board.

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1276	7. Provision shall be made in the plan of operation for
1277	the imposition of an interest penalty for late payment of an
1278	assessment.
1279	8. A carrier may seek, from the office, a deferment, in
1280	whole or in part, from any assessment made by the board. The
1281	office may defer, in whole or in part, the assessment of a
1282	carrier if, in the opinion of the office, the payment of the
1283	assessment would place the carrier in a financially impaired
1284	condition. If an assessment against a carrier is deferred, in
1285	whole or in part, the amount by which the assessment is deferred
1286	may be assessed against the other carriers in a manner
1287	consistent with the basis for assessment set forth in this
1288	section. The carrier receiving such deferment remains liable to
1289	the program for the amount deferred and is prohibited from
1290	reinsuring any individuals or groups in the program if it fails
1291	to pay assessments.
1292	(k) Neither the participation in the program as reinsuring
1293	carriers, the establishment of rates, forms, or procedures, nor
1294	any other joint or collective action required by this act, may
1295	be the basis of any legal action, criminal or civil liability,
1296	or penalty against the program or any of its carriers either
1297	jointly or separately.
1298	(1) The board shall monitor compliance with this section,
1299	including the market conduct of small employer carriers, and
1300	shall report to the office any unfair trade practices and
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1301	misleading or unfair conduct by a small employer carrier that
1302	has been reported to the board by agents, consumers, or any
1303	other person. The office shall investigate all reports and, upon
1304	a finding of noncompliance with this section or of unfair or
1305	misleading practices, shall take action against the small
1306	employer carrier as permitted under the insurance code or
1307	chapter 641. The board is not given investigatory or regulatory
1308	powers, but must forward all reports of cases or abuse or
1309	misrepresentation to the office.
1310	(m) Notwithstanding paragraph (j), the administrative
1311	expenses of the program shall be recouped by assessment of risk-
1312	assuming carriers and reinsuring carriers and such amounts shall
1313	not be considered part of the operating losses of the plan for
1314	the purposes of this paragraph. Each carrier's portion of such
1315	administrative expenses shall be determined by multiplying the
1316	total of such administrative expenses by a fraction, the
1317	numerator of which equals the carrier's earned premium
1318	pertaining to direct writing of small employer health benefit
1319	plans in the state during the calendar year for which the
1320	assessment is levied, and the denominator of which equals the
1321	total of such premiums earned by all carriers in the state
1322	during such calendar year.
1323	(n) The board shall advise the office, the Agency for
1324	Health Care Administration, the department, other executive
1325	departments, and the Legislature on health insurance issues.

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1326	Specifically, the board shall:
1327	1. Provide a forum for stakeholders, consisting of
1328	insurers, employers, agents, consumers, and regulators, in the
1329	private health insurance market in this state.
1330	2. Review and recommend strategies to improve the
1331	functioning of the health insurance markets in this state with a
1332	specific focus on market stability, access, and pricing.
1333	3. Make recommendations to the office for legislation
1334	addressing health insurance market issues and provide comments
1335	on health insurance legislation proposed by the office.
1336	4. Meet at least three times each year. One meeting shall
1337	be held to hear reports and to secure public comment on the
1338	health insurance market, to develop any legislation needed to
1339	address health insurance market issues, and to provide comments
1340	on health insurance legislation proposed by the office.
1341	5. Issue a report to the office on the state of the health
1342	insurance market by September 1 each year. The report shall
1343	include recommendations for changes in the health insurance
1344	market, results from implementation of previous recommendations,
1345	and information on health insurance markets.
1346	Section 14. Paragraphs (c), (d), and (e) are added to
1347	subsection (2) of section 627.711, Florida Statutes, to read:
1348	627.711 Notice of premium discounts for hurricane loss
1349	mitigation; uniform mitigation verification inspection form
1350	(2)
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1351 The office shall contract with a state university to (C) 1352 design, operate, upgrade, and maintain a statewide database for 1353 uniform mitigation verification inspection forms. This database 1354 must be managed by the office to collect and evaluate mitigation 1355 features of residential properties within the state. 1356 Beginning January 1, 2026, each insurer shall (d) 1357 electronically file a copy of uniform mitigation inspection 1358 forms submitted by policyholders in the database created 1359 pursuant to paragraph (c) within 15 business days after receipt 1360 using the electronic format prescribed by the office. 1361 The Financial Services Commission shall adopt rules to (e) 1362 implement this subsection. 1363 Section 15. Effective upon this act becoming a law, 1364 subsection (12) of section 627.7152, Florida Statutes, is 1365 amended to read: 1366 627.7152 Assignment agreements.-1367 (12) The office shall require each insurer to report by 1368 January 30, 2022, and each year thereafter data on each 1369 residential and commercial property insurance claim paid in the 1370 prior calendar year under an assignment agreement. The Financial 1371 Services Commission shall adopt by rule a list of the data 1372 required, which must include specific data about claims adjustment and settlement timeframes and trends, grouped by 1373 whether litigated or not litigated and by loss adjustment 1374 1375 expenses.

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1376	Section 16. Section 627.9145, Florida Statutes, is created
1377	to read:
1378	627.9145 Reports by residential property insurers
1379	Beginning March 1, 2026, and by March 1 every year thereafter,
1380	each authorized insurer and surplus lines insurer transacting
1381	residential property insurance in this state shall file with the
1382	office a report addressing the following areas:
1383	(1) Policy types, perils covered, statuses, and premiums.
1384	(2) Location and limits of writings in this state.
1385	(3) Coverages, deductibles, and exclusions.
1386	(4) Mitigation discounts.
1387	(5) Claims reporting requirements.
1388	(6) Any other information deemed necessary by the
1389	commission to provide the office with the ability to track
1390	mitigation and resiliency trends occurring in the residential
1391	property market.
1392	
1393	The commission shall adopt rules specifying the information
1394	required to be reported under this section and the format
1395	required for the reports.
1396	Section 17. Subsections (2) and (5) of section 627.915,
1397	Florida Statutes, are amended, and a new subsection (2) is added
1398	to that section, to read:
1399	627.915 Insurer experience reporting
1400	(2) Beginning January 1, 2026, each insurer transacting

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1401 private passenger automobile insurance in this state shall file 1402 monthly with the office a report addressing the following areas: 1403 Policy coverage categories, including policies in (a) force and total direct premiums earned and written. 1404 1405 (b) Type, location, and limits of writings in this state. 1406 Claims reporting requirements. (C) 1407 (d) Any other information deemed necessary by the 1408 commission to provide the office with the ability to track trends occurring in the private passenger automobile insurance 1409 1410 market. 1411 1412 The commission shall adopt rules specifying the information required to be reported under this subsection and the format 1413 1414 required for the reports. 1415 (2) Each insurer transacting fire, homeowner's multiple peril, commercial multiple peril, medical malpractice, products 1416 1417 liability, workers' compensation, private passenger automobile liability, commercial automobile liability, private passenger 1418 1419 automobile physical damage, commercial automobile physical 1420 damage, officers' and directors' liability insurance, or other 1421 liability insurance shall report, for each such line of 1422 insurance, the information specified in this subsection to the office. The information shall be reported for direct Florida 1423 business only and shall be reported on a calendar-year basis 1424 annually by April 1 for the preceding calendar year: 1425

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1426	(a) Direct premiums written.
1427	(b) Direct premiums earned.
1428	(c) Loss reserves for all known claims:
1429	1. At beginning of the year.
1430	2. At end of the year.
1431	(d) Reserves for losses incurred but not reported:
1432	- 1. At beginning of the year.
1433	2. At end of the year.
1434	(e) Allocated loss adjustment expense:
1435	1. Reserve at beginning of the year.
1436	2. Reserve at end of the year.
1437	3. Paid during the year.
1438	(f) Unallocated loss adjustment expense:
1439	1. Reserve at beginning of the year.
1440	2. Reserve at end of the year.
1441	3. Paid during the year.
1442	(g) Direct losses paid.
1443	(h) Underwriting income or loss.
1444	(i) Commissions and brokerage fees.
1445	(j) Taxes, licenses, and fees.
1446	(k) Other acquisition costs.
1447	(1) General expenses.
1448	(m) Policyholder dividends.
1449	(n) Net investment gain or loss and other income gain or
1450	loss allocated pro rata by earned premium to Florida business
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1451 utilizing the investment allocation formula contained in the 1452 National Association of Insurance Commissioner's Profitability 1453 Report by line by state. 1454 (5) Any insurer or insurer group which does not write at 1455 least 0.5 percent of the Florida market based on premiums 1456 written shall not have to file any report required by subsection 1457 (2) other than a report indicating its percentage of the market share. That percentage shall be calculated by dividing the 1458 current premiums written by the preceding year's total premiums 1459 1460 written in the state for that line of insurance. 1461 Section 18. Effective upon this act becoming a law, 1462 subsection (2) of section 628.081, Florida Statutes, is amended 1463 to read: 1464 Incorporation of domestic insurer.-628.081 1465 The incorporators shall execute articles of (2)1466 incorporation in triplicate. At least three of them shall 1467 acknowledge execution before an officer authorized to take 1468 acknowledgments. 1469 Section 19. Effective upon this act becoming a law, 1470 subsections (2), (3), and (4) of section 628.091, Florida 1471 Statutes, are amended to read: 1472 628.091 Filing, approval of articles of incorporation.-1473 (2)The incorporators shall file the triplicate originals of the articles of incorporation with the office, accompanied by 1474 the filing fee specified in s. 624.501. 1475

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1476 (3) The office shall promptly examine the articles of
1477 incorporation. If it finds that the articles of incorporation
1478 conform to law, and that a permit has been or will be issued, it
1479 shall endorse its approval on each of the triplicate originals
1480 of the articles of incorporation, retain one copy for its files,
1481 and return the articles of incorporation remaining copies to the
1482 incorporators for filing with the Department of State.

1483 (4) If the office does not so find, it shall refuse to
1484 approve the articles of incorporation and shall return the
1485 originals.

1486Section 20. Effective upon this act becoming a law,1487subsections (2) and (3) of section 628.111, Florida Statutes,1488are amended to read:

1489 628.111 Amendment of articles of incorporation; mutual 1490 insurer.-

Upon adoption of the amendment, the insurer shall 1491 (2) (a) 1492 make in triplicate under its corporate seal a certificate 1493 thereof, setting forth the amendment and the date and manner of 1494 the adoption thereof, which certificate shall be executed by the 1495 insurer's president or vice president and secretary or assistant 1496 secretary and acknowledged before an officer authorized to take acknowledgments. The insurer shall deliver the triplicate 1497 1498 originals of the certificate to the office, together with the filing fee specified in s. 624.501. 1499

1500

(b) The office shall promptly examine the certificate of

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1501 amendment, \div and τ if it finds that the certificate and the 1502 amendment comply with law, it shall endorse its approval on the 1503 certificate of amendment upon each of the triplicate originals, 1504 place one on file in its office, and return the remaining sets 1505 to the insurer. The insurer shall forthwith file such endorsed certificate certificates of amendment with the Department of 1506 1507 State. The amendment shall be effective when filed with and 1508 approved by the Department of State.

(3) If the office finds that the proposed amendment or certificate does not comply with the law, it shall not approve the same, and shall return the triplicate certificate of amendment to the insurer.

Section 21. Paragraph (a) of subsection (1) and paragraph (b) of subsection (4) of section 628.461, Florida Statutes, are amended to read:

1516

628.461 Acquisition of controlling stock.-

(1) A person may not, individually or in conjunction with any affiliated person of such person, acquire directly or indirectly, conclude a tender offer or exchange offer for, enter into any agreement to exchange securities for, or otherwise finally acquire 10 percent or more of the outstanding voting securities of a domestic stock insurer or of a controlling company, unless:

1524(a) The person or affiliated person has filed with the1525office and sent by registered mail to the principal office of

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1526 the insurer and controlling company a letter of notification 1527 regarding the transaction or proposed transaction within 5 days 1528 after any form of tender offer or exchange offer is proposed, or within 5 days after the acquisition of the securities if no 1529 1530 tender offer or exchange offer is involved. The notification 1531 must be provided on forms prescribed by the commission 1532 containing information determined necessary to understand the 1533 transaction and identify all purchasers and owners involved; 1534

1535 A filing required under this subsection must be made for any 1536 acquisition that equals or exceeds 10 percent of the outstanding 1537 voting securities.

1538

(4)

1539 Any corporation, association, or trust filing the (b) 1540 statement required by this section shall give all required 1541 information that is within the knowledge of the directors, 1542 officers, or trustees (or others performing functions similar to 1543 those of a director, officer, or trustee) of the corporation, 1544 association, or trust making the filing and of any person 1545 controlling either directly or indirectly such corporation, 1546 association, or trust. A copy of the statement and any 1547 amendments to the statement shall be sent by registered mail to the insurer at its principal office within the state and to any 1548 controlling company at its principal office. If any material 1549 1550 change occurs in the facts set forth in the statement filed with

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1551 the office and sent to such insurer or controlling company 1552 pursuant to this section, an amendment setting forth such 1553 changes shall be filed immediately with the office and sent immediately to such insurer and controlling company. 1554 1555 Section 22. Paragraph (b) of subsection (5) of section 1556 628.4615, Florida Statutes, is amended to read: 1557 628.4615 Specialty insurers; acquisition of controlling 1558 stock, ownership interest, assets, or control; merger or 1559 consolidation.-1560 (5) Any person filing the statement required by this 1561 (b) 1562 section shall give all required information that is within the 1563 knowledge of: 1564 The directors, officers, or trustees, if a corporation, 1. 1565 or 1566 2. The partners, owners, managers, or joint venturers, or 1567 others performing functions similar to those of a director, 1568 officer, or trustee, if not a corporation, 1569 1570 of the person making the filing and of any person controlling 1571 either directly or indirectly such person. If any material 1572 change occurs in the facts set forth in the application filed 1573 with the office pursuant to this section, an amendment setting forth such changes shall be filed immediately with the office, 1574 1575 and a copy of the amendment shall be sent by registered mail to Page 63 of 168

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1581

1595

1576 the principal office of the specialty insurer and to the 1577 principal office of the controlling company.

Section 23. Effective upon this act becoming a law, subsection (2) of section 628.717, Florida Statutes, is amended to read:

628.717 Filing of articles of incorporation.-

1582 (2)The office shall promptly examine the articles of 1583 incorporation, \div and τ if it finds that the articles of 1584 incorporation comply with law, the office shall endorse its 1585 approval on the certificate of amendment upon each of the 1586 originals, place one on file in its office, and return the 1587 remaining sets to the incorporators. The incorporators shall 1588 promptly file such endorsed articles of incorporation with the 1589 Department of State. The articles of incorporation shall be 1590 effective when filed with and approved by the Department of 1591 State.

Section 24. Effective upon this act becoming a law, subsection (2) of section 628.719, Florida Statutes, is amended to read:

628.719 Amendment of articles of incorporation.-

(2) (a) Upon adoption of an amendment, the mutual insurance holding company shall make under its corporate seal a certificate thereof, setting forth the amendment and the date and manner of the adoption thereof, which certificate shall be executed by the mutual insurance holding company's president or

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1601 vice president and secretary or assistant secretary and 1602 acknowledged before an officer authorized to take 1603 acknowledgments. The mutual insurance holding company shall 1604 deliver the originals of the certificate to the office.

1605 The office shall promptly examine the certificate of (b) 1606 amendment, and τ if the office finds that the certificate and the 1607 amendment comply with law, the office shall endorse its approval 1608 on the certificate of amendment upon each of the originals, place one on file in its office, and return the remaining sets 1609 1610 to the mutual insurance holding company. The mutual insurance holding company shall promptly file such endorsed certificate 1611 1612 certificates of amendment with the Department of State. The 1613 amendment shall be effective when filed with and approved by the 1614 Department of State.

1615 Section 25. Effective upon this act becoming a law,
1616 subsection (4) of section 628.910, Florida Statutes, is amended
1617 to read:

1618

628.910 Incorporation options and requirements.-

(4) In the case of a captive insurance company formed as a corporation or a nonprofit corporation, before the articles of incorporation are transmitted to the Secretary of State, the incorporators shall file the articles of incorporation in triplicate with the office. The office shall promptly examine the articles of incorporation. If it finds that the articles of incorporation conform to law, it shall endorse its approval on

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1626 each of the triplicate originals of the articles of 1627 incorporation, retain one copy for its files, and return the 1628 articles of incorporation remaining copies to the incorporators 1629 for filing with the Department of State. 1630 Section 26. Subsection (5) of section 629.011, Florida 1631 Statutes, is amended, and subsections (6), (7), and (8) are 1632 added to that section, to read: 1633 629.011 Definitions.-As used in this part, the term: 1634 "Reciprocal insurer" means an unincorporated (5)1635 aggregation of subscribers operating individually and 1636 collectively through an attorney in fact to provide reciprocal 1637 insurance among themselves. 1638 (a) An assessable reciprocal insurer is a reciprocal 1639 insurer that is able to levy an assessment on its subscribers to make up any shortfall in capital and surplus to cover claims and 1640 1641 expenses as specified in s. 629.231. 1642 A nonassessable reciprocal insurer is a reciprocal (b) insurer authorized under s. 629.091(3) or s. 629.291(5) to issue 1643 1644 policies where there is no recourse against subscribers for any 1645 shortfall in capital and surplus to cover claims and expenses. 1646 "Subscriber contribution" means any transfer of money (6) 1647 by a subscriber of a reciprocal insurer to the reciprocal 1648 insurer in excess of the premium approved by the office, when 1649 such money is counted as surplus for the reciprocal insurer or 1650 used to pay surplus notes.

