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LEGISLATIVE ACTION

Senate	.	House
Comm: RCS	.	
02/10/2026	.	
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The Committee on Children, Families, and Elder Affairs (Jones) recommended the following:

Senate Amendment (with title amendment)

Delete lines 51 - 102
and insert:

Section 2. (1)(a) For purposes of enhancing the quality, capacity, and consistency of waiver support coordination services, the Agency for Persons with Disabilities shall contract with a state university to develop and administer surveys regarding waiver support coordination services. The university shall administer surveys to owners and operators of



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all qualified organizations in this state; support coordinators currently employed by a qualified organization; and iBudget clients and their parents, caregivers, or legal guardians.

1. The surveys must, at a minimum, solicit data and input regarding:

a. The quality, consistency, and accessibility of services provided by support coordinators.

b. Attributes and behaviors that define high-quality support coordination.

c. Best practices and areas for improvement.

d. Quantitative and qualitative metrics suitable for assessing support coordinator performance.

e. Any other factors deemed pertinent by the university or the agency to improve service delivery.

2. Surveys of qualified organizations must also specifically address:

a. Professional and educational prerequisites established by the organization for employment as a support coordinator.

b. Methods used to assess core competencies.

c. The efficacy of the mentoring program required under s. 393.0663(2)(b), Florida Statutes.

d. Operational and systemic challenges with recruitment and retention of qualified support coordinators.

3. Surveys of individual waiver support coordinators must also specifically address:

a. Individual caseload ratios, capacity, and geographic service areas.

b. The efficacy of the mentoring program required under s. 393.0663(2)(b), Florida Statutes.



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c. Operational and systemic challenges to delivery of effective support coordination.

4. Surveys of iBudget clients and their parents, caregivers, or legal guardians must also specifically address satisfaction with support coordination services.

(b) By October 1, 2026, the state university must submit a final report to the agency, including a compilation and analysis of the survey results.

(2) The agency shall solicit input on enhancing support coordinator quality, capacity and consistency from the whole community of waiver program stakeholders, and shall conduct at least one publicly noticed hearing for this purpose in each service region.

(3) The agency shall conduct or contract for a gap analysis to assess the geographic distribution and caseload capacity of waiver support coordinators across this state.

(4) Using the information gathered under this section, the agency shall identify specific core competencies for waiver support coordinators, identify specific performance metrics to assess those core competencies, and make recommendations on how to standardize their assessment. By February 15, 2027, the agency shall submit a report to the Governor, the President of the Senate, and the Speaker of the House of Representatives on its findings and recommendations, and include the full report submitted by the state university under paragraph (1).

Section 3. This act shall take effect upon becoming a law.

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===== T I T L E A M E N D M E N T =====
And the title is amended as follows:



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69 Delete lines 7 - 12
70 and insert:
71 for such employees; requiring the agency to contract
72 with a state university to develop and administer
73 certain surveys; providing requirements for such
74 surveys; requiring the state university to submit a
75 certain report to the agency by a specified date;
76 requiring the agency to conduct public hearings on
77 specified information; conduct or contract for a gap
78 analysis for specified purposes; identify core
79 competencies and performance metrics and make
80 recommendations for standardizing assessments; and
81 submit a certain report to the Governor and the
82 Legislature by a specified date;