



LEGISLATIVE ACTION

Senate	.	House
Comm: RCS	.	
02/10/2026	.	
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The Committee on Children, Families, and Elder Affairs (Jones) recommended the following:

1                   **Senate Amendment (with title amendment)**

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3                   Delete lines 51 - 102

4 and insert:

5                   Section 2. (1) (a) For purposes of enhancing the quality,  
6 capacity, and consistency of waiver support coordination  
7 services, the Agency for Persons with Disabilities shall  
8 contract with a state university to develop and administer  
9 surveys regarding waiver support coordination services. The  
10 university shall administer surveys to owners and operators of



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11 all qualified organizations in this state; support coordinators  
12 currently employed by a qualified organization; and iBudget  
13 clients and their parents, caregivers, or legal guardians.

14 1. The surveys must, at a minimum, solicit data and input  
15 regarding:

16 a. The quality, consistency, and accessibility of services  
17 provided by support coordinators.

18 b. Attributes and behaviors that define high-quality  
19 support coordination.

20 c. Best practices and areas for improvement.

21 d. Quantitative and qualitative metrics suitable for  
22 assessing support coordinator performance.

23 e. Any other factors deemed pertinent by the university or  
24 the agency to improve service delivery.

25 2. Surveys of qualified organizations must also  
26 specifically address:

27 a. Professional and educational prerequisites established  
28 by the organization for employment as a support coordinator.

29 b. Methods used to assess core competencies.

30 c. The efficacy of the mentoring program required under s.  
31 393.0663(2) (b), Florida Statutes.

32 d. Operational and systemic challenges with recruitment and  
33 retention of qualified support coordinators.

34 3. Surveys of individual waiver support coordinators must  
35 also specifically address:

36 a. Individual caseload ratios, capacity, and geographic  
37 service areas.

38 b. The efficacy of the mentoring program required under s.  
39 393.0663(2) (b), Florida Statutes.



40        c. Operational and systemic challenges to delivery of  
41 effective support coordination.

42        4. Surveys of iBudget clients and their parents,  
43 caregivers, or legal guardians must also specifically address  
44 satisfaction with support coordination services.

45        (b) By October 1, 2026, the state university must submit a  
46 final report to the agency, including a compilation and analysis  
47 of the survey results.

48        (2) The agency shall solicit input on enhancing support  
49 coordinator quality, capacity and consistency from the whole  
50 community of waiver program stakeholders, and shall conduct at  
51 least one publicly noticed hearing for this purpose in each  
52 service region.

53        (3) The agency shall conduct or contract for a gap analysis  
54 to assess the geographic distribution and caseload capacity of  
55 waiver support coordinators across this state.

56        (4) Using the information gathered under this section, the  
57 agency shall identify specific core competencies for waiver  
58 support coordinators, identify specific performance metrics to  
59 assess those core competencies, and make recommendations on how  
60 to standardize their assessment. By February 15, 2027, the  
61 agency shall submit a report to the Governor, the President of  
62 the Senate, and the Speaker of the House of Representatives on  
63 its findings and recommendations, and include the full report  
64 submitted by the state university under paragraph (1).

65        Section 3. This act shall take effect upon becoming a law.

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67 ===== T I T L E   A M E N D M E N T =====  
68 And the title is amended as follows:



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69       Delete lines 7 - 12  
70 and insert:  
71       for such employees; requiring the agency to contract  
72       with a state university to develop and administer  
73       certain surveys; providing requirements for such  
74       surveys; requiring the state university to submit a  
75       certain report to the agency by a specified date;  
76       requiring the agency to conduct public hearings on  
77       specified information; conduct or contract for a gap  
78       analysis for specified purposes; identify core  
79       competencies and performance metrics and make  
80       recommendations for standardizing assessments; and  
81       submit a certain report to the Governor and the  
82       Legislature by a specified date;