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1651	(7) "Subscriber savings account" means any account in
1652	which a reciprocal insurer allocates money to be held in whole
1653	or in part for the benefit of an individual subscriber, other
1654	than accounts holding money for the payment of a specific claim
1655	by or settlement of a specific legal dispute with that
1656	individual subscriber.
1657	(8) "Subscribers' advisory committee" means the governing
1658	committee of a domestic reciprocal insurer which is formed in
1659	compliance with s. 629.201 and represents the interests of the
1660	subscribers.
1661	Section 27. Section 629.071, Florida Statutes, is amended
1662	to read:
1663	629.071 Surplus funds required
1664	(1) <u>An assessable</u> A domestic reciprocal insurer hereunder
1665	formed, if it has otherwise complied with the applicable
1666	provisions of this code, may be authorized to transact insurance
1667	if it has and thereafter maintains surplus funds of not less
1668	than <u>\$3 million</u> \$250,000 .
1669	(2) <u>A nonassessable reciprocal insurer, if it has</u>
1670	otherwise complied with the applicable provisions of this code,
1671	may be authorized to transact insurance if it has and thereafter
1672	maintains a surplus as to policyholders which is equal to that
1673	required under s. 624.408 for a domestic stock insurer
1674	authorized to transact like kinds of insurance In addition to
1675	the surplus required to be maintained under subsection (1), the
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1676	insurer shall have, when first so authorized, an expendable
1677	surplus of not less than \$750,000.
1678	Section 28. Effective upon this act becoming a law,
1679	subsection (3) of section 629.081, Florida Statutes, is amended
1680	to read:
1681	629.081 Organization of reciprocal insurer
1682	(3) The filing must be accompanied by the application fee
1683	required by s. 624.501(1)(a).
1684	Section 29. Section 629.082, Florida Statutes, is created
1685	to read:
1686	629.082 Reciprocal affiliatesThe attorney in fact of a
1687	reciprocal is an affiliate of the reciprocal for purposes of s.
1688	624.10.
1689	Section 30. Section 629.1015, Florida Statutes, is created
1690	to read:
1691	629.1015 Affiliate fees
1692	(1) Each reciprocal insurer doing business in this state
1693	which pays a fee, commission, or other financial consideration
1694	or payment to any affiliate directly or indirectly must provide
1695	to the office documentation supporting that such fee,
1696	commission, or other financial consideration or payment to any
1697	affiliate is fair and reasonable for each service being provided
1698	by contract. In determining whether the fee, commission, or
1699	other financial consideration or payment is fair and reasonable,
1700	the office must consider the following:

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1701	(a) The actual cost of each service provided by an
1702	affiliate;
1703	(b) The relative financial condition of the reciprocal
1704	insurer and of the attorney in fact;
1705	(c) The level of debt and how that debt is serviced;
1706	(d) The amount of dividends paid by the attorney in fact
1707	and its affiliates and for what purpose;
1708	(e) Whether the terms of the written contract benefit the
1709	reciprocal insurer and are in the best interest of the
1710	subscribers; and
1711	(f) Any other such information as the office reasonably
1712	requires in making this determination.
1713	(2) For each agreement with an affiliate in force on July
1714	1, 2025, each domestic reciprocal insurer shall provide to the
1715	office no later than October 1, 2025, the cost incurred by the
1716	affiliate to provide each service, the amount charged to the
1717	domestic reciprocal insurer for each service, and the dollar
1718	amount of fees forgiven, waived, or reimbursed by the affiliate
1719	for the 2 most recent preceding years. If the total dollar
1720	amount charged to the domestic reciprocal insurer was greater
1721	than the total cost to provide services for either year, the
1722	domestic reciprocal insurer must explain how it determined the
1723	fee was fair and reasonable. For any proposed contract with an
1724	affiliate effective after July 1, 2025, the domestic reciprocal
1725	insurer must provide documentation to support that the fee,
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1726 commission, or other financial consideration or payment to the 1727 affiliate is fair and reasonable. 1728 Section 31. Section 629.121, Florida Statutes, is amended 1729 to read: 1730 629.121 Attorney in fact Attorney's bond.-Concurrently with the filing of the declaration 1731 (1)1732 provided for in s. 629.081, the attorney in fact of a domestic 1733 reciprocal insurer shall file with the office a bond in favor of this state for the benefit of all persons damaged as a result of 1734 1735 breach by the attorney in fact of the conditions of his or her bond as set forth in subsection (2). The bond shall be executed 1736 1737 by the attorney in fact and by an authorized corporate surety 1738 and shall be subject to the approval of the office. 1739 The bond shall be in the sum of \$300,000(2)1740 aggregate in form, the bond conditioned that the attorney in fact will faithfully account for all moneys and other property 1741 1742 of the insurer coming into his or her hands, and that he or she 1743 will not withdraw or appropriate to his or her own use from the 1744 funds of the insurer any moneys or property to which he or she 1745 is not entitled under the power of attorney. 1746 The bond shall provide that it is not subject to (3) 1747 cancellation unless 30 days' advance notice in writing of cancellation is given both the attorney in fact and the office. 1748 1749 Section 32. Section 629.162, Florida Statutes, is created 1750 to read:

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1751	629.162 Subscriber contributions
1752	(1) Reciprocal insurers may, subject to prior approval by
1753	the office, require contributions from subscribers in addition
1754	to premiums approved by the office.
1755	(2) A reciprocal insurer shall clearly disclose required
1756	subscriber contributions on the declarations page of any policy
1757	issued by the reciprocal insurer, separate from any cost
1758	associated with the premium.
1759	(3) Reciprocal insurers must provide subscribers an annual
1760	report detailing how each dollar of subscriber contributions was
1761	allocated or spent.
1762	Section 33. Section 629.163, Florida Statutes, is created
1763	to read:
1764	629.163 Subscriber savings accounts
1764 1765	<u>629.163 Subscriber savings accounts.—</u> (1) Reciprocal insurers may establish subscriber savings
	<u>_</u>
1765	(1) Reciprocal insurers may establish subscriber savings
1765 1766	(1) Reciprocal insurers may establish subscriber savings accounts.
1765 1766 1767	(1) Reciprocal insurers may establish subscriber savings accounts. (2) Moneys placed in subscriber savings accounts are not
1765 1766 1767 1768	(1) Reciprocal insurers may establish subscriber savings accounts. (2) Moneys placed in subscriber savings accounts are not considered distributions under s. 629.164.
1765 1766 1767 1768 1769	(1) Reciprocal insurers may establish subscriber savings accounts. (2) Moneys placed in subscriber savings accounts are not considered distributions under s. 629.164. (3) Subscriber savings accounts are subject to the
1765 1766 1767 1768 1769 1770	<pre>(1) Reciprocal insurers may establish subscriber savings accounts. (2) Moneys placed in subscriber savings accounts are not considered distributions under s. 629.164. (3) Subscriber savings accounts are subject to the following requirements:</pre>
1765 1766 1767 1768 1769 1770 1771	(1) Reciprocal insurers may establish subscriber savings accounts. (2) Moneys placed in subscriber savings accounts are not considered distributions under s. 629.164. (3) Subscriber savings accounts are subject to the following requirements: (a) Reciprocal insurers must inform each subscriber, in
1765 1766 1767 1768 1769 1770 1771 1772	<pre>(1) Reciprocal insurers may establish subscriber savings accounts. (2) Moneys placed in subscriber savings accounts are not considered distributions under s. 629.164. (3) Subscriber savings accounts are subject to the following requirements: (a) Reciprocal insurers must inform each subscriber, in writing, of the limitations and restrictions imposed upon the</pre>
1765 1766 1767 1768 1769 1770 1771 1772 1773	<pre>(1) Reciprocal insurers may establish subscriber savings accounts. (2) Moneys placed in subscriber savings accounts are not considered distributions under s. 629.164. (3) Subscriber savings accounts are subject to the following requirements: (a) Reciprocal insurers must inform each subscriber, in writing, of the limitations and restrictions imposed upon the use or possession of moneys held in subscriber savings accounts.</pre>

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1776 subscriber savings accounts and any calculations used to 1777 determine the amount of moneys to be distributed to subscriber 1778 savings accounts. 1779 (c) Advertisements marketing the benefits of subscriber 1780 savings accounts must note the limitations and restrictions 1781 imposed upon the use or possession of moneys held in subscriber 1782 savings accounts. 1783 (d) Upon cancellation or nonrenewal of a subscriber's 1784 policy, the subscriber is entitled to all moneys held in the 1785 subscriber's savings account, except when such moneys are otherwise allocated by law or contract, or when such 1786 1787 distribution is prohibited by order of the office. 1788 Section 34. Section 629.164, Florida Statutes, is created 1789 to read: 1790 629.164 Subscriber distributions.-1791 (1) Reciprocal insurers may make distributions to 1792 subscribers from their subscriber savings accounts. 1793 The subscribers' advisory committee shall have the (2) 1794 sole authority to authorize distributions, subject to prior 1795 written approval by the office. (3) Any reciprocal insurer that otherwise authorizes 1796 1797 distributions but prohibits subscribers from receiving 1798 distributions for a specified period of time, including after 1799 initial subscription, must renew the subscriber's policy for that period of time plus 1 additional policy year. This 1800

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1801	subsection does not prohibit the cancellation or nonrenewal of a
1802	policy pursuant to s. 624.4133 or by order of the office.
1803	(4) A reciprocal insurer may return to its subscribers any
1804	unused premiums, savings, or credits accruing to their accounts.
1805	Such distribution may not unfairly discriminate between classes
1806	of risks or policies, or between subscribers, but may vary as to
1807	classes of subscribers based on the experience of the classes.
1808	(5) In addition to the option provided in subsection (4),
1809	a domestic reciprocal insurer may, upon the prior written
1810	approval of the office, pay to its subscribers a portion of
1811	unassigned funds of up to 10 percent of surplus, with
1812	distribution limited to 50 percent of net income from the
1813	previous calendar year. Such distribution may not unfairly
1814	discriminate between classes of risks or policies, or between
1815	subscribers, but may vary as to classes of subscribers based on
1816	the experience of the classes.
1817	Section 35. Section 629.171, Florida Statutes, is amended
1818	to read:
1819	629.171 Annual statement
1820	(1) The subscribers' advisory committee shall procure an
1821	audited annual statement of the accounts and records of the
1822	insurer and the attorney in fact. The statement of the insurer
1823	must be prepared by an independent auditor at the expense of the
1824	reciprocal insurer and must be available for inspection by any
1825	subscriber. The statement of the attorney in fact must be
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1826 prepared by an independent auditor at the expense of the 1827 attorney in fact. 1828 (2) (1) The annual statement filing of a reciprocal insurer must shall be submitted made and filed by its attorney in fact. 1829 1830 (3) (3) (2) The audited statement of the attorney in fact must 1831 shall be submitted with the annual statement filing of the 1832 reciprocal insurer, as required under s. 624.424, and 1833 supplemented by such information as may be required by the 1834 office relative to the affairs and transactions of the attorney 1835 in fact relating insofar as they relate to the reciprocal 1836 insurer. 1837 Section 36. Subsection (1) of section 629.181, Florida 1838 Statutes, is amended to read: 1839 629.181 Financial condition; method of determining.-In 1840 determining the financial condition of a reciprocal insurer, the office shall apply the following rules: 1841 1842 Subscriber contributions are The surplus deposits of (1)1843 subscribers shall be allowed as assets, except that any premium 1844 deposits delinquent for 90 days must shall first be charged 1845 against such subscriber contributions. Subscriber contributions 1846 may not exceed 2 percent of each individual subscribers' policy 1847 premium for a nonassessable reciprocal insurer and 10 percent of each individual subscribers' policy premium for an assessable 1848 reciprocal insurer surplus deposit. 1849 1850 Section 37. Section 629.201, Florida Statutes, is amended Page 74 of 168

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1851	to read:
1852	629.201 Subscribers' advisory committeeEach domestic
1853	reciprocal insurer must have a subscribers' advisory committee
1854	representing the interests of the subscribers.
1855	(1) The <u>subscribers'</u> advisory committee of a domestic
1856	reciprocal insurer exercising the subscribers' rights ${\tt must}$ shall
1857	be <u>formed in compliance with this section and</u> selected under
1858	such rules as the subscribers adopt. Such rules, along with any
1859	amendments, must be approved by the office before becoming
1860	effective.
1861	(2) Not less than two-thirds of such committee shall be
1862	subscribers other than the attorney, or any person employed by,
1863	representing, or having a financial interest in the attorney.
1864	(2) (3) The <u>subscribers' advisory</u> committee shall <u>perform</u>
1865	all of the following duties:
1866	(a) Supervise the finances of the insurer. $\dot{\cdot}$
1867	(b) Supervise the insurer's operations to such extent as
1868	to <u>ensure</u> assure conformity with the subscribers' agreement <u>,</u> and
1869	power of attorney, and other governing documents.+
1870	(c) <u>Hire independent auditors, counsel, and other experts</u>
1871	at the expense of the insurer as necessary to fulfill the
1872	committee's duties. Procure the audit of the accounts and
1873	records of the insurer and of the attorney at the expense of the
1874	insurer; and
1875	(d) <u>Exercise any</u> Have such additional powers and functions
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1876	as may be conferred by the subscribers' agreement.
1877	(3) The initial subscribers' advisory committee must be
1878	appointed by the original subscribers or the attorney in fact.
1879	Within 6 months after the reciprocal insurer is authorized to
1880	transact insurance, at least two-thirds of the committee members
1881	must be elected as provided for in subsections (4) and (5).
1882	(4) The subscribers' advisory committee must consist of
1883	subscribers of the reciprocal insurer. At least two-thirds of
1884	the subscribers' advisory committee must consist of subscribers
1885	who are independent of, not employed by, not representing, not
1886	selected by, and without any financial interest in the attorney
1887	in fact. The independent subscribers must be elected by the
1888	subscribers of the reciprocal insurer.
1889	(5) Any rules governing the election of subscribers to the
1890	subscribers' advisory committee require all of the following:
1891	(a) An electorate composed exclusively of all subscribers
1892	of the reciprocal insurer.
1893	(b) Terms of not more than 5 years.
1894	(c) A process that allows subscribers to nominate other
1895	subscribers for election to the subscribers' advisory committee.
1896	(6) If a reciprocal insurer has more than 50 subscribers,
1897	the attorney in fact must provide a platform by which
1898	subscribers can communicate with each other regarding the
1899	subscribers' advisory committee election process.
1900	Section 38. Section 629.271, Florida Statutes, is
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1901 repealed.

Section 39. Effective upon this act becoming a law, subsections (1) and (2) of section 629.291, Florida Statutes, are amended to read:

1905

629.291 Merger or conversion.-

1906 A reciprocal insurer, upon affirmative vote of not (1)1907 less than two-thirds of its subscribers who vote on such merger 1908 or conversion pursuant to due notice, and subject to approval by 1909 the office of the terms therefor, may merge with another 1910 reciprocal insurer or be converted to a stock or mutual insurer, 1911 to be thereafter governed by the applicable sections of the 1912 Florida Insurance Code. However, a domestic stock insurer may 1913 not convert to a reciprocal insurer.

(2) A plan to merge a reciprocal insurer with another reciprocal insurer or for conversion of the reciprocal insurer to a stock or mutual insurer must be filed with the office on forms adopted by the <u>commission</u> office and must contain such information as the office reasonably requires to evaluate the transaction.

1920 Section 40. Section 629.301, Florida Statutes, is amended 1921 to read:

1922

629.301 Impaired reciprocal insurers.-

(1) If the assets of a domestic reciprocal insurer are at
any time insufficient to discharge its liabilities, other than
any liability on account of funds contributed by the attorney <u>in</u>

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1926 <u>fact</u> or others, and to maintain the required surplus, its 1927 attorney shall forthwith make up the deficiency or levy an 1928 assessment upon the subscribers for the amount needed to make up 1929 the deficiency, but subject to the limitation set forth in the 1930 power of attorney or policy.

1931 If the attorney in fact fails to make up such (2) 1932 deficiency or to make the assessment within 30 days after the 1933 office orders the attorney in fact him or her to do so, or if 1934 the deficiency is not fully made up within 60 days after the 1935 date the assessment was made, the insurer shall be deemed insolvent and shall be proceeded against in the same manner as 1936 1937 any other insurer under chapter 631 and the insurance as authorized by this code. 1938

1939 If liquidation of a reciprocal such an insurer is (3) 1940 ordered, the receiver shall levy an assessment shall be levied 1941 upon the subscribers an assessment for such an amount as the 1942 receiver determines to be necessary to discharge all liabilities 1943 of the insurer. The liabilities must be, subject to limits as 1944 provided by this chapter, as the office determines to be 1945 necessary to discharge all liabilities of the insurer, exclusive 1946 of any funds contributed by the attorney in fact or other 1947 persons, but inclusive of including the reasonable cost of the 1948 liquidation. The assessment is subject to any limits set forth in the power of attorney, the policy, or this chapter. 1949 1950 Section 41. Section 629.401, Florida Statutes, is

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1951 repealed.

Section 42. Section 629.520, Florida Statutes, is repealed.
Section 43. Section 629.56, Florida Statutes, is created
to read:

1956629.56Unearned premium reserves.—A reciprocal insurer1957must maintain an unearned premium reserve at all times and as1958required under s. 625.051.

1959 Section 44. Paragraph (c) of subsection (13) of section
1960 634.401, Florida Statutes, is amended to read:

1960 1961 634.401 Definitions.-As used in this part, the term: 1962 "Service warranty" means any warranty, guaranty, (13)1963 extended warranty or extended guaranty, maintenance service 1964 contract equal to or greater than 1 year in length or which does 1965 not meet the exemption in paragraph (a), contract agreement, or 1966 other written promise for a specific duration to perform the 1967 repair, replacement, or maintenance of a consumer product, or 1968 for indemnification for repair, replacement, or maintenance, for 1969 operational or structural failure due to a defect in materials 1970 or workmanship, normal wear and tear, power surge, or accidental 1971 damage from handling in return for the payment of a segregated 1972 charge by the consumer; however:

(c) All contracts that include coverage for accidental damage from handling must be covered by the contractual liability policy referred to in s. 634.406(3), unless issued by

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1976 an association not required to establish an unearned premium 1977 reserve or maintain contractual liability insurance under s. 1978 634.406(7). 1979 Section 45. Section 641.2012, Florida Statutes, is created 1980 to read: 1981 641.2012 Service of process.-Sections 624.422 and 624.423 1982 apply to health maintenance organizations. 1983 Section 46. Subsections (1) and (3), paragraph (a) of 1984 subsection (5), and subsection (6) of section 641.26, Florida 1985 Statutes, are amended to read: 1986 641.26 Annual and quarterly reports.-1987 Every health maintenance organization shall file an (1) 1988 annual statement covering the preceding calendar year on or 1989 before March 1, and quarterly statements covering the periods 1990 ending on March 31, June 30, and September 30 within 45 days 1991 after each such date, annually within 3 months after the end of 1992 its fiscal year, or within an extension of time therefor as the 1993 office, for good cause, may grant, in a form prescribed by the 1994 commission, file a report with the office, verified by the oath 1995 of two officers of the organization or, if not a corporation, of 1996 two persons who are principal managing directors of the affairs of the organization, properly notarized, showing its condition 1997 1998 on the last day of the immediately preceding reporting period. Such report shall include: 1999 2000 (a) A financial statement of the health maintenance

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2001 organization filed by electronic means in a computer-readable 2002 form using a format acceptable to the office.

