1 A bill to be entitled 2 An act relating to licensing and regulating locksmith 3 services businesses; creating part XIV of ch. 559, 4 F.S., entitled the "Florida Locksmith Services Act"; 5 creating s. 559.971, F.S.; providing legislative 6 findings and purpose; creating s. 559.9711, F.S.; 7 providing definitions; creating s. 559.9712, F.S.; 8 providing applicability; creating s. 559.9713, F.S.; 9 requiring licensure of locksmith services businesses 10 by the Department of Agriculture and Consumer 11 Services; specifying licensure and application 12 requirements; providing for expiration of licenses; creating s. 559.9714, F.S.; requiring fingerprinting 13 14 and background screening for criminal history record 15 checks of license applicants and certain persons 16 affiliated with a locksmith services business; 17 specifying background screening requirements; disqualifying certain persons from licensure or from 18 performing locksmith services based upon background 19 20 screening; requiring the Department of Law Enforcement 21 to retain the fingerprints and search arrest records 22 against the fingerprints; requiring the Department of 23 Law Enforcement to provide certain records to the 24 Department of Agriculture and Consumer Services upon 25 request; creating s. 559.9715, F.S.; authorizing

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26 licensure through endorsement; authorizing reciprocity 27 agreements; creating s. 559.9716, F.S.; providing for 28 the renewals of licenses; creating s. 559.9717, F.S.; 29 providing for the denial, suspension, revocation, or refusal to renew licenses under certain circumstances; 30 creating s. 559.9718, F.S.; requiring a locksmith 31 32 services business to maintain liability insurance; 33 providing penalties; creating s. 559.9719, F.S.; establishing qualifications and training requirements 34 35 for locksmiths, automotive-only locksmiths, and 36 apprentice locksmiths; requiring locksmith services 37 businesses to keep certain records and issue photo identification cards to locksmiths, automotive-only 38 39 locksmiths, and locksmith apprentices; requiring display of photo identification cards and licenses; 40 41 requiring locksmith services businesses to display 42 license numbers and business names in all advertising; 43 creating s. 559.97191, F.S.; requiring locksmith 44 services businesses to accept certain methods of payment and keep certain business records; authorizing 45 the review of records by law enforcement and the 46 department; creating s. 559.97192, F.S.; providing 47 48 applicability; prohibiting persons from obtaining, owning, and possessing locksmith tools; defining the 49 term "locksmith tools"; creating s. 559.97193, F.S.; 50

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51 specifying certain prohibited acts relating to the 52 operation of a locksmith services business; creating 53 s. 559.97194, F.S.; providing civil penalties and remedies; creating s. 559.97195, F.S.; providing 54 55 administrative sanctions and criminal penalties; creating s. 559.97196, F.S.; providing that a 56 57 violation of the act is an unfair and deceptive trade 58 practice; creating s. 559.97197, F.S.; providing criminal penalties; creating s. 559.97198, F.S.; 59 60 requiring the department to adopt rules; creating s. 61 559.97199, F.S.; providing for the deposit and use of 62 certain funds; creating s. 559.981, F.S.; preempting to the state the regulation of locksmith services, 63 64 locksmiths, and locksmith services businesses; 65 prohibiting the issuance or renewal of local business 66 tax receipts to locksmith services businesses; providing an exception; creating s. 559.9811, F.S.; 67 68 creating the Florida Locksmith Services Advisory 69 Council within the department; providing membership 70 and terms; providing operating procedures and duties; 71 requiring the department to provide administrative and 72 staff support; providing an effective date. 73 74 Be It Enacted by the Legislature of the State of Florida:

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Section 1. Part XIV of chapter 559, Florida Statutes,
consisting of ss. 559.971-559.9811, Florida Statutes, is created
and entitled the "Florida Locksmith Services Act."
Section 2. Section 559.971, Florida Statutes, is created
to read:
559.971 Legislative findings; purposeThe Legislature
finds that:
(1) Locksmiths operate in the public trust to service,
secure, and protect persons and property.
(2) Locksmiths must be trained in regulations and laws
applicable to the locksmith profession, including, but not
limited to, the Americans with Disabilities Act, the Florida
Building Code, the Florida Fire Prevention Code, and the Life
Safety Code, and must be trained in the proper installation and
maintenance of security devices, motor vehicle locks, keys, and
built-in security systems.
(3) The purpose of this part is to provide for the
licensing and regulation of locksmith services businesses in
this state which are necessary to protect the public from the
misuse of locksmithing knowledge, supplies, manuals, and
equipment, which may cause a threat to public safety and
security.
Section 3. Section 559.9711, Florida Statutes, is created
to read:
559.9711 DefinitionsAs used in this part, the term:
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"Advertise" means to advise, announce, give notice of, 101 (1)102 publish, or call attention to, by use of an oral, written, or 103 graphic statement that is: 104 (a) Made in a newspaper or other publication; 105 (b) Made on radio or television or in any other electronic 106 medium; (c) Contained in a notice, handbill, or sign, including 107 signage on a vehicle, flyer, catalog, or letter; or 108 109 (d) Printed on or contained in a tag or label attached to 110 or accompanying any good. 111 (2) "Apprentice locksmith" means a natural person who 112 performs locksmith services on behalf of a locksmith services 113 business under the direct and continuous supervision of a 114 locksmith. 115 (3) "Automotive-only locksmith" means a locksmith who 116 performs only those locksmith services relating to motor 117 vehicles on behalf of a locksmith services business. "Business location" means a physical location at which 118 (4) 119 a licensee operates a locksmith services business or, if the 120 licensee is a mobile locksmith services business, the physical 121 location at which the licensee's records are kept. (5) "Department" means the Department of Agriculture and 122 Consumer Services. 123 (6) "Key duplication machine" means a device capable of 124 125 copying or reproducing keys.

