By Senator Harrell

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31-00518-25 2025210___ A bill to be entitled

An act relating to animal cremation; creating s. 501.961, F.S.; providing a short title; defining terms; requiring a provider of companion animal cremation services to provide certain individuals and entities with a written description of the services the provider offers; requiring that the written description include a detailed explanation of each service offered; providing that the written description may not contain false or misleading information; requiring certain persons or entities that make referrals to providers or accept deceased companion animals for cremation through a provider to make a copy of the provider's written description of services available to owners or their representatives; providing construction; requiring certain providers to include a certification with the returned animal's cremation remains; specifying requirements for the certification; providing that certain acts are unlawful; providing civil penalties for initial and subsequent offenses; providing circumstances under which a person commits an unfair or deceptive act or practice or an unfair method of competition in violation of certain provisions; providing for a private right of action; providing powers of the Department of Agriculture and Consumer Services; requiring that certain fines collected by the department be paid into the General Inspection Trust Fund; authorizing the department to adopt rules;

providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 501.961, Florida Statutes, is created to read:

501.961 Animal cremation.

- (1) SHORT TITLE.—This section may be cited as "Sevilla's Law."
 - (2) DEFINITIONS.—As used in this section, the term:
- (a) "Commingling of significant amounts of cremation remains from different companion animals" means the commingling of remains such that specific cremation remains cannot be attributed to a particular animal or the cremation remains attributed to one companion animal contain more than 1 percent by weight of cremation remains from one or more other companion animals. The term does not include the presence of, in the cremation remains of a companion animal, the remains of any creature that was on or contained within the body of that animal at the time of cremation, including parasites, insects, food, or creatures eaten by that companion animal.
- (b) "Communal cremation" means a cremation process in which companion animals are cremated together without effective partitions or separation during the cremation process such that the commingling of significant amounts of cremation remains from different companion animals is likely or certain to occur.
- (c) "Companion animal" or "animal" means a deceased animal that had a companion relationship or a pet relationship with its owner at the time of the animal's death.

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(d) "Cremation remains" means the material remaining after the cremation of an animal, which may include ashes, skeletal remains, and other residue resulting from the incineration process, and which may be pulverized or otherwise processed by the provider of cremation services.

- (e) "Department" means the Department of Agriculture and Consumer Services.
- (f) "Individually partitioned cremation" means a cremation process in which the commingling of significant amounts of cremation remains from different companion animals is unlikely to occur and:
- 1. Only one companion animal at a time is cremated in the incinerator; or
- 2. More than one companion animal is cremated in the incinerator at the same time, but each of the animals is completely separated from the others by partitions during the cremation process.
- (g) "On a regular basis" means that the person or business
 entity referring animal owners or bringing business to a
 provider:
- 1. Has an ongoing contractual or agency relationship with the provider relating to the cremation of companion animals;
- 2. Regularly receives compensation or consideration from the provider or animal owners relating to the cremation of companion animals by the provider; or
- 3. Refers or brings to the provider the business of more than five animal owners in an average month.
- (h) "Provider" means a person, company, or other entity engaging in the business of cremating deceased companion animals

in this state.

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- (3) WRITTEN DESCRIPTION OF SERVICES.-
- (a) A provider of companion animal cremation services
 shall, without charge, provide to all of the following a written
 description of the services the provider offers:
- 1. The owner of each deceased animal for whom the provider agrees to provide cremation services, or the person making cremation arrangements on the owner's behalf.
- 2. All veterinarians, pet shops, and other business entities or persons known to the provider who refer animal owners or bring deceased animals to the provider on a regular basis.
 - 3. The department.
 - 4. Any other person, upon request.
 - (b) The written description of services:
 - 1. May be in the form of a brochure;
- 2. Must be provided in quantities sufficient to allow its distribution to animal owners whose business is being referred or brought to the provider;
- 3. Must include a detailed explanation of each service offered for each type or level of cremation service offered. If any part of the deceased companion animal will be removed, used, or sold by the provider before or after the cremation, the written description of services must disclose that fact; and
- 4. May not include false or misleading information. A written description of services is misleading if it:
- a. Fails to include a detailed explanation of the cremation services offered or fails to include, for each type or level of cremation service offered, any of the disclosures required under

this subsection;

b. Uses the terms "private" or "individual" with respect to any communal cremation procedure or with respect to an individually partitioned cremation procedure that will cremate more than one companion animal at the same time;

- c. Uses the terms "individually partitioned" or "separate" with respect to a communal cremation process; or
- d. Includes any text, picture, illustration, or combination thereof, or uses any layout, typography, or color scheme, which reasonably causes confusion about the nature of the services to be provided or obstructs certain parts of the written description of services.
- (4) BUSINESS ENTITIES OR PERSONS REFERRING OR BRINGING BUSINESS TO A PROVIDER.—
- (a) A veterinarian, pet shop, or other business entity or person referring owners of deceased animals, or persons making arrangements on an owner's behalf, to a provider on a regular basis shall, at the time of the referral, make a copy of the provider's written description of services available to such person.
- (b) A veterinarian, pet shop, or other business entity or person accepting, on a regular basis, deceased companion animals for cremation through services obtained from a provider shall make a copy of the provider's written description of services available to each animal owner, or person making arrangements on the owner's behalf, from whom a deceased companion animal is accepted.
- (c) A copy of the written description of services may be given to the animal owner, or the person making arrangements on

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the owner's behalf, at the time the services are offered.