(b) A financial statement of the health maintenanceorganization filed on forms acceptable to the office.

(c) An audited financial statement of the health maintenance organization, including its balance sheet and a statement of operations for the preceding year certified by an independent certified public accountant, prepared in accordance with statutory accounting principles.

2010 (d) The number of health maintenance contracts issued and 2011 outstanding and the number of health maintenance contracts 2012 terminated.

(e) The number and amount of damage claims for medical injury initiated against the health maintenance organization and any of the providers engaged by it during the reporting year, broken down into claims with and without formal legal process, and the disposition, if any, of each such claim.

2018

(f) An actuarial certification that:

2019 1. The health maintenance organization is actuarially 2020 sound, which certification shall consider the rates, benefits, 2021 and expenses of, and any other funds available for the payment 2022 of obligations of, the organization.

2023 2. The rates being charged or to be charged are
2024 actuarially adequate to the end of the period for which rates
2025 have been guaranteed.

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2026

2027

3. Incurred but not reported claims and claims reported but not fully paid have been adequately provided for.

20284. The health maintenance organization has adequately2029provided for all obligations required by s. 641.35(3)(a).

A report prepared by the certified public accountant 2030 (a) 2031 and filed with the office describing material weaknesses in the 2032 health maintenance organization's internal control structure as 2033 noted by the certified public accountant during the audit. The 2034 report must be filed with the annual audited financial report as 2035 required in paragraph (c). The health maintenance organization 2036 shall provide a description of remedial actions taken or 2037 proposed to correct material weaknesses, if the actions are not 2038 described in the independent certified public accountant's 2039 report.

(h) Such other information relating to the performance of health maintenance organizations as is required by the commission or office.

2043 Every health maintenance organization shall file (3) 2044 quarterly, for the first three calendar quarters of each year, 2045 an unaudited financial statement of the organization as 2046 described in paragraphs (1)(a) and (b). The statement for the 2047 quarter ending March 31 shall be filed on or before May 15, the 2048 statement for the quarter ending June 30 shall be filed on or before August 15, and the statement for the quarter ending 2049 2050 September 30 shall be filed on or before November 15. The

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2051 quarterly report shall be verified by the oath of two officers 2052 of the organization, properly notarized.

(5) Each authorized health maintenance organization shall retain an independent certified public accountant, referred to in this section as "CPA," who agrees by written contract with the health maintenance organization to comply with the provisions of this part.

(a) The CPA shall provide to the HMO audited financialstatements consistent with this part and s. 624.424.

2060 (6) To facilitate uniformity in financial statements and 2061 to facilitate office analysis, the commission may by rule adopt 2062 the form for financial statements of a health maintenance 2063 organization, requiring the financial statement to comply with 2064 s. 624.424 including supplements as approved by the National 2065 Association of Insurance Commissioners in 1995, and may adopt 2066 subsequent amendments thereto if the methodology remains 2067 substantially consistent, and may by rule require each health 2068 maintenance organization to submit to the office all or part of 2069 the information contained in the annual statement in a computer-2070 readable form compatible with the electronic data processing 2071 system specified by the office.

2072 Section 47. Section 641.283, Florida Statutes, is created 2073 to read:

2074641.283Administrative supervision and hazardous insurer2075conditions.-Sections624.80-624.87apply to health maintenance

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2076 organizations. 2077 Subsections (5) through (15) and (16) through Section 48. 2078 (29) of section 651.011, Florida Statutes, are renumbered as 2079 subsections (7) through (17) and (19) through (32), 2080 respectively, present subsections (7), (8), (19), and (26) are 2081 amended, and new subsections (5), (6), and (18) are added to 2082 that section, to read: 2083 651.011 Definitions.-As used in this chapter, the term: 2084 (5) "Affiliate" means an entity that exercises control 2085 over or is directly or indirectly controlled by the insurer 2086 provider through: 2087 (a) Equity ownership of voting securities; 2088 (b) Common managerial control; or 2089 (c) Collusive participation by the management of the 2090 insurer and affiliate in the management of the insurer or the 2091 affiliate. 2092 "Affiliated person" of another person means: (6) 2093 (a) The spouse of the other person; 2094 The parents of the other person and their lineal (b) 2095 descendants, or the parents of the other person's spouse and 2096 their lineal descendants; 2097 (c) A person who directly or indirectly owns or controls, or holds with the power to vote, 10 percent or more of the 2098 2099 outstanding voting securities of the other person; 2100 (d) A person 10 percent or more of whose outstanding

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2101 voting securities are directly or indirectly owned or 2102 controlled, or held with power to vote, by the other person; 2103 (e) A person or group of persons who directly or indirectly control, are controlled by, or are under common 2104 2105 control with the other person; 2106 (f) An officer, director, partner, copartner, or employee 2107 of the other person; 2108 (g) If the other person is an investment company, an 2109 investment adviser of such company, or a member of an advisory 2110 board of such company; 2111 (h) If the other person is an unincorporated investment 2112 company not having a board of directors, the depositor of such 2113 company; or 2114 (i) A person who has entered into a written or unwritten 2115 agreement to act in concert with the other person in acquiring 2116 or limiting the disposition of securities of a domestic stock 2117 insurer provider or controlling company. 2118 (9) (7) "Continuing care at-home" means, pursuant to a 2119 contract other than a contract described in subsection (7) (5), 2120 furnishing to a resident who resides outside the facility the 2121 right to future access to shelter and nursing care or personal 2122 services, whether such services are provided in the facility or in another setting designated in the contract, by an individual 2123 not related by consanguinity or affinity to the resident, upon 2124 payment of an entrance fee. 2125

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2126	(10) (8) "Control," "controlling," "controlled by," "under
2127	common control with," or "controlling company" means any
2128	corporation, trust, or association that directly or indirectly
2129	owns <u>10</u> 25 percent or more of <u>either the following</u> :
2130	(a) The direct or indirect possession of the power to
2131	direct or cause the direction of the management and policies of
2132	a person, whether through the ownership of voting securities, by
2133	contract other than a commercial contract for goods or
2134	nonmanagement services, or otherwise. Control is presumed to
2135	exist if a person, directly or indirectly, owns, controls, holds
2136	with the power to vote, or holds proxies representing 10 percent
2137	or more of the voting securities of another person; or
2138	(b) A management company exercising control through a
2139	management agreement whereby the management company is
2140	responsible for the day-to-day business operations of the
2141	provider or the day-to-day decisionmaking on behalf of the
2142	provider.
2143	(a) The voting securities of one or more providers that
2144	are stock corporations; or
2145	(b) The ownership interest of one or more providers that
2146	are not stock corporations.
2147	(18) "Governing body" or "full governing body" means a
2148	board of directors, a management company, a body of a provider,
2149	or an obligated group whose members are elected or appointed to
2150	set strategy, oversee management or operations of a provider,
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2151 facility, or obligated group, and protect the interests of the 2152 provider, facility, or group.

2153 (22) (19) "Manager," "management," or "management company" 2154 means a person who administers the day-to-day business 2155 operations of a facility for a provider, is part of a committee 2156 that supervises the activities of a business that provides 2157 continuing care or a member of the full governing body of a 2158 business that provides continuing care, or is subject to the policies, directives, and oversight of the provider or governing 2159 2160 body.

2161 (29) (26) "Regulatory action level event" means that any 2162 two of the following have occurred:

2163 The provider's debt service coverage ratio is less (a) 2164 than the greater of the minimum ratio specified in the 2165 provider's bond covenants or lending agreement for long-term 2166 financing or 1.20:1 as of the most recent annual report filed 2167 with the office pursuant to s. 651.026 or s. 651.0261, or, if 2168 the provider does not have a debt service coverage ratio 2169 required by its lending institution, the provider's debt service 2170 coverage ratio is less than 1.20:1 as of the most recent annual 2171 report filed with the office pursuant to s. 651.026 or s. 2172 651.0261. If the provider is a member of an obligated group 2173 having cross-collateralized debt, the obligated group's debt 2174 service coverage ratio must be used as the provider's debt 2175 service coverage ratio.

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2176 The provider's days cash on hand is less than the (b) 2177 greater of the minimum number of days cash on hand specified in 2178 the provider's bond covenants or lending agreement for long-term financing or 100 days. If the provider does not have a days cash 2179 2180 on hand required by its lending institution, the days cash on 2181 hand may not be less than 100 as of the most recent annual 2182 report filed with the office pursuant to s. 651.026 or s. 2183 651.0261. If the provider is a member of an obligated group having cross-collateralized debt, the days cash on hand of the 2184 2185 obligated group must be used as the provider's days cash on 2186 hand.

(c) The occupancy of the provider's facility is less than 80 percent averaged over the 12-month period immediately preceding the annual report filed with the office pursuant to s. 651.026.

2191 Section 49. Section 651.018, Florida Statutes, is amended 2192 to read:

2193 651.018 Administrative supervision.-The office may place a 2194 facility in administrative supervision pursuant to part VI of 2195 chapter 624. If the office finds that any of the following 2196 conditions exist, the office shall place a facility in 2197 administrative supervision until the condition is resolved to 2198 the satisfaction of the office: 2199 (1) The facility is insolvent or impaired. 2200 (2) The facility is at a regulatory action level, pursuant

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2201	<u>to s. 651.034.</u>
2202	(3) The facility reports a negative debt service reserve.
2203	(4) The facility has failed to file a monthly, quarterly,
2204	or annual financial statement or an audited financial statement
2205	as required by this chapter.
2206	(5) The facility was issued a financial statement with a
2207	going concern issue by an independent certified public
2208	accountant.
2209	(6) The facility is found to be in hazardous financial
2210	condition pursuant to s. 651.113.
2211	(7) The facility has entered into a forbearance agreement
2212	with a lender.
2213	Section 50. Paragraph (a) of subsection (1) of section
2214	651.019, Florida Statutes, is amended to read:
2214 2215	651.019, Florida Statutes, is amended to read: 651.019 New financing, additional financing, or
2215	651.019 New financing, additional financing, or
2215 2216	651.019 New financing, additional financing, or refinancing
2215 2216 2217	651.019 New financing, additional financing, or refinancing (1)(a) A provider shall provide a written general outline
2215 2216 2217 2218	651.019 New financing, additional financing, or refinancing (1)(a) A provider shall provide a written general outline of the amount and the anticipated terms of any new financing or
2215 2216 2217 2218 2219	651.019 New financing, additional financing, or refinancing (1)(a) A provider shall provide a written general outline of the amount and the anticipated terms of any new financing or refinancing, and the intended use of proceeds, to the <u>office and</u>
2215 2216 2217 2218 2219 2220	651.019 New financing, additional financing, or refinancing (1)(a) A provider shall provide a written general outline of the amount and the anticipated terms of any new financing or refinancing, and the intended use of proceeds, to the <u>office and</u> <u>the</u> residents' council at least 30 days before the closing date
2215 2216 2217 2218 2219 2220 2221	651.019 New financing, additional financing, or refinancing (1)(a) A provider shall provide a written general outline of the amount and the anticipated terms of any new financing or refinancing, and the intended use of proceeds, to the <u>office and</u> <u>the</u> residents' council at least 30 days before the closing date of the financing or refinancing transaction. If there is a
2215 2216 2217 2218 2219 2220 2221 2221	651.019 New financing, additional financing, or refinancing (1)(a) A provider shall provide a written general outline of the amount and the anticipated terms of any new financing or refinancing, and the intended use of proceeds, to the <u>office and</u> <u>the</u> residents' council at least 30 days before the closing date of the financing or refinancing transaction. If there is a material change in the noticed information, a provider shall
2215 2216 2217 2218 2219 2220 2221 2222 2223	651.019 New financing, additional financing, or refinancing (1) (a) A provider shall provide a written general outline of the amount and the anticipated terms of any new financing or refinancing, and the intended use of proceeds, to the <u>office and the</u> residents' council at least 30 days before the closing date of the financing or refinancing transaction. If there is a material change in the noticed information, a provider shall provide an updated notice to the <u>office and the</u> residents'

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2226	Section 51. Section 651.0212, Florida Statutes, is created
2227	to read:
2228	651.0212 General eligibility requirements to operate in
2229	this state
2230	(1) The office must deny or revoke a provider's authority
2231	to conduct business relating to continuing care in this state,
2232	including, but not limited to, the authority to enter into
2233	contracts, provide continuing care or continuing care at-home,
2234	or construct facilities for the purpose of providing continuing
2235	care in this state, if the office determines that any of the
2236	following applies to the provider's management, officers, or
2237	directors:
2238	(a) They are incompetent or untrustworthy.
2239	(b) They lack sufficient experience in continuing care
2240	management, posing a risk to contract holders.
2241	(c) They lack the experience, ability, or reputation
2242	necessary to ensure a reasonable likelihood of successful
2243	operation.
2244	(d) They are affiliated, directly or indirectly, with
2245	individuals or entities whose business practices have harmed
2246	residents, stockholders, investors, creditors, or the public
2247	through asset manipulation, fraudulent accounting, or bad faith
2248	actions.
2249	(2) The office must deny or revoke a provider's authority
2250	to conduct business relating to continuing care in this state,

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2251 including, but not limited to, the authority to enter into 2252 contracts, provide continuing care or continuing care at-home, 2253 or construct facilities for the purpose of providing continuing care in this state, if the office determines that any general 2254 partner, subscriber, stockholder, or incorporator who exercises 2255 2256 or has the ability to exercise effective control of the 2257 provider, or who influences or has the ability to influence the provider's business transactions, lacks the financial standing 2258 2259 and business experience necessary for the provider's successful 2260 operation. 2261 (3) The office may deny, suspend, or revoke a provider's 2262 authority to conduct business relating to continuing care in this state, including, but not limited to, the authority to 2263 2264 enter into contracts, provide continuing care or continuing care 2265 at-home, or construct facilities for the purpose of providing 2266 continuing care, if the office determines that any general 2267 partner, subscriber, stockholder, or incorporator who exercises 2268 or has the ability to exercise effective control of the 2269 provider, or who influences or has the ability to influence the 2270 provider's business transactions, has been found guilty of, or 2271 has pleaded guilty or nolo contendere to, any felony or crime 2272 punishable by imprisonment of 1 year or more under the laws of the United States, any state, or any other country, if the crime 2273 2274 involves moral turpitude, regardless of whether a judgment of

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conviction has been entered by the court. However, if a provider

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2276 operates under a valid certificate of authority, the provider 2277 must immediately remove any such person from his or her role in 2278 the business upon discovery of the conditions set forth in this 2279 subsection or remove such person upon the order of the office. 2280 Failure to remove such person constitutes grounds for suspension 2281 or revocation of the provider's certificate of authority. 2282 (4) The office may deny, suspend, or revoke a provider's 2283 authority to conduct business relating to continuing care in 2284 this state, including, but not limited to, the authority to 2285 enter into contracts, provide continuing care or continuing care 2286 at-home, or construct facilities for providing continuing care, 2287 if the office determines that any general partner, subscriber, 2288 stockholder, or incorporator who exercises or has the ability to 2289 exercise effective control of the provider, or who influences or 2290 has the ability to influence the provider's business 2291 transactions, is now or was previously affiliated, directly or 2292 indirectly, through ownership of 10 percent or more, with any 2293 business, corporation, or entity that has been found quilty of, 2294 or has pleaded quilty or nolo contendere to, any felony or crime 2295 punishable by imprisonment for 1 year or more under the laws of 2296 the United States, any state, or any other country. However, if 2297 a provider operates under a valid certificate of authority, the 2298 provider must immediately remove any such person from his or her 2299 role in the business or notify the office upon discovery of the 2300 conditions set forth in this subsection. Failure to remove the

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2301 person, provide notice to the office, or comply with an order 2302 from the office to remove the person from his or her role 2303 constitutes grounds for suspension or revocation of the 2304 provider's certificate of authority. 2305 Section 52. Subsections (6) through (10) of section 651.0215, Florida Statutes, are renumbered as subsections (5) 2306 2307 through (9), respectively, and subsection (4) and present 2308 subsection (5) of that section are amended to read: 2309 651.0215 Consolidated application for a provisional 2310 certificate of authority and a certificate of authority; 2311 required restrictions on use of entrance fees.-2312 Within 30 $\frac{45}{45}$ days after receipt of the information (4) 2313 required under subsection (2), the office shall examine the 2314 information and notify the applicant in writing, specifically requesting any additional information that the office is 2315 2316 authorized to require. An application is deemed complete when 2317 the office receives all requested information and the applicant 2318 corrects any error or omission of which the applicant was timely 2319 notified or when the time for such notification has expired. Within 15 days after receipt of all of the requested additional 2320 2321 information, the office shall notify the applicant in writing 2322 that all of the requested information has been received and that 2323 the application is deemed complete as of the date of the notice. Failure to notify the applicant in writing within the 15-day 2324 period constitutes acknowledgment by the office that it has 2325

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2326	received all requested additional information, and the
2327	application is deemed complete for purposes of review on the
2328	date the applicant files all of the required additional
2329	information.
2330	(5) Within 45 days after an application is deemed complete
2331	as set forth in subsection (4) and upon completion of the
2332	remaining requirements of this section, the office shall
2333	complete its review and issue or deny a certificate of authority
2334	to the applicant. If a certificate of authority is denied, the
2335	office shall notify the applicant in writing, citing the
2336	specific failures to satisfy this chapter, and the applicant is
2337	entitled to an administrative hearing pursuant to chapter 120.
2338	Section 53. Subsections (7) and (8) of section 651.022,
2339	Florida Statutes, are renumbered as subsections (6) and (7),
2339 2340	Florida Statutes, are renumbered as subsections (6) and (7), respectively, and subsections (3) and (5) and present subsection
2340	respectively, and subsections (3) and (5) and present subsection
2340 2341	respectively, and subsections (3) and (5) and present subsection (6) of that section are amended to read:
2340 2341 2342	<pre>respectively, and subsections (3) and (5) and present subsection (6) of that section are amended to read: 651.022 Provisional certificate of authority;</pre>
2340 2341 2342 2343	<pre>respectively, and subsections (3) and (5) and present subsection (6) of that section are amended to read: 651.022 Provisional certificate of authority; application</pre>
2340 2341 2342 2343 2344	<pre>respectively, and subsections (3) and (5) and present subsection (6) of that section are amended to read: 651.022 Provisional certificate of authority; application (3) In addition to the information required in subsection</pre>
2340 2341 2342 2343 2344 2345	<pre>respectively, and subsections (3) and (5) and present subsection (6) of that section are amended to read: 651.022 Provisional certificate of authority; application (3) In addition to the information required in subsection (2), an applicant for a provisional certificate of authority</pre>
2340 2341 2342 2343 2344 2345 2346	<pre>respectively, and subsections (3) and (5) and present subsection (6) of that section are amended to read:</pre>
2340 2341 2342 2343 2344 2345 2346 2347	<pre>respectively, and subsections (3) and (5) and present subsection (6) of that section are amended to read:</pre>
2340 2341 2342 2343 2344 2345 2346 2347 2348	<pre>respectively, and subsections (3) and (5) and present subsection (6) of that section are amended to read:</pre>

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2351 location, size, anticipated completion date, and the proposed 2352 construction program.