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"Licensee" means a locksmith services business 126 (7) 127 licensed under this part. 128 "Lock" means a mechanical, an electromechanical, an (8) 129 electronic, or an electromagnetic device or similar device, 130 including, but not limited to, any peripheral hardware such as a closed-circuit television system, a wireless or infrared 131 transmitter, a card reader, a keypad, or a biometric scanner, 132 133 which is designed to control: 134 (a) Access to, or the use of, a safe or safe-deposit box; 135 or (b) Access to and eqress from, or the use of, a door, 136 137 gate, vault, motor vehicle, or other enclosure. "Locksmith" means a natural person who performs any 138 (9) 139 locksmith services on behalf of a locksmith services business. 140 The term includes an automotive-only locksmith but does not 141 include a person whose activities are limited to making duplicate keys. 142 "Locksmith services" means: 143 (10) 144 (a) Selling, installing, servicing, repairing, repinning, 145 changing the combinations of, and adjusting locks, safes, 146 vaults, or safe-deposit boxes. 147 (b) Originating, duplicating, and copying keys. (c) Opening, bypassing, and neutralizing locks, safes, 148 149 vaults, or safe-deposit boxes. 150 (d) Creating, documenting, selling, installing, managing,

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151	and servicing master key systems.
152	(e) Unlocking, bypassing, or neutralizing motor vehicle
153	locks by means other than intended by the manufacturer.
154	(f) Originating keys for motor vehicles which includes, if
155	necessary, the programming, reprogramming, or bypassing of any
156	security, transponder, or immobilizer systems or subsequent
157	technology built in by the manufacturer.
158	(g) Keying, rekeying, or changing the combinations of
159	motor vehicle locks.
160	(11) "Locksmith services business" means a person who
161	performs or offers to perform locksmith services for
162	compensation or advertises or represents himself or herself as a
163	locksmith services business in this state.
164	(12) "Locksmith tool" means a tool that is designed, or
TOT	
165	intended by the user to be used, to open a lock by any means
165	intended by the user to be used, to open a lock by any means
165 166	intended by the user to be used, to open a lock by any means other than the specific method designed for the normal operation
165 166 167	intended by the user to be used, to open a lock by any means other than the specific method designed for the normal operation of opening the lock. The term includes the tools described in s.
165 166 167 168	intended by the user to be used, to open a lock by any means other than the specific method designed for the normal operation of opening the lock. The term includes the tools described in s. 559.97192(2).
165 166 167 168 169	intended by the user to be used, to open a lock by any means other than the specific method designed for the normal operation of opening the lock. The term includes the tools described in s. 559.97192(2). (13) "Master key system" means a system of locks in which
165 166 167 168 169 170	intended by the user to be used, to open a lock by any means other than the specific method designed for the normal operation of opening the lock. The term includes the tools described in s. 559.97192(2). (13) "Master key system" means a system of locks in which a lock is keyed so that the lock can be operated by its own
165 166 167 168 169 170 171	intended by the user to be used, to open a lock by any means other than the specific method designed for the normal operation of opening the lock. The term includes the tools described in s. 559.97192(2). (13) "Master key system" means a system of locks in which a lock is keyed so that the lock can be operated by its own individual key as well as by a key that operates other locks in
165 166 167 168 169 170 171 172	intended by the user to be used, to open a lock by any means other than the specific method designed for the normal operation of opening the lock. The term includes the tools described in s. 559.97192(2). (13) "Master key system" means a system of locks in which a lock is keyed so that the lock can be operated by its own individual key as well as by a key that operates other locks in the system which are also keyed to their own individual keys.
165 166 167 168 169 170 171 172 173	intended by the user to be used, to open a lock by any means other than the specific method designed for the normal operation of opening the lock. The term includes the tools described in s. 559.97192(2). (13) "Master key system" means a system of locks in which a lock is keyed so that the lock can be operated by its own individual key as well as by a key that operates other locks in the system which are also keyed to their own individual keys. (14) "Mobile locksmith services business" means a

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176	(15) "Motor vehicle" has the same meaning as in s.
177	<u>559.903.</u>
178	Section 4. Section 559.9712, Florida Statutes, is created
179	to read:
180	559.9712 Applicability exemptionsThis part does not
181	apply to:
182	(1) A law enforcement officer, a firefighter or voluntary
183	firefighter, an emergency medical technician or paramedic, or
184	other government employee or agent who, in his or her official
185	line of duty, performs locksmith services in an emergency
186	situation in which the life of a person, livestock, or an animal
187	generally regarded as a pet is endangered.
188	(2) A sales representative who provides a bona fide sales
189	demonstration of products to locksmiths.
190	(3) An in-store employee of a hardware store, do-it-
191	yourself home products store, or other retail store who rekeys
192	locks being purchased in the store.
193	(4) An electrical or alarm system contractor registered or
194	certified under chapter 489 who installs or services
195	electromechanical, electronic, or electromagnetic devices and
196	peripheral hardware.
197	(5) A person who lawfully acquires and uses a key
198	duplication machine or key blanks to duplicate keys.
199	(6) A property owner or an agent of a property owner who
200	maintains a file of key cutting data for a master key system on

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201 the property. 202 (7) An employee of a financial institution as defined in 203 s. 655.005(1)(i) who provides safe, safe-deposit box, or vault 204 services at the financial institution. 205 (8) A motor vehicle dealer as defined in s. 320.27(1)(c), 206 a motor vehicle repair shop as defined in s. 559.903, or a lock 207 manufacturer or an agent of a lock manufacturer who services, 208 installs, repairs, or rebuilds motor vehicle locks or originates 209 or duplicates motor vehicle keys. 210 (9) Building trades personnel who install locks or locking 211 devices on a construction project that requires a building 212 permit. 213 (10) A wrecker operator as defined in s. 1.01(15) who 214 possesses or uses car-opening tools as described in s. 559.97192(2)(b) to unlock vehicles to facilitate towing. 215 216 Section 5. Section 559.9713, Florida Statutes, is created 217 to read: 218 559.9713 Initial license applications; license issuance.-219 (1) A person may not perform or offer to perform locksmith 220 services for compensation or advertise or represent himself or 221 herself as a locksmith services business in this state unless 222 the person is licensed under this part. However, a locksmith or 223 apprentice locksmith performing locksmith services on behalf of 224 a licensee is not required to obtain a separate license. An application for a license must be submitted to the department in 225