(d) For purposes of this subsection, publishing or otherwise disseminating advertising for a provider of companion animal cremation services does not, in and of itself, constitute referring or bringing business to that provider.

- (5) CERTIFICATION; PENALTY FOR FALSE CERTIFICATION.—If a provider's services include the return of the cremation remains of the animal, the provider must include a certification along with the returned cremation remains. The certification must declare that, to the best of the provider's knowledge and belief, except as otherwise specifically indicated on the certificate, the cremation and any other services specified were provided in accordance with the representations of the provider in the applicable portions of the provider's written description of services.
 - (6) UNLAWFUL ACTS.—It is unlawful for a provider:
- (a) To prepare or distribute a written description of services which the provider knows or should know to be false or misleading. A first offense is punishable by a fine of at least \$1,001 but not more than \$1,500, and each subsequent offense is punishable by a fine of at least \$2,000 but not more than \$2,500.
- (b) To intentionally fail to prepare or distribute a written description of services as required by this section. A first offense is punishable by a fine of at least \$1,001 but not more than \$1,500, and each subsequent offense is punishable by a fine of at least \$2,000 but not more than \$2,500.
- (c) To knowingly make a false certification under subsection (5). A first offense is punishable by a fine of at

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least \$1,001 but not more than \$1,500, and each subsequent

offense is punishable by a fine of at least \$2,000 but not more

than \$2,500.

- (7) VIOLATION AS A DECEPTIVE ACT OR PRACTICE OR UNFAIR
 TRADE PRACTICE.—In addition to any fine imposed under subsection
 (6), a person who commits an act or a practice declared to be unlawful under subsection (6) or who violates this section commits an unfair method of competition or an unfair or deceptive act or practice in violation of part II of this chapter and is subject to the penalties and remedies provided for such violations.
- (8) PRIVATE RIGHT OF ACTION.—In addition to any other penalties or remedies provided by law, a person injured by a violation of this act may bring a civil action to recover damages or punitive damages, including costs, court costs, and attorney fees. This act may not be construed to limit any right or remedy provided under law.
 - (9) POWERS OF THE DEPARTMENT.—
- (a) The department may conduct an investigation of any person or provider if there is an appearance that, either upon complaint or otherwise, a violation of this section or of any rule adopted or order issued pursuant to this section has been committed or is about to be committed.
- (b) The department may issue and serve subpoenas and subpoenas duces tecum to compel the attendance of witnesses and the production of all books, accounts, records, and other documents and materials relevant to an examination or investigation. The department, or its duly authorized representative, may administer oaths and affirmations to any

person.

- (c) The department may enter an order imposing one or more of the penalties set forth in subsection (6) if the department finds that a provider or a person or business entity that regularly refers animal owners to a provider, or an agent, a servant, or an employee thereof:
- 1. Violated or is operating in violation of this section or department rule or order;
- 2. Refused or failed, or any of its principal officers refused or failed, after notice, to produce any records of such provider, person, or business entity or to disclose any information required to be disclosed under this section or department rules; or
- 3. Made a material false statement in response to any department request or investigation.
- (d) Upon a finding as set forth in paragraph (c), the department may enter an order doing one or more of the following:
- 1. Issuing a notice of noncompliance pursuant to s.
 120.695.
- 2. Issuing a cease and desist order that directs the provider, person, or business entity to cease and desist specified activities.
- 3. Imposing an administrative fine in the Class II category pursuant to s. 570.971 for each act or omission.
- 4. Imposing an administrative fine in the Class III category pursuant to s. 570.971 for each act or omission that involves fraud or deception.
 - (e) Except as otherwise provided in this section, the

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233	administrative proceedings that could result in the entry of an
234	order imposing any of the penalties specified in paragraph (d)
235	are governed by chapter 120.
236	(f) All fines collected by the department under paragraph
237	(d) must be paid into the General Inspection Trust Fund.
238	(10) RULEMAKING AUTHORITY.—The department may adopt rules
239	pursuant to ss. 120.536(1) and 120.54 to implement this section.
240	Section 2. This act shall take effect July 1, 2025.
	section I. This dee shall came effect out, 1, 2020.