(b) An identification and evaluation of the primary and,
if appropriate, the secondary market areas of the facility and
the projected unit sales per month.

(c) Projected revenues, including anticipated entrance fees; monthly service fees; nursing care revenues, if applicable; and all other sources of revenue.

(d) Projected expenses, including staffing requirements and salaries; cost of property, plant, and equipment, including depreciation expense; interest expense; marketing expense; and other operating expenses.

2363

(e) A projected balance sheet.

(f) Expectations of the financial condition of the project, including the projected cash flow, and an estimate of the funds anticipated to be necessary to cover startup losses.

(g) The inflation factor, if any, assumed in the feasibility study for the proposed facility and how and where it is applied.

(h) Project costs and the total amount of debt financing required, marketing projections, resident fees and charges, the competition, resident contract provisions, and other factors that affect the feasibility of the facility.

2374 (i) Appropriate population projections, including2375 morbidity and mortality assumptions.

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(j) The name of the person who prepared the feasibility study and the experience of such person in preparing similar studies or otherwise consulting in the field of continuing care. The preparer of the feasibility study may be the provider or a contracted third party.

(k) Any other information that the applicant deems relevant and appropriate to enable the office to make a more informed determination.

2384 (5) (a) Within 30 days after receipt of an application for 2385 a provisional certificate of authority, the office shall examine 2386 the application and shall notify the applicant in writing, 2387 specifically setting forth and specifically requesting any 2388 additional information the office is permitted by law to 2389 require. If the application submitted is determined by the 2390 office to be substantially incomplete so as to require 2391 substantial additional information, including biographical 2392 information, the office may return the application to the 2393 applicant with a written notice that the application as received 2394 is substantially incomplete and, therefore, unacceptable for 2395 filing without further action required by the office. Any filing 2396 fee received shall be refunded to the applicant.

2397 (b) Within 15 days after receipt of all of the requested 2398 additional information, the office shall notify the applicant in 2399 writing that all of the requested information has been received 2400 and the application is deemed to be complete as of the date of

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2401	the notice. Failure to so notify the applicant in writing within
2402	the 15-day period shall constitute acknowledgment by the office
2403	that it has received all requested additional information, and
2404	the application shall be deemed to be complete for purposes of
2405	review upon the date of the filing of all of the requested
2406	additional information.
2407	(6) Within 45 days after the date an application is deemed
2408	complete as set forth in paragraph (5)(b), the office shall
2409	complete its review and issue a provisional certificate of
2410	authority to the applicant based upon its review and a
2411	determination that the application meets all requirements of
2412	law, that the feasibility study was based on sufficient data and
2413	reasonable assumptions, and that the applicant will be able to
2414	provide continuing care or continuing care at-home as proposed
2415	and meet all financial and contractual obligations related to
2416	its operations, including the financial requirements of this
2417	chapter. If the application is denied, the office shall notify
2418	the applicant in writing, citing the specific failures to meet
2419	the provisions of this chapter. Such denial entitles the
2420	applicant to a hearing pursuant to chapter 120.
2421	Section 54. Subsections (4) through (9) of section
2422	651.023, Florida Statutes, are renumbered as subsections (3)
2423	through (8), respectively, and paragraphs (c) and (h) of
2424	subsection (1), subsection (2), and present subsections (3) and
2425	(7) of that section are amended to read:
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2426 651.023 Certificate of authority; application.-2427 After issuance of a provisional certificate of (1)2428 authority, the office shall issue to the holder of such 2429 provisional certificate a certificate of authority if the holder 2430 of the provisional certificate provides the office with the 2431 following information: 2432 (C) Subject to subsection (3) (4), a provider may submit 2433 an application for a certificate of authority and any required exhibits upon submission of documents evidencing that the 2434 2435 project has a minimum of 30 percent of the units reserved for 2436 which the provider is charging an entrance fee. 2437 Documents evidencing that the applicant has complied (h) 2438 with the escrow requirements of subsection (4) (5) or subsection 2439 (6) (7) and will be able to comply with s. 651.035. 2440 2441 If any material change occurs in the facts set forth in an 2442 application filed with the office pursuant to this subsection, 2443 an amendment setting forth such change must be filed with the 2444 office within 10 business days after the applicant becomes aware 2445 of such change, and a copy of the amendment must be sent by 2446 registered mail to the principal office of the facility and to 2447 the principal office of the controlling company. 2448 (2)Within 30 days after receipt of the information required under subsection (1), the office shall examine such 2449

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information and notify the provider in writing, specifically

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2451	requesting any additional information the office is permitted by
2452	law to require. Within 15 days after receipt of all of the
2453	requested additional information, the office shall notify the
2454	provider in writing that all of the requested information has
2455	been received and the application is deemed to be complete as of
2456	the date of the notice. Failure to notify the applicant in
2457	writing within the 15-day period constitutes acknowledgment by
2458	the office that it has received all requested additional
2459	information, and the application shall be deemed complete for
2460	purposes of review on the date of filing all of the required
2461	additional information.
2462	(3) Within 45 days after an application is deemed complete
2463	as set forth in subsection (2), and upon completion of the
2464	remaining requirements of this section, the office shall
2465	complete its review and issue or deny a certificate of authority
2466	to the holder of a provisional certificate of authority. If a
2467	certificate of authority is denied, the office must notify the
2468	holder of the provisional certificate in writing, citing the
2469	specific failures to satisfy the provisions of this chapter. If
2470	denied, the holder of the provisional certificate is entitled to
2471	an administrative hearing pursuant to chapter 120.
2472	(6)(7) In lieu of the provider fulfilling the requirements
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2473 <u>imposed under in subsection (4)</u> (5) and paragraphs (5) (b) (6) (b) 2474 and (c), the office may authorize the release of escrowed funds 2475 to retire all outstanding debts on the facility and equipment

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2476 upon application of the provider and upon the provider's showing 2477 that the provider will grant to the residents a first mortgage 2478 on the land, buildings, and equipment that constitute the 2479 facility, and that the provider has satisfied paragraphs (5)(a)2480 (6)(a) and (d). Such mortgage shall secure the refund of the 2481 entrance fee in the amount required by this chapter. The 2482 granting of such mortgage is subject to the following:

2483 The first mortgage is granted to an independent trust (a) that is beneficially held by the residents. The document 2484 2485 creating the trust must include a provision that agrees to an annual audit and will furnish to the office all information the 2486 2487 office may reasonably require. The mortgage may secure payment 2488 on bonds issued to the residents or trustee. Such bonds are 2489 redeemable after termination of the residency contract in the 2490 amount and manner required by this chapter for the refund of an 2491 entrance fee.

(b) Before granting a first mortgage to the residents, all construction must be substantially completed and substantially all equipment must be purchased. No part of the entrance fees may be pledged as security for a construction loan or otherwise used for construction expenses before the completion of construction.

(c) If the provider is leasing the land or buildings used by the facility, the leasehold interest must be for a term of at least 30 years.

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2501	Section 55. Subsection (3) of section 651.024, Florida
2502	Statutes, is renumbered as subsection (5), and new subsections
2503	(3) and (4) are added to that section to read:
2504	651.024 Acquisition
2505	(3) A bondholder that obtains consent rights from a
2506	provider which allow the bondholder to have oversight or
2507	decisionmaking authority over a facility or in the financial
2508	decisions of the facility is subject to s. 628.4615 and is not
2509	required to submit filings pursuant to s. 651.022, s. 651.023,
2510	or s. 651.0245. For purposes of this subsection, the term
2511	"consent rights" includes, but is not limited to, all of the
2512	following:
2513	(a) Approving or initiating the sale of a facility.
2514	(b) Approving or entering into an affiliation arrangement
2515	on behalf of the facility.
2516	(c) Approving or executing new or amended financing for
2517	the facility.
2518	(d) Approving or entering into a forbearance agreement for
2519	the facility.
2520	(4) A continuing care retirement community that enters
2521	into an affiliation agreement with another entity resulting in a
2522	change of officers, directors, or effective control is subject
2523	to s. 628.4615 and is not required to submit filings pursuant to
2524	<u>s. 651.022, s. 651.023, or s. 651.0245.</u>
2525	Section 56. Paragraph (a) of subsection (2), paragraph (a)
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2526 of subsection (5), and subsection (6) of section 651.0246, 2527 Florida Statutes, are amended to read: 2528 651.0246 Expansions.-2529 A provider applying for expansion of a certificated (2) 2530 facility must submit all of the following: 2531 A feasibility study prepared by an independent (a) 2532 certified public accountant. The feasibility study must include 2533 at least the following information: 2534 A description of the facility and proposed expansion, 1. 2535 including the location, the size, the anticipated completion 2536 date, and the proposed construction program. 2537 2. An identification and evaluation of the primary and, if 2538 applicable, secondary market areas of the facility and the 2539 projected unit sales per month. 2540 Projected revenues, including anticipated entrance 3. 2541 fees; monthly service fees; nursing care revenues, if 2542 applicable; and all other sources of revenue. 2543 Projected expenses, including for staffing requirements 4. 2544 and salaries; the cost of property, plant, and equipment, 2545 including depreciation expense; interest expense; marketing 2546 expense; and other operating expenses. 2547 A projected balance sheet of the applicant. 5. 2548 6. The expectations for the financial condition of the project, including the projected cash flow and an estimate of 2549 2550 the funds anticipated to be necessary to cover startup losses. Page 102 of 168

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7. The inflation factor, if any, assumed in the study for the proposed expansion and how and where it is applied.

8. Project costs; the total amount of debt financing required; marketing projections; resident rates, fees, and charges; the competition; resident contract provisions; and other factors that affect the feasibility of the facility.

2557 9. Appropriate population projections, including morbidity2558 and mortality assumptions.

2559 10. The name of the person who prepared the feasibility 2560 study and his or her experience in preparing similar studies or 2561 otherwise consulting in the field of continuing care.

2562 11. Financial forecasts or projections prepared in 2563 accordance with standards adopted by the American Institute of 2564 Certified Public Accountants or in accordance with standards for 2565 feasibility studies for continuing care retirement communities 2566 adopted by the Actuarial Standards Board.

2567 12. An independent evaluation and examination opinion for 2568 the first 5 years of operations, or a comparable opinion 2569 acceptable to the office, by the certified public accountant who 2570 prepared the study, of the underlying assumptions used as a 2571 basis for the forecasts or projections in the study and that the 2572 assumptions are reasonable and proper and the project as 2573 proposed is feasible.

257413. The description of and plan for the ongoing operation2575of existing facilities.

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2576 <u>14.13.</u> Any other information that the provider deems 2577 relevant and appropriate to provide to enable the office to make 2578 a more informed determination.

If any material change occurs in the facts set forth in an application filed with the office pursuant to this section, an amendment setting forth such change must be filed with the office within 10 business days after the applicant becomes aware of such change, and a copy of the amendment must be sent by registered mail to the principal office of the facility and to the principal office of the controlling company.

2587 (5) (a) Within 30 days after receipt of an application for 2588 expansion, the office shall examine the application and shall notify the applicant in writing, specifically requesting any 2589 2590 additional information that the office is authorized to require. 2591 Within 15 days after the office receives all the requested 2592 additional information, the office shall notify the applicant in 2593 writing that the requested information has been received and 2594 that the application is deemed complete as of the date of the 2595 notice. Failure to notify the applicant in writing within the 2596 15-day period constitutes acknowledgment by the office that it 2597 has received all requested additional information, and the 2598 application is deemed complete for purposes of review on the date the applicant files all of the required additional 2599 information. If the application submitted is determined by the 2600

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2601 office to be substantially incomplete so as to require 2602 substantial additional information, including biographical 2603 information, the office may return the application to the 2604 applicant with a written notice stating that the application as received is substantially incomplete and, therefore, is 2605 2606 unacceptable for filing without further action required by the 2607 office. Any filing fee received must be refunded to the 2608 applicant.

2609 Within 45 $\frac{30}{30}$ days after the date on which an (6) 2610 application is deemed complete as provided in paragraph (5)(b), 2611 the office shall complete its review and, based upon its review, 2612 approve an expansion by the applicant and issue a determination 2613 that the application meets all requirements of law, that the 2614 feasibility study was based on sufficient data and reasonable 2615 assumptions, and that the applicant will be able to provide 2616 continuing care or continuing care at-home as proposed and meet 2617 all financial and contractual obligations related to its 2618 operations, including the financial requirements of this 2619 chapter. If the application is denied, the office must notify 2620 the applicant in writing, citing the specific failures to meet 2621 the requirements of this chapter. The denial entitles the 2622 applicant to a hearing pursuant to chapter 120.

2623 Section 57. Subsections (3) through (10) of section 2624 651.026, Florida Statutes, are renumbered as subsections (5) 2625 through (12), respectively, subsection (1), paragraphs (e) and

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(f) of subsection (2), and present subsection (6) are amended, paragraphs (g) and (h) are added to subsection (2), and new subsections (3) and (4) are added to that section, to read: 651.026 Annual and quarterly reports.-

(1) Annually, on or before May 1, the provider shall file an annual report and such other information and data showing its condition as of the last day of the preceding calendar year, except as provided in subsection (7) (5). If the office does not receive the required information on or before May 1, a late fee may be charged pursuant to s. 651.015(2)(c). The office may approve an extension of up to 30 days.

2637 (2) The annual report shall be in such form as the2638 commission prescribes and shall contain at least the following:

(e) Each facility shall file with the office annually, together with the annual report required by this section, A computation of its minimum liquid reserve calculated in accordance with s. 651.035 on a form prescribed by the commission.

(f) If, due to a change in generally accepted accounting principles, the balance sheet, statement of income and expenses, statement of equity or fund balances, or statement of cash flows is known by any other name or title, the annual report must contain Financial statements using the changed <u>name names</u> or <u>title titles</u> that most closely <u>corresponds</u> correspond to a balance sheet, statement of income and expenses, statement of

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equity or fund balances, and statement of changes in cash flows, 2651 2652 in the event that, due to a change in generally accepted 2653 accounting principles, the balance sheet, statement of income 2654 and expenses, statement of equity or fund balances, or statement 2655 of cash flows is known by another name or title. 2656 (g) An accounts payable aging schedule that lists all 2657 outstanding debt obligations and the corresponding amounts owed 2658 to each vendor. 2659 (h) Details on any debt that has been forgiven or deferred 2660 during the period. Details must include the entity the debt is 2661 due to, the amount forgiven or deferred, an explanation as to 2662 why the debt was forgiven or deferred, and whether the debt has 2663 been assumed by another party on behalf of the facility. 2664 (3) Each facility shall file quarterly with the office all 2665 escrow bank statements for the last quarter of the reporting 2666 period which support the funds held in each of the minimum 2667 liquid reserves bank accounts. The liquid reserves funds include 2668 the debt service reserve, the operating reserve, and the renewal 2669 and replacement reserve. 2670 (4) Any provider that has been placed into administrative 2671 supervision under s. 651.018 shall provide a compiled 2-year 2672 forecast, submitted on a form prescribed by the office, as long 2673 as the provider operates under administrative supervision. The 2674 compiled data in the 2-year forecast shall be presented on a 2675 monthly basis.

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2676 (8) (6) The workpapers, account analyses, descriptions of 2677 basic assumptions, and other information necessary for a full 2678 understanding of the annual statement of a provider as filed 2679 with the office shall be made available for visual inspection by 2680 the office at the facility or, if the office requests, at 2681 another agreed-upon site. Photocopies shall be provided to the 2682 office upon request may not be made unless consented to by the 2683 provider.

2684 Section 58. Subsections (2), (3), and (4) of section 2685 651.0261, Florida Statutes, are renumbered as subsections (3), 2686 (4), and (5), respectively, subsection (1) and present 2687 subsection (3) are amended, and a new subsection (2) is added to 2688 that section, to read:

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651.0261 Quarterly and monthly statements.-

2690 Within 45 days after the end of each fiscal quarter, (1)2691 each provider shall file a quarterly unaudited financial 2692 statement of the provider or of the facility in the form 2693 prescribed by commission rule and days cash on hand, occupancy, 2694 debt service coverage ratio, and a detailed listing of the assets maintained in the liquid reserve as required under s. 2695 2696 651.035. The last quarterly statement for a fiscal year is not required if a provider does not have pending a regulatory action 2697 2698 level event, impairment, or a corrective action plan. If a provider falls below two or more of the thresholds set forth in 2699 s. 651.011(29) s. 651.011(26) at the end of any fiscal quarter, 2700

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2701 the provider shall submit to the office, at the same time as the 2702 quarterly statement, an explanation of the circumstances and a 2703 description of the actions it will take to meet the 2704 requirements. 2705 (2) Each provider shall file with the office quarterly, 2706 together with the quarterly statement required by this section: (a) All escrow bank statements for each quarter which 2707 2708 support the funds held in each of the minimum liquid reserve 2709 bank account, including, but not limited to, the debt service 2710 reserve, the operating reserve, and the renewal and replacement 2711 reserve. 2712 (b) An accounts payable aging schedule that lists all 2713 outstanding debt obligations and the corresponding amounts owed 2714 to vendors. 2715 (c) Details on any debt that has been forgiven or deferred 2716 during the period. Such details must include the entity the debt 2717 is due to, the amount forgiven or deferred, an explanation as to 2718 why the debt was forgiven or deferred, and whether the debt has 2719 been assumed by another party on behalf of the facility. If a 2720 facility is required to file monthly financial statements with 2721 the office, the facility is required to include details on 2722 forgiven or deferred debt with the monthly filing. 2723 (4) (3) A filing under subsection (3) (2) may be required 2724 if any of the following applies: 2725 The provider is: (a)

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Subject to administrative supervision proceedings;
 Subject to a corrective action plan resulting from a regulatory action level event and for up to 2 years after the

2729 factors that caused the regulatory action level event have been 2730 corrected; or

2731 3. Subject to delinquency or receivership proceedings or2732 has filed for bankruptcy.