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226	the format prescribed by the department and must include, at a
227	minimum, the following:
228	(a) The full legal name and mailing address of the
229	applicant.
230	(b) Each name under which the applicant does business in
231	this state and, if the applicant is doing business under a
232	fictitious name, the date on which the applicant registered the
233	fictitious name with the Department of State.
234	(c) The mailing address, street address, and telephone
235	number of the applicant's principal business location and, if
236	the applicant performs locksmith services at more than one
237	business location, the mailing address, street address, and
238	telephone number of each additional business location.
239	(d) If the applicant is not a natural person, a statement
240	<u>of:</u>
241	1. The applicant's type of business entity, such as a
242	corporation, partnership, or other limited liability
243	corporation.
244	2. The applicant's federal employer identification number.
245	3. Whether the applicant is a foreign or domestic business
246	entity, the state and date of incorporation, the charter number,
247	and the date that the applicant first registered with the
248	Department of State to do business in this state.
249	(e) Each corporate, fictitious, or other business or trade
250	name under which any owner of the locksmith services business

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2.51 operated, was known, or did business as a locksmith services 252 business within 5 years before the date of the application. 253 The full name, address, and telephone number of: (f) 254 1. Each locksmith and apprentice locksmith who performs 255 locksmith services on behalf of the applicant. 256 2. Each officer and director of the corporation, their 257 official positions, and corporate offices, if the applicant is a 258 corporation. 3. Each general partner, if the applicant is a 259 260 partnership. 261 4. Each managing member, if the applicant is a limited 262 liability corporation. 263 5. The owner of the applicant, if the applicant is a 264 proprietorship. 265 6. The applicant's registered agent for service of process 266 in this state. 267 The number of locksmiths that the applicant currently (g) 268 employs or intends to employ. 269 (2) Each application must be accompanied by: 270 (a) Proof of liability insurance coverage as required in 271 s. 559.9718. 272 (b) For the applicant and each person listed in paragraph (1) (f), a set of fingerprints submitted under s. 559.9714 in the 273 274 manner prescribed by the department and an affidavit of the 275 person's criminal history, if any.

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276 The department shall issue a license to each (3)(a) 277 applicant in the format prescribed by the department in 278 accordance with s. 120.60. The license must show at least the 279 name and street address of each business location listed in the 280 application pursuant to paragraph (1)(c) and the license number of the locksmith services business. If the applicant is a mobile 281 282 locksmith services business, the license must show the residence 283 address of the owner, if different from the street address of 284 the business location at which the applicant's records are kept. 285 (b) A license issued under this part may not be 286 transferred or assigned and is valid only for the licensee and 287 the business locations for which it is issued. 288 (c) A locksmith services business license is valid for 2 289 years after the date of issuance. To provide for the biennial 290 renewal of licenses under s. 559.9716, the department may adopt 291 rules to stagger the license expiration dates over a 2-year 292 period. 293 (4) (a) A licensee must notify the department in writing at 294 least 30 days before changing a business location. The 295 department shall issue to the licensee an amended license that 296 shows the new business location. Within 10 days after a person listed in paragraph 297 (b) 298 (1) (f) begins his or her duties with a licensee, the licensee 299 must submit a set of the person's fingerprints in the manner 300 prescribed by the department and an affidavit of the person's

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301	criminal history, if any.
302	Section 6. Section 559.9714, Florida Statutes, is created
303	to read:
304	559.9714 Fingerprinting and criminal background checks for
305	license applications
306	(1)(a) A license applicant and each person listed in s.
307	559.9713(1)(f) must be fingerprinted and undergo background
308	screening for criminal history records as defined in s. 943.045.
309	The department shall submit each set of fingerprints to the
310	Department of Law Enforcement for state criminal history record
311	checks, and the Department of Law Enforcement shall forward the
312	fingerprints to the Federal Bureau of Investigation for national
313	criminal history record checks. The cost of the fingerprint
314	processing and criminal history record checks shall be borne by
315	the locksmith services business or the person required to be
316	fingerprinted and shall be paid to the Department of Law
317	Enforcement. The results of the criminal history record checks
318	shall be returned to the Department of Agriculture and Consumer
319	Services, and the Department of Agriculture and Consumer
320	Services shall screen the results to determine whether the
321	person is disqualified from licensure or from performing
322	locksmith services under subsection (2).
323	(b) If a legible set of fingerprints, as determined by the
324	Department of Law Enforcement or the Federal Bureau of
325	Investigation, cannot be obtained after two attempts, the
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326	department shall determine whether the person is disqualified
327	based upon criminal history record checks under the person's
328	name conducted by the Department of Law Enforcement and the
329	Federal Bureau of Investigation.
330	(2) A person required to undergo background screening
331	pursuant to this section to qualify for licensure or for
332	performing locksmith services must not have, within the previous
333	10 years:
334	(a) Been convicted or found guilty of, or pled guilty or
335	nolo contendere to; or
336	(b) Been incarcerated as a result of having previously
337	been convicted or found guilty of, or pled guilty or nolo
338	contendere to, regardless of adjudication,
339	
340	a felony or a crime involving trespass, burglary, theft,
341	larceny, dealing in stolen property, receiving stolen property,
342	embezzlement, obtaining property by false pretenses, possession
343	of altered property, or any other fraudulent or dishonest
344	dealing.
345	(3)(a) All fingerprints submitted to the Department of Law
346	Enforcement as required by this section shall be retained by the
347	Department of Law Enforcement in a manner provided by rule and
348	entered in the statewide automated biometric identification
349	system authorized under s. 943.05(2)(b). The fingerprints must
350	thereafter be available for all purposes and uses authorized for