(b) The provider or facility displays a decliningfinancial position.

(c) A change of ownership of the provider or facility hasoccurred within the previous 2 years.

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(d) The provider is found to be impaired.

2738 Section 59. Paragraph (c) of subsection (1), subsection 2739 (2), paragraph (a) of subsection (3), and paragraph (c) of 2740 subsection (5) of section 651.033, Florida Statutes, are 2741 amended, and subsection (7) is added to that section, to read: 2742 651.033 Escrow accounts.-

(1) When funds are required to be deposited in an escrow
account pursuant to s. 651.0215, s. 651.022, s. 651.023, s.
651.0246, s. 651.035, or s. 651.055:

(c) Any agreement establishing an escrow account required
under this chapter is subject to approval by the office <u>before</u>
<u>execution</u>. The agreement must be in writing and contain, in
addition to any other provisions required by law, a provision
whereby the escrow agent agrees to abide by the duties imposed

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2751 by paragraphs (b) and (e), (3) (a) and (b), (5) (a), and 2752 subsection (6). 2753 (2) (a) As used in this subsection, the term "emergency" means conditions that exist beyond the control of the provider, 2754 2755 such as severe damage to the provider's physical premises caused 2756 by a natural or manmade disaster or another event of comparable 2757 gravity and severity. Notwithstanding s. 651.035(7), in the event of an 2758 (b) 2759 emergency and upon written petition by the provider to the 2760 office, on a form prescribed by the office, the office may allow 2761 a withdrawal of up to 10 percent of the required minimum liquid 2762 reserve, consistent with the requirements governing how funds can be used under s. 651.035. Before submitting the petition to 2763 2764 the office, the provider must meet with the office to review the 2765 emergency petition. In the meeting, the provider must address 2766 the details of the emergency, the circumstances leading to the 2767 need for an emergency petition, the provider's plan to mitigate 2768 the emergency, the amount being requested, and the provider's 2769 plan and timeline to restore the minimum liquid reserves into 2770 compliance with s. 651.035. The office shall have 10 business 3 2771 working days to deny the petition for the emergency 10-percent 2772 withdrawal. If the office fails to deny the petition within 10 business 3 working days, the petition is deemed to have been 2773 2774 granted by the office. For purposes of this section, the term 2775 "business day working day" means each day that is not a

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2776 Saturday, Sunday, or legal holiday as defined by Florida law. 2777 Also, for purposes of this section, the day the petition is 2778 received by the office is not counted as one of the 10 $\frac{3}{2}$ days. When entrance fees are required to be deposited in an 2779 (3) 2780 escrow account pursuant to s. 651.0215, s. 651.022, s. 651.023, 2781 s. 651.0246, or s. 651.055: The provider shall deliver to the resident a written 2782 (a) 2783 receipt. The receipt must show the payor's name and address, the 2784 date, the price of the care contract, and the amount of money 2785 paid. A copy of each receipt, together with the funds, must be 2786 deposited with the escrow agent or as provided in paragraph (c). 2787 The escrow agent must release such funds to the provider 7 days after the date of receipt of the funds by the escrow agent if 2788 2789 the provider, operating under a certificate of authority issued 2790 by the office, has met the requirements of s. 651.0215(7) s. 651.0215(8), s. 651.023(5) s. 651.023(6), or s. 651.0246. 2791 2792 However, if the resident rescinds the contract within the 7-day 2793 period, the escrow agent must release the escrowed fees to the 2794 resident. 2795 When funds are required to be deposited in an escrow (5) 2796 account pursuant to s. 651.0215, s. 651.022, s. 651.023, s. 651.0246, or s. 651.035, the following apply: 2797 2798 (C) In accordance with the annual and quarterly filing deadlines set forth in ss. 651.026 and 651.0261 On or before the 2799 2800 20th day of the month following the quarter for which the Page 112 of 168

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2801 statement is due, the provider shall file with the office a copy 2802 of the escrow agent's statement or, if the provider has not 2803 received the escrow agent's statement, a copy of the written 2804 request to the escrow agent for the statement. 2805 The escrow agent shall provide prompt written (7) 2806 notification to the office upon withdrawal of any funds from an 2807 account required by s. 651.035. Any escrow agreement established 2808 to meet any requirement of s. 651.035 must contain this 2809 provision. 2810 Section 60. Subsection (2) of section 651.034, Florida 2811 Statutes, is amended to read: 2812 651.034 Financial and operating requirements for 2813 providers.-2814 (2) Except when the office's remedial rights are suspended 2815 pursuant to s. 651.114(11)(a), The office must take action 2816 necessary to place an impaired provider under regulatory control, including administrative supervision or any remedy 2817 available under part I of chapter 631. An impairment is 2818 2819 sufficient grounds for the department to be appointed as 2820 receiver as provided in chapter 631, except when the office's 2821 remedial rights are suspended pursuant to s. 651.114(11)(a). If 2822 the office's remedial rights are suspended pursuant to s. 651.114(11)(a), the impaired provider must make available to the 2823 2824 office copies of any corrective action plan approved by the 2825 third-party lender or trustee to cure the impairment and any

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2826 related required report. For purposes of s. 631.051, impairment 2827 of a provider is defined according to the term "impaired" has 2828 the same meaning as in under s. 651.011. The office may forego 2829 taking action for up to <u>90</u> 180 days after the impairment if the 2830 office finds there is a reasonable expectation that the 2831 impairment may be eliminated within the <u>90-day</u> 180-day period.

2832 Section 61. Subsections (1) and (3), paragraph (b) of 2833 subsection (7), and subsection (8) of section 651.035, Florida 2834 Statutes, are amended to read:

2835

651.035 Minimum liquid reserve requirements.-

2836 A provider shall maintain in escrow a minimum liquid (1)2837 reserve consisting of the following reserves, as applicable. 2838 Each established account must be separate and unique to a 2839 facility, unencumbered, and not commingled with any other funds 2840 from any other account, facility, affiliate, or obligated group. 2841 Funds held in escrow under paragraphs (a), (c), and (d) must be 2842 held completely separate from any funds held by a trustee under 2843 paragraph (b), meaning the debt service, operating, and renewal 2844 and replacement reserves must have their own distinct account 2845 number:

(a) Each provider shall maintain in escrow as a debt service reserve the aggregate amount of all principal and interest payments due during the fiscal year on any mortgage loan or other long-term financing of the facility, including property taxes as recorded in the audited financial report

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2851 required under s. 651.026. The amount must include any leasehold 2852 payments and all costs related to such payments. If principal 2853 payments are not due during the fiscal year, the provider must 2854 maintain in escrow as a minimum liquid reserve an amount equal 2855 to interest payments due during the next 12 months on any 2856 mortgage loan or other long-term financing of the facility, 2857 including property taxes. If a provider does not have a mortgage 2858 loan or other financing on the facility, the provider must 2859 deposit monthly in escrow as a minimum liquid reserve an amount 2860 equal to one-twelfth of the annual property tax liability as indicated in the most recent tax notice provided pursuant to s. 2861 2862 197.322(3), and must annually pay property taxes out of such 2863 escrow.

2864 A provider that has outstanding indebtedness that (b) 2865 requires a debt service reserve to be held in escrow pursuant to 2866 a trust indenture or mortgage lien on the facility and for which 2867 the debt service reserve may only be used to pay principal and 2868 interest payments on the debt that the debtor is obligated to 2869 pay, and which may include property taxes and insurance, may 2870 include such debt service reserve in computing the minimum 2871 liquid reserve needed to satisfy this subsection if the provider 2872 furnishes to the office a copy of the agreement under which such 2873 debt service reserve is held, together with a statement of the amount being held in escrow for the debt service reserve, 2874 2875 certified by the lender or trustee and the provider to be

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2876 correct. The trustee shall provide the office with any 2877 information concerning the debt service reserve account upon 2878 request of the provider or the office. In addition, the trust 2879 indenture, loan agreement, or escrow agreement must provide that 2880 the provider, trustee, lender, escrow agent, or a person 2881 designated to act in its place shall notify the office in 2882 writing at least 10 days before the withdrawal of any portion of 2883 the debt service reserve funds required to be held in escrow as described in this paragraph. The notice must include an 2884 2885 affidavit sworn to by the provider, the trustee, or a person 2886 designated to act in its place which includes the amount of the 2887 scheduled debt service payment, the payment due date, the amount 2888 of the withdrawal, the accounts from which the withdrawal will 2889 be made, and a plan with a schedule for replenishing the 2890 withdrawn funds. If the plan is revised by a consultant that is 2891 retained as prescribed in the provider's financing documents, 2892 the revised plan must be submitted to the office within 10 days 2893 after the approval by the lender or trustee. If a debt service 2894 reserve is transferred from one financial institution or lender 2895 to another, the provider must provide notice to the office at 2896 least 10 days before the transfer takes place. The notice must 2897 include an affidavit sworn to by the provider and include the 2898 name of the institution where the debt service reserve is being transferred, the date of transfer, the amount being transferred, 2899 2900 a copy of the agreement requiring the transfer to the new

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2901 financial institution, and the contact information for the 2902 escrow agent of the new account. The new escrow agreement must 2903 comply with s. 651.033. Any funds held pursuant to this section 2904 do not negate the requirement to maintain an escrow account as required in paragraph (a). Any such separate debt service 2905 2906 reserves are not subject to the transfer provisions set forth in 2907 subsection (8). 2908 (c) Each provider shall maintain in escrow an operating 2909 reserve equal to or greater than the following amounts: 2910 1. Thirty 30 percent of the total operating expenses 2911 projected in the feasibility study required by s. 651.023 for 2912 the first 12 months of operation. 2. After the first 12 months of operation, 30 percent of 2913 2914 the operating reserve in the annual report filed pursuant to s. 2915 651.026. 2916 3. Once a provider maintains an occupancy level in excess 2917 of 80 percent for at least 12 months and has presented in its most recent annual report that it has reached stabilized 2918 2919 occupancy, 15 percent of the total operating reserve upon approval of the office. 2920 4. If the provider has been found to meet any of the 2921 2922 following conditions, 50 percent of the total operating reserve: 2923 a. Is insolvent or financially impaired. 2924 b. Is at regulatory action level under s. 651.034. 2925 c. Is placed under administrative supervision.

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d. Is in a hazardous financial condition under s. 651.113. e. Entered into a forbearance agreement with a lender. f. Filed or has notified the office of its intent to file for bankruptcy. Failed to maintain minimum liquid reserve requirements q. under subsections (10) and (11). Upon notice from the office that a condition identified in this subparagraph exists, the provider has 10 days within which to fund the operating reserve at 50 percent and provide evidence of the funding to the office. Before reducing the operating reserve required under (d) paragraph (c), the provider must obtain written approval from the office Thereafter, each provider shall maintain in escrow an operating reserve equal to 15 percent of the total operating expenses in the annual report filed pursuant to s. 651.026. If a provider has been in operation for more than 12 (e) months, the total annual operating expenses must be determined by averaging the total annual operating expenses reported to the office by the number of annual reports filed with the office within the preceding 3-year period subject to adjustment if

within the preceding 3-year period subject to adjustment if there is a change in the number of facilities owned. For purposes of this subsection, total annual operating expenses include all expenses of the facility except depreciation and amortization; interest and property taxes included in paragraph

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2951 (a); extraordinary expenses that are adequately explained and 2952 documented in accordance with generally accepted accounting 2953 principles; liability insurance premiums in excess of those paid 2954 in calendar year 1999; and changes in the obligation to provide 2955 future services to current residents. For providers initially 2956 licensed during or after calendar year 1999, liability insurance 2957 must be included in the total operating expenses in an amount 2958 not to exceed the premium paid during the first 12 months of 2959 facility operation. The operating reserves required under this 2960 subsection must be in an unencumbered account held in escrow for 2961 the benefit of the residents. Such funds may not be encumbered 2962 or subject to any liens or charges by the escrow agent or 2963 judgments, garnishments, or creditors' claims against the 2964 provider or facility. However, if a facility had a lien, 2965 mortgage, trust indenture, or similar debt instrument in place 2966 before January 1, 1993, which encumbered all or any part of the 2967 reserves required by this subsection and such funds were used to 2968 meet the requirements of this subsection, then such arrangement 2969 may be continued, unless a refinancing or acquisition has 2970 occurred, and the provider is in compliance with this 2971 subsection.

2972 <u>(f) (d)</u> Each provider shall maintain in escrow a renewal 2973 and replacement reserve equal to 15 percent of the total 2974 accumulated depreciation based on the audited financial 2975 statement required to be filed pursuant to s. 651.026, not to

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2976 exceed 15 percent of the facility's average operating expenses 2977 for the past 3 fiscal years based on the audited financial 2978 statements for each of those years. For a provider who is an 2979 operator of a facility but is not the owner and depreciation is 2980 not included as part of the provider's financial statement, the 2981 renewal and replacement reserve required by this paragraph must 2982 equal 15 percent of the total operating expenses of the 2983 provider, as described in this section. Each provider licensed 2984 before October 1, 1983, shall fully fund the renewal and 2985 replacement reserve by October 1, 2003, by multiplying the 2986 difference between the former escrow requirement and the present 2987 escrow requirement by the number of years the facility has been in operation after October 1, 1983. 2988

(3) If principal and interest payments are paid to a trust that is beneficially held by the residents as described in <u>s.</u> <u>651.023(6)</u> <u>s. 651.023(7)</u>, the office may waive all or any portion of the escrow requirements for mortgage principal and interest contained in subsection (1) if the office finds that such waiver is not inconsistent with the security protections intended by this chapter.

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(7)

(b)1. For all other proposed withdrawals, in order to receive the consent of the office, the provider must file documentation showing why the withdrawal is necessary for the continued operation of the facility and such additional

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3001 information as the office reasonably requires.

3002 2. The office shall notify the provider when the filing is 3003 deemed complete. If the provider has complied with all prior 3004 requests for information, the filing is deemed complete after 30 3005 days without communication from the office.

3006 3. Within 30 days after the date a file is deemed 3007 complete, the office shall provide the provider with written 3008 notice of its approval or disapproval of the request. <u>The</u> 3009 <u>provider may not withdraw funds until the office provides such</u> 3010 <u>written notice.</u> The office may disapprove any request to 3011 withdraw such funds if it determines that the withdrawal is not 3012 in the best interest of the residents.

3013 (8) The office may order the immediate transfer of up to 3014 100 percent of the funds held in the minimum liquid reserve to 3015 the custody of the department pursuant to part III of chapter 3016 625 if the office finds that the provider is impaired or 3017 insolvent, or if the facility fails to fund the minimum liquid 3018 reserve required by subsection (10) or subsection (11). The 3019 office may order such a transfer regardless of whether the 3020 office has suspended or revoked, or intends to suspend or 3021 revoke, the certificate of authority of the provider.

3022 Section 62. Subsection (2) of section 651.043, Florida 3023 Statutes, is amended to read: 3024 651.043 Approval of change in management.-3025 (2) A provider or management company shall notify the

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3026 office, in writing or electronically, of any change in <u>the</u> 3027 <u>information required by s. 651.022(2)</u> management within 10 3028 business days. For each new management company or manager not 3029 employed by a management company, the provider shall submit to 3030 the office the information required by s. 651.022(2) and a copy 3031 of the written management contract, if applicable.

3032Section 63. Subsection (2) of section 651.055, Florida3033Statutes, is amended to read:

3034 651.055 Continuing care contracts; right to rescind.-3035 A resident has the right to rescind a continuing care (2)3036 contract and receive a full refund of any funds paid, without 3037 penalty or forfeiture, within 7 days after executing the 3038 contract. However, if an individual signs a reservation contract 3039 pursuant to s. $651.023(3) = \frac{651.023(4)}{3.023(4)}$ and fails to cancel such 3040 contract within 30 days after executing the contract and 3041 subsequently signs a residency contract pursuant to this section 3042 and rescinds the contract within 7 days, the forfeiture penalty 3043 authorized under s. $651.023(3) = \frac{651.023(4)}{100}$ may be deducted 3044 from the refund unless there is evidence of extenuating 3045 circumstances such as, but not limited to, the death, illness, 3046 or diagnosis of a chronic or terminal illness of the individual 3047 or the individual's spouse or partner or a change in financial 3048 or asset position which warrants cancellation of the contract. A 3049 resident may not be required to move into the facility designated in the contract before the expiration of the 7-day 3050

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3051 period. During the 7-day period, the resident's funds must be 3052 held in an escrow account, or the provider may hold the check 3053 until the 7-day period expires pursuant to s. 651.033(3)(c).

3054 Section 64. Subsection (1) of section 651.071, Florida
3055 Statutes, is amended to read:

3056 651.071 Contracts as preferred claims on liquidation or 3057 receivership.-

3058 In the event of receivership or liquidation (1)3059 proceedings against a provider, all continuing care and 3060 continuing care at-home contracts executed by a provider are 3061 deemed preferred claims against all assets owned by the 3062 provider.; however, Such claims are not subordinate to any 3063 secured claim and must be treated with higher priority over all 3064 other claims, except Class 1 claims. For purposes of s. 631.271, 3065 such contracts are deemed Class 2 claims.

3066 Section 65. Subsections (2) and (3) of section 651.085, 3067 Florida Statutes, are amended to read:

3068 651.085 Quarterly meetings between residents and the 3069 governing body of the provider; resident representation before 3070 the governing body of the provider.-

3071 (2) A residents' council formed pursuant to s. 651.081, 3072 members of which are elected by the residents, shall nominate 3073 and elect a designated resident representative to represent them 3074 before the governing body of the provider on matters specified 3075 in subsection (3). The initial designated resident

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3076 representative elected under this section shall be elected to 3077 serve at least 12 months. The designated resident representative 3078 does not have to be a current member of the residents' council; 3079 however, such individual must be a resident, as defined in s. 3080 651.011. Designated resident representatives shall perform their 3081 duties in good faith. For providers that own or operate more 3082 than one facility in the state, each facility must have its own 3083 designated resident representative.