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351	arrest fingerprints entered in the statewide automated biometric
352	identification system pursuant to s. 943.051.
353	(b) The Department of Law Enforcement shall search all
354	fingerprints received under this section against the
355	fingerprints retained in the statewide automated biometric
356	identification system. Any arrest record that is identified with
357	the retained fingerprints of a person subject to background
358	screening under this section shall be reported to the Department
359	of Agriculture and Consumer Services and the locksmith services
360	business. Each locksmith services business must participate in
361	the screening process by notifying the Department of Law
362	Enforcement of any change in the status of the license applicant
363	or a person listed s. 559.9713(1)(f) if, as a result of the
364	change, the fingerprints of the applicant or the person are no
365	longer required to be retained under paragraph (a).
366	(4) Before expiration of the time limit in s. 120.60 for
367	approving an application, if the Department of Agriculture and
368	Consumer Services does not receive any criminal history record
369	for the license applicant or a person listed in s.
370	559.9713(1)(f), or receives a criminal history record that
371	includes a crime that may disqualify the applicant or the person
372	but does not include a final disposition of the criminal case,
373	the time limit in s. 120.60 for approving the application is
374	extended until the department's receipt of the criminal history
375	record of the applicant or the person or until the final
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376	disposition of the criminal case or proof of restoration of the
377	civil rights of the applicant or the person, as applicable.
378	(5) The Department of Law Enforcement shall provide the
379	department, upon request, with any criminal history information
380	in its possession of a person who is:
381	(a) A licensee or applicant for a license under this part;
382	or
383	(b) Employed by a licensee or applicant for a license
384	under this part.
385	Section 7. Section 559.9715, Florida Statutes, is created
386	to read:
387	559.9715 Licensure through endorsement and reciprocity
388	agreements
389	(1) A person may be licensed as a locksmith services
390	business in this state upon applying to the department and
391	demonstrating to the department that the applicant:
392	(a) Meets the qualifications for licensure in s. 559.9713;
393	or
394	(b) Holds a valid locksmith services business license, or
395	the equivalent thereof, issued by another state, a territory or
396	possession of the United States, the District of Columbia, or
397	the Commonwealth of Puerto Rico if the department has
398	established reciprocity with such entity.
399	(2) The department may establish reciprocity with another
400	state, a territory or possession of the United States, the

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401	District of Columbia, or the Commonwealth of Puerto Rico and may
402	adopt criteria for establishing reciprocity, subject to the
403	following:
404	(a) The licensing requirements of the other state, the
405	territory or possession of the United States, the District of
406	Columbia, or the Commonwealth of Puerto Rico must substantially
407	meet or exceed the requirements of s. 559.9713.
408	(b) The other state, the territory or possession of the
409	United States, the District of Columbia, or the Commonwealth of
410	Puerto Rico must issue a license, or the equivalent thereof, to
411	a locksmith services business that is licensed in this state and
412	seeks to do business in the other state, the territory or
413	possession of the United States, the District of Columbia, or
414	the Commonwealth of Puerto Rico.
	the Commonwealth of Puerto Rico. Section 8. Section 559.9716, Florida Statutes, is created
414	
414 415	Section 8. Section 559.9716, Florida Statutes, is created
414 415 416	Section 8. Section 559.9716, Florida Statutes, is created to read:
414 415 416 417	Section 8. Section 559.9716, Florida Statutes, is created to read: 559.9716 License renewalsEach locksmith services
414 415 416 417 418	Section 8. Section 559.9716, Florida Statutes, is created to read: 559.9716 License renewalsEach locksmith services business license must be renewed biennially on or before the
414 415 416 417 418 419	Section 8. Section 559.9716, Florida Statutes, is created to read: 559.9716 License renewalsEach locksmith services business license must be renewed biennially on or before the license's expiration date. To apply for renewal of a license,
414 415 416 417 418 419 420	Section 8. Section 559.9716, Florida Statutes, is created to read: 559.9716 License renewalsEach locksmith services business license must be renewed biennially on or before the license's expiration date. To apply for renewal of a license, the licensee must submit all of the following to the department:
414 415 416 417 418 419 420 421	Section 8. Section 559.9716, Florida Statutes, is created to read: <u>559.9716 License renewalsEach locksmith services</u> <u>business license must be renewed biennially on or before the</u> <u>license's expiration date. To apply for renewal of a license,</u> <u>the licensee must submit all of the following to the department:</u> <u>(1) A renewal application in the format prescribed by the</u>
414 415 416 417 418 419 420 421 422	Section 8. Section 559.9716, Florida Statutes, is created to read: <u>559.9716 License renewalsEach locksmith services</u> <u>business license must be renewed biennially on or before the</u> <u>license's expiration date. To apply for renewal of a license,</u> <u>the licensee must submit all of the following to the department:</u> <u>(1) A renewal application in the format prescribed by the</u> <u>department which includes the information required for initial</u>
414 415 416 417 418 419 420 421 422 423	Section 8. Section 559.9716, Florida Statutes, is created to read: <u>559.9716 License renewalsEach locksmith services</u> <u>business license must be renewed biennially on or before the</u> <u>license's expiration date. To apply for renewal of a license,</u> <u>the licensee must submit all of the following to the department:</u> <u>(1) A renewal application in the format prescribed by the</u> <u>department which includes the information required for initial</u> <u>licensure in s. 559.9713(1).</u>

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426	(3) For each person listed in s. 559.9713(1)(f), an
427	updated affidavit of the person's criminal history, if any.
428	(4) For each person listed in s. 559.9713(1)(f) who has
429	not undergone background screening, a set of fingerprints
430	submitted in the manner prescribed by the department and an
431	affidavit of the person's criminal history, if any.
432	Section 9. Section 559.9717, Florida Statutes, is created
433	to read:
434	559.9717 Denial, suspension, revocation, or refusal to
435	renew licenseThe department may deny, suspend, revoke, or
436	refuse to renew the license of a locksmith services business
437	based upon a determination that the locksmith services business
438	or any person listed in s. 559.9713(1)(f):
439	(1) Failed to meet the requirements for licensure as
440	provided in this part;
441	(2) Is disqualified from licensure or from performing
442	locksmith services based upon background screening pursuant to
443	<u>s. 559.9714(2);</u>
444	(3) Failed to satisfy a civil penalty, administrative
445	fine, or other penalty arising out of an administrative or
446	enforcement action brought by any governmental agency;
447	(4) Received any civil, criminal, or administrative
448	adjudication in any jurisdiction;
449	(5) Has pending against the business or person any
450	criminal, administrative, or enforcement proceedings in any
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451	jurisdiction; or
452	(6) Has had a judgment entered against the business or
453	person in any action brought under the Florida Deceptive and
454	Unfair Trade Practices Act in part II of chapter 501.
455	Section 10. Section 559.9718, Florida Statutes, is created
456	to read:
457	559.9718 Liability insurance.—
458	(1) A locksmith services business must maintain current
459	and valid liability insurance coverage of at least \$100,000 per
460	incident for loss or damages resulting from the negligence of
461	the locksmith services business or any of its locksmiths,
462	apprentice locksmiths, employees, or agents.
463	(2) The insurance coverage required under subsection (1)
464	must be issued by an insurance company or carrier authorized to
465	do business in this state under the Florida Insurance Code. The
466	department shall require a locksmith services business to
467	present a policy or certificate of insurance of the required
468	coverage before issuance or renewal of a license. The department
469	shall be named as a certificateholder in the policy or
470	certificate and must be notified at least 30 days before any
471	changes in insurance coverage.
472	(3) If a locksmith services business does not maintain the
473	required insurance coverage, the department may immediately
474	suspend the business's license or eligibility for licensure and
475	the business shall immediately cease operating as a locksmith

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476	services business. In addition, notwithstanding the availability
477	of administrative relief under chapter 120, the department may s
478	eek an immediate injunction in the circuit court of the county
479	in which the business is located which prohibits the locksmith
480	services business from operating until the business complies
481	with this section
482	and imposes a civil penalty not to exceed \$10,000 and
483	reasonable court costs.
484	Section 11. Section 559.9719, Florida Statutes, is created
485	to read:
486	559.9719 Locksmith, automotive-only locksmith, and
487	apprentice locksmith training; personnel records and
488	identification cards; license displays
489	(1) A person may not perform locksmith services on behalf
490	of a locksmith services business unless the person is the
491	licensee or one of the following:
492	(a) A locksmith. Except as provided in paragraph (b), a
493	locksmith must be 18 years of age or older and complete 16 hours
494	of training, including training in industry ethics, the
495	Americans with Disabilities Act, the Florida Building Code, the
496	Florida Fire Prevention Code, and the Life Safety Code.
497	(b) An automotive-only locksmith. An automotive-only
498	locksmith must be 18 years of age or older and complete a
499	training course in industry ethics.
500	(c) An apprentice locksmith. An apprentice locksmith must

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501 be 15 years of age or older and complete a minimum of 16 hours 502 of training, including training in industry ethics, the 503 Americans with Disabilities Act, the Florida Building Code, the 504 Florida Fire Prevention Code, and the Life Safety Code. An 505 apprentice locksmith may perform locksmith services only under 506 the direct and continuous supervision of a locksmith or 507 automotive-only locksmith. An apprentice locksmith may not 508 perform or contract to perform locksmith services without the 509 express approval of his or her supervising locksmith. The 510 supervising locksmith is responsible for any violation of this part committed by the apprentice locksmith. 511 512 (2) Every 2 years, a locksmith or automotive-only 513 locksmith must complete at least 8 hours of training, including 514 training on the Americans with Disabilities Act, the Florida 515 Building Code, the Florida Fire Prevention Code, and the Life 516 Safety Code. 517 (3) A locksmith services business must maintain a 518 personnel record of each locksmith, automotive-only locksmith, 519 and apprentice locksmith who performs locksmith services on 520 behalf of the licensee. The personnel record must include: 521 (a) A copy of a photograph taken of the locksmith, automotive-only locksmith, and apprentice locksmith within 10 522 523 days after the date that he or she begins performing locksmith 524 services on behalf of the licensee. The photograph shall be 525 replaced with a current photograph at least once every 2

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526 calendar years. 527 (b) An affidavit of the criminal history, if any, of the 528 locksmith, automotive-only locksmith, and apprentice locksmith 529 and the results of the background screening conducted pursuant 530 to s. 559.9714. 531 (c) Each certificate showing completion of the training 532 required in subsections (1) and (2). 533 (4) (a) A locksmith services business shall issue a photo 534 identification card to each locksmith, automotive-only 535 locksmith, and apprentice locksmith performing locksmith 536 services on behalf of the licensee. A photo identification card 537 must contain the name and photograph of the locksmith or apprentice, the name of the locksmith services business, and the 538 539 license number. The photograph on the photo identification card shall be replaced with a current photograph at least once every 540 541 2 calendar years. The photo identification card must also 542 include: 543 1. For a locksmith or automotive-only locksmith, the word 544 "Locksmith." 545 2. For an apprentice locksmith, the word "Apprentice." 546 (b) A locksmith, automotive-only locksmith, and apprentice 547 locksmith must display the photo identification card on his or 548 her person at all times while performing locksmith services. 549 (5) A locksmith services business must display a copy of 550 its license at each business location in a manner easily