3084 The designated resident representative shall be (3)3085 notified in writing or electronically by a representative of the 3086 provider at least 14 days in advance of any meeting of the full 3087 governing body at which the annual budget and proposed changes 3088 or increases in resident fees or services are on the agenda or 3089 will be discussed before presenting the increases in resident fees or services to all residents. The designated resident 3090 3091 representative shall be invited to attend and participate in 3092 that portion of the meeting designated for the discussion of 3093 such changes. Designated resident representatives shall perform 3094 their duties in good faith. For providers that own or operate 3095 more than one facility in the state, each facility must have its 3096 own designated resident representative.

3097Section 66.Section 651.087, Florida Statutes, is created3098to read:

3099651.087 Resident funds for charitable or operational3100purposes.-

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3101 The organized collection and distribution of funds by (1)3102 residents for charitable or benevolent purposes may not be under 3103 the control of a provider or management company. Any provider or 3104 management company assisting in the collection or distribution 3105 of funds from its residents for the purpose of creating a 3106 benevolence or charitable fund, and which is outside the 3107 approved operational fees, is subject to the following 3108 requirements: 3109 The provider must notify the office and the residents' (a) 3110 council that a fund is being established. 3111 (b) The provider, under the direction and approval of the 3112 residents' council, must establish written policies that govern the funds. The written policies must include, in detail, how the 3113 3114 entity will be governed, the collection of funds, and the 3115 criteria to be used for the distribution of funds. Any changes 3116 to the written policy must be agreed upon by the residents' 3117 council. 3118 Within 60 days after the fund is established, the (C) 3119 provider must provide the written policy to the office and 3120 current residents and post it in a prominent position in the 3121 facility which is accessible to all residents and the general 3122 public. Additionally, the written policy must be given to all 3123 prospective residents. The provider must include in its annual and quarterly 3124 (d) reports a statement detailing the financial position of the fund 3125

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3126	as of the annual or quarter period end date and a summary
3127	breakdown of how any funds were used during that reporting
3128	period, excluding any personally identifiable information.
3129	(2) A provider may not borrow or solicit funds from
3130	residents for operational purposes without prior written
3131	approval from the office.
3132	(a) Before any funds are eligible for distribution to the
3133	provider, the provider must submit to the office:
3134	1. A request to borrow funds, with notice to the
3135	residents' council, which must include the requested amount, a
3136	detailed summary of the intended use of the funds, and any
3137	additional information that supports the provider's need to
3138	borrow funds from the residents. The requested amount may not
3139	exceed 10 percent of the funds available from residents and
3140	shall be restricted to use for only operational expenses, which
3141	must solely benefit the residents of the facility. Funds may not
3142	be used for the benefit of management, the board of directors,
3143	or the general partner.
3144	2. An anticipated payment schedule for repayment of the
3145	borrowed funds. Full repayment shall be completed within 12
3146	months after the distribution.
3147	3. A board resolution and sworn affidavit signed by two
3148	officers or the general partner of the provider which indicates
3149	support for the request to borrow funds and the repayment plan.
3150	(b) Within 30 days after receipt of the borrowed funds,

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3151 the provider shall begin repayment to the fund in equal monthly 3152 payments that allow for a complete funding of the borrowed funds 3153 within 12 months. 3154 The provider must acknowledge that it is required to (C) 3155 repay the full amount borrowed before the office may approve 3156 additional funds to be borrowed from residents. 3157 (d) The office shall receive written majority support from 3158 the residents' council before approving the provider's request. 3159 (3) Upon receipt of approval from the office, the provider 3160 shall comply with the following: (a) Maintain a 50 percent operating reserve pursuant to s. 3161 3162 651.035(1)(c)4. for the duration of the repayment period. Following the repayment period, the provider must obtain the 3163 3164 office's prior written approval to reduce the operating reserve 3165 amount. 3166 (b) Within 5 days after receiving the office's approval, 3167 submit supporting documentation to the office as evidence that 3168 the operating reserve has been increased in compliance with this 3169 section. 3170 (c) In order to protect the residents' investment, 3171 immediately transfer up to 100 percent of the funds held in the 3172 minimum liquid reserve operating reserve account to the custody 3173 of the department pursuant to part III of chapter 625. The 3174 provider shall fund the account with the department within 15 days after receiving the office's approval. The office may not 3175

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3176 approve the provider's request unless it has confirmation that 3177 the provider has established the account with the department. 3178 Any provider that has benevolent or charitable funds (4) established before July 1, 2025, shall fully comply with this 3179 3180 section by October 1, 2025. 3181 (5) Any provider that has borrowed funds from residents 3182 before July 1, 2025, shall provide notice to the office by 3183 October 1, 2025. Notice must include the date the funds were 3184 borrowed, the amount borrowed, and any documentation supporting 3185 the request and approval of the borrowed funds. In the event that a provider triggers an impairment or 3186 (6) 3187 insolvency or enters into a forbearance agreement with a lender, 3188 the repayment of any outstanding borrowed funds shall be 3189 accelerated. Within 5 days after a provider becomes aware of an 3190 impairment or insolvency or the need to enter into a forbearance 3191 agreement with a lender, the provider shall provide notice of 3192 the triggering event to the residents' council and repay any 3193 outstanding amounts due under a repayment plan. Notice must also 3194 be given to the office within the same 5 days. 3195 (7) Failure to comply with this section is a violation of 3196 s. 651.035, and the provider will be considered impaired 3197 pursuant to s. 651.011(16). The commission may by rule require all or part of the 3198 (8) 3199 statements or filings required under this section to be 3200 submitted by electronic means in a computer-readable form

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3201 compatible with the electronic data format specified by the 3202 commission. 3203 Section 67. Paragraphs (h) through (n) of subsection (2) 3204 of section 651.091, Florida Statutes, are redesignated as 3205 paragraphs (i) through (o), respectively, present paragraph (h) 3206 of subsection (2) and paragraph (d) of subsection (3) are 3207 amended, a new paragraph (h) and paragraph (p) are added to 3208 subsection (2), and subsection (5) is added to that section, to 3209 read: 3210 651.091 Availability, distribution, and posting of reports 3211 and records; requirement of full disclosure.-3212 Every continuing care facility shall: (2) 3213 Post a notice of any bankruptcy proceedings in a (h) 3214 prominent location within the facility which is accessible to all residents and the general public. Such notice must include a 3215 3216 summary of the bankruptcy proceedings and specify where the full 3217 legal record of the bankruptcy proceedings can be inspected 3218 within the facility. The facility shall also designate and make 3219 available a management representative to discuss the bankruptcy 3220 proceedings and address questions from residents. The notice 3221 required under this paragraph must also include a listing of all 3222 court documents related to the bankruptcy proceedings and the 3223 designated representative's contact information. 3224 (i) (h) Deliver the information described in s. 651.085(4) in writing or electronically to the president or chair of the 3225

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residents' council and make supporting documentation available

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upon request. 3227 3228 (p) Maintain records showing compliance with the requirements of this subsection, including how, where, and when 3229 3230 the required information was provided. 3231 Before entering into a contract to furnish continuing (3) 3232 care or continuing care at-home, the provider undertaking to 3233 furnish the care, or the agent of the provider, shall make full 3234 disclosure, obtain written acknowledgment of receipt, and 3235 provide copies of the disclosure documents to the prospective 3236 resident or his or her legal representative, of the following 3237 information: 3238 (d) In keeping with the intent of this subsection relating 3239 to disclosure, the provider shall make available for review: 3240 1. Master plans approved by the provider's board or 3241 governing body; 3242 2. Any proposed or approved and any plans for expansion or 3243 phased development within the next 3 years; and 3244 3. Any known legal impediments to the plans disclosed in subparagraphs 1. and 2., including, but not limited to, pending 3245 3246 legal action to stop or modify the plans, the denial of building 3247 permits, or a failure to secure financing, to the extent that 3248 the availability of such plans does not put at risk real estate, 3249 financing, acquisition, negotiations, or other implementation of 3250 operational plans and thus jeopardize the success of

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3251	negotiations, operations, and development.
3252	(5) (a) A provider that enters into a contract for
3253	continuing care at a facility without first delivering a true
3254	and complete copy of the full disclosure document to the
3255	contracting party, or that enters into a contract based on a
3256	disclosure document that omits a material fact required to be
3257	stated or necessary to prevent misleading statements, is liable
3258	for actual damages and any interest thereon, reasonable attorney
3259	fees, and court costs and shall refund fees paid to the
3260	contracting party. However, the provider shall deduct the
3261	contractual value of care and lodging provided before the
3262	violation, misstatement, or omission was discovered or should
3263	have reasonably been discovered from the fees to be refunded to
3264	the contracting party.
3265	(b) This section applies regardless of whether the
3266	provider had actual knowledge of the misstatement or omission.
3266 3267	provider had actual knowledge of the misstatement or omission. (c) A person may not file or maintain an action under this
3267	(c) A person may not file or maintain an action under this
3267 3268	(c) A person may not file or maintain an action under this section if, before filing the action, the person received a
3267 3268 3269	(c) A person may not file or maintain an action under this section if, before filing the action, the person received a written offer citing this section for a refund of all amounts
3267 3268 3269 3270	(c) A person may not file or maintain an action under this section if, before filing the action, the person received a written offer citing this section for a refund of all amounts paid the provider, plus interest at the prime rate, less the
3267 3268 3269 3270 3271	(c) A person may not file or maintain an action under this section if, before filing the action, the person received a written offer citing this section for a refund of all amounts paid the provider, plus interest at the prime rate, less the contractual value of care and lodging provided before receipt of
3267 3268 3269 3270 3271 3272	(c) A person may not file or maintain an action under this section if, before filing the action, the person received a written offer citing this section for a refund of all amounts paid the provider, plus interest at the prime rate, less the contractual value of care and lodging provided before receipt of the offer, and failed to accept it within 30 days after actual
3267 3268 3269 3270 3271 3272 3273	(c) A person may not file or maintain an action under this section if, before filing the action, the person received a written offer citing this section for a refund of all amounts paid the provider, plus interest at the prime rate, less the contractual value of care and lodging provided before receipt of the offer, and failed to accept it within 30 days after actual receipt.

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3276 651.104 Certificate of authority to act as a management 3277 company.-3278 (1) It is unlawful for any person to act as or hold 3279 himself or herself out to be management company for a continuing 3280 care retirement community in this state without a valid 3281 certificate of authority issued by the office pursuant to this 3282 section. A management company that was operating in this state 3283 as of June 30, 2025, may continue to operate until January 1, 3284 2026, as a management company without a certificate of authority 3285 and is not in violation of the requirement to possess a valid 3286 certificate of authority as a management company during that 3287 period of time. To qualify for and hold authority to act as a management company in this state, a management company must 3288 3289 otherwise be in compliance pursuant to this section and with its 3290 organizational agreement. A person who, on or after January 1, 3291 2026, does not hold a certificate of authority to act as a 3292 management company while operating as a management company is 3293 subject to a fine of \$10,000 per violation per day. 3294 (2) A management company shall file with the office an 3295 application for a certificate of authority on a form adopted by 3296 the commission and furnished by the office. The application must 3297 include or have attached the following information and 3298 documents: (a) All basic organizational documents of the management 3299 3300 company, such as the articles of incorporation, articles of

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3301	association, partnership agreement, trade name certificate,
3302	trust agreement, shareholder agreement, and other applicable
3303	documents, and all amendments to those documents.
3304	(b) The bylaws, rules, and regulations or similar
3305	documents regulating the conduct or the internal affairs of the
3306	management company.
3307	(c) The names, addresses, official positions, and
3308	professional qualifications of the individuals employed or
3309	retained by the management company who are responsible for the
3310	conduct of the affairs of the management company, including all
3311	members of the board of directors, board of trustees, executive
3312	committee, or other governing board or committee, and the
3313	principal officers, or equivalent, or for a partnership or
3314	association of the management company, the partners or members.
3315	(d) Audited annual financial statements, prepared in
3316	accordance with generally accepted accounting principles, for
3317	the 2 most recent fiscal years, which prove that the applicant
3318	has a positive net worth in both fiscal years. If the applicant
3319	has been in existence for less than 2 fiscal years, the
3320	application must include financial statements or reports,
3321	certified by an officer of the applicant and prepared in
3322	accordance with generally accepted accounting principles, for
3323	any completed fiscal years and for any month during the current
3324	fiscal year for which such financial statements or reports have
3325	been completed. If the applicant reports net losses for either
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3326 of the 2 most recent fiscal years, the applicant must provide 3327 pro forma financial statements up to the period of time that the 3328 applicant demonstrates 2 consecutive years of profitability. Pro 3329 forma financial statements must include the balance sheet, 3330 income statement, and cash flow statement. An audited financial 3331 statement or report prepared on a consolidated basis must 3332 include a columnar consolidating or combining worksheet that 3333 must be filed with the report and comply with the following: 3334 1. Amounts shown on the consolidated audited financial 3335 report must be shown on the worksheet; Amounts for each entity must be stated separately; and 3336 2. 3337 3. Explanations of consolidating and eliminating entries 3338 must be included. 3339 (e) Any information as the office may require in order to 3340 review the current financial condition of the applicant. 3341 (f) A statement describing the business plan, including 3342 information on staffing levels and activities proposed or 3343 ongoing, in this state and nationwide. The plan must provide 3344 details setting forth the applicant's capability of providing a 3345 sufficient number of experienced and qualified personnel in the areas of issuing continuing care life contracts and managing 3346 3347 continuing care retirement communities or similar communities, compliance with statutory requirements, and claims processing, 3348 recordkeeping, and underwriting. 3349 3350 (g) If the applicant is not currently acting as a

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3351	management company, a statement of the amounts and sources of
3352	the funds available for organization expenses and the proposed
3353	arrangements for reimbursement and compensation of incorporators
3354	or other principals.
3355	(h) Such other data, financial statements, and pertinent
3356	information as the commission or office may reasonably require
3357	with respect to the management company, its directors, or its
3358	trustees, or with respect to any parent, subsidiary, or
3359	affiliate, if the management company relies on a contractual or
3360	financial relationship with such parent, subsidiary, or
3361	affiliate in order to meet the financial requirements of this
3362	chapter, to determine the financial status of the management
3363	company and the management capabilities of its managers and
3364	owners.
3365	(3) An applicant must also submit all of the following for
3366	all individuals referenced in paragraph (2)(c):
3367	(a) A complete biographical statement on a form prescribed
3368	by the commission.
3369	(b) An independent background report as prescribed by the
3370	commission.
3371	(c) A full set of fingerprints to the office or to a
3372	vendor, entity, or agency authorized by s. 943.053(13). The
3373	office, vendor, entity, or agency, as applicable, shall forward
3374	the fingerprints to the Department of Law Enforcement for state
3375	processing, and the Department of Law Enforcement shall forward

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3376 the fingerprints to the Federal Bureau of Investigation for 3377 national processing in accordance with s. 943.053 and 28 C.F.R. 3378 s. 20. 3379 (d) A self-disclosure of any administrative, civil, or 3380 criminal complaints, settlements, or discipline of the 3381 applicant, or any of the applicant's affiliates, which relates 3382 to a violation of the insurance laws or continuing care 3383 retirement community laws, in any state. 3384 (4) (a) The applicant shall make available for inspection 3385 by the office copies of all contracts and contract templates 3386 relating to services provided by the management company to 3387 providers or other persons using the services of the management 3388 company. 3389 (b) The applicant shall also make available for inspection 3390 by the office copies of all contracts and contract templates 3391 with any provider. 3392 The office may not issue a certificate of authority if (5) 3393 it determines that the management company or any individual 3394 specified in paragraph (2)(c) is not competent, trustworthy, 3395 financially responsible, or of good personal and business 3396 reputation. 3397 (6) A certificate of authority issued under this section 3398 remains valid, unless suspended or revoked by the office, so 3399 long as the certificateholder continues in business in this 3400 state.