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readable by the general public. A mobile locksmith services
business shall keep a copy of its license in each service
vehicle for immediate presentation to any law enforcement
officer, state or local official, or member of the general
public upon request.
(6) Each advertisement or other form of advertising, each
service vehicle, and each work order, invoice, sales receipt, or
other business form of a licensee must include the license
number and name of the locksmith services business as the
license number and name appear on the license issued by the
department.
Section 12. Section 559.97191, Florida Statutes, is
created to read:
559.97191 Methods of payment for locksmith services;
recordkeeping
(1) A locksmith services business shall accept at least
two of the following methods of payment:
(a) Cash, cashier's check, money order, or traveler's
check.
(b) Valid personal check, showing upon its face the name
and address of the person or an authorized representative for
whom the locksmith services were performed.
(c) Valid credit card, which includes, but is not limited
to, Visa or MasterCard.
(2) A locksmith services business shall clearly and

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576	conspicuously disclose to the person requesting locksmith
577	services in a work order, invoice, or sales receipt the methods
578	of payment that the locksmith services business accepts.
579	(3)(a) A locksmith services business must retain a copy of
580	each work order, invoice, and sales receipt for at least 2
581	years.
582	(b) Each work order, invoice, and sales receipt must
583	include the name of the person performing the service.
584	(c) A copy of each work order, invoice, and sales receipt
585	must be readily available for inspection at any time during
586	normal business hours by a law enforcement officer or by the
587	department.
588	Section 13. Section 559.97192, Florida Statutes, is
589	created to read:
590	559.97192 Locksmith tools
591	(1) This section does not apply to:
592	(a) A licensee.
593	(b) A locksmith or an apprentice locksmith performing
594	locksmith services on behalf of a licensee.
595	(c) A motor vehicle dealer as defined in s. 320.27(1)(c).
596	(d) A recovery agent licensed under part IV of chapter
597	<u>493.</u>
598	(e) A wrecker operator as defined in s. 1.01(15).
599	(f) A lock manufacturer or the lock manufacturer's agent
600	who has a reasonable need to possess locksmith tools,
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601	implements, or outfits for demonstration, testing, or research
602	purposes.
603	(2) Except as otherwise provided in subsection (1), a
604	person may not obtain, own, or possess locksmith tools,
605	implements, or outfits, in any format, either in person, through
606	an intermediary, through mail order, or by any other procurement
607	method. As used in this subsection, the term "locksmith tools"
608	includes, but is not limited to:
609	(a) A bump key, which is a fabricated, specially shaped or
610	modified key intended to be used to unlock a lock by any means
611	other than the specific method designed for the normal operation
612	of opening the lock.
613	(b) A car-opening tool, which is a metal, cloth, nylon,
614	rubber, or plastic tool or device designed to enter, bypass, or
615	otherwise overcome the locking systems or locking mechanisms of
616	a motor vehicle by any means other than the specific method
617	designed for the normal operation of opening the lock.
618	(c) A change key, which is a key planned and cut to
619	operate a specific group or series of locks that all have the
620	same combination of tumblers, pins, or wafers.
621	(d) A manual or codebook, which is a compilation, in any
622	form, of key codes.
623	(e) A code-grabbing device, which is a device that can
624	receive, record, or receive and record the code signal sent by
625	the transmitter of a motor vehicle's security, alarm, or

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626 immobilizer system and play back the signal to disarm, bypass, 627 or neutralize the system. 628 (f) A lock pick, which is a manual, electric, or 629 electronic tool or device used to bypass, override, or 630 neutralize a lock by any means other than the specific method 631 designed for the normal operation of opening the lock. 632 (g) A manipulation key, which is a key other than a change 633 or master key which can be variably positioned or manipulated in 634 a keyway to bypass, override, or neutralize a lock by any means 635 other than the specific method designed for the normal operation of opening the lock. As used in this paragraph, the term 636 637 "manipulation key" includes wiggle and bump keys. (h) A master key, which is a key planned or cut to operate 638 639 all locks in a series or group of locks, with each lock in the 640 series or group having its own unique key. As used in this 641 paragraph, the term "master key" includes sub-master, grand 642 master, great grand master, emergency override, and maid's keys. 643 (i) A safe-opening tool, which is a tool designed, or 644 intended by the user to be used, to open a safe, vault, safe-645 deposit box, or similar object by means other than that which is 646 intended by the manufacturer of the safe, vault, safe-deposit box, or similar object for normal opening. 647 648 (j) A tryout key, which is a manipulation key that may or 649 may not be one of a set of similar keys used for a specific 650 series, keyway, or brand of lock to open, bypass, override, or

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651	neutralize a lock by means other than intended by the
652	manufacturer.
653	Section 14. Section 559.97193, Florida Statutes, is
654	created to read:
655	559.97193 Prohibited acts
656	(1) A person may not:
657	(a) Perform or offer to perform locksmith services without
658	having or acting under a valid license issued by the department
659	under this part.
660	(b) Advertise or represent himself or herself as a
661	locksmith services business without having a valid license
662	issued by the department under this part.
663	(2) A licensee, or a locksmith, apprentice locksmith, or
664	other person acting on behalf of a licensee, may not:
665	(a) Fraudulently misuse a consumer's credit card.
666	(b) Require a consumer to waive his or her rights provided
667	in this part as a precondition to the performance of locksmith
668	services.
669	(c) Fail or refuse, after notice, to provide a law
670	enforcement officer or the department with any document or
671	record or disclose any information required to be produced or
672	disclosed.
673	(d) Employ or contract with any person disqualified under
674	s. 559.9714 to perform locksmith services on behalf of the
675	licensee.

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676 Submit to the department the fingerprints of a person (e) 677 other than the person for whom fingerprints must be submitted 678 pursuant to s. 559.9714 or fail to submit replacement 679 fingerprints for a locksmith or apprentice locksmith whose 680 original fingerprint submissions are returned to the department 681 as unclassifiable by the screening agency. 682 (f) Use a mailing address, registration facility, drop 683 box, or answering service in the promotion, advertisement, 684 solicitation, or sale of locksmith services, unless the street 685 address of the licensed business location is clearly disclosed 686 during any telephone solicitation and is prominently and 687 conspicuously disclosed in all advertisements and on the work 688 orders, invoices, and sales receipts. 689 (q) Operate as a locksmith services business at a business 690 location other than the location that appears on the license 691 issued by the department. 692 (h) Make a false statement in response to a request or 693 investigation by the department, the Department of Legal 694 Affairs, a law enforcement officer, or a state attorney. 695 (i) Make a material false statement in an application, 696 document, or record required to be submitted or kept under this 697 part. 698 (j) Commit any other act of fraud or misrepresentation or 699 fail to disclose a material fact. 700 (k) Disclose or permit the disclosure of any consumer Page 28 of 37

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701 information without the consumer's written approval, except as 702 authorized by this part. 703 (1) Violate this part or any rule adopted or order issued 704 under this part. 705 Section 15. Section 559.97194, Florida Statutes, is 706 created to read: 707 559.97194 Civil penalties; remedies.-708 (1) A consumer injured by a violation of this part may 709 bring an action in the appropriate court for relief. The court 710 shall award reasonable costs and attorney fees to the prevailing 711 party. The consumer may also bring an action for injunctive 712 relief in the circuit court. 713 (2) (a) The department may bring an action in a court of 714 competent jurisdiction to recover any penalties or damages 715 authorized in this part and for injunctive relief to enforce 716 this part. 717 (b) The department may seek a civil penalty of up to 718 \$10,000 for each violation of this part. 719 The department may seek restitution for and on behalf (C) 720 of any consumer injured by a violation of this part. 721 (3) An agreement or representation that waives, limits, restricts, or avoids any duty, obligation, or requirement of a 722 locksmith services business, as provided in this part, is void. 723 724 (4) A remedy provided in this part is in addition to any other remedy otherwise available for the same conduct. 725

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726	Section 16. Section 559.97195, Florida Statutes, is
727	created to read:
728	559.97195 Administrative sanctions; criminal penalties
729	(1) The department shall process a consumer complaint
730	against a locksmith services business in the manner described in
731	ss. 570.07 and 570.544.
732	(2) A locksmith services business shall allow department
733	personnel to enter its business locations for purposes of
734	determining whether the license is current. If department
735	personnel are refused entry or access to the premises, the
736	department may seek injunctive relief in circuit court to
737	enforce this subsection.
738	(3) If the department determines that a locksmith services
739	business has violated, or is operating in violation of, this
740	part or any rules adopted or orders issued under this part, the
741	department may enter an order doing one or more of the
742	following:
743	(a) Issuing a notice of noncompliance under s. 120.695.
744	(b) Imposing an administrative fine not to exceed \$10,000
745	for each act or omission.
746	(c) Directing that the locksmith services business cease
747	and desist specified activities.
748	(d) Refusing to issue or renew, suspending, or revoking a
749	license.
750	(e) Placing the licensee on probation for a specified
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751	period, subject to conditions specified by the department.
752	(4) Administrative proceedings that may result in an order
753	imposing any of the penalties specified in subsection (3) are
754	governed by chapter 120.
755	(5) In a final order imposing an administrative fine or
756	refusing to issue or renew, suspending, or revoking a license,
757	the department may assess against the sanctioned party the cost
758	of conducting the administrative proceedings, unless the
759	department determines that the offense was inadvertent or done
760	in a good faith belief that the act or omission did not violate
761	a state law or rule. An assessment is limited to the reasonable
762	hourly rate of the hearing officer and the actual cost of
763	recording or transcribing the proceedings.
764	(6)(a) The department shall prominently post a "Closed by
765	Order of the Department" sign at a business location of a
766	locksmith services business whose license is suspended or
767	revoked. The department shall also post the sign at a business
768	location of a locksmith services business that is judicially or
769	administratively determined to be operating without a license.
770	(b) A person who defaces or removes the sign described in
771	paragraph (a) without written authorization from the department,
772	or a locksmith services business that opens for operation
773	without a license or opens for operation as a locksmith services
774	business while its license is suspended or revoked, commits a
775	misdemeanor of the second degree, punishable as provided in s.

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776	775.082 or s. 775.083.
777	(c) A criminal penalty imposed under this subsection shall
778	be in addition to any administrative sanction imposed by the
779	department under subsection (3).
780	Section 17. Section 559.97196, Florida Statutes, is
781	created to read:
782	559.97196 Unfair and deceptive trade practicesA person
783	who violates any provision of this part commits an unfair and
784	deceptive trade practice and is subject to the penalties and
785	remedies provided in part II of chapter 501.
786	Section 18. Section 559.97197, Florida Statutes, is
787	created to read:
788	559.97197 Criminal penaltiesA person who violates:
789	(1) Section 559.97192 or s. 559.97193 commits a
790	misdemeanor of the first degree, punishable as provided in s.
791	775.082 or s. 775.083.
792	(2) Section 559.97192 with the intent of committing
793	burglary, robbery, or larceny commits a felony of the third
794	degree, punishable as provided in s. 775.082, s. 775.083, or s.
795	775.084.
796	Section 19. Section 559.97198, Florida Statutes, is
797	created to read:
798	559.97198 Rulemaking authorityThe department shall adopt
799	rules to administer this part. The rules must include, but need
800	not be limited to, the following:

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801 Requirements and procedures for the licensure of (1) 802 locksmith services businesses. 803 Requirements and procedures for the fingerprinting and (2) 804 background screening of license applicants and persons listed in 805 s. 559.9713(1)(f) for criminal history records. 806 Forms required to implement this part, including (3) license applications, renewal applications, fingerprint 807 808 submissions, affidavits of criminal history, and photo 809 identification cards. 810 (4) Establishment and periodic update of a background screening fee schedule to incorporate fee changes by the Federal 811 812 Bureau of Investigation, the Department of Law Enforcement, and 813 other entities involved in conducting the background screenings. 814 (5) Methods of obtaining and renewing photographs for 815 photo identification cards. 816 (6) Use and display of licenses and license numbers. 817 Section 20. Section 559.97199, Florida Statutes, is 818 created to read: 819 559.97199 Deposit and use of revenues from fees, civil 820 penalties, and fines.-Any fees, civil penalties, administrative fines, or other funds collected by the department pursuant to 821 822 this part shall be deposited into the General Inspection Trust 823 Fund and used to administer this part. Section 21. Section 559.981, Florida Statutes, is created 824 825 to read:

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826	559.981 Preemption; local business tax receipts						
827	(1) This part preempts any local act, law, ordinance, or						
828	regulation of a county or municipality that relates to locksmith						
829	services, locksmiths, or locksmith services businesses.						
830	(2) A county or municipality may not issue or renew a						
831	l local business tax receipt for a locksmith services business						
832							
833	tax receipt exhibits a valid license issued by the department.						
834	Section 22. Section 559.9811, Florida Statutes, is created						
835	to read:						
836	559.9811 Florida Locksmith Services Advisory CouncilThe						
837	Florida Locksmith Services Advisory Council, a council as						
838	defined in s. 20.03, is created within the department to advise						
839	and assist the department in carrying out this part. The council						
840	shall comply with s. 20.052, except as otherwise provided in						
841	this section.						
842	(1) The council shall be composed of the following						
843	members, appointed by the Commissioner of Agriculture:						
844	(a) Six industry members who are owners or employees of						
845	locksmith services businesses licensed under this part, as						
846	follows:						
847	1. Five industry members who are locksmiths and owners or						
848	employees of separate, licensed locksmith services businesses						
849	who do not perform automotive-only locksmith services.						
850	2. One member who is an automotive-only locksmith and an						
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851	owner or employee of a licensed locksmith services business.					
852	(b) One member who is an electrical contractor certified					
853	under part II of chapter 489.					
854	(c) One member who has private investigative, private					
855						
	security, motor vehicle recovery, or law enforcement experience					
856	or expertise.					
857	(d) One member who is a consumer and is not affiliated					
858	with any locksmith services business.					
859						
860	Each member must be a resident of this state. Each member,					
861	except the consumer member, must have at least 3 years of					
862	experience and be currently engaged in the profession. Initial					
863	industry members must be owners or employees of locksmith					
864	services businesses, but, notwithstanding paragraph (a), the					
865	locksmith services businesses of the initial members are not					
866	required to be licensed.					
867	(2) Members shall be appointed for 4-year terms and must					
868	be geographically representative of this state. However, for the					
869	purpose of providing staggered terms, of the initial					
870	appointments, the members who are not industry members and who					
871	are appointed under paragraph (1)(b), paragraph (1)(c), or					
872	paragraph (1)(d) shall be appointed to 2-year terms. A member					
873	whose term expires shall continue to serve until his or her					
874	successor is appointed. A vacancy occurring before the					
875	expiration of a member's term shall be filled by the					
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876	commissioner for the remainder of the term.					
877	(3)(a) The council shall annually elect a chair and a vice					
878	chair from among its members.					
879	(b) The council shall meet at the call of the chair, upon					
880	the request of a majority of its membership, or upon the request					
881	of the Commissioner of Agriculture.					
882	(c) In conducting its meetings, the council shall use					
883						
884	complete record of each meeting, which must show the names of					
885	the members present and actions taken. The department shall keep					
886	the records of the council.					
887	(4) Members of the council shall serve without					
888	compensation but are entitled to per diem and travel expenses as					
	provided in s. 112.061.					
889	provided in s. 112.061.					
889 890	*					
	(5) The department shall provide administrative and staff					
890	(5) The department shall provide administrative and staff support for the council.					
890 891	(5) The department shall provide administrative and staff support for the council. (6) The council may review any rules adopted by the					
890 891 892	(5) The department shall provide administrative and staff support for the council. (6) The council may review any rules adopted by the department pursuant to this part and may advise the department					
890 891 892 893	(5) The department shall provide administrative and staff support for the council. (6) The council may review any rules adopted by the department pursuant to this part and may advise the department					
890 891 892 893 894	(5) The department shall provide administrative and staff support for the council. (6) The council may review any rules adopted by the department pursuant to this part and may advise the department on matters relating to advancements in industry standards, practices, and other issues that require technical expertise and					
890 891 892 893 894 895	(5) The department shall provide administrative and staff support for the council. (6) The council may review any rules adopted by the department pursuant to this part and may advise the department on matters relating to advancements in industry standards, practices, and other issues that require technical expertise and consultation or that promote consumer protection in the					
890 891 892 893 894 895 896	(5) The department shall provide administrative and staff support for the council. (6) The council may review any rules adopted by the department pursuant to this part and may advise the department on matters relating to advancements in industry standards, practices, and other issues that require technical expertise and consultation or that promote consumer protection in the locksmith services industry.					
890 891 892 893 894 895 896 896	(5) The department shall provide administrative and staff support for the council. (6) The council may review any rules adopted by the department pursuant to this part and may advise the department on matters relating to advancements in industry standards, practices, and other issues that require technical expertise and consultation or that promote consumer protection in the locksmith services industry. (7) In accordance with s. 20.052(8), this section is					
890 891 892 893 894 895 896 897 898	(5) The department shall provide administrative and staff support for the council. (6) The council may review any rules adopted by the department pursuant to this part and may advise the department on matters relating to advancements in industry standards, practices, and other issues that require technical expertise and consultation or that promote consumer protection in the locksmith services industry. (7) In accordance with s. 20.052(8), this section is repealed October 2, 2028, unless reviewed and saved from repeal					

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901	Section 23.	This act	shall take	effect	July 1,	2025.
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