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3401	Section 69. Section 651.1041, Florida Statutes, is created
3402	to read:
3403	651.1041 Acquisition of a management companyAn
3404	acquisition of a management company is governed by s. 628.4615
3405	as if the company were a specialty insurer.
3406	Section 70. Section 651.1043, Florida Statutes, is created
3407	to read:
3408	651.1043 Management company annual and quarterly financial
3409	statements; notice of change of ownership; fines for
3410	noncompliance
3411	(1) Each authorized management company shall annually file
3412	with the office a full and true statement of its financial
3413	condition, transactions, and affairs within 3 months after the
3414	end of the management company's fiscal year or within such
3415	extension of time as the office may grant for good cause. The
3416	statement must be for the preceding fiscal year and must be in
3417	such form and contain such matters as the commission prescribes
3418	and must be verified by at least two officers of the management
3419	company.
3420	(2) Each authorized management company shall also annually
3421	file an audited financial statement prepared in accordance with
3422	generally accepted accounting principles by an independent
3423	certified public accountant. The audited financial statement
3424	must be filed with the office within 3 months after the end of
3425	the management company's fiscal year and be for the preceding

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3426	fiscal year. An audited financial statement prepared on a
3427	consolidated basis must include a columnar consolidating or
3428	combining worksheet that must be filed with the statement and
3429	must comply with all of the following:
3430	(a) Amounts shown on the consolidated audited financial
3431	statement must be shown on the worksheet.
3432	(b) Amounts for each entity must be stated separately.
3433	(c) Explanations of consolidating and eliminating entries
3434	must be included.
3435	(3) For the purpose of determining the financial status of
3436	the management company and the management capabilities of its
3437	managers and owners, the management company must submit such
3438	other data, financial statements, and pertinent information as
3439	the commission or office may reasonably require with respect to
3440	the management company, its directors, or its trustees, or with
3441	respect to any parent, subsidiary, or affiliate if the
3442	management company relies on a contractual or financial
3443	relationship with such parent, subsidiary, or affiliate in order
3444	to meet the financial requirements of this chapter.
3445	(4) For any material change in its ownership, a management
3446	company shall file an acquisition application as required by s.
3447	<u>651.024.</u>
3448	(5) Within 45 days after the end of each fiscal quarter,
3449	each management company shall file a quarterly unaudited
3450	financial statement in the form prescribed by commission rule.
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3451	(6) If the office finds that such information is needed to
3452	properly monitor the financial condition of a management company
3453	or is otherwise needed to protect the public interest, the
3454	office may require the management company to file:
3455	(a) Within 25 days after the end of each month, a monthly
3456	unaudited financial statement of the management company in the
3457	form prescribed by the commission by rule.
3458	(b) For the purpose of determining the financial status of
3459	the management company and the management capabilities of its
3460	managers and owners, such other data, financial statements, and
3461	pertinent information as the office may reasonably require with
3462	respect to the management company, its directors, or its
3463	trustees, or with respect to any parent, subsidiary, or
3464	affiliate if the management company relies on a contractual or
3465	financial relationship with such parent, subsidiary, or
3466	affiliate in order to meet the financial requirements of this
3467	chapter.
3468	(7) Any management company that fails to file an annual
3469	financial report or quarterly financial report in the form and
3470	within the time required by this section shall forfeit to the
3471	office an amount set by order of the office which does not
3472	exceed \$1,000 for each of the first 10 days of noncompliance and
3473	does not exceed \$2,000 for each subsequent day of noncompliance.
3474	Upon notice by the office that the management company is not in
3475	compliance with this section, the management company's authority
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3476	to perform in the capacity of a management company for any
3477	provider or facility in this state ceases until the office
3478	determines the management company to be in compliance. The
3479	office may not collect more than \$100,000 under this subsection
3480	with respect to any particular report.
3481	(8) All moneys collected by the office under this section
3482	must be deposited to the credit of the Insurance Regulatory
3483	Trust Fund.
3484	(9) The commission may by rule require all or part of the
3485	statements or filings required under this section to be
3486	submitted by electronic means in a computer-readable form
3487	compatible with the electronic data format specified by the
3488	commission.
3489	Section 71. Section 651.1045, Florida Statutes, is created
3489 3490	Section 71. Section 651.1045, Florida Statutes, is created to read:
3490	to read:
3490 3491	to read: 651.1045 Management company grounds for discretionary
3490 3491 3492	to read: <u>651.1045</u> Management company grounds for discretionary denial, suspension, or revocation of certificate of authority
3490 3491 3492 3493	to read: <u>651.1045</u> Management company grounds for discretionary denial, suspension, or revocation of certificate of authority <u>(1)</u> The office may deny an application or suspend or
3490 3491 3492 3493 3494	<pre>to read:</pre>
3490 3491 3492 3493 3494 3495	<pre>to read:</pre>
3490 3491 3492 3493 3494 3495 3496	<pre>to read:</pre>
3490 3491 3492 3493 3494 3495 3496 3497	<pre>to read:</pre>
3490 3491 3492 3493 3494 3495 3496 3497 3498	<pre>to read:</pre>
3490 3491 3492 3493 3494 3495 3496 3497 3498 3499	<pre>to read:</pre>

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3501 the certificate of authority under this chapter. 3502 Making a material misstatement or misrepresentation to (C) 3503 obtain the certificate of authority or committing fraud in 3504 obtaining or in attempting to obtain the certificate of 3505 authority. 3506 Demonstrating a lack of fitness or trustworthiness. (d) 3507 (e) Engaging in fraudulent or dishonest practices of 3508 management in the conduct of business. (f) Misappropriating, converting, or withholding moneys. 3509 3510 Failing to comply with, or violating, any lawful order (q) 3511 or rule issued by the office or commission or violating any 3512 provision of this chapter. (h) Becoming insolvent or financially impaired or 3513 3514 conducting business in a manner that poses a risk to the public. 3515 (i) Refusing to be examined or to produce accounts, 3516 records, and files for examination, refusing to give information 3517 with respect to its affairs, or refusing to perform any other 3518 legal obligation under this chapter when required by the office. 3519 (j) Failing to comply with the requirements of s. 3520 651.1043. 3521 (k) Failing to maintain full compliance with escrow 3522 accounts or funds as required by this chapter, if responsible 3523 for the day-to-day operations of the provider. 3524 (1) Failing to meet the requirements of this chapter for 3525 disclosure of information to residents concerning the facility,

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3526 its ownership, its management, its development, or its financial 3527 condition, or failing to honor its continuing care or continuing 3528 care at-home contracts, if responsible for the day-to-day 3529 operations of the provider. 3530 (m) Having any cause for which issuance of the license 3531 could have been denied had it then existed and been known to the 3532 office. 3533 Having owners, managers, officers, or directors who (n) 3534 have been found quilty of, or have pleaded quilty or nolo 3535 contendere to, a felony in this state or any other state, 3536 regardless of whether a judgment or conviction was entered by 3537 the court having jurisdiction of such cases. 3538 (o) Engaging in unfair methods of competition or in unfair 3539 or deceptive acts or practices prohibited under part IX of 3540 chapter 626. 3541 (p) Demonstrating a pattern of bankrupt enterprises. 3542 (q) Including in ownership, control, or management any 3543 person who: 3544 1. Is not reputable and of responsible character; 3545 2. Is so lacking in management expertise as to make the 3546 operation of the provider hazardous to potential and existing 3547 residents; 3. Is so lacking in management experience, ability, and 3548 3549 standing as to jeopardize the reasonable promise of successful 3550 operation;

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3551 4. Is affiliated, directly or indirectly, through 3552 ownership or control, with any person whose business operations 3553 are or have been marked by business practices or conduct that is 3554 detrimental to the public, contract holders, investors, or 3555 creditors; by manipulation of assets, finances, or accounts; or 3556 by bad faith; or 3557 5. Has business operations marked by business practices or 3558 conduct that is detrimental to the public, contract holders, 3559 investors, or creditors; by manipulation of assets, finances, or 3560 accounts; or by bad faith. 3561 (r) Failing to file a notice of change in management, 3562 failing to remove a disapproved manager, or persisting in 3563 appointing disapproved managers. 3564 (2) Revocation of a management company's certificate of 3565 authority under this section does not relieve a provider of the 3566 provider's obligation to residents under the terms and 3567 conditions of any continuing care or continuing care at-home 3568 contract between the provider and residents or this chapter. The 3569 management company shall continue to file its annual statement 3570 and pay license fees to the office as required under this 3571 chapter as if the certificate of authority had continued in full 3572 force, but the management company may not issue any new 3573 contracts on behalf of a provider. 3574 The office may seek an action in the circuit court of (3) 3575 the Second Judicial Circuit, in and for Leon County, to enforce

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2025

3576	the office's order and the provisions of this section.
3577	Section 72. Subsections (1), (4), (5), and (6) of section
3578	651.105, Florida Statutes, are amended to read:
3579	651.105 Examination
3580	(1) The office may at any time, and shall at least once
3581	every 3 years, examine the business of any applicant for a
3582	certificate of authority and any provider or management company
3583	engaged in the execution of care contracts or engaged in the
3584	performance of obligations under such contracts, in the same
3585	manner as is provided for the examination of insurance companies
3586	pursuant to ss. 624.316 and 624.318. For a provider <u>or</u>
3587	management company as deemed accredited under s. 651.028, such
3588	examinations must take place at least once every 5 years. An
3589	examination covering the preceding 3 or 5 fiscal years of the
3590	provider or management company, as applicable, must be commenced
3591	within 12 months after the end of the most recent fiscal year
3592	covered by the examination. Such examination may include events
3593	subsequent to the end of the most recent fiscal year and the
3594	events of any prior period which relate to possible violations
3595	of this chapter or which affect the present financial condition
3596	of the provider <u>or management company</u> . At least once every 3 or
3597	5 fiscal years, as applicable, the office shall conduct an
3598	interview in person, telephonically, or through electronic
3599	communication with the current president or chair of the
3600	residents' council, or another designated officer of the council

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3601 if the president or chair is not available, as part of the 3602 examination process. The examinations must be made by a representative or examiner designated by the office whose 3603 3604 compensation will be fixed by the office pursuant to s. 624.320. 3605 Routine examinations may be made by having the necessary documents submitted to the office, \div and $\overline{}$ for this purpose, 3606 3607 financial documents and records conforming to commonly accepted 3608 accounting principles and practices, as required under s. 3609 651.026, are deemed adequate. The final written report of each 3610 examination must be filed with the office and, when so filed, 3611 constitutes a public record. Any provider or management company 3612 being examined shall, upon request, give reasonable and timely 3613 access to all of its records. The representative or examiner 3614 designated by the office may at any time examine the records and 3615 affairs and inspect the physical property of any provider or 3616 management company, whether in connection with a formal 3617 examination or not.

3618 The office shall notify the provider or management (4) 3619 company and the executive officer of the governing body of the 3620 provider or management company in writing of all deficiencies in 3621 its compliance with the provisions of this chapter and the rules adopted pursuant to this chapter and shall set a reasonable 3622 3623 length of time for compliance by the provider or management company. In addition, the office shall require corrective action 3624 3625 or request a corrective action plan from the provider or

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3626 <u>management company</u> which plan demonstrates a good faith attempt 3627 to remedy the deficiencies by a specified date. If the provider 3628 <u>or management company</u> fails to comply within the established 3629 length of time, the office may initiate action against the 3630 provider <u>or management company</u> in accordance with the provisions 3631 of this chapter.

3632 (5) A provider or management company shall respond to 3633 written correspondence from the office and provide data, 3634 financial statements, and pertinent information as requested by 3635 the office. The office has standing to petition a circuit court for mandatory injunctive relief to compel access to and require 3636 3637 the provider or management company to produce the documents, 3638 data, records, and other information requested by the office. 3639 The office may petition the circuit court in the county in which the facility is situated or the Circuit Court of Leon County to 3640 3641 enforce this section.

3642 Unless a provider is impaired or subject to a (6) 3643 regulatory action level event, any parent, subsidiary, or 3644 affiliate is not subject to examination by the office as part of 3645 a routine examination. However, If a provider, or facility, or 3646 management company relies on a contractual or financial 3647 relationship with a parent, a subsidiary, or an affiliate in 3648 order to meet the financial requirements of this chapter, the office may examine any parent, subsidiary, or affiliate that has 3649 a contractual or financial relationship with the provider, or 3650

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3651 facility, or management company to the extent necessary to 3652 ascertain the financial condition of the provider or management 3653 company. For any provider that has been placed into 3654 administrative supervision under s. 651.018, any parent, 3655 subsidiary, or affiliate is subject to examination by the 3656 office. 3657 Section 73. Section 651.1065, Florida Statutes, is amended 3658 to read: 3659 651.1065 Soliciting or accepting new continuing care 3660 contracts by impaired or insolvent facilities or providers.-3661 Regardless of whether delinquency proceedings as to a (1)3662 continuing care facility have been or are to be initiated, a 3663 proprietor, a general partner, a member, an officer, a director, 3664 a trustee, or a manager, or a management company of a continuing 3665 care facility may not actively solicit, approve the solicitation

3666 or acceptance of, or accept new continuing care contracts in 3667 this state after the proprietor, general partner, member, 3668 officer, director, trustee, or manager, or a management company 3669 knew, or reasonably should have known, that the continuing care 3670 facility was impaired or insolvent except with the written permission of the office. If the facility has declared 3671 3672 bankruptcy, the bankruptcy court or trustee appointed by the 3673 court has jurisdiction over such matters. The office must 3674 approve or disapprove the continued marketing of new contracts within 15 days after receiving a request from a provider. 3675

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3676 A proprietor, a general partner, a member, an officer, (2) 3677 a director, a trustee, or a manager, or a management company 3678 that who violates this section commits a felony of the third 3679 degree, punishable as provided in s. 775.082, s. 775.083, or s. 3680 775.084. 3681 Section 74. Section 651.1068, Florida Statutes, is created 3682 to read: 3683 651.1068 Officers and directors of insolvent providers or 3684 management companies.-Any person who was an officer or director 3685 of a provider or management company doing business in this state 3686 and who served in that capacity within the 2-year period before 3687 the date the provider or management company became insolvent, 3688 for any insolvency that occurs on or after July 1, 2025, may not 3689 thereafter serve as an officer or director of a provider or 3690 management company authorized in this state or have direct or 3691 indirect control over the selection or appointment of an officer 3692 or director of a provider or management company through contract 3693 or trust or by operation of law, unless the officer or director 3694 demonstrates that his or her personal actions or omissions were 3695 not a significant contributing cause to the insolvency. Section 75. Subsections (2) and (3) of section 651.107, 3696 3697 Florida Statutes, are amended to read: 3698 651.107 Duration of suspension; obligations during suspension period; reinstatement.-3699

3700

(2) During the period of suspension, the provider <u>or</u>

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3701 <u>management company</u> shall file its annual statement and pay 3702 license fees and taxes as required under this chapter as if the 3703 certificate had continued in full force<u>,</u>+ but the provider shall 3704 issue no new contracts.

3705 (3) Upon expiration of the suspension period, if within 3706 such period the certificate of authority has not otherwise 3707 terminated, the provider's or management company's certificate 3708 of authority shall automatically be reinstated unless the office finds that the causes for the suspension have not been removed 3709 3710 or that the provider or management company is otherwise not in 3711 compliance with the requirements of this chapter. If not so 3712 automatically reinstated, the certificate of authority shall be 3713 deemed to be revoked as of the end of the suspension period or 3714 upon failure of the provider or management company to continue 3715 the certificate during the suspension period, whichever event 3716 first occurs.

3717 Section 76. Subsection (2) of section 651.108, Florida
3718 Statutes, is amended to read:

3719

651.108 Administrative fines.-

(2) If it is found that the provider <u>or management company</u> has knowingly and willfully violated a lawful order of the office or a provision of this chapter, the office may impose a fine <u>of up to</u> in an amount not to exceed \$10,000 for each such violation.

3725

Section 77. Section 651.113, Florida Statutes, is created

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3726	to read:
3727	651.113 Hazardous facility or provider standards; office's
3728	evaluation and enforcement authority; immediate final order
3729	(1) As used in this section, the term "negative fund
3730	balance" means a financial position of a provider or facility in
3731	which the assets of a provider or facility do not exceed its
3732	liabilities as required under generally accepted accounting
3733	principles. The Commissioner of Insurance Regulation may deem a
3734	provider or facility that has a negative fund balance to be
3735	insolvent or in imminent danger of becoming insolvent if any of
3736	the following hazardous financial condition standards or factors
3737	is applicable or present:
3738	(a) The provider's or facility's financial statements
3739	contain findings or conditions that the commissioner considers
3740	detrimental to its financial stability.
3741	(b) An independent auditor has identified significant
3742	financial risks or issued a going concern opinion.
3743	(c) The provider's or facility's current or projected
3744	ratio of total assets, including required reserves, to total
3745	liabilities indicates financial impairment or deterioration, or
3746	trends suggest a potential decline in operations, working
3747	capital, or equity.
3748	(d) The provider's or facility's current or projected
3749	ratio of current assets to current liabilities indicates
3750	financial impairment or deterioration, or trends suggest a
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2025

3751	potential decline in operations, working capital, or equity.
3752	(e) The provider or facility is unable to carry out normal
3753	daily activities and meet its obligations as they become due,
3754	based on its current or projected cash flow and liquidity
3755	position.
3756	(f) The provider's or facility's past-year operating
3757	losses or projected operating losses are significant enough to
3758	jeopardize daily operations or long-term viability.
3759	(g) The insolvency of an affiliated provider or facility
3760	or other affiliated person results in legal liability of the
3761	provider or facility for payments and expenses of such magnitude
3762	as to jeopardize the provider's or facility's ability to meet
3763	its obligations as they become due, without substantial
3764	disposition of assets outside the ordinary course of business,
3765	any restructuring of debt, or externally forced revisions of its
3766	operations.
3767	(h) The provider or facility has receivables that are more
3768	than 90 days past due.
3769	(i) The insolvency is not temporary and the provider or
3770	facility cannot demonstrate a significant reduction or
3771	resolution of the financial shortfall.
3772	(j) The provider or facility faces financial difficulties
3773	due to reporting entrance fees as deferred revenue, factoring in
3774	generally accepted accounting principles and the overall impact
3775	<u>on net income.</u>

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3776	(k) A startup provider, a facility undergoing plant
3777	expansion, or an entity refinancing its debt has developed a
3778	financial condition that could seriously jeopardize current or
3779	future operation.
3780	(2) The provider or facility shall prepare a plan to
3781	address and correct any condition that has led to a
3782	determination of insolvency or imminent danger of insolvency by
3783	the Commissioner of Insurance Regulation. The plan must be
3784	presented to the commissioner within 30 days after the date of
3785	the insolvency determination. If the plan to correct the
3786	condition is disapproved by the commissioner, if the plan does
3787	not correct the condition leading to the commissioner's
3788	determination of insolvency, or if the provider's or facility's
3789	hazardous condition is such that it cannot be significantly
3790	corrected or eliminated, the commissioner may proceed with
3791	liquidation under chapter 631.
3792	(3) If the office determines that the continued operations
3793	of a provider or facility authorized to transact business in
3794	this state may be hazardous to its residents or to the general
3795	public, the office may issue an order requiring the provider or
3796	facility to do any of the following:
3797	(a) Obtain additional financing or revenues to maintain
3798	solvency.
3799	(b) Reduce expenses by specified methods or amounts.
3800	(c) Increase the operating reserve.
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3801	(d) File reports in a form acceptable to the office	
3802	concerning the market value of the provider's or facility's	
3803	assets.	
3804	(e) Limit or withdraw from certain investments or	
3805	discontinue certain investment practices to the extent the	
3806	office deems necessary.	
3807	(f) Document the adequacy of income and operating reserves	
3808	in relation to expenses.	
3809	(g) File, in addition to regular annual statements,	
3810	interim financial reports on a form prescribed by the	
3811	commission.	
3812	(h) Correct corporate governance practice deficiencies and	
3813	adopt and use governance practices acceptable to the office.	
3814	(i) Provide a business plan acceptable to the office in	
3815	order to continue to transact business in this state.	
3816	(j) Notwithstanding any other law limiting the frequency	
3817	or amount of rate adjustments, adjust rates for any non-life	
3818	insurance product written by the insurer which the office	
3819	considers necessary to improve the financial condition of the	
3820	insurer.	
3821	(4) The office may, pursuant to ss. 120.569 and 120.57, in	
3822	its discretion and without advance notice or hearing, issue an	
3823	immediate final order to any insurer requiring the actions	
3824	specified in subsection (3).	
3825	(5) This section may not be interpreted to limit the	
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3826	powers granted to the office by any laws of this state, nor may
3827	it be interpreted to supersede any laws of this state.
3828	Section 78. Subsection (11) of section 651.114, Florida
3829	Statutes, is amended to read:
3830	651.114 Delinquency proceedings; remedial rights
3831	(11) (a) The rights of the office described in this section
3832	are subordinate to the rights of a trustee or lender pursuant to
3833	the terms of a resolution, ordinance, loan agreement, indenture
3834	of trust, mortgage, lease, security agreement, or other
3835	instrument creating or securing bonds or notes issued to finance
3836	a facility, and the office, subject to paragraph (c), may not
3837	exercise its remedial rights provided under this section and ss.
3838	651.018, 651.106, 651.108, and 651.116 with respect to a
3839	facility that is subject to a lien, mortgage, lease, or other
3840	encumbrance or trust indenture securing bonds or notes issued in
3841	connection with the financing of the facility, if the trustee or
3842	lender, by inclusion or by amendment to the loan documents or by
3843	a separate contract with the office, agrees that the rights of
3844	residents under a continuing care or continuing care at-home
3845	contract will be honored and will not be disturbed by a
3846	foreclosure or conveyance in lieu thereof as long as the
3847	resident:
3848	1. Is current in the payment of all monetary obligations
3849	required by the contract;
3850	2. Is in compliance and continues to comply with all
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3851	provisions of the contract; and
3852	3. Has asserted no claim inconsistent with the rights of
3853	the trustee or lender.
3854	(b) This subsection does not require a trustee or lender
3855	to:
3856	1. Continue to engage in the marketing or resale of new
3857	continuing care or continuing care at-home contracts;
3858	2. Pay any rebate of entrance fees as may be required by a
3859	resident's continuing care or continuing care at-home contract
3860	as of the date of acquisition of the facility by the trustee or
3861	lender and until expiration of the period described in paragraph
3862	-(d) ;
3863	3. Be responsible for any act or omission of any owner or
3864	operator of the facility arising before the acquisition of the
3865	facility by the trustee or lender; or
3866	4. Provide services to the residents to the extent that
3867	the trustee or lender would be required to advance or expend
3868	funds that have not been designated or set aside for such
3869	purposes.
3870	(c) If the office determines, at any time during the
3871	suspension of its remedial rights as provided in paragraph (a),
3872	that:
3873	1. The trustee or lender is not in compliance with
3874	paragraph (a);
3875	2. A lender or trustee has assigned or has agreed to
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3876 assign all or a portion of a delinquent or defaulted loan to a third party without the office's written consent; 3877 3878 3. The provider engaged in the misappropriation, 3879 conversion, or illegal commitment or withdrawal of minimum 3880 liquid reserve or escrowed funds required under this chapter; 3881 4. The provider refused to be examined by the office 3882 pursuant to s. 651.105(1); or 3883 5. The provider refused to produce any relevant accounts, 3884 records, and files requested as part of an examination, 3885 3886 the office shall notify the trustee or lender in writing of its 3887 determination, setting forth the reasons giving rise to the determination and specifying those remedial rights afforded to 3888 3889 the office which the office shall then reinstate. 3890 (d) Upon acquisition of a facility by a trustee or lender 3891 and evidence satisfactory to the office that the requirements of 3892 paragraph (a) have been met, the office shall issue a 90-day 3893 temporary certificate of authority granting the trustee or 3894 lender the authority to engage in the business of providing 3895 continuing care or continuing care at-home and to issue 3896 continuing care or continuing care at-home contracts subject to 3897 the office's right to immediately suspend or revoke the temporary certificate of authority if the office determines that 3898 any of the grounds described in s. 651.106 apply to the trustee 3899 3900 or lender or that the terms of the contract used as the basis

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3901	for the issuance of the temporary certificate of authority by
3902	the office have not been or are not being met by the trustee or
3903	lender since the date of acquisition.
3904	Section 79. Section 651.1165, Florida Statutes, is created
3905	to read:
3906	651.1165 Recording of lien by the office
3907	(1) The office shall, as a condition to granting a
3908	provisional certificate of authority to an applicant, record
3909	with the county recorder of any county a notice of lien against
3910	the facility's properties on behalf of all residents and
3911	contract holders who enter into life care contracts with the
3912	applicant to secure performance of the provider's obligations to
3913	residents and contract holders pursuant to life care contracts.
3914	(2) From the time of the recording under subsection (1),
3915	there exists a lien for an amount equal to the reasonable value
3916	of services to be performed under a life care contract in favor
3917	of each resident and contract holder on the land and
3918	improvements of the facility's properties owned by the provider,
3919	not exempt from execution, which are listed in the notice of
3920	lien filed pursuant to subsection (3) and which are located in
3921	the county in which the notice of lien is recorded.
3922	(3) The lien shall be perfected by the office by executing
3923	by affidavit the notice and claim of lien, which must contain:
3924	(a) The legal description of the lands and improvements to
3925	be charged with a lien.
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3926	(b) The name of the owner of the property affected.
3927	(c) A statement that the lien has been filed by the office
3928	pursuant to this section.
3929	(4) The lien may be released or partially released at the
3930	request of the applicant if, in the judgment of the director,
3931	such release or partial release inures to the benefit of the
3932	residents and contract holders and the performance of the
3933	provider's obligations to the residents and contract holders.
3934	(5) The lien may be foreclosed by civil action. Any number
3935	of persons claiming liens against the same property pursuant to
3936	this section may join in the same action. If separate actions
3937	are commenced, the court may consolidate such actions. The court
3938	shall, as part of the costs, allow reasonable attorney fees for
3939	each claimant who is a party to the action.
3939 3940	each claimant who is a party to the action. (6) In a civil action filed pursuant to this section, the
3940	(6) In a civil action filed pursuant to this section, the
3940 3941	(6) In a civil action filed pursuant to this section, the judgment must be entered in favor of each resident and contract
3940 3941 3942	(6) In a civil action filed pursuant to this section, the judgment must be entered in favor of each resident and contract holder having a lien who has joined in the foreclosure action
3940 3941 3942 3943	(6) In a civil action filed pursuant to this section, the judgment must be entered in favor of each resident and contract holder having a lien who has joined in the foreclosure action for the amount equal to the reasonable value of services to be
3940 3941 3942 3943 3944	(6) In a civil action filed pursuant to this section, the judgment must be entered in favor of each resident and contract holder having a lien who has joined in the foreclosure action for the amount equal to the reasonable value of services to be performed under a life care contract in favor of each resident
3940 3941 3942 3943 3944 3945	(6) In a civil action filed pursuant to this section, the judgment must be entered in favor of each resident and contract holder having a lien who has joined in the foreclosure action for the amount equal to the reasonable value of services to be performed under a life care contract in favor of each resident and contract holder. The court shall order the sheriff to sell
3940 3941 3942 3943 3944 3945 3946	(6) In a civil action filed pursuant to this section, the judgment must be entered in favor of each resident and contract holder having a lien who has joined in the foreclosure action for the amount equal to the reasonable value of services to be performed under a life care contract in favor of each resident and contract holder. The court shall order the sheriff to sell any property subject to the lien at the time judgment is given,
3940 3941 3942 3943 3944 3945 3946 3947	(6) In a civil action filed pursuant to this section, the judgment must be entered in favor of each resident and contract holder having a lien who has joined in the foreclosure action for the amount equal to the reasonable value of services to be performed under a life care contract in favor of each resident and contract holder. The court shall order the sheriff to sell any property subject to the lien at the time judgment is given, in the same manner as real and personal property is sold on
3940 3941 3942 3943 3944 3945 3946 3947 3948	(6) In a civil action filed pursuant to this section, the judgment must be entered in favor of each resident and contract holder having a lien who has joined in the foreclosure action for the amount equal to the reasonable value of services to be performed under a life care contract in favor of each resident and contract holder. The court shall order the sheriff to sell any property subject to the lien at the time judgment is given, in the same manner as real and personal property is sold on execution. The lien for the reasonable value of services to be

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3951 is ordered and the property sold and the proceeds of the sale 3952 are not sufficient to discharge all liens of residents and 3953 contract holders against the property, the proceeds must be prorated among the respective residents and contract holders. 3954 3955 (7) The lien provided for in this section is preferred to 3956 all liens, mortgages, or other encumbrances upon the property 3957 attaching subsequently to the time the lien is recorded and is 3958 preferred to all unrecorded liens, mortgages, and other 3959 encumbrances. The amount secured by any lien having priority to 3960 the lien filed pursuant to this section may not be increased without prior approval of the office. 3961 3962 The office shall file a release of the lien upon proof (8) of complete performance of all obligations to residents and 3963 3964 contract holders pursuant to life care contracts. The office may subordinate any lien filed pursuant to 3965 (9) 3966 this section to the lien of a first mortgage or other long-term 3967 financing obtained by the provider, regardless of the time at 3968 which the subsequent lien attaches. 3969 Section 80. Subsection (3) of section 627.642, Florida 3970 Statutes, is amended to read: 3971 627.642 Outline of coverage.-3972 In addition to the outline of coverage, a policy as (3) specified in s. 627.6699(3)(j) s. 627.6699(3)(k) must be 3973 3974 accompanied by an identification card that contains, at a 3975 minimum:

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3976 (a) The name of the organization issuing the policy or the
 3977 name of the organization administering the policy, whichever
 3978 applies.

3979

(b) The name of the contract holder.

3980 (c) The type of plan only if the plan is filed in the 3981 state, an indication that the plan is self-funded, or the name 3982 of the network.

3983 (d) The member identification number, contract number, and 3984 policy or group number, if applicable.

3985 (e) A contact phone number or electronic address for3986 authorizations and admission certifications.

(f) A phone number or electronic address whereby the covered person or hospital, physician, or other person rendering services covered by the policy may obtain benefits verification and information in order to estimate patient financial responsibility, in compliance with privacy rules under the Health Insurance Portability and Accountability Act.

(g) The national plan identifier, in accordance with the compliance date set forth by the federal Department of Health and Human Services.

3996

3997 The identification card must present the information in a 3998 readily identifiable manner or, alternatively, the information 3999 may be embedded on the card and available through magnetic 4000 stripe or smart card. The information may also be provided

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4001 through other electronic technology. 4002 Section 81. Paragraph (a) of subsection (2), paragraphs 4003 (a), (e), and (g) of subsection (7), and paragraph (a) of

4004subsection (8) of section 627.6475, Florida Statutes, are4005amended to read:

4006

627.6475 Individual reinsurance pool.-

4007

(2) DEFINITIONS.-As used in this section:

4008 (a) "Board," "Carrier," and "health benefit plan" have the 4009 same meaning ascribed in s. 627.6699(3).

4010

(7) INDIVIDUAL HEALTH REINSURANCE PROGRAM.-

(a) The individual health reinsurance program shall operate subject to the supervision and control of the board of the small employer health reinsurance program established pursuant to s. 627.6699(11). The board shall establish a separate, segregated account for eligible individuals reinsured pursuant to this section, which account may not be commingled with the small employer health reinsurance account.

4018 (e)1. Before March 1 of each calendar year, the board 4019 shall determine and report to the office the program net loss in 4020 the individual account for the previous year, including 4021 administrative expenses for that year and the incurred losses 4022 for that year, taking into account investment income and other 4023 appropriate gains and losses.

4024 2. Any net loss in the individual account for the year4025 shall be recouped by assessing the carriers as follows:

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4026 The operating losses of the program shall be assessed a. 4027 in the following order subject to the specified limitations. The 4028 first tier of assessments shall be made against reinsuring 4029 carriers in an amount that may not exceed 5 percent of each 4030 reinsuring carrier's premiums for individual health insurance. 4031 If such assessments have been collected and additional moneys 4032 are needed, the board shall make a second tier of assessments in 4033 an amount that may not exceed 0.5 percent of each carrier's health benefit plan premiums. 4034

b. Except as provided in paragraph (f), risk-assuming carriers are exempt from all assessments authorized pursuant to this section. The amount paid by a reinsuring carrier for the first tier of assessments shall be credited against any additional assessments made.

4040 The board shall equitably assess reinsuring carriers с. 4041 for operating losses of the individual account based on market 4042 share. The board shall annually assess each carrier a portion of 4043 the operating losses of the individual account. The first tier 4044 of assessments shall be determined by multiplying the operating 4045 losses by a fraction, the numerator of which equals the 4046 reinsuring carrier's earned premium pertaining to direct 4047 writings of individual health insurance in the state during the 4048 calendar year for which the assessment is levied, and the denominator of which equals the total of all such premiums 4049 earned by reinsuring carriers in the state during that calendar 4050

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4051 year. The second tier of assessments shall be based on the 4052 premiums that all carriers, except risk-assuming carriers, 4053 earned on all health benefit plans written in this state. The 4054 board may levy interim assessments against reinsuring carriers to ensure the financial ability of the plan to cover claims 4055 4056 expenses and administrative expenses paid or estimated to be 4057 paid in the operation of the plan for the calendar year prior to 4058 the association's anticipated receipt of annual assessments for 4059 that calendar year. Any interim assessment is due and payable 4060 within 30 days after receipt by a carrier of the interim 4061 assessment notice. Interim assessment payments shall be credited 4062 against the carrier's annual assessment. Health benefit plan 4063 premiums and benefits paid by a carrier that are less than an 4064 amount determined by the board to justify the cost of collection 4065 may not be considered for purposes of determining assessments.

d. Subject to the approval of the office, the board shall
adjust the assessment formula for reinsuring carriers that are
approved as federally qualified health maintenance organizations
by the Secretary of Health and Human Services pursuant to 42
U.S.C. s. 300e(c)(2)(A) to the extent, if any, that restrictions
are placed on them which are not imposed on other carriers.

3. Before March 1 of each year, the board shall determine and file with the office an estimate of the assessments needed to fund the losses incurred by the program in the individual account for the previous calendar year.

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4076 If the board determines that the assessments needed to 4. 4077 fund the losses incurred by the program in the individual 4078 account for the previous calendar year will exceed the amount 4079 specified in subparagraph 2., the board shall evaluate the 4080 operation of the program and report its findings and 4081 recommendations to the office in the format established in s. 4082 627.6699(11) for the comparable report for the small employer 4083 reinsurance program.

(g) Except as otherwise provided in this section, the board and the office shall have all powers, duties, and responsibilities with respect to carriers that issue and reinsure individual health insurance, as specified for the board and the office in s. 627.6699(11) with respect to small employer carriers, including, but not limited to, the provisions of s. 627.6699(11) relating to:

4091 1. Use of assessments that exceed the amount of actual 4092 losses and expenses.

4093 2. The annual determination of each carrier's proportion4094 of the assessment.

3. Interest for late payment of assessments.

4096 4. Authority for the office to approve deferment of an 4097 assessment against a carrier.

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5. Limited immunity from legal actions or carriers.

40996. Development of standards for compensation to be paid to4100agents. Such standards shall be limited to those specifically

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enumerated in <u>s. 627.6699(11)(d)</u> s. 627.6699(12)(d) .
7. Monitoring compliance by carriers with this section.
(8) STANDARDS TO ASSURE FAIR MARKETING
(a) Each health insurance issuer that offers individual
health insurance shall actively market coverage to eligible
individuals in the state. The provisions of <u>s. 627.6699(11)</u> s.
627.6699(12) that apply to small employer carriers that market
policies to small employers shall also apply to health insurance
issuers that offer individual health insurance with respect to
marketing policies to individuals.
Section 82. Subsection (2) of section 627.657, Florida
Statutes, is amended to read:
627.657 Provisions of group health insurance policies
(2) The medical policy as specified in <u>s. 627.6699(3)(j)</u>
s. 627.6699(3)(k) must be accompanied by an identification card
that contains, at a minimum:
(a) The name of the organization issuing the policy or
name of the organization administering the policy, whichever
applies.
(b) The name of the certificateholder.
(c) The type of plan only if the plan is filed in the
state, an indication that the plan is self-funded, or the name
of the network.
(d) The member identification number, contract number, and
policy or group number, if applicable.
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4126 A contact phone number or electronic address for (e) 4127 authorizations and admission certifications. 4128 A phone number or electronic address whereby the (f) 4129 covered person or hospital, physician, or other person rendering 4130 services covered by the policy may obtain benefits verification 4131 and information in order to estimate patient financial 4132 responsibility, in compliance with privacy rules under the 4133 Health Insurance Portability and Accountability Act. 4134 (q) The national plan identifier, in accordance with the 4135 compliance date set forth by the federal Department of Health 4136 and Human Services. 4137 4138 The identification card must present the information in a 4139 readily identifiable manner or, alternatively, the information 4140 may be embedded on the card and available through magnetic 4141 stripe or smart card. The information may also be provided 4142 through other electronic technology. 4143 Section 83. Subsection (1) of section 627.66997, Florida 4144 Statutes, is amended to read: 627.66997 Stop-loss insurance.-4145 4146 (1) A self-insured health benefit plan established or maintained by a small employer, as defined in s. 627.6699(3)(s) 4147 4148 s. 627.6699(3)(v), is exempt from s. 627.6699 and may use a 4149 stop-loss insurance policy issued to the employer. For purposes 4150 of this subsection, the term "stop-loss insurance policy" means Page 166 of 168

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4151 an insurance policy issued to a small employer which covers the 4152 small employer's obligation for the excess cost of medical care 4153 on an equivalent basis per employee provided under a self-4154 insured health benefit plan.

(a) A small employer stop-loss insurance policy is
considered a health insurance policy and is subject to s.
627.6699 if the policy has an aggregate attachment point that is
lower than the greatest of:

4159 1. Two thousand dollars multiplied by the number of 4160 employees;

4161 2. One hundred twenty percent of expected claims, as 4162 determined by the stop-loss insurer in accordance with actuarial 4163 standards of practice; or

4164

3. Twenty thousand dollars.

(b) Once claims under the small employer health benefit plan reach the aggregate attachment point set forth in paragraph (a), the stop-loss insurance policy authorized under this section must cover 100 percent of all claims that exceed the aggregate attachment point.

4170 Section 84. <u>Reciprocal insurers licensed before July 1,</u> 4171 <u>2025, have until July 1, 2026, to comply with the changes made</u> 4172 <u>to subscribers' advisory committees in s. 629.201, Florida</u> 4173 <u>Statutes. Reciprocal insurers licensed before July 1, 2025, have</u> 4174 <u>until July 1, 2027, to comply with the changes made to unearned</u> 4175 premium reserve requirements imposed under s. 629.56, Florida

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4176	Statutes.
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4177 Section 85. Except as otherwise expressly provided in this 4178 act and except for this section, which shall take effect upon 4179 this act becoming a law, this act shall take effect July 1, 4180 2025